ISNATCH HeyCam Plus (67689420)

ISNATCH HeyCam Plus HD 1080p Motorized Wi-Fi IP Camera

User Manual

Model: HeyCam Plus (67689420)

1. Introduction

Thank you for choosing the ISNATCH HeyCam Plus HD 1080p Motorized Wi-Fi IP Camera. This camera is designed to provide reliable indoor surveillance with features such as 1080p HD video, two-way audio, motion detection, night vision, and remote control via the Hey Smart app. It also supports integration with popular voice assistants like Google Assistant and Amazon Alexa. Please read this manual carefully before using the product to ensure proper operation and maintenance.

2. Safety Information

- This product is designed for **indoor use only**. Do not expose it to rain, moisture, or extreme temperatures.
- Use only the provided power adapter (220V AC - 5V DC) to power the camera.
- Do not attempt to disassemble or modify the camera. This will void the warranty and may cause damage.
- Keep the camera away from direct sunlight, heat sources, and strong magnetic fields.
- Ensure the camera is installed on a stable surface or mounted securely to prevent it from falling.
- Keep out of reach of children and pets.

3. Package Contents

Please check the package for the following items:

- ISNATCH HeyCam Plus IP Camera
- Power Adapter (220V AC - 5V DC)

- Mounting Bracket
- Screws and Wall Plugs
- User Manual (this document)

4. Product Overview

Familiarize yourself with the different parts of your ISNATCH HeyCam Plus camera.



Figure 4.1: Front View



Figure 4.2: Back View



Figure 4.3: Side View

The camera features a motorized head allowing for pan (horizontal) and tilt (vertical) movement. Key components include:

