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TORRAS L3-2023

TORRAS COOLiFY Portable Neck Fan User Manual

Model: L3-2023

1. Product Overview

The TORRAS COOLiFY Portable Neck Fan is an innovative, hands-free personal cooling device designed for comfort and efficiency. It features 360° airflow technology, a bladeless design for safety, and a rechargeable battery for extended use. Crafted with skin-friendly silicone and durable ABS+PC materials, it provides a personalized cooling experience for various indoor and outdoor activities.



Image: The TORRAS COOLiFY Portable Neck Fan in Elegant Ivory, shown alongside its sleek black packaging.

2. Safety Information

Before using the TORRAS COOLiFY Portable Neck Fan, please review the important safety guidelines to ensure safe

operation and prevent damage. A comprehensive Safety Information PDF is available for download: Safety Information (PDF).
Key safety features of the device include:

- **Bladeless Design:** Prevents hair entanglement and ensures user safety.
- **Metal Honeycomb Mesh Exterior:** Adds an extra layer of protection against accidental contact.
- **Advanced Battery Protection:** Incorporates technology to safeguard the battery during charging and use.
- **Fireproof ABS+PC Materials:** Enhances durability and safety.

3. Package Contents

Upon opening your TORRAS COOLiFY Portable Neck Fan package, please verify that all the following items are included:

- TORRAS COOLiFY Portable Neck Fan (x1)
- USB-C Charging Cable (x1)
- User Instructions (x1)

4. Setup and First Use

To ensure optimal performance and battery longevity, it is recommended to fully charge the device before its first use.

1. **Charging:**

   Connect the provided USB-C charging cable to the fan's charging port and plug the other end into a compatible USB power source (e.g., wall adapter, computer USB port, power bank). The fan features Fast Rechargeable Technology, allowing a full charge from 0% to 100% in approximately 2.5 hours.



Image: A detailed view of the TORRAS COOLiFY fan's internal components, highlighting the battery and USB-C charging port, illustrating its fast charging capability and long runtime.

2. **Wearing the Fan:**

   Gently place the fan around your neck. The ErgoFit Engineering and skin-friendly silicone material allow for 180° adjustable flexibility, ensuring a comfortable and secure fit for various neck sizes. Adjust the fan to direct airflow precisely where desired, whether cooling your ears or neck.

Immersive three-Dimensional Airflow

Blow air up your face and down your body



Image: A woman wearing the TORRAS COOLiFY neck fan, illustrating the immersive three-dimensional airflow that cools both the face and body.



Image: A man and a woman wearing the TORRAS COOLiFY neck fan, demonstrating its flexible design that comfortably fits various neck sizes.

5. Operating Instructions

The TORRAS COOLiFY Portable Neck Fan is designed for simple and intuitive operation.

1. **Power On/Off:**

   Locate the power button, typically on the side of the device. Press and hold the button for a few seconds to turn the fan on or off.

2. **Adjusting Airflow:**

   The fan offers multiple speed settings. Press the power button briefly to cycle through the available airflow modes (e.g., low, medium, high). Select the setting that provides your desired level of cooling.



Image: An exploded view of the TORRAS COOLiFY fan, revealing its aerospace-grade motor and four airflow channels, which contribute to its powerful cooling performance.

3. **Battery Life:**

   A full charge provides up to 9 hours of runtime on the lowest setting (F1 mode). Battery life varies depending on the selected airflow mode. The device can also be used while charging.

Your browser does not support the video tag.

Video: An official product video from TORRASLife demonstrating the wearable neck fan in use, highlighting its convenience and effectiveness.

6. Maintenance and Care

Proper maintenance ensures the longevity and optimal performance of your TORRAS COOLiFY Portable Neck Fan.

- **Cleaning:** Use a soft, dry cloth to wipe the exterior of the fan. Do not use harsh chemicals or abrasive materials. Ensure the device is powered off before cleaning.
- **Storage:** Store the fan in a cool, dry place away from direct sunlight and extreme temperatures when not in use.
- **Avoid Water:** The device is not waterproof. Avoid exposing it to water or high humidity.

7. Troubleshooting

If you encounter any issues with your TORRAS COOLiFY Portable Neck Fan, please refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
Fan does not turn on.	Low battery or no charge.	Charge the fan fully using the provided USB-C cable. Ensure the charging indicator is active.
Weak airflow.	Fan is on a low setting or battery is low.	Increase the fan speed setting. Recharge the battery if it's low.
Fan slides off neck.	Movement or improper adjustment.	Adjust the flexible neckband to ensure a snug fit. Avoid sudden movements that may dislodge the fan.
Charging issue (no change on screen).	Cable or power source issue, or temporary glitch.	Use the included charging cable. Keep charging for more than 30 minutes until the % is flashing. If still no change, unplug, wait 5 minutes, then re-charge for at least 4 hours.

If the problem persists, please contact customer support as detailed in the Warranty & Support section.

8. Specifications

Feature	Detail
Brand	TORRAS
Model Name	L3-2023
Color	Elegant Ivory
Power Source	Battery Powered
Battery Type	2 Lithium Polymer batteries (included)
Wattage	4000 milliamp_hours
Voltage	5 Volts
Product Dimensions	7.6"D x 6.1"W x 2.1"H
Item Weight	10.2 ounces
Noise Level	31 dB
Control Method	Touch
Special Features	High Velocity, Bladeless, Rechargeable
Material	Skin-friendly silicone, Fireproof ABS+PC
Certification	FCC

9. Warranty and Support

TORRAS provides comprehensive after-sales service for your COOLiFY Portable Neck Fan.

- **Warranty:** Enjoy a 180-day warranty, including free returns and replacements.

- **Technical Support:** Dedicated technical support is available with a 12-hour response time for 365 days a year.
- **Contact Information:**
  - Email Support: support@torraslife.com
  - Phone Support: +1 888-881-8818 (Mon-Fri 9am-5pm PT)

For additional information and to ensure product authenticity, you may scan the QR code provided in your product packaging.

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Details

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