ALKAI N1

ALKAI N1 Neck Massager with Heat User Manual

Model: N1

Introduction

Thank you for choosing the ALKAI N1 Neck Massager. This device is designed to provide targeted relief for neck and body discomfort through a combination of massage modes, adjustable intensity levels, and heat therapy. Please read this manual thoroughly before initial use to ensure proper operation, safety, and to maximize the benefits of your massager. Keep this manual for future reference.

Important Safety Information

To reduce the risk of electric shock, burns, fire, or injury, please observe the following precautions:

- Do not use this device if you have a pacemaker, defibrillator, or other implanted electronic devices.
- Consult a physician before use if you are pregnant, have skin sensitivities, heart disease, abnormal blood pressure, malignant tumors, cerebrovascular disease, or are undergoing medical treatment.
- Do not use on open wounds, swollen areas, or inflamed skin.
- Keep out of reach of children. This device is not a toy.
- Do not use while driving or operating heavy machinery.
- Avoid using the device in high humidity environments, such as bathrooms.
- Do not disassemble, repair, or modify the device yourself. Contact customer support for assistance.
- Limit usage to 15 minutes per session to prevent overuse. The device has an automatic shut-off feature.
- If you experience any discomfort or pain during use, discontinue immediately.
- Ensure the skin is clean and moisturized before applying the massager to improve conductivity and comfort.

Package Contents

Please check the package to ensure all items are present:

