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> Rocita Commercial Slushy Machine 24L Double Tank Frozen Drink Machine 1050W Stainless Steel Margarita Wine Slush Smoothies Maker for Restaurant Bar Party User Manual

Rocita SC-2

Rocita Commercial Slushy Machine User Manual

Model: SC-2 | Capacity: 24L Double Tank

1. INTRODUCTION

Thank you for choosing the Rocita Commercial Slushy Machine. This 24L double tank frozen drink maker is designed for both commercial and home use, offering efficient and reliable performance for creating a variety of frozen beverages. This manual provides essential information for the safe and effective operation, maintenance, and troubleshooting of your new machine.



Figure 1: Rocita 24L Double Tank Commercial Slushy Machine.

2. IMPORTANT SAFETY INSTRUCTIONS

To ensure safe operation and prevent damage, please read and follow all safety instructions carefully.

- Always connect the machine to a grounded power outlet with the correct voltage (110V/220V as applicable).
- Do not immerse the main unit in water or other liquids.
- Keep hands and foreign objects away from moving parts during operation.
- Ensure proper ventilation around the machine to prevent overheating.
- Do not use the machine with damaged cords or plugs.
- For optimal performance and to prevent jamming, ensure the liquid mixture has a sugar/alcohol ratio exceeding 14%.
- Always unplug the machine before cleaning or performing any maintenance.

3. INCLUDED COMPONENTS

Your Rocita Commercial Slushy Machine package includes the following items:

- Commercial Slushy Machine (Main Unit) x 1
- Bowl Gasket x 2
- Discharge Nozzle x 2
- Draw Valve O-ring x 8
- Hand Blender x 1
- Measuring Cup x 1
- Handle Retention x 2
- Lubricant (Vaseline) x 1

4. SETUP GUIDE

Follow these steps to set up your slushy machine for first use:

1. **Unpacking and Placement:** Carefully remove all packaging materials. Place the machine on a stable, level surface with adequate ventilation around all sides.
2. **Install Drip Trays:** Position the two drip trays at the base of the machine to catch any spills or drips from the dispensers. These trays prevent overflow and maintain cleanliness.
3. **Tank Installation:** Ensure the tanks are properly seated. Lift the bottom of each tank slightly and shake it left and right to ensure it slides fully back against the rear gasket, securing it in place. This prevents leaks.
4. **Prepare Mixture:** Prepare your desired beverage mixture. Each tank has a capacity of 12 liters (6.4 gallons), totaling 24 liters for the machine.
5. **Pour Liquid:** Pour the liquid mixture into the tanks. Ensure the liquid level is below the red horizontal line to prevent overfilling. The ratio of sugar plus alcohol should exceed 14% to prevent the machine from jamming.

24L Large Capacity

Two Tanks for Commercial Slushy Machine



Figure 2: The machine features two 12L tanks for a total capacity of 24L.

Video 1: Official product video demonstrating the setup and operation of the Rocita Frozen Drink Machine, including pouring liquid and dispensing slush.

5. OPERATION

Your Rocita slushy machine offers independent control for each tank, allowing for versatile beverage preparation.

5.1 Control Panel

The control panel is located on the front of the machine and features independent switches for each tank. You can select between 'Cool' or 'Freeze' modes separately for each tank. The temperature can be adjusted using the A, B, C switches, with settings including 37.4°F, 41°F, 48.2°F, and 51.8°F.

Heavy-Duty 304 Stainless Steel

Food Grade Material is easy to clean and provide anti-corrosion



Figure 3: The intuitive control panel allows for independent temperature and mode settings for each tank.

5.2 Modes of Operation

- **Freeze Mode:** Activates the freezing function to create slushy consistency. Ideal for margaritas, frozen cocktails, and slushies.

- **Cool Mode (Juice Mode):** Maintains the liquid at a chilled temperature without freezing. Useful for keeping beverages cold or for slightly thawing frozen mixtures for easier dispensing.

You can simultaneously prepare different types of drinks, such as alcoholic beverages in one tank and non-alcoholic frozen lemonade in the other.

