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### Sengled E1C-NB7W\_4P\_N

# Sengled Smart Plug Instruction Manual

Model: E1C-NB7W\_4P\_N

## INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Sengled Smart Plug. Please read this manual thoroughly before using the product to ensure proper functionality and safety.



Image: Four Sengled Smart Plugs, showcasing the compact design of the devices.

## SETUP

The Sengled Smart Plug utilizes Zigbee technology and requires a compatible smart hub for full functionality. Compatible hubs include Sengled Smart Hub, SmartThings Hub, Wink Hub, and Hubitat Hub. No separate smart hub is required when connecting to Amazon Echo Plus or Echo Show (2nd Gen) devices, as they have built-in Zigbee hubs. Additional hubs are

required for Echo, Echo Dot, or Google Assistant devices.

### Pairing Instructions:

1. Plug the Sengled Smart Plug into a standard North American 3-prong wall outlet.
2. Ensure your compatible smart hub is powered on and connected to your network.
3. Open the Sengled Home App or your preferred smart home app (e.g., SmartThings, Alexa App).
4. Follow the in-app instructions to discover and pair the new device. The plug is designed for easy setup.



Image: A Sengled Smart Plug with icons indicating key features: 15A Maximum Current, Voice Control, Remote Control, Hub Required, Timer Setting, and Easy Setup.



Image: A Sengled Smart Plug plugged into a wall outlet, showing its dimensions: Width 1.52 inches, Height 1.28 inches, Length 3.27 inches. A small icon indicates 'Hub Required'.

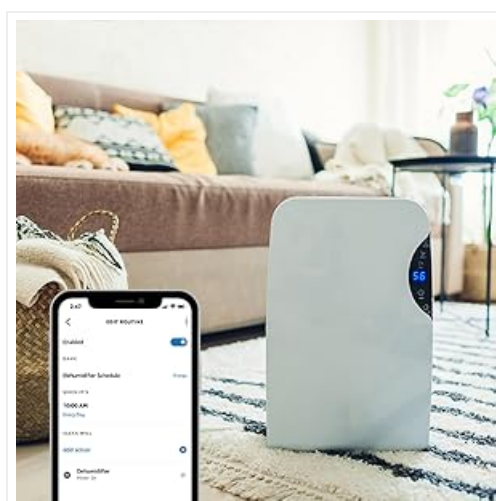


Image: The Sengled Smart Hub, a square white device with indicator lights, essential for connecting multiple Sengled Zigbee devices.



Image: A hand holding a smartphone displaying the Sengled Home App icon, indicating the mobile application used for control and setup.

Video: An official Sengled video demonstrating the setup and functionality of the Sengled Smart Hub, highlighting its compatibility with 2.4 & 5GHz networks and various smart home devices.

## OPERATING INSTRUCTIONS

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### Voice Control:

Once paired with a compatible smart hub and integrated with voice assistants like Alexa, Google Home, SmartThings, Homekit, or Siri, you can control connected appliances using voice commands. For example, say "Alexa, turn on the coffee maker" to activate the device plugged into the smart plug.

# Voice Control and Remote Control



Image: A split image showing a coffee maker plugged into a smart plug with an Echo Dot nearby, and a smartphone screen demonstrating remote control. Text indicates "Voice Control and Remote Control".



Image: A woman on a couch using voice commands with an Echo device to control a fan plugged into a smart outlet, illustrating hands-free operation.

## Remote Control:

Control your appliances from anywhere using the Sengled Home App on your smartphone. This allows you to turn devices on/off even when you are away from home.

