

Beats A04

Beats Flex Wireless Earbud Headphones User Manual

MODEL: A04 - SMOKED GRAY

Introduction

The Beats Flex Wireless Earbud Headphones are designed to keep you connected to your audio with all-day comfort and reliable performance. Featuring up to 12 hours of battery life, a Flex-Form cable, and the Apple W1 headphone chip, these earbuds offer seamless connectivity and rich sound. Magnetic earbuds provide Auto-Play/Pause functionality, and on-device controls allow for easy management of music, calls, and voice assistance. They are compatible with both Apple and Android devices.

What's in the Box

- Beats Flex Wireless Earphones
- USB-C to USB-C Charging Cable (power adapter not included)
- Eartips with four size options
- Quick Start Guide
- Warranty Card

Setup

1. Charging Your Beats Flex

Before first use, fully charge your Beats Flex headphones. Use the included USB-C to USB-C charging cable. A 10-minute Fast Fuel charge provides 1.5 hours of playback when the battery is low.

UP TO 12 HOURS OF LISTENING TIME

10-MINUTE FAST FUEL CHARGING GIVES
1.5 HOURS OF PLAYBACK WHEN BATTERY IS LOW



Testing conducted by Apple in August 2020 using preproduction Beats Flex and software paired with iPhone 11 Pro Max units and prerelease software. The playlist consisted of 10 unique audio tracks purchased from the iTunes Store (256-Kbps AAC encoding). Volume was set to 50%. Total listening time was up to 12 hours. Testing consisted of full Beats Flex battery discharge while playing audio until device stopped playback. 10-minute charge testing conducted with drained Beats Flex that were charged for 10 minutes, then audio playback was started until Beats Flex stopped playback. Battery life depends on device, environment, usage, and many other factors.

Image: Beats Flex earbuds highlighting battery life and fast charging capabilities.

2. Powering On and Pairing

To power on, press and hold the power button for approximately 1 second until the indicator light turns on. For seamless pairing with Apple devices, hold the Beats Flex near your unlocked iPhone. For Android devices, enable Bluetooth on your device and select "Beats Flex" from the available devices list.

COMPATIBLE WITH APPLE & ANDROID

EASILY CONNECTS VIA BLUETOOTH



Image: Demonstrates the pairing process for Beats Flex with both Apple and Android devices.

3. Achieving a Comfortable Fit

The Beats Flex feature a Flex-Form cable designed for all-day comfort. Experiment with the four included ear tip size options to find the most secure and comfortable fit for your ears. A proper fit enhances sound quality and helps keep the earbuds in place.



Image: A user wearing Beats Flex, illustrating the design and fit.

Official Product Video: Beats Flex Wireless Earbuds Overview

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Video: An official overview of the Beats Flex Wireless Earbuds, showcasing features and design.

