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DUDAO U13-cr

DUDAO U13 True Wireless Earbuds User Manual

Model: U13-cr

1. INTRODUCTION

Thank you for choosing the DUDAO U13 True Wireless Earbuds. This manual provides detailed instructions on how to set up, operate, and maintain your earbuds to ensure optimal performance and longevity. Please read this manual carefully before using the product.



Image: The DUDAO U13 True Wireless Earbuds shown in their open charging case, displaying both earbuds and the case's internal structure.

2. WHAT'S IN THE BOX

The DUDAO U13 package includes the following components:

- Wireless Earbuds (Left and Right)
- Wireless Charging Case

3. SETUP AND INITIAL PAIRING

3.1 First-Time Pairing

1. **Charge the Earbuds:** Before first use, ensure both earbuds and the charging case are fully charged.
2. **Open the Charging Case:** Open the lid of the charging case. The earbuds will automatically power on.
3. **Automatic Pop-up Window:** For compatible devices (e.g., iOS devices), an automatic pop-up window will appear on your screen, displaying the battery percentage of the earbuds and the charging case.

4. **Connect via Bluetooth:** On your device, go to Bluetooth settings and select "U13" from the list of available devices to connect.

Automatic pop up window

real time battery display of all three components
U13 Automatic pop-up window opens on opening the lid of the charging compartment and u13 will automatically power on and connect
Displays the battery percentage of all the three components
left ear earbud, right ear earbud and the airpod box.



Image: A smartphone screen displaying the automatic pop-up window for the U13 earbuds, showing battery levels and connection status, alongside the open charging case.

3.2 Reconnecting

Once paired, the earbuds will automatically connect to the last paired device when taken out of the charging case and the device's Bluetooth is active.

4. OPERATING INSTRUCTIONS

The DUDAO U13 earbuds feature full touch control for easy operation.

Smart in-ear Sensors

With Efficient and fast touch operation
Button less touch operation which accurately detects the touch Auto-play



- **Auto-play-** put on the earbuds to play/pause automatically
- **Easy turn on/off-** open the charging box lid to power on the device and place the earbuds back to power off
- **Bluetooth connectivity-** open the charging box lid and choose U13 in your device's Bluetooth list
- **Up/down song switch-** tap 3 times for previous and 2 times for next song.
- **Auto pause-**automatically paused when the headset is removed
- **Play/pause-** touch left/right once
- **Answer/hang up-** touch left/right once
- **Call for SIRI-** long press left/right for 1 second

Image: A close-up of a single DUDAO U13 earbud highlighting the touch-sensitive area with a fingerprint icon, illustrating its smart in-ear sensor capabilities.

4.1 Touch Controls

- **Auto-play/Pause:** Put on the earbuds to play automatically; remove them to pause automatically.
- **Power On/Off:** Open the charging box lid to power on the device. Place the earbuds back into the case to power off.
- **Play/Pause:** Touch left/right earbud once.
- **Next Song:** Touch left/right earbud 2 times.
- **Previous Song:** Touch left/right earbud 3 times.
- **Answer/Hang Up Call:** Touch left/right earbud once.
- **Activate Voice Assistant (SIRI):** Long press left/right earbud for 1 second.

5. ADVANCED FEATURES

5.1 Upgraded Noise Cancellation

The DUDAO U13 earbuds feature upgraded noise cancellation technology, providing a more immersive audio experience by reducing ambient sounds. The ergonomic design and high-quality silicone ear tips ensure a comfortable and secure fit, which contributes to effective noise reduction and crystal-clear sound.



Effective Noise reduction

**Comfortable, perfectly fits the ear, crystal clear sound
Ergonomic design, Soft and high quality silicone
earbuds, fits your ear shape perfectly
Comfort wear during extended use!**

Image: A person wearing the DUDAO U13 earbuds in an indoor setting, demonstrating the comfortable fit and effective noise reduction capabilities while using a smartphone.

5.2 Light Sensor Detector

The earbuds are equipped with a light sensor detector for enhanced functionality, such as automatic play/pause when inserted or removed from the ear.

5.3 GPS Positioning

The DUDAO U13 supports GPS positioning, allowing you to locate your earbuds if misplaced (feature availability may depend on the connected device and app support).

6. CHARGING THE EARBUDS AND CASE

The DUDAO U13 earbuds and their charging case support wireless charging, offering a flexible and convenient charging method.

More convenient charging

Supports wireless charging

Flexible and convenient charging method



Image: The DUDAO U13 charging case placed on a wireless charging pad, illustrating its wireless charging capability.

6.1 Wireless Charging

Simply place the charging case on a compatible wireless charging pad. The indicator light on the case will show the charging status.

6.2 Wired Charging

The charging case can also be charged via a wired connection using the appropriate charging cable (not explicitly listed as included, but standard for such devices). Connect the cable to the charging port on the case and a power source.

7. MAINTENANCE AND CARE

To ensure