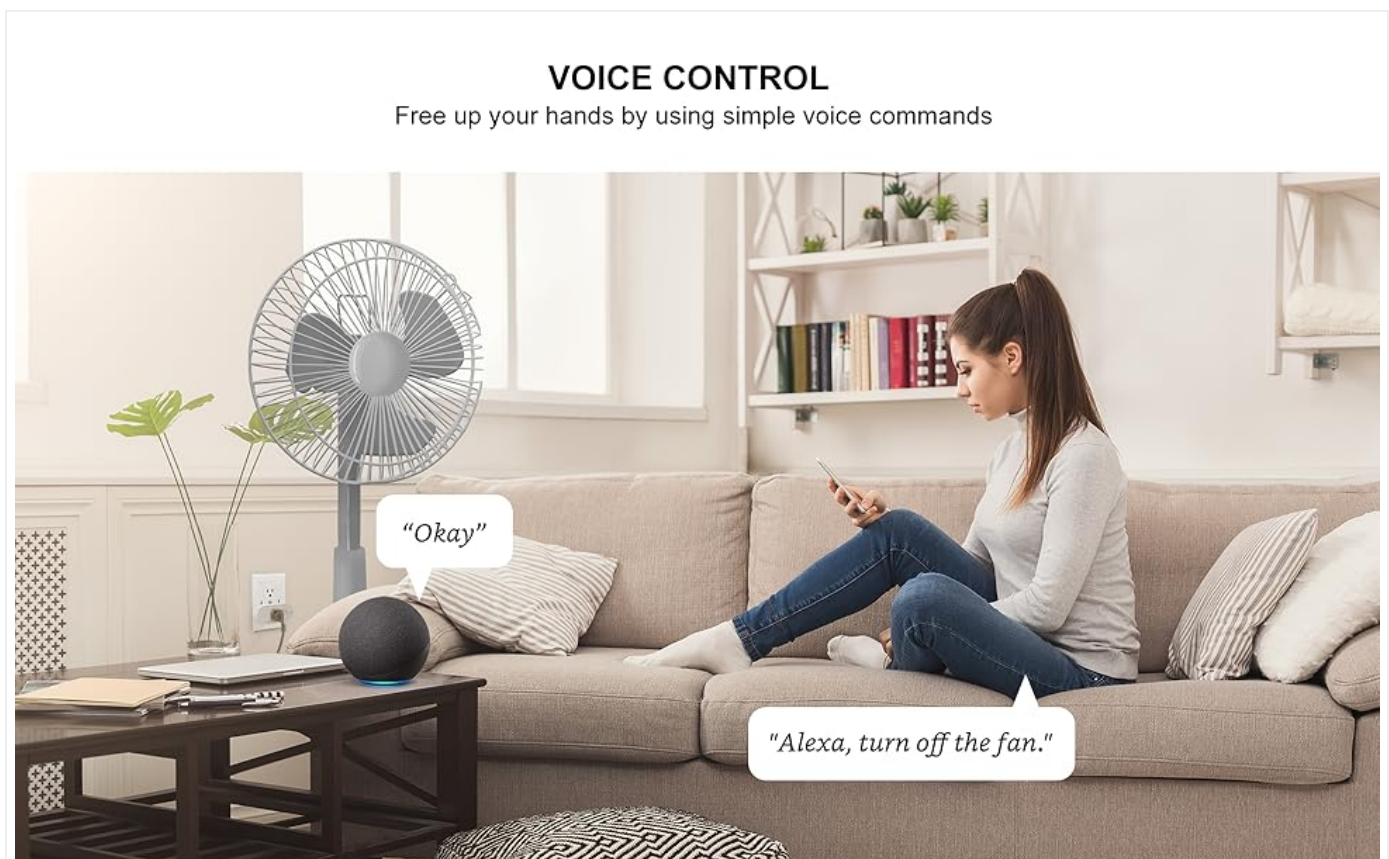


Image: A split image showing a woman relaxing by a pool using her smartphone to control a coffee pot in a kitchen, demonstrating the

ability to control devices remotely.

## Scheduling and Energy Monitoring:

Create customized schedules to automatically turn your home electronics and appliances on or off at specific times. The smart plug also features energy monitoring capabilities, allowing you to track the power consumption of connected devices. This feature helps in managing energy usage more efficiently.