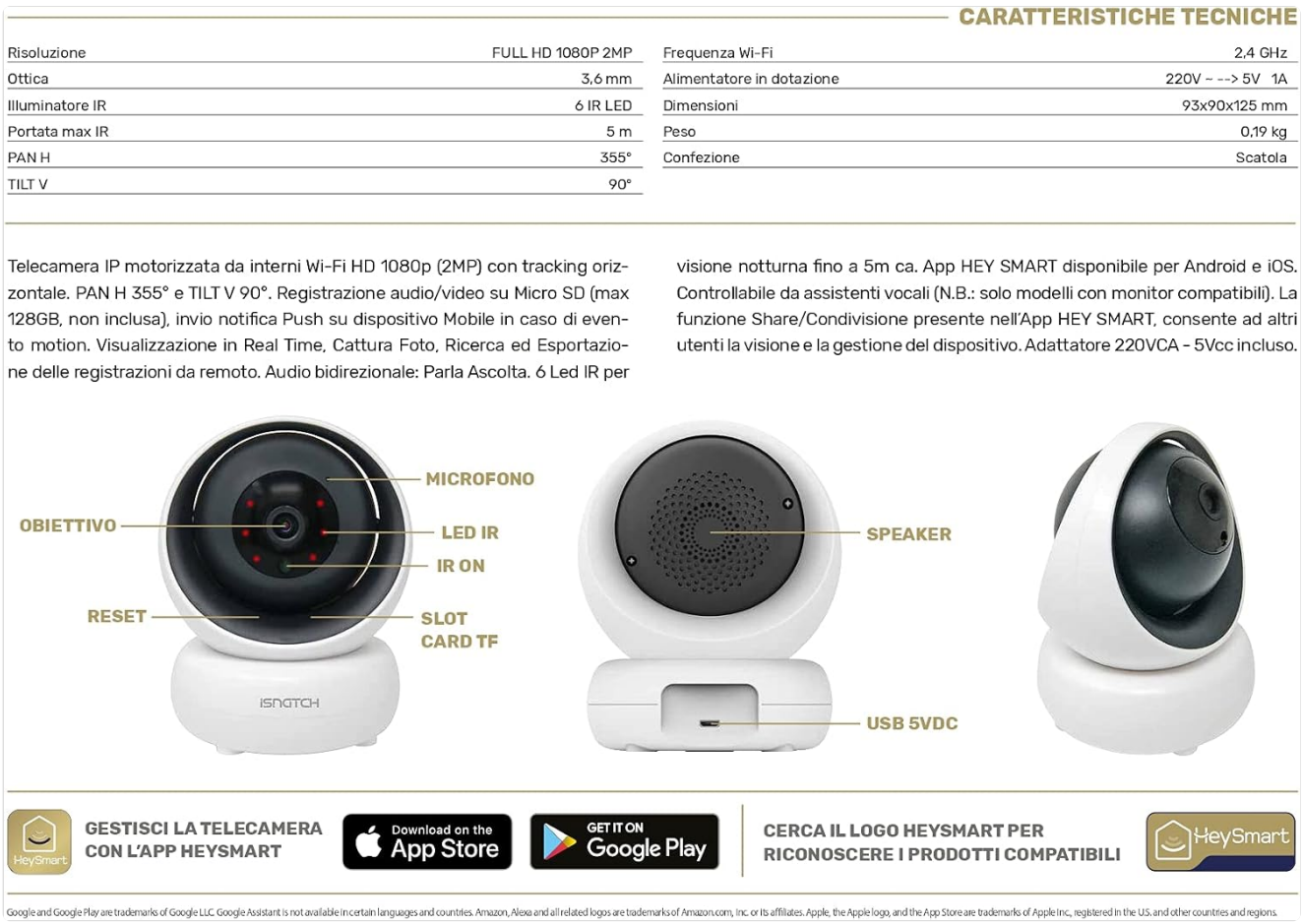


Figure 4.4: Component Diagram

- **Objective (Lens):** Captures 1080p HD video.
- **Microphone:** For audio input and two-way communication.
- **LED IR:** Infrared LEDs for night vision.
- **Reset Button:** Used to reset the camera to factory settings.
- **TF Card Slot:** Supports Micro SD cards up to 128GB for local video storage (card not included).
- **Speaker:** For audio output and two-way communication.
- **USB 5VDC Port:** Power input for the camera.

5. Setup Guide

5.1. Powering On

1. Connect the provided power adapter to the USB 5VDC port on the back of the camera.
2. Plug the power adapter into a standard wall outlet.
3. The camera will power on and begin its initialization sequence. You may hear a startup chime or see an indicator light.

5.2. App Installation

The ISNATCH HeyCam Plus camera operates with the**Hey Smart** app.

1. Scan the QR code below or search for "Hey Smart" in your mobile device's app store (App Store for iOS or Google Play Store for Android).

2. Download and install the Hey Smart app.
3. Open the app and register for a new account or log in if you already have one.



Download on the App Store



Get it on Google Play

5.3. Wi-Fi Connection

Ensure your Wi-Fi network is 2.4GHz. The camera does not support 5GHz Wi-Fi.

1. Open the Hey Smart app and tap "Add Device" or the "+" icon.
2. Select "Security Camera" or the appropriate camera type from the list.
3. Follow the on-screen instructions in the app. This typically involves resetting the camera (if prompted), entering your Wi-Fi network name and password, and scanning a QR code generated by the app with the camera's lens.
4. Once connected, the camera's indicator light will change (refer to app for specific light behavior) and you will hear a confirmation sound.
5. Name your camera and complete the setup process.

5.4. Mounting the Camera

The camera can be placed on a flat surface or mounted to a wall or ceiling using the included mounting bracket.

- **Tabletop Placement:** Simply place the camera on a stable, flat surface in your desired monitoring area.
- **Wall/Ceiling Mounting:**
  a. Choose a suitable location for mounting.
  b. Attach the mounting bracket to the wall or ceiling using the provided screws and wall plugs.
  c. Align the camera with the bracket and twist to lock it into place. Ensure it is securely fastened.
  d. Adjust the camera's orientation in the app if needed (e.g., image flip for ceiling mount).

