

[manuals.plus](#) /› [Beats](#) /› [Beats Flex Wireless Earbud Headphones User Manual - Smoked Gray \(Model A04\)](#)

## Beats A04

# Beats Flex Wireless Earbud Headphones User Manual

**MODEL: A04 - SMOKED GRAY**

## Introduction

The Beats Flex Wireless Earbud Headphones are designed to keep you connected to your audio with all-day comfort and reliable performance. Featuring up to 12 hours of battery life, a Flex-Form cable, and the Apple W1 headphone chip, these earbuds offer seamless connectivity and rich sound. Magnetic earbuds provide Auto-Play/Pause functionality, and on-device controls allow for easy management of music, calls, and voice assistance. They are compatible with both Apple and Android devices.

## What's in the Box

- Beats Flex Wireless Earphones
- USB-C to USB-C Charging Cable (power adapter not included)
- Eartips with four size options
- Quick Start Guide
- Warranty Card

## Setup

### 1. Charging Your Beats Flex

Before first use, fully charge your Beats Flex headphones. Use the included USB-C to USB-C charging cable. A 10-minute Fast Fuel charge provides 1.5 hours of playback when the battery is low.

# UP TO 12 HOURS OF LISTENING TIME

10-MINUTE FAST FUEL CHARGING GIVES  
1.5 HOURS OF PLAYBACK WHEN BATTERY IS LOW



Testing conducted by Apple in August 2020 using preproduction Beats Flex and software paired with iPhone 11 Pro Max units and prerelease software. The playlist consisted of 100 unique audio tracks purchased from the iTunes Store (256 kbps AAC encoding). Volume was set to 50%. Total listening time was up to 12 hours. Testing consisted of full Beats Flex battery discharge while playing audio until the battery was depleted. The 10-Minute charge testing conducted with the earbuds in their case and connected to a power source. Actual battery life may vary based on usage, environment, and many other factors.

Image: Beats Flex earbuds highlighting battery life and fast charging capabilities.

## 2. Powering On and Pairing

To power on, press and hold the power button for approximately 1 second until the indicator light turns on. For seamless pairing with Apple devices, hold the Beats Flex near your unlocked iPhone. For Android devices, enable Bluetooth on your device and select "Beats Flex" from the available devices list.

# COMPATIBLE WITH APPLE & ANDROID

## EASILY CONNECTS VIA BLUETOOTH



Image: Demonstrates the pairing process for Beats Flex with both Apple and Android devices.

### 3. Achieving a Comfortable Fit

The Beats Flex feature a Flex-Form cable designed for all-day comfort. Experiment with the four included ear tip size options to find the most secure and comfortable fit for your ears. A proper fit enhances sound quality and helps keep the earbuds in place.



Image: A user wearing Beats Flex, illustrating the design and fit.

## Official Product Video: Beats Flex Wireless Earbuds Overview

Your browser does not support the video tag.

Video: An official overview of the Beats Flex Wireless Earbuds, showcasing features and design.