# Schedule of Your Life

Create customized schedule to automatically turn on/off any home electronic appliances



 **08:00AM**  
Turn on bread maker



 **02:00PM**  
Turn on coffee maker



 **09:00PM**  
Turn off light



Image: A woman sleeping in bed with a smart plug nearby, illustrating the convenience of scheduling. Below, examples show scheduled actions for a bread maker, coffee maker, and light.



Image: An illustration of a house with smart plugs in various rooms, connected to a smartphone app displaying a graph of energy consumption (360w/h), demonstrating energy monitoring across the home.

## MAINTENANCE

To ensure optimal performance and longevity of your Sengled Smart Plug, follow these general maintenance guidelines:

- Keep the device clean by wiping it with a dry, soft cloth. Avoid using liquid cleaners or aerosols.
- Ensure the plug is used within its specified electrical ratings (15A, 1800W, 120V) to prevent overload.
- Avoid exposing the device to extreme temperatures or humidity. The recommended operating temperature range is -20 to +50 Degrees Celsius.
- Periodically check for firmware updates through the Sengled Home App to ensure the latest features and security enhancements.

## TROUBLESHOOTING

If you encounter issues with your Sengled Smart Plug, consider the following common troubleshooting steps:

- **Connectivity Issues:** Ensure your smart hub is online and within range of the smart plug. Zigbee devices typically offer high connection reliability, but physical obstructions can sometimes interfere.
- **Pairing Problems:** If the plug fails to pair, try resetting the plug (refer to your hub's instructions for device reset) and re-initiating the pairing process. Ensure your hub is in pairing mode.
- **No Response to Commands:** Verify that the smart plug is receiving power and that its indicator light is on. Check the connection status in your smart home app.
- **Appliance Not Turning On/Off:** Confirm that the appliance plugged into the smart plug is functioning correctly when plugged directly into a wall outlet. Ensure the appliance's power consumption does not exceed the plug's maximum rating (15A, 1800W).
- **Hub Required:** Remember that this is a Zigbee smart plug and requires a compatible Zigbee hub for most smart home integrations, unless directly connected to an Echo Plus or Echo Show (2nd Gen).

## SPECIFICATIONS

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Feature	Specification
Model Number	E1C-NB7W_4P_N
UPC	840696103087
Dimensions (L x W x H)	3.27 x 1.28 x 1.52 inches
Item Weight	12.8 ounces
Voltage	120 Volts
Amperage	15 Amps
Wattage / Maximum Power	1800 Watts
Plug Format	North American 3-prong
Connectivity Technology	Zigbee (Bluetooth Mesh)
Operating Temperature	-20 to +50 Degrees Celsius
Certifications	UL, ETL, FCC

## WARRANTY

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The Sengled Smart Plug comes with a 3-year warranty. Please retain your proof of purchase for warranty claims. For detailed warranty terms and conditions, refer to the official Sengled website or contact customer support.

## SUPPORT

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Sengled provides U.S. based customer support to assist with any questions or issues you may encounter. For further assistance, please visit the official Sengled website or refer to the contact information provided with your product packaging.