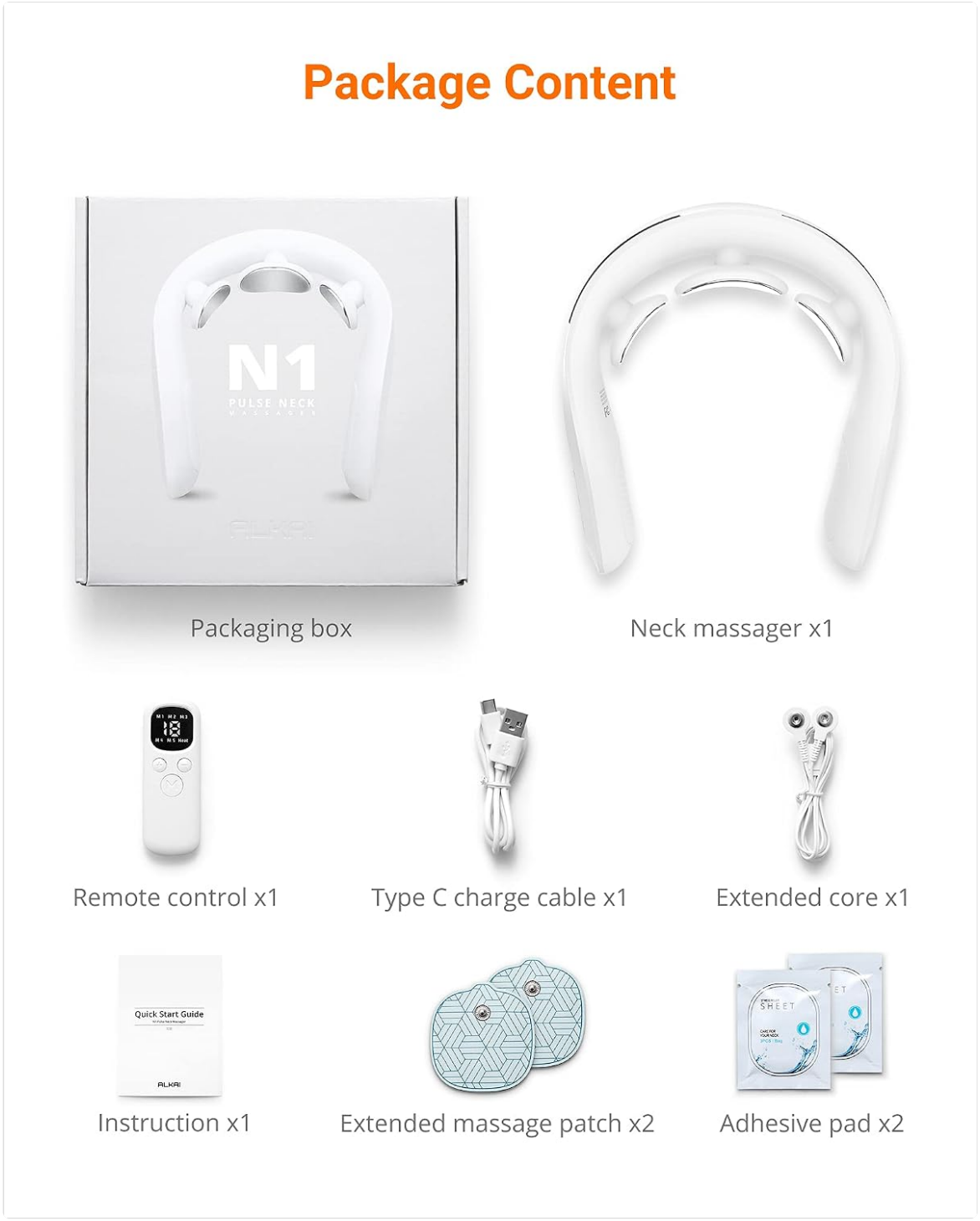


Image: Contents of the ALKAI N1 Neck Massager package, including the massager unit, remote control, Type-C charging cable, extended core, instruction manual, two extended massage patches, and two adhesive pads.

- ALKAI N1 Neck Massager Unit x1
- Remote Control x1
- Type-C Charging Cable x1
- Extended Core (for body patches) x1
- Instruction Manual x1
- Extended Massage Patches x2
- Adhesive Pads (for extended patches) x2

Product Overview

The ALKAI N1 Neck Massager features an ergonomic L-shape design for comfortable fit and effective massage delivery.



Image: The ALKAI N1 Neck Massager main unit, showing the three metal pulse pads, control buttons on the side, the remote control with its display, and the two extended body massage patches connected by a wire.

Main Unit Features:

- **3 Metal Pulse Pads:** Deliver electrical pulses and heat therapy to the neck area.
- **Control Buttons:** Power, Mode, Intensity adjustment located on the device.
- **Type-C Charging Port:** For convenient charging.
- **Extended Core Port:** For connecting the full body massage patches.

Remote Control:

- **Display Screen:** Shows current mode, intensity level, and heat status.
- **Power Button:** Turns the device on/off.
- **Mode Button (M):** Cycles through 5 massage modes.
- **Intensity Buttons (+/-):** Adjusts intensity from 1 to 15 levels.
- **Heat Button:** Activates or deactivates the heat function.

Setup

1. Initial Charging

Before first use, fully charge the ALKAI N1 Neck Massager. Connect the provided Type-C charging cable to the

massager's charging port and a suitable USB power source (e.g., wall adapter, computer USB port, power bank).