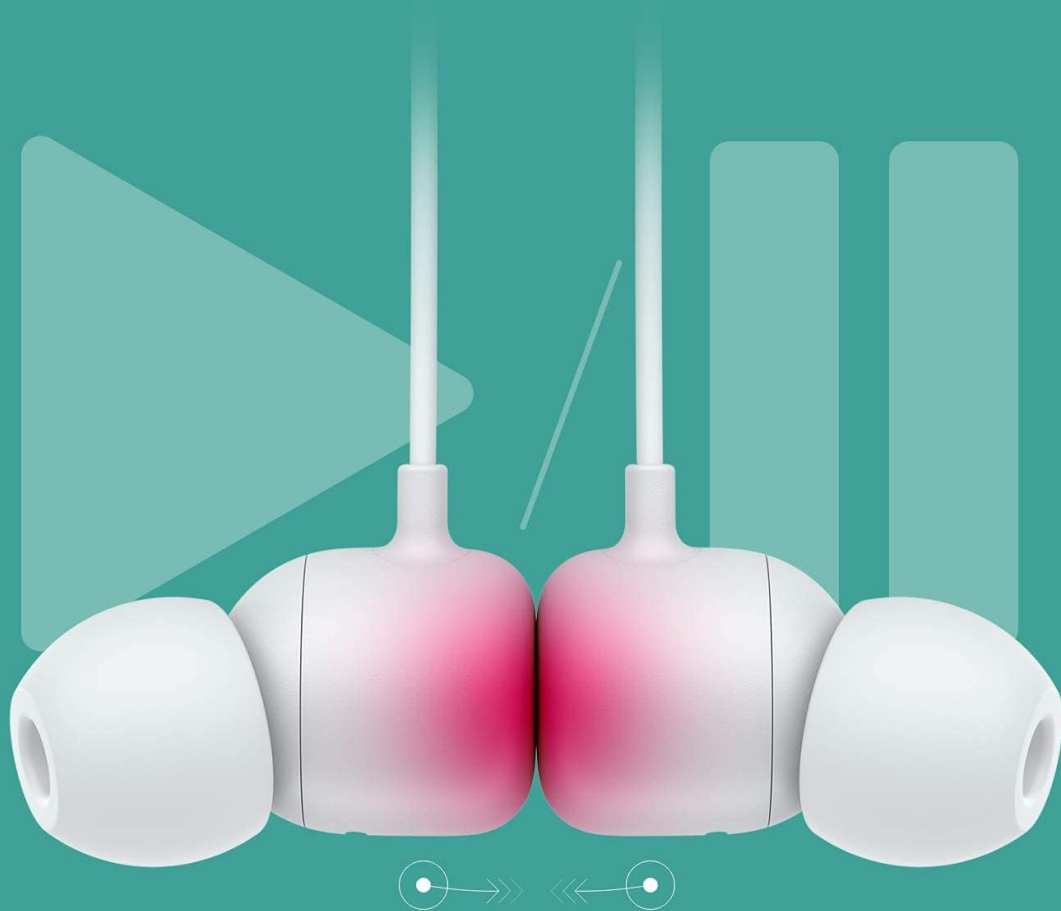
Operating Your Beats Flex

1. On-Device Controls

Manage your audio and calls directly from the in-line controls on the Beats Flex cable. These controls allow you to:

- **Volume Up/Down:** Adjust playback volume.
- **Play/Pause:** Press once to play or pause music.
- **Skip Track:** Press twice to skip forward.
- **Previous Track:** Press three times to skip backward.
- **Answer/End Call:** Press once.
- **Activate Voice Assistant:** Press and hold.

MAGNETIC EARBUDS WITH AUTO-PLAY/PAUSE¹



¹ Compatible with iOS and iPadOS 14 or later, macOS 10 or later, WatchOS 7 or later, and tvOS 14 or later; compatibility will vary on Android devices.

Image: Detailed view of the on-device controls for music, calls, and voice assistant.

2. Magnetic Earbuds with Auto-Play/Pause

The magnetic earbuds offer convenient Auto-Play/Pause functionality. When the earbuds are connected around your neck, music will automatically pause. Separate them to resume playback.