6. Operating Instructions

6.1. Live View and Pan/Tilt Control

Once connected, open the Hey Smart app and select your camera to view the live feed. You can control the camera's movement by swiping on the screen to pan (horizontal, 355°) and tilt (vertical, 90°) the lens.

6.2. Two-Way Audio

The camera features a built-in microphone and speaker, allowing for two-way communication. In the live view interface of the Hey Smart app, tap the microphone icon to speak through the camera's speaker, and listen to audio from the camera's microphone.

6.3. Motion Detection and Notifications

The camera can detect motion and send push notifications to your mobile device. To enable and configure motion detection:

1. Go to the camera settings in the Hey Smart app.
2. Find the "Motion Detection" or "Alarm Settings" option.
3. Enable motion detection and adjust sensitivity levels as needed.
4. Ensure push notifications are enabled for the Hey Smart app in your phone's settings.

6.4. Video Recording (SD Card)

To record video locally, insert a Micro SD card (up to 128GB, not included) into the TF card slot. The camera supports continuous recording or event-triggered recording based on motion detection. You can view recorded footage through the Hey Smart app.

6.5. Night Vision

The ISNATCH HeyCam Plus is equipped with infrared LEDs for automatic night vision. In low-light conditions, the camera will automatically switch to night vision mode, providing clear black and white video up to 5 meters.

6.6. Voice Assistant Integration

The camera is compatible with Google Assistant and Amazon Alexa, allowing for voice control of certain functions (e.g., viewing the camera feed on compatible smart displays). Refer to the Hey Smart app's integration guide or the respective voice assistant's setup instructions for pairing your camera.

7. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the camera lens and body. Do not use liquid cleaners or aerosols.
- **Firmware Updates:** Periodically check the Hey Smart app for available firmware updates to ensure optimal performance and security.
- **Storage:** If storing the camera for an extended period, disconnect it from power and store it in a cool, dry place.

8. Troubleshooting

Problem	Possible Solution
Camera does not power on.	Ensure the power adapter is securely connected to the camera and the power outlet. Try a different outlet.
Unable to connect to Wi-Fi.	Ensure your Wi-Fi network is 2.4GHz. Check Wi-Fi password. Move camera closer to router. Reset camera and try again.
No live view in the app.	Check internet connection on your phone and camera. Restart the app. Restart the camera.
Motion detection not working.	Ensure motion detection is enabled in app settings. Adjust sensitivity. Check app notification permissions on your phone.

Problem	Possible Solution
SD card not recording.	Ensure SD card is inserted correctly. Format the SD card via the app. Check if the card is full or corrupted. Use a compatible SD card (up to 128GB).
Night vision is dark or unclear.	Ensure there are no obstructions in front of the lens. Check if IR LEDs are functioning (they may glow faintly red).

9. Specifications

Feature	Specification
Model Name	HeyCam Plus
Model Number	67689420
Video Resolution	1080p HD
Connectivity	Wi-Fi (2.4GHz only)
Pan Range	355 degrees
Tilt Range	90 degrees
Night Vision Range	Up to 5 meters (16.4 feet)
Storage	Micro SD card (up to 128GB, not included)
Audio	Two-way audio (built-in microphone and speaker)
Power Input	5V DC (via included adapter)
Dimensions (L x W x H)	9 x 9 x 12 cm (3.54 x 3.54 x 4.72 inches)
Weight	190 grams (0.42 lbs)
Material	Plastic
Special Features	Motion Detection, Infrared Night Vision, Voice Assistant Compatibility (Google Assistant, Alexa)

10. Warranty and Support

The ISNATCH HeyCam Plus camera comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or contact your retailer for specific warranty terms and conditions.
For technical support, troubleshooting assistance, or further inquiries, please visit the official ISNATCH website or contact their customer service department. Contact information can typically be found on the product packaging or

the brand's official website.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question