Cool and Freeze Modes are Controlled Separately

Do alcohol drinks on one side and frozen lemonade on the other



Freeze Margarita



Slush



Figure 4: Separate control for cool and freeze modes allows for diverse beverage options.

5.3 Dispensing

Once the desired consistency is reached, pull the handle on the front of the tank to dispense the frozen beverage. The leak-proof faucet ensures quick and continuous flow.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance are crucial for the longevity and hygienic operation of your slushy machine.

- **Daily Cleaning:** After each use, pour water into the tank and clean it by rotating the stirrer before draining it out through the faucet.
- **Deep Cleaning:** It is recommended to disassemble all parts for thorough cleaning after using for a period of time.
- **Disassembly:** Start disassembly from the faucet. First, remove the nozzle, then the handle, and finally take out the drain valve and spring together. Lift the bottom of the tank slightly and shake it left and right, then take out the whole tank forward. Take off the outer spiral, auger, sealing ring, and drain pan in turn.
- **Washing:** All removable parts should be hand washed with mild soap and warm water. The 304 stainless steel material is easy to sanitize.
- **Reassembly:** Ensure all parts are completely dry before reassembling. Apply the provided lubricant (Vaseline) to the O-rings and moving parts to ensure smooth operation and proper sealing.

Easy to Clean Black Outer Spiral of Cylinder

Compare to white spiral, our black one is hard to adhere to syrup on the surface



Figure 5: The black outer spiral is designed for easy cleaning, resisting syrup adherence.

7. TROUBLESHOOTING

If you encounter issues with your Rocita slushy machine, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Machine not freezing / Slush too thin	Insufficient sugar/alcohol content in mixture; ambient temperature too high; machine in 'Cool' mode.	Ensure sugar/alcohol ratio is above 14%. Move machine to a cooler area. Switch to 'Freeze' mode.
Machine jamming / Slush too thick	Excessive sugar/alcohol content; liquid level too low; machine running too long in freeze mode.	Adjust mixture ratio. Ensure liquid is above minimum level. Switch to 'Cool' mode temporarily to soften.
Liquid leaking from tank	Tank not properly seated; worn or improperly installed gaskets/O-rings.	Re-seat the tank firmly. Check and re-install or replace gaskets/O-rings, applying lubricant as needed.
Unusual noise during operation	Normal operation sound; internal component issue.	Some operational noise is normal. If noise is excessive or unusual, contact customer support.

For issues not listed here or if solutions do not resolve the problem, please contact Rocita customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	Rocita
Model Name	Commercial Slushy Machine (SC-2)
Capacity	24 Liters (6.4 Gallons) - Double Tank
Power	1050W
Material	304 Stainless Steel (Food Grade)
Color	Black
Item Weight	88.2 Pounds
Product Dimensions	14.37 x 18.7 x 27.56 inches
Operation Mode	Automatic
Special Feature	Ice Maker, Independent Tank Controls
Product Care Instructions	Hand Wash
Recommended Uses	Restaurant, Bar, Residential



01

Control Panel

2 independent switches + frozen and cold drink separation mode

02

Set of Compact Discharge Hole

Upgraded drain valve combined with the nozzle effectively prevent leakage



03

3 Heat Dissipations

Multiple holes can quickly make machine cool down

04

Two drip trays

Prevent the beverage from overflowing, and the unique texture is beautiful



Figure 6: Durable 304 stainless steel construction ensures longevity and easy cleaning.

9. WARRANTY AND SUPPORT

Rocita is committed to providing high-quality products and excellent customer service. If you have any questions or require assistance, please contact our professional after-sales team.

- **Return Policy:** This product is eligible for 30-day easy returns.
- **Protection Plans:** Extended protection plans (3-Year and 4-Year) are available for purchase to cover

potential issues beyond the standard warranty.

- **Customer Service:** Our team is available 24/7 to assist with any inquiries or problems you may encounter.

Please refer to your purchase documentation for specific warranty terms and contact information.