## TRUSTED BY MILLIONS



**U.S. Based  
Customer Support**



**Lighting Up the World  
Since 1997**





**Meets Global Safety Certifications**



<p><b>User Manual of Product 1:</b> Sengled One Protocol, Compatible with Alexa and Google Assistant, Warm White, 8.5W, SmartPlug, 1 Pack, White</p> <p><b>User Manual of Product 2:</b> Sengled Smart Plug Mini &amp; Smart Plug, Hub Required, Compatible with Alexa, Google Assistant and SmartThings, E10-E11, E12-E13, E14-E15, E16-E17, E18-E19, E20-E21, E22-E23, E24-E25, E26-E27, E28-E29, E30-E31, E32-E33, E34-E35, E36-E37, E38-E39, E40-E41, E42-E43, E44-E45, E46-E47, E48-E49, E50-E51, E52-E53, E54-E55, E56-E57, E58-E59, E60-E61, E62-E63, E64-E65, E66-E67, E68-E69, E70-E71, E72-E73, E74-E75, E76-E77, E78-E79, E80-E81, E82-E83, E84-E85, E86-E87, E88-E89, E90-E91, E92-E93, E94-E95, E96-E97, E98-E99, E100-E101, E102-E103, E104-E105, E106-E107, E108-E109, E110-E111, E112-E113, E114-E115, E116-E117, E118-E119, E120-E121, E122-E123, E124-E125, E126-E127, E128-E129, E130-E131, E132-E133, E134-E135, E136-E137, E138-E139, E140-E141, E142-E143, E144-E145, E146-E147, E148-E149, E150-E151, E152-E153, E154-E155, E156-E157, E158-E159, E160-E161, E162-E163, E164-E165, E166-E167, E168-E169, E170-E171, E172-E173, E174-E175, E176-E177, E178-E179, E180-E181, E182-E183, E184-E185, E186-E187, E188-E189, E190-E191, E192-E193, E194-E195, E196-E197, E198-E199, E200-E201, E202-E203, E204-E205, E206-E207, E208-E209, E210-E211, E212-E213, E214-E215, E216-E217, E218-E219, E220-E221, E222-E223, E224-E225, E226-E227, E228-E229, E230-E231, E232-E233, E234-E235, E236-E237, E238-E239, E240-E241, E242-E243, E244-E245, E246-E247, E248-E249, E250-E251, E252-E253, E254-E255, E256-E257, E258-E259, E260-E261, E262-E263, E264-E265, E266-E267, E268-E269, E270-E271, E272-E273, E274-E275, E276-E277, E278-E279, E280-E281, E282-E283, E284-E285, E286-E287, E288-E289, E290-E291, E292-E293, E294-E295, E296-E297, E298-E299, E300-E301, E302-E303, E304-E305, E306-E307, E308-E309, E310-E311, E312-E313, E314-E315, E316-E317, E318-E319, E320-E321, E322-E323, E324-E325, E326-E327, E328-E329, E330-E331, E332-E333, E334-E335, E336-E337, E338-E339, E340-E341, E342-E343, E344-E345, E346-E347, E348-E349, E350-E351, E352-E353, E354-E355, E356-E357, E358-E359, E360-E361, E362-E363, E364-E365, E366-E367, E368-E369, E370-E371, E372-E373, E374-E375, E376-E377, E378-E379, E380-E381, E382-E383, E384-E385, E386-E387, E388-E389, E390-E391, E392-E393, E394-E395, E396-E397, E398-E399, E400-E401, E402-E403, E404-E405, E406-E407, E408-E409, E410-E411, E412-E413, E414-E415, E416-E417, E418-E419, E420-E421, E422-E423, E424-E425, E426-E427, E428-E429, E430-E431, E432-E433, E434-E435, E436-E437, E438-E439, E440-E441, E442-E443, E444-E445, E446-E447, E448-E449, E450-E451, E452-E453, E454-E455, E456-E457, E458-E459, E460-E461, E462-E463, E464-E465, E466-E467, E468-E469, E470-E471, E472-E473, E474-E475, E476-E477, E478-E479, E480-E481, E482-E483, E484-E485, E486-E487, E488-E489, E490-E491, E492-E493, E494-E495, E496-E497, E498-E499, E500-E501, E502-E503, E504-E505, E506-E507, E508-E509, E510-E511, E512-E513, E514-E515, E516-E517, 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E700-E701, E702-E703, E704-E705, E706-E707, E708-E709, E710-E711, E712-E713, E714-E715, E716-E717, E718-E719, E720-E721, E722-E723, E724-E725, E726-E727, E728-E729, E730-E731, E732-E733, E734-E735, E736-E737, E738-E739, E740-E741, E742-E743, E744-E745, E746-E747, E748-E749, E750-E751, E752-E753, E754-E755, E756-E757, E758-E759, E760-E761, E762-E763, E764-E765, E766-E767, E768-E769, E770-E771, E772-E773, E774-E775, E776-E777, E778-E779, E780-E781, E782-E783, E784-E785, E786-E787, E788-E789, E790-E791, E792-E793, E794-E795, E796-E797, E798-E799, E800-E801, E802-E803, E804-E805, E806-E807, E808-E809, E810-E811, E812-E813, E814-E815, E816-E817, E818-E819, E820-E821, E822-E823, E824-E825, E826-E827, E828-E829, E830-E831, E832-E833, E834-E835, E836-E837, E838-E839, E840-E841, E842-E843, E844-E845, E846-E847, E848-E849, E850-E851, E852-E853, E854-E855, E856-E857, E858-E859, E860-E861, E862-E863, E864-E865, E866-E867, E868-E869, E870-E871, E872-E873, E874-E875, E876-E877, E878-E879, E880-E881, 