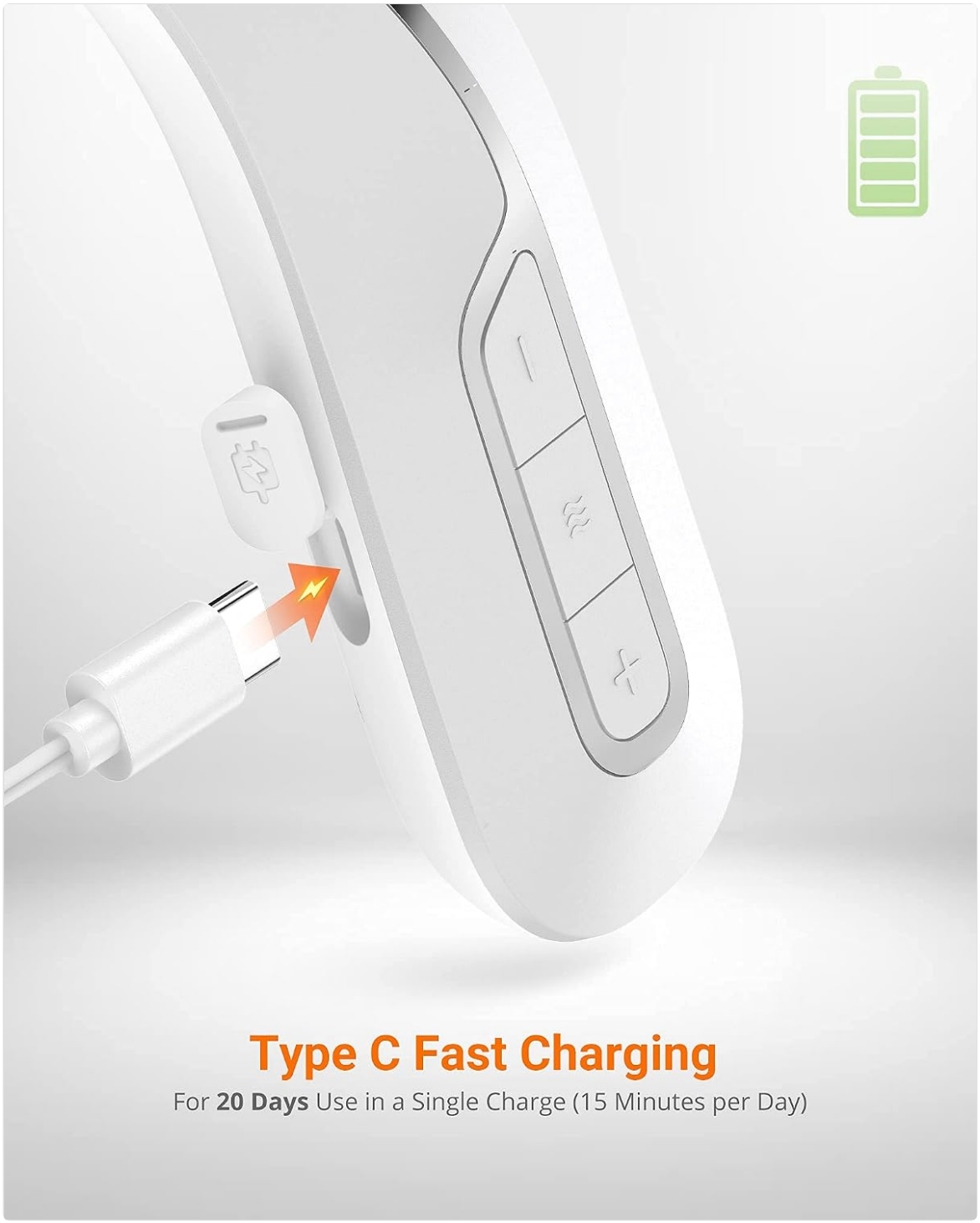


Image: Close-up of the ALKAI N1 Neck Massager showing the Type-C charging port with a charging cable inserted, indicating fast charging capability.

- The battery indicator on the remote control will show charging status.
- A full charge typically provides up to 20 days of use (based on 15 minutes per day).

2. Preparing for Neck Massage

- Ensure your neck skin is clean.
- For optimal conductivity and comfort, lightly moisten your neck with a damp towel or apply a small amount of water-based lotion to the areas where the metal pulse pads will make contact.
- Place the massager around your neck, ensuring the three metal pulse pads are in direct contact with your skin. The ergonomic L-shape design should fit comfortably.



Image: Diagram illustrating the ergonomic L-shape design of the ALKAI N1 Neck Massager compared to a traditional U-shape, highlighting its comfortable fit around the neck.



Image: A person wearing the ALKAI N1 Neck Massager comfortably around their neck, demonstrating its proper placement and fit.

3. Using Extended Body Massage Patches

- Connect the extended core cable to the designated port on the neck massager unit.
- Attach the adhesive pads to the extended massage patches. Remove the protective film from the adhesive pads.
- Apply the extended massage patches to other areas of your body requiring relief, such as shoulders, back, arms, or legs. Ensure good skin contact.
- The extended patches will operate simultaneously with the neck massage function, using the same mode and intensity settings.

