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Serta ST55-0071

Serta Waterproof Heated Mattress Pad Instruction Manual

Model: ST55-0071
Brand: Serta

Product Overview

The Serta Waterproof Heated Mattress Pad is engineered to provide exceptional warmth and comfort, especially during colder seasons. Its innovative design includes a cotton blend waterproof material that protects your mattress from spills and accidents. Equipped with advanced features, this mattress pad ensures a cozy and secure sleeping environment.



Figure 1: Serta Waterproof Heated Mattress Pad in use, highlighting its waterproof feature.



Figure 2: Key features of the Serta Wyatt Waterproof Heated Mattress Pad.



Figure 3: Construction of the 4-layer heated mattress pad for comfort and protection.

Setup Instructions

Follow these steps to properly set up your Serta Waterproof Heated Mattress Pad:

1. **Unpack:** Carefully remove the mattress pad and controllers from the packaging.
2. **Position:** Lay the mattress pad flat on your mattress with the Serta label facing up. Ensure the pad is centered and smooth.
3. **Secure:** The mattress pad features a deep pocket design with all-around elastic to fit mattresses up to 17 inches thick. Stretch the elastic skirt over the corners and sides of your mattress for a snug and secure fit.
4. **Connect Controllers:** For Queen size and larger pads, there are two controllers. Locate the connection ports on the mattress pad, typically near the head of the bed. Plug each controller's cord firmly into its respective port.
5. **Power Connection:** Route the power cords from the controllers to a nearby electrical outlet. Ensure the cords are not pinched or tangled.



Figure 4: The deep pocket and 360 elastic ensure a secure fit on mattresses up to 17 inches.

▶ **Watch video online**
Serta Electric Mattress Pad

Video 1: An overview of the Serta Electric Mattress Pad, including setup and features.

Operating Instructions

Your Serta Heated Mattress Pad is designed for ease of use with intuitive controls.

Controller Features:

- **On/Off Button:** Press to turn the mattress pad on or off.
- **Heat Settings:** Choose from 10 heat settings using the '+' and '-' buttons to find your ideal warmth level.

- **Auto Shut-Off Timer:** Set the timer for 1 to 12 hours in 1-hour increments. The pad will automatically turn off after the selected time for safety and energy efficiency.
- **Dual Control (Queen and Larger):** For Queen and larger sizes, two independent controllers allow each side of the bed to have its own heat setting and timer.



Figure 5: The user-friendly controller with 10 heat settings and a 1-12 hour auto shut-off timer.



Figure 6: Dual controllers provide personalized comfort for Queen and larger mattress sizes.

Maintenance

Proper care ensures the longevity and performance of your heated mattress pad.

Washing Instructions:

- Disconnect all cords from the mattress pad before washing.
- Wash by hand or use a delicate cycle in a washing machine.
- Use cold water and minimal detergent.
- Remove immediately after the spin cycle to prevent creasing.
- Do not bleach.

Drying Instructions:

- Hang to dry or dry separately in an automatic dryer.
- Tumble dry on low or medium heat for a maximum of 5 minutes.
- Remove damp bedding from the dryer, gently stretch, and hang to finish drying.
- Hang dry to preserve quality; do not use clothespins as they can damage wires.
- Do not iron the mattress pad.
- Periodically check and straighten any bent or twisted wires to preserve shape and functionality.



Figure 7: Visual guide for washing and drying your Serta Heated Mattress Pad.

Troubleshooting

Here are some common issues and their solutions:

Problem	Solution
My light is blinking.	Unplug and reconnect to try again. Make sure the controller is well connected. If it still doesn't work, please reach out directly to customer support.

Problem	Solution
My controller feels warm to the touch.	The control will feel warm (not hot) to the touch when functioning properly. Even when the controller is off, small amounts of electricity will cycle through it, which may make the controller warm.
Is there a special way I should store this at the end of the season?	To prolong the life of your electric blanket, we recommend rolling the mattress rather than folding it. When storing it, do not compress it or put anything on top of it. Doing so can cause damage to the wires which could affect functionality.
I heard a pop and/or smell smoke. Is my blanket going to catch on fire?	This is not a dangerous situation, but it can/will affect the functionality of the product. This most likely means that the fuse in the controller has been blown for safety reasons and the product has been disabled. Please contact us.
Can I plug it into a power strip, extension cord or splitter?	We do not recommend using a power strip, extension cord, or splitter.

