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## SOAR NFL-TWS4-SHKS

# SOAR NFL True Wireless Earbuds V.4 Instruction Manual

Model: NFL-TWS4-SHKS

Brand: SOAR

## INTRODUCTION

This instruction manual provides comprehensive guidance for the SOAR NFL True Wireless Earbuds V.4. These earbuds feature Bluetooth 5.0 technology, a built-in microphone, and touch controls, offering 3-4 hours of playtime per charge. The included charging case ensures portability and extended use. Please read this manual thoroughly before using your earbuds to ensure proper operation and longevity.

## WHAT'S IN THE BOX

Upon opening your SOAR NFL True Wireless Earbuds V.4 package, you should find the following items:

- One (1) Pair of True Wireless Earbuds
- One (1) Charging Case
- One (1) Micro-USB Charging Cable



Figure 1: Retail packaging of the SOAR NFL True Wireless Earbuds V.4.

The image above displays the SOAR NFL True Wireless Earbuds V.4 in their retail packaging. The package includes the earbuds, the charging case, and a micro-USB charging cable.

## PRODUCT OVERVIEW

The SOAR NFL True Wireless Earbuds V.4 consist of two individual earbuds and a portable charging case. Each earbud features a touch-sensitive area for controls and an LED indicator. The charging case has a lid, charging ports for the earbuds, and LED indicators to show its battery status.



Figure 2: Earbuds removed from the open charging case, with the micro-USB charging cable connected.

This image shows the earbuds outside their charging case, which is open and connected to a charging

cable. The charging case has designated slots for each earbud (Left and Right) and LED indicators for charging status.



Figure 3: Earbuds placed inside the charging case, showing the charging indicator lights.

The image above illustrates the earbuds securely placed within their charging case. The illuminated LED lights on the case indicate the charging status of both the case and the earbuds.

## SETUP

### 1. Charging the Earbuds and Case

Before first use, fully charge both the earbuds and the charging case.

- **Charging the Case:** Connect the provided Micro-USB cable to the charging port on the case and the other end to a USB power source (e.g., computer, wall adapter). The LED indicators on the case will illuminate to show charging progress.
- **Charging the Earbuds:** Place the earbuds into their respective slots in the charging case. Ensure they are correctly seated. The earbuds will begin charging automatically from the case's internal battery. The LED indicators on the earbuds will show their charging status.
- A full charge provides approximately 3-4 hours of playtime.

### 2. Bluetooth Pairing

To connect your earbuds to a device:

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically power on and enter pairing mode. The LED indicator on one earbud will flash, indicating it is ready to pair.

3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for available Bluetooth devices and select "SOAR TWS4" from the list.
5. Once connected, the earbud LED indicator will stop flashing. You will hear an audible confirmation.
6. The earbuds will automatically reconnect to the last paired device when removed from the case, if Bluetooth is enabled on the device.

## OPERATING INSTRUCTIONS

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The SOAR NFL True Wireless Earbuds V.4 feature touch controls for easy management of audio and calls.

### Power On/Off

- **Power On:** Open the charging case, or long-press the touch area on both earbuds for 3 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or long-press the touch area on both earbuds for 5 seconds.

### Music Playback

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap the right earbud.
- **Previous Track:** Double tap the left earbud.

### Call Management

- **Answer/End Call:** Single tap on either earbud during an incoming call or active call.
- **Reject Call:** Long-press on either earbud for 2 seconds during an incoming call.

### Voice Assistant

- **Activate Voice Assistant:** Triple tap on either earbud.

## MAINTENANCE

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Proper care will extend the life of your earbuds.

- **Cleaning:** Use a soft, dry cloth to clean the earbuds and charging case. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged.
- **Water Resistance:** These earbuds are **not water resistant**. Avoid exposure to liquids, moisture, and extreme temperatures.
- **Charging:** Use only the provided Micro-USB cable or a certified equivalent for charging.

## TROUBLESHOOTING

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If you encounter issues with your earbuds, refer to the following common solutions:

Problem	Solution
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Problem	Solution
One earbud is not connecting or producing sound.	<ol style="list-style-type: none"> <li>1. Ensure both earbuds are fully charged.</li> <li>2. Place both earbuds back into the charging case, close the lid, wait a few seconds, then open the lid again.</li> <li>3. Delete "SOAR TWS4" from your device's Bluetooth list and attempt to re-pair.</li> <li>4. Try resetting the earbuds (refer to manufacturer's website for specific reset instructions if needed).</li> </ol>
Earbuds are not pairing with my device.	<ol style="list-style-type: none"> <li>1. Ensure Bluetooth is enabled on your device.</li> <li>2. Make sure the earbuds are in pairing mode (flashing LED).</li> <li>3. Move the earbuds closer to your device.</li> <li>4. Turn off and on your device's Bluetooth.</li> <li>5. Ensure no other devices are currently connected to the earbuds.</li> </ol>
Earbuds are not charging.	<ol style="list-style-type: none"> <li>1. Check if the charging cable is securely connected to both the case and the power source.</li> <li>2. Ensure the charging case has power (check its LED indicators).</li> <li>3. Verify that the earbuds are correctly seated in the charging case slots.</li> <li>4. Clean the charging contacts on both the earbuds and the case with a dry cotton swab.</li> </ol>

## SPECIFICATIONS

Feature	Detail
Model Name	True Wireless Earbuds V.4
Item Model Number	NFL-TWS4-SHKS
Connectivity Technology	Bluetooth, Wireless
Wireless Communication Technology	Bluetooth 5.0
Bluetooth Range	Up to 30 feet (9.14 meters)
Battery Life (Playtime)	3-4 hours per charge
Control Type	Touch, Media Control
Special Feature	Microphone Included
Ear Placement	In Ear
Water Resistance Level	Not Water Resistant
Material	Plastic
Product Dimensions	1.25 x 4.5 x 6.5 inches

Feature	Detail
Item Weight	3.52 ounces
Manufacturer	Prime Brands Group, Inc.
UPC	192129070757

## OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

Video 1: Overview of SOAR TWS4 True Wireless Earbuds V.4 features and design.

This video provides a visual overview of the SOAR TWS4 True Wireless Earbuds V.4, highlighting key features such as the wireless charging case, touch controls, and Bluetooth 5.0 technology. It demonstrates the product's design and functionality.

## WARRANTY AND SUPPORT

Your SOAR NFL True Wireless Earbuds V.4 are covered by a **1-Year Limited Warranty**. This warranty covers manufacturing defects and issues arising from normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or exposure to liquids.

For warranty claims, technical support, or further assistance, please contact the manufacturer, Prime Brands Group, Inc., or visit their official website. Keep your proof of purchase for warranty validation.