

NEQUARE N280

NEQUARE N280 Vacuum Cleaner R5 User Manual

Model: N280

1. INTRODUCTION

Thank you for choosing the NEQUARE N280 Vacuum Cleaner R5. This manual provides essential information for the safe operation, assembly, maintenance, and troubleshooting of your new vacuum cleaner. Please read it thoroughly before first use and keep it for future reference.

Important Safety Instructions

- Read all instructions before using the appliance.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cup and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Store the appliance indoors. Put away after use to prevent tripping accidents.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to battery pack, picking up or carrying the appliance.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack

may create a risk of fire when used with another battery pack.

- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.

2. PACKAGE CONTENTS

Please check the package contents upon opening to ensure all parts are present and undamaged. If any items are missing or damaged, please contact customer support.

- Main Motor Unit (with dust cup)
- Extension Wand
- Motorized Floor Brush Head
- Crevice Tool
- 2-in-1 Brush Tool
- Power Adapter/Charger
- User Manual (this document)



Image 1: NEQUARE N280 Vacuum Cleaner R5 in stick and handheld configurations, showing main components.

3. ASSEMBLY

3.1. Stick Vacuum Configuration

1. Insert the Extension Wand into the Main Motor Unit until it clicks securely into place.
2. Attach the Motorized Floor Brush Head to the other end of the Extension Wand until it clicks securely.
3. Ensure all connections are firm before use.

3.2. Handheld Vacuum Configuration

1. Detach the Extension Wand from the Main Motor Unit by pressing the release button.
2. Attach the Crevice Tool or 2-in-1 Brush Tool directly to the Main Motor Unit until it clicks securely.



Image 2: Visual representation of the NEQUARE N280 in both stick and handheld configurations, illustrating how accessories connect.

4. CHARGING THE BATTERY

The NEQUARE N280 is a cordless vacuum cleaner. Before first use, fully charge the battery for optimal performance.

1. Connect the Power Adapter to the charging port on the Main Motor Unit.
2. Plug the Power Adapter into a wall outlet.
3. The charging indicator light will illuminate (e.g., red for charging, green for fully charged). Refer to the specific indicator behavior in your product's quick start guide if different.
4. Allow the vacuum to charge completely before its initial use.

5. OPERATING INSTRUCTIONS

5.1. Power On/Off

- To turn on the vacuum, press the Power Button located on the Main Motor Unit.
- To turn off the vacuum, press the Power Button again.

5.2. Using the Vacuum

- **For Floor Cleaning:** Use the Motorized Floor Brush Head with the Extension Wand for carpets and hard floors. The powerful 600W motor and 18000Pa suction are effective for picking up pet hair and debris.
- **For Handheld Cleaning:** Attach the Crevice Tool for narrow spaces, corners, and edges. Use the 2-in-1 Brush Tool for upholstery, curtains, and delicate surfaces.
- **Self-Standing Feature:** The NEQUARE N280 is designed to stand upright on its own, allowing you to pause cleaning without needing to lean it against a wall or lay it down.

5.3. Emptying the Dust Cup

Empty the 1.2L dust cup regularly to maintain optimal suction power.

1. Ensure the vacuum is turned off.
2. Locate the dust cup release button on the Main Motor Unit.
3. Press the button to detach the dust cup.
4. Hold the dust cup over a trash bin and open the bottom lid to release collected debris.
5. Close the lid and reattach the dust cup to the Main Motor Unit until it clicks.

6. MAINTENANCE AND CARE

Regular maintenance ensures the longevity and efficiency of your NEQUARE N280 vacuum cleaner.

6.1. Cleaning the Dust Cup and Filter

1. After emptying the dust cup (as described in Section 5.3), separate the filter components. The NEQUARE N280 uses a cartridge filter.
2. Tap the filter gently over a trash bin to remove fine dust.
3. If necessary, rinse the filter under cold running water. Ensure it is completely dry before reinserting it into the dust cup and vacuum. Drying may take up to 24 hours.
4. Reassemble the filter and dust cup, then reattach to the Main Motor Unit.

6.2. Cleaning the Brush Roll

1. Turn off and unplug the vacuum.
2. Detach the Motorized Floor Brush Head.
3. Locate the brush roll access cover (usually on the bottom of the head) and open it.
4. Remove the brush roll. Use scissors to cut away any tangled hair or fibers.
5. Clean any debris from the brush roll housing.
6. Reinsert the brush roll and close the access cover securely.

7. TROUBLESHOOTING

If you encounter issues with your vacuum cleaner, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged.	Charge the battery fully (refer to Section 4).
Low suction power.	Dust cup is full. Filter is clogged. Obstruction in nozzle/hose.	Empty the dust cup. Clean or replace the filter. Check for and remove any blockages.
Brush roll not spinning.	Hair or debris tangled in brush roll. Obstruction in brush head.	Clean the brush roll (refer to Section 6.2). Check for and remove any obstructions in the brush head.

8. SPECIFICATIONS

Feature	Detail
Brand	NEQUARE
Model	N280
Motor Power	600W
Suction Power	18000Pa
Dust Cup Capacity	1.2 Liters
Filter Type	Cartridge
Form Factor	Handheld, Stick
Cordless	Yes
Noise Level	55 Decibels
Product Dimensions	5"L x 5"W x 5"H
Item Weight	8.93 pounds
Recommended Use	Carpet, Hard Floors

9. WARRANTY AND CUSTOMER SUPPORT

For warranty information, technical support, or service inquiries, please refer to the warranty card included with your product or contact NEQUARE customer support through their official website or the retailer where the product was purchased.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question