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<div><div>User Manual of Product 1:</div><div>Sengled Use Products, Compatible with Alexa and Google Assistant, MatterKit, Zigbee, SmartHub, 1 Pack, White</div><div>User Manual of Product 2:</div><div>Sengled Smart Light Bulbs, Zigbee Hub Required, Works with Alexa and SmartThings, Color Changing with Google Home and Echo with built-in Hub, Soft White 80W Equivalent A19 Dimmable Smart Bulbs, 4-Pack</div></div>	<div><div><a href="#">Sengled Smart LED Bulbs User Guide and Installation Instructions</a></div><div>Comprehensive user guide for Sengled Smart LED bulbs and Smart Hub, covering installation, operation, safety, troubleshooting, and firmware updates. Compatible with Alexa, Google Assistant, and Apple HomeKit.</div></div>
<div><div>Sengled ACK Matter Bulb (SmartThings Edition) Q&amp;A</div><div><div><div>Q: What is Matter? Is my Sengled Matter bulb compatible with all major smart home ecosystems?</div><div>A: Matter is a new open standard designed to simplify the process of connecting smart home devices from different manufacturers. Sengled Matter bulbs are compatible with Apple HomeKit, Google Assistant, Amazon Alexa, and Samsung SmartThings. For more information, please visit our website or contact customer support.</div></div><div><div>Q: What is MatterKit and how does it work?</div><div>A: MatterKit is a software solution that enables Sengled Matter bulbs to communicate with Matter-enabled smart home ecosystems. It acts as a bridge between the bulbs and the ecosystem, ensuring seamless integration and control.</div></div><div><div>Q: How do I set up my Sengled Matter bulb with my smart home ecosystem?</div><div>A: Please refer to the Sengled Matter bulb user manual for detailed setup instructions. Generally, you will need to download the Sengled Home app, create an account, and add the bulb to your ecosystem. For specific steps, please refer to the relevant ecosystem's setup guide.</div></div><div><div>Q: Can I use my Sengled Matter bulb with multiple smart home ecosystems?</div><div>A: Yes, Sengled Matter bulbs are designed to be multi-ecosystem compatible. Once set up with one ecosystem, you can also add the bulb to another compatible ecosystem, allowing you to control it from multiple apps.</div></div><div><div>Q: What are the benefits of using Sengled Matter bulbs?</div><div>A: Sengled Matter bulbs offer several advantages, including: <ul style="list-style-type: none"><li>Seamless integration with Matter-enabled smart home ecosystems.</li><li>Enhanced security and privacy features.</li><li>Interoperability with a wide range of smart home devices.</li><li>Easy setup and management through a single app.</li><li>Energy-efficient LED technology.</li></ul></div></div><div><div>Q: Where can I purchase Sengled Matter bulbs?</div><div>A: Sengled Matter bulbs are available for purchase on our website, Amazon, and other authorized retailers. Please check the product page for current pricing and availability.</div></div></div></div>	<div><div><a href="#">Sengled ACK Matter Bulb: Compatibility, Setup, and Troubleshooting Q&amp;A</a></div><div>Comprehensive Q&amp;A covering the Sengled ACK Matter Bulb, detailing Matter compatibility, setup with Alexa and other smart home systems, troubleshooting offline issues, and factory reset procedures.</div></div>
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