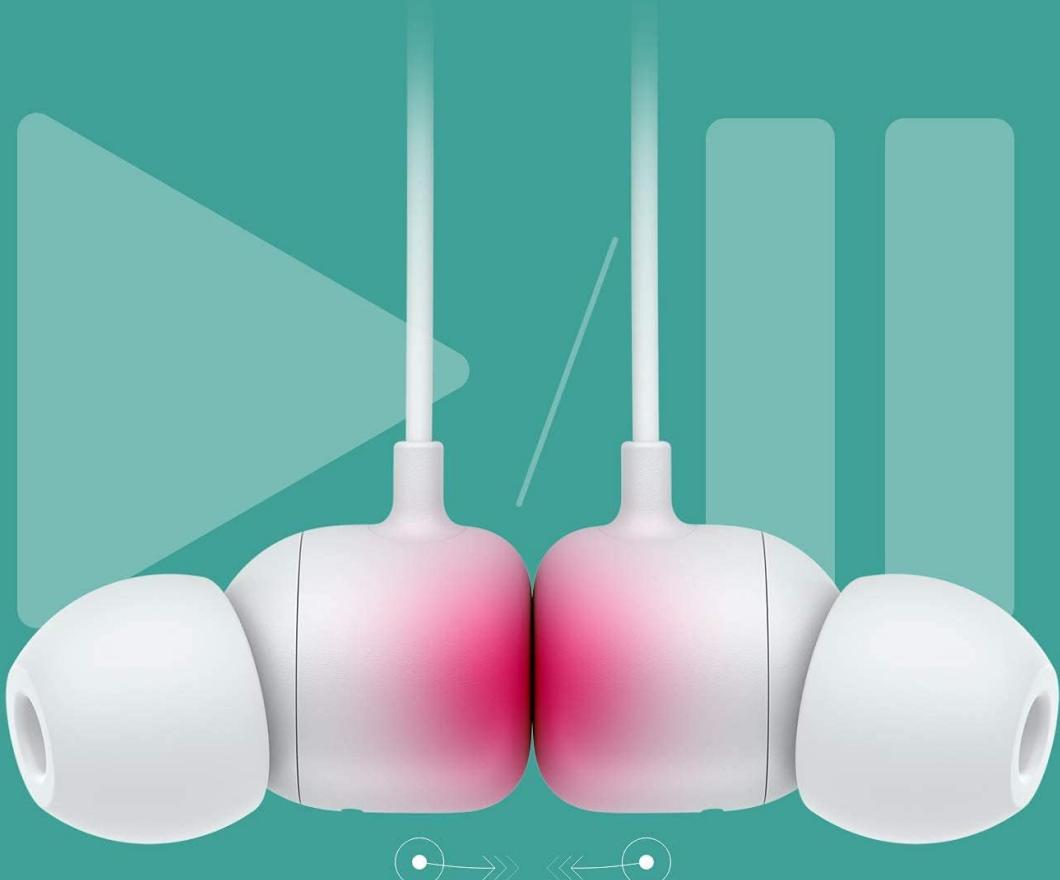
## Operating Your Beats Flex

### 1. On-Device Controls

Manage your audio and calls directly from the in-line controls on the Beats Flex cable. These controls allow you to:

- **Volume Up/Down:** Adjust playback volume.
- **Play/Pause:** Press once to play or pause music.
- **Skip Track:** Press twice to skip forward.
- **Previous Track:** Press three times to skip backward.
- **Answer/End Call:** Press once.
- **Activate Voice Assistant:** Press and hold.

# MAGNETIC EARBUDS WITH AUTO-PLAY/PAUSE<sup>1</sup>



<sup>1</sup> Compatible with iOS and iPadOS 14 or later, MacOS 11 or later, WatchOS 7 or later, and tvOS 14 or later; compatibility will vary on Android devices.

Image: Detailed view of the on-device controls for music, calls, and voice assistant.

## 2. Magnetic Earbuds with Auto-Play/Pause

The magnetic earbuds offer convenient Auto-Play/Pause functionality. When the earbuds are connected around your neck, music will automatically pause. Separate them to resume playback.

