Georgia-Pacific GPC54338A

Georgia-Pacific Professional Series Push Paddle Paper Towel Dispenser User Manual

Model: GPC54338A

1. Product Overview

The Georgia-Pacific Professional Series Push Paddle Paper Towel Dispenser (Model GPC54338A) is designed for efficient and hygienic dispensing of paper towels in commercial and industrial settings. This wall-mounted unit provides a reliable solution for hand drying.



Image 1: Front view of the Georgia-Pacific Professional Series Push Paddle Paper Towel Dispenser.

2. Setup and Installation

2.1 Unboxing

Carefully remove the dispenser from its packaging. Inspect for any damage during transit. Retain packaging materials for future transport or return if necessary.



Image 2: Dispenser as packaged in its box.

2.2 Mounting Location

Select a suitable wall location for installation. Ensure the mounting surface is sturdy enough to support the dispenser and a full roll of paper towels. Consider accessibility for users and ease of refilling.



Image 3: Dispenser dimensions: 13.5 inches height by 10.88 inches width.

2.3 Wall Mounting

Tools Required: Drill, screwdriver, measuring tape, level, appropriate wall anchors/screws (not included).

1. Hold the dispenser against the wall at the desired height and use a level to ensure it is straight.
2. Mark the positions for the mounting holes.
3. Drill pilot holes at the marked positions. Use appropriate drill bit size for your wall anchors.
4. Insert wall anchors if necessary.
5. Align the dispenser with the drilled holes and secure it to the wall using screws. Ensure the dispenser is firmly attached and does not wobble.

2.4 Loading Paper Towels

This dispenser is designed for use with standard roll paper towels. Ensure the paper towel roll is compatible with the dispenser's internal mechanism.

1. Open the dispenser cover. This typically involves a key or a latch mechanism (refer to specific product design for details).
2. Place a new roll of paper towels onto the internal spindle or cradle, ensuring it is properly seated.
3. Feed the leading edge of the paper towel through the dispensing mechanism, ensuring it is positioned correctly for easy pulling.
4. Close the dispenser cover securely.

3. Operating Instructions

To dispense paper towels, simply push the paddle located at the bottom of the dispenser. The mechanism will advance a sheet of paper towel, which can then be torn off. Repeat as needed.

4. Maintenance

4.1 Cleaning

Clean the exterior of the dispenser regularly with a soft, damp cloth and mild soap. Avoid abrasive cleaners or solvents that could damage the finish. Ensure the interior is free of dust and paper debris.

4.2 Refilling

When the paper towel roll is depleted or nearly empty, follow the steps in Section 2.4 to open the dispenser and replace the roll. Ensure the new roll is compatible with the dispenser's specifications.

5. Troubleshooting

- **Paper not dispensing:**
  - Check if the paper roll is empty and needs refilling.
  - Ensure the paper is correctly threaded through the dispensing mechanism.
  - Inspect for any paper jams or obstructions within the dispenser. Carefully remove any jammed paper.
- **Paddle mechanism feels stiff or unresponsive:**
  - Ensure the dispenser is clean and free of debris that might impede the paddle's movement.
  - Verify that the paper roll is not too tight or improperly loaded, which could create resistance.
  - If the issue persists, contact customer support.
- **Dispenser not securely mounted:**
  - Re-check the mounting screws and wall anchors. Tighten if loose or replace if damaged.

6. Specifications

Feature	Detail
Brand	Georgia-Pacific
Model Number	GPC54338A
Housing Material	Durable Plastic
Color	Black

Feature	Detail
Mounting Type	Wall Mount
Item Weight	6.5 Pounds
Product Dimensions (Height x Width)	13.5" x 10.88"
Number of Items	1
UPC	036500311841
Manufacturer	Georgia Pacific Corp.
Date First Available	April 6, 2021

7. Warranty and Support

For information regarding product warranty, technical support, or replacement parts, please contact Georgia-Pacific customer service directly. You may also visit the official Georgia-Pacific Store on Amazon for additional product information.

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