ON-DEVICE CONTROLS

FOR MUSIC, CALLS,
AND VOICE ASSISTANT

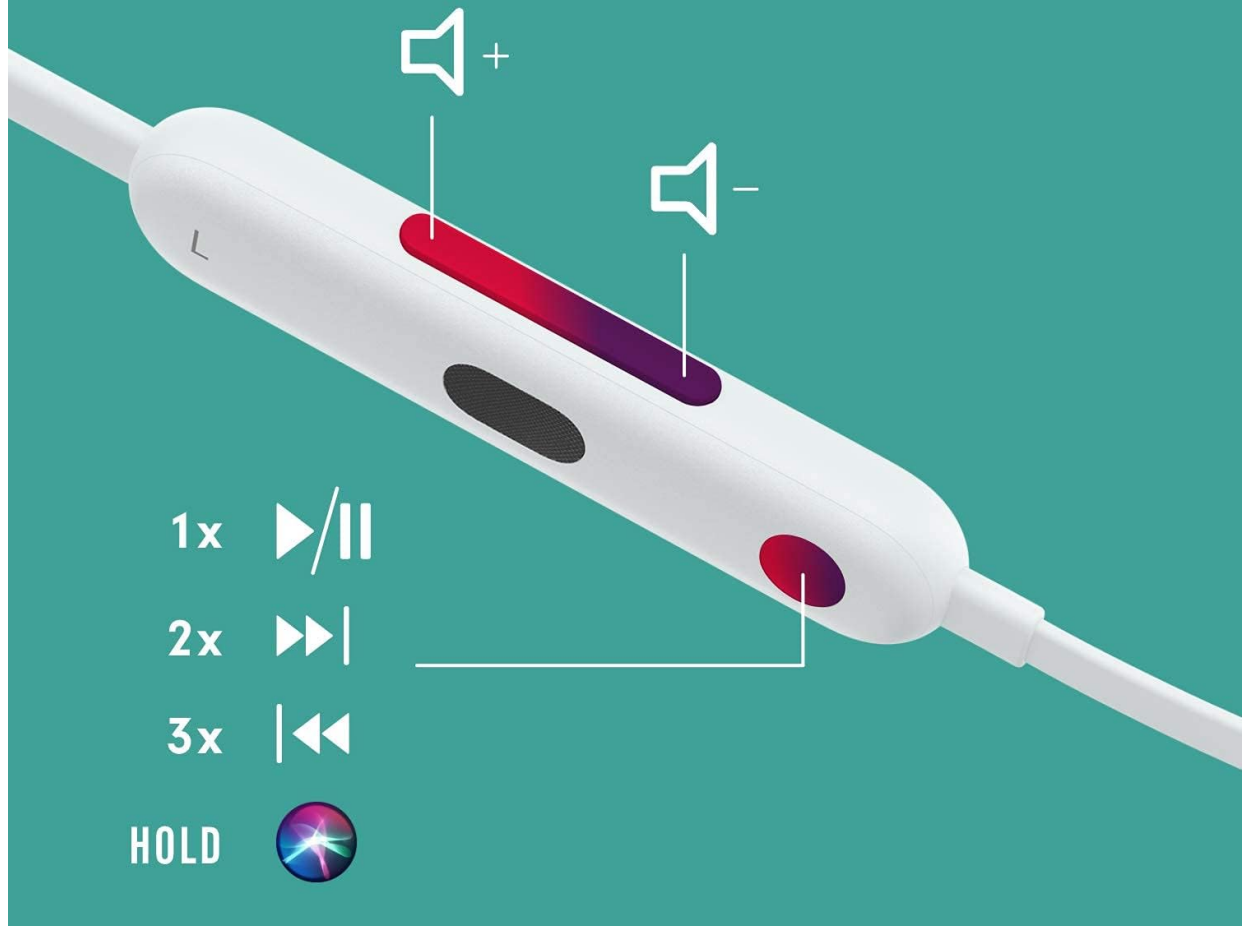


Image: Visual representation of the magnetic earbuds and their Auto-Play/Pause feature.

3. Audio Sharing

With Audio Sharing, you can wirelessly share audio with another pair of Beats headphones or AirPods. This feature allows two people to listen to the same audio from one device simultaneously.



Image: Demonstrates the Apple Audio Sharing feature with Beats Flex.

Maintenance

To ensure the longevity and optimal performance of your Beats Flex headphones, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the earbuds and cable with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store your Beats Flex in a clean, dry place. The magnetic earbuds help prevent tangling, making them easy to coil and store.
- **Water Resistance:** The Beats Flex are *not water resistant*. Avoid exposure to water, sweat, or excessive moisture to prevent damage.
- **Temperature:** Do not expose the headphones to extreme temperatures (hot or cold) or direct sunlight for extended periods.

Troubleshooting

If you encounter issues with your Beats Flex, try the following solutions:

- **No Power:** Ensure the headphones are fully charged. Connect them to a power source using the USB-

C cable.

- **Cannot Pair:** Make sure Bluetooth is enabled on your device and the Beats Flex are in pairing mode (indicator light flashing). Try restarting both your device and the headphones.
- **Poor Sound Quality:** Check the ear tip fit; an improper fit can affect sound. Ensure the headphones are within Bluetooth range of your device.
- **Controls Not Responding:** Try restarting the headphones. Ensure they are properly connected to your device.
- **No Audio:** Verify the volume is turned up on both the headphones and your connected device. Check that the correct audio output is selected on your device.

For further assistance, refer to the official Beats support website.

Specifications

Model Name	Flex
Item Model Number	A04
Color	Smoked Gray
Connectivity Technology	Wireless (Bluetooth 5.0)
Bluetooth Range	30 Meters
Battery Life	Up to 12 Hours
Charging Port	USB-C
Control Type	On-device controls, Voice Control
Microphone	Built-in with wind reduction
Special Features	Magnetic earbuds (Auto-Play/Pause), Audio Sharing, Flex-Form cable, Foldable, Compatible with Apple W1 chip, Android and iOS compatible
Water Resistance Level	Not Water Resistant
Item Weight	3.84 ounces
Product Dimensions	3.2 x 1.25 x 4.8 inches

Warranty and Support

Your Beats Flex Wireless Earbud Headphones come with a limited warranty. Please refer to the included Warranty Card for detailed terms and conditions, including coverage period and service options.

For technical support, product registration, or additional information, please visit the official Beats by Dr. Dre website or contact their customer service. Keep your proof of purchase for warranty claims.