# ON-DEVICE CONTROLS

FOR MUSIC, CALLS,  
AND VOICE ASSISTANT

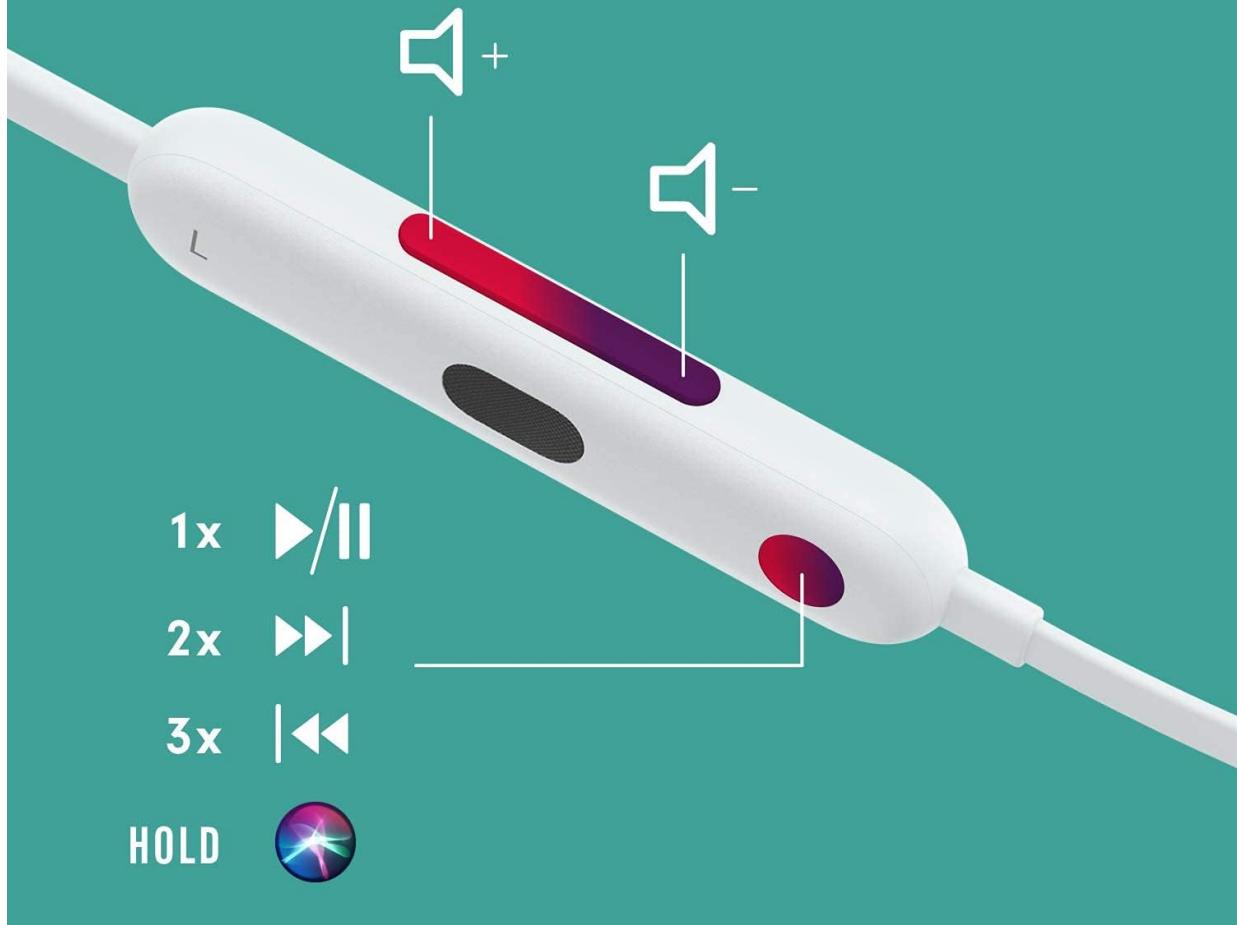


Image: Visual representation of the magnetic earbuds and their Auto-Play/Pause feature.

### 3. Audio Sharing

With Audio Sharing, you can wirelessly share audio with another pair of Beats headphones or AirPods. This feature allows two people to listen to the same audio from one device simultaneously.

# APPLE AUDIO SHARING

LISTEN TOGETHER WIRELESSLY &  
EFFORTLESSLY WITH JUST ONE TAP



Works with iPhone 8 or later and iPod touch (7th generation) with the latest version of iOS. Works with 12.9-inch iPad Pro (2nd generation or later), 11-inch iPad Pro, 10.5-inch iPad Pro, iPad (5th generation or later), iPad Air (3rd generation), and iPad mini (5th generation) with the latest version of iPadOS.

Image: Demonstrates the Apple Audio Sharing feature with Beats Flex.

## Maintenance

To ensure the longevity and optimal performance of your Beats Flex headphones, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the earbuds and cable with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store your Beats Flex in a clean, dry place. The magnetic earbuds help prevent tangling, making them easy to coil and store.
- **Water Resistance:** The Beats Flex are *not water resistant*. Avoid exposure to water, sweat, or excessive moisture to prevent damage.
- **Temperature:** Do not expose the headphones to extreme temperatures (hot or cold) or direct sunlight for extended periods.

## Troubleshooting

If you encounter issues with your Beats Flex, try the following solutions:

- **No Power:** Ensure the headphones are fully charged. Connect them to a power source using the USB-

C cable.

- **Cannot Pair:** Make sure Bluetooth is enabled on your device and the Beats Flex are in pairing mode (indicator light flashing). Try restarting both your device and the headphones.
- **Poor Sound Quality:** Check the ear tip fit; an improper fit can affect sound. Ensure the headphones are within Bluetooth range of your device.
- **Controls Not Responding:** Try restarting the headphones. Ensure they are properly connected to your device.
- **No Audio:** Verify the volume is turned up on both the headphones and your connected device. Check that the correct audio output is selected on your device.

For further assistance, refer to the official Beats support website.

## Specifications

<b>Model Name</b>	Flex
<b>Item Model Number</b>	A04
<b>Color</b>	Smoked Gray
<b>Connectivity Technology</b>	Wireless (Bluetooth 5.0)
<b>Bluetooth Range</b>	30 Meters
<b>Battery Life</b>	Up to 12 Hours
<b>Charging Port</b>	USB-C
<b>Control Type</b>	On-device controls, Voice Control
<b>Microphone</b>	Built-in with wind reduction
<b>Special Features</b>	Magnetic earbuds (Auto-Play/Pause), Audio Sharing, Flex-Form cable, Foldable, Compatible with Apple W1 chip, Android and iOS compatible
<b>Water Resistance Level</b>	Not Water Resistant
<b>Item Weight</b>	3.84 ounces
<b>Product Dimensions</b>	3.2 x 1.25 x 4.8 inches

## Warranty and Support

Your Beats Flex Wireless Earbud Headphones come with a limited warranty. Please refer to the included Warranty Card for detailed terms and conditions, including coverage period and service options.

For technical support, product registration, or additional information, please visit the official Beats by Dr. Dre website or contact their customer service. Keep your proof of purchase for warranty claims.