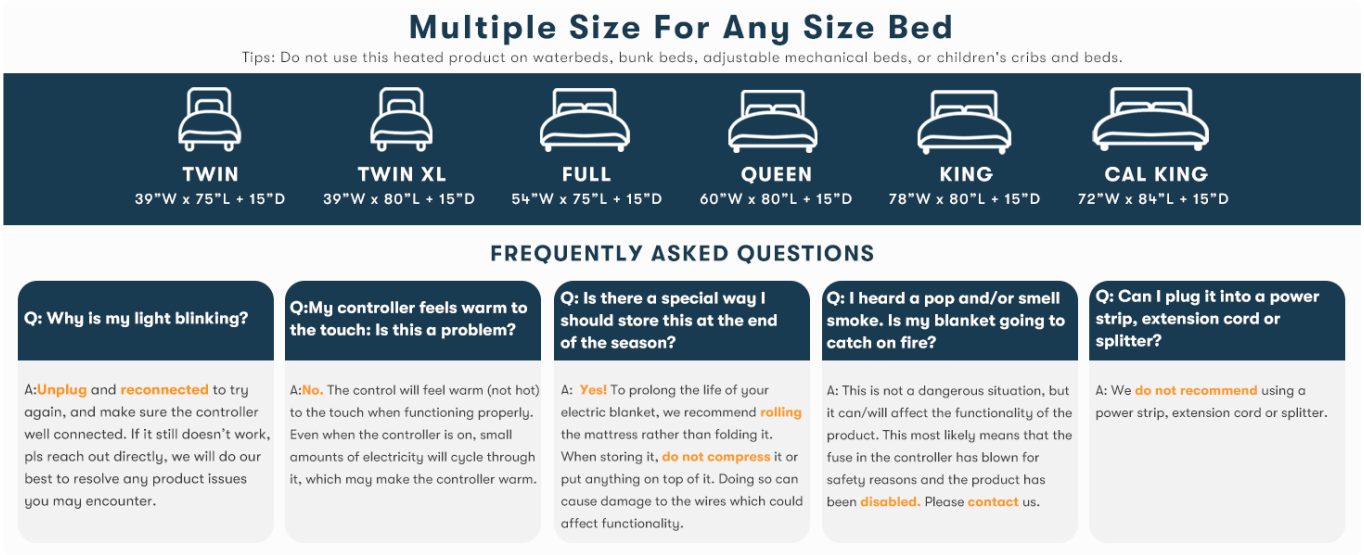

Figure 8: Frequently Asked Questions for quick troubleshooting.

SPECIFICATIONS

Feature	Detail
Brand	Serta
Model Name	Heated Mattress Pad - Electric Bed Warmer with 10 Heat Settings, Auto Shut Off Timer
Item Model Number	ST55-0071
Size	Queen (60"W x 80"L plus 15"D to fit 17" thick mattress)
Color	White

Feature	Detail
Fabric Type	80% Polyester/ 20% Cotton
Special Feature	Water Proof, Washable
Heat Settings	10 Levels
Auto Shut-Off Timer	1-12 Hours (in 1-hour increments)
Controllers	Dual Control for Queen and larger sizes
Power Cord Length	6 ft
Controller Cord Length	11 ft
Input Voltage	120V / 60Hz
Certifications	ETL Certified
Product Care Instructions	Machine Wash
Item Weight	5.79 pounds
Country of Origin	China
UPC	086569468765

Warranty and Support

The Serta Waterproof Heated Mattress Pad comes with a**5-year limited warranty**, ensuring peace of mind regarding its quality and durability. For any product-related inquiries, troubleshooting assistance beyond this manual, or warranty claims, please refer to the official user manual or contact Serta customer support.
Official User Manual (PDF): Download PDF

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