Operating Instructions

1. Power On/Off

- Press and hold the **Power** button on the remote control or the main unit for a few seconds to turn the device on. The remote display will illuminate.
- To turn off, press and hold the **Power** button again.
- The device will automatically shut off after 15 minutes of continuous use or 60 seconds of inactivity to prevent overuse and conserve battery.

2. Selecting Massage Modes

The ALKAI N1 offers 5 distinct massage modes. Press the **Mode (M)** button on the remote control to cycle through them. The current mode (M1-M5) will be displayed on the remote.



Image: Visual representation of the five massage modes available on the ALKAI N1 Neck Massager: M1 Kneading, M2 Shiatsu, M3 Percussion, M4 Acupuncture, and M5 Comprehensive.

- **M1: Kneading** - Simulates a kneading massage motion.
- **M2: Shiatsu** - Mimics shiatsu finger pressure.
- **M3: Percussion** - Provides a rhythmic tapping sensation.
- **M4: Acupuncture** - Delivers precise, stimulating pulses.
- **M5: Comprehensive** - A combination of various massage techniques.

3. Adjusting Intensity Levels

The device offers 15 intensity levels. Use the **'+'** and **'-'** buttons on the remote control to increase or decrease the massage intensity. Start with a low intensity and gradually increase to a comfortable level.

4. Activating Heat Therapy

Press the **Heat** button on the remote control to activate the heat function. The device will maintain a constant temperature of approximately 107.6°F (42°C) for soothing warmth. Press the button again to turn off the heat.

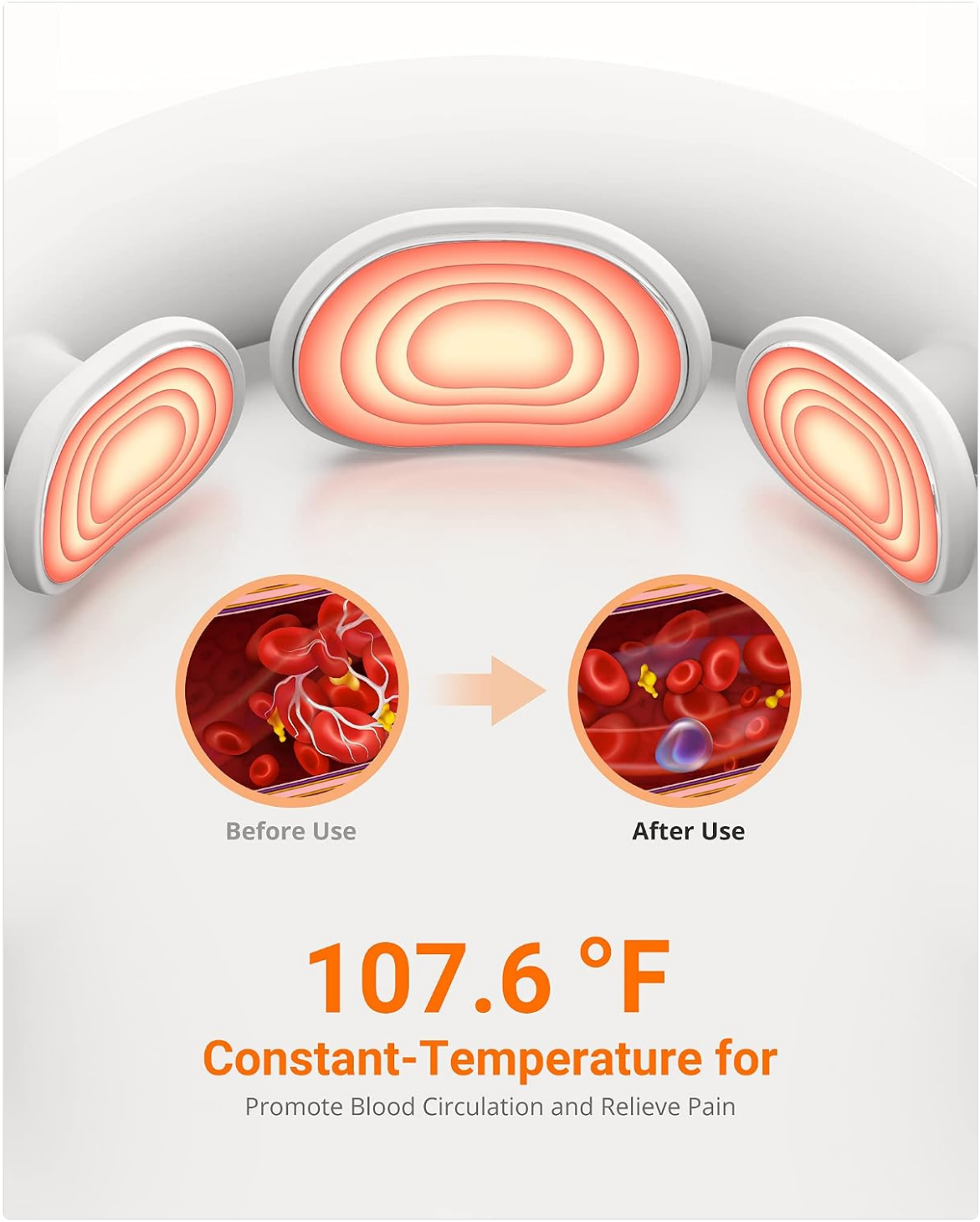


Image: Diagram illustrating the heat therapy function of the ALKAI N1 Neck Massager, showing heat radiating from the pulse pads and a comparison of blood cells before and after use, indicating improved circulation. The target temperature of 107.6°F is prominently displayed.

Maintenance

Cleaning the Device:

- Ensure the device is turned off and disconnected from any power source before cleaning.
- Wipe the main unit and metal pulse pads with a soft, slightly damp cloth. Do not use abrasive cleaners, alcohol, or corrosive liquids.
- For the extended massage patches, gently wipe the adhesive side with a damp cloth if needed. Allow them to air dry completely before reattaching the protective film.
- Do not immerse the device in water or any other liquid.

Storage:

- Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures.
- Keep the protective film on the adhesive pads when not in use to prolong their lifespan.
- Store out of reach of children.

Troubleshooting

Problem	Possible Cause	Solution
Device does not turn on.	Battery is low or depleted.	Charge the device fully using the provided Type-C cable.
No massage sensation or weak sensation.	Poor contact with skin; skin is dry; intensity level is too low.	Ensure metal pads are in full contact with moisturized skin. Increase intensity using the '+' button.
Heat function is not working.	Heat function not activated; device malfunction.	Press the Heat button on the remote. Ensure the device is powered on. If issue persists, contact customer support.
Remote control is unresponsive.	Remote battery depleted; remote not paired; obstruction.	Ensure the remote has power (if it uses a separate battery, check/replace). Ensure no obstructions between remote and device. Try using the buttons on the main unit.
Extended body patches not working.	Poor connection; adhesive pads worn out; poor skin contact.	Check the connection of the extended core to the main unit and patches. Ensure adhesive pads are clean and making good contact with skin. Replace adhesive pads if they lose stickiness.

Specifications

Model Name:	N1
Brand:	ALKAI
Power Source:	Battery Powered
Battery Type:	1 Lithium Ion battery (included)
Charging Port:	Type-C
Massage Modes:	5 (Kneading, Shiatsu, Percussion, Acupuncture, Comprehensive)
Intensity Levels:	15
Heat Function:	Constant 107.6°F (42°C)
Auto Shut-off:	15 minutes (or 60 seconds idle)
Materials:	Metal, Silicone
Product Dimensions (LxWxH):	14.6 x 16.5 x 5.6 Centimeters

Item Weight:	381 g

Warranty and Customer Support

For warranty information, technical support, or any questions regarding your ALKAI N1 Neck Massager, please contact ALKAI customer service through the retailer where the product was purchased or refer to the contact information provided in your product packaging.
Please have your model number (N1) and purchase details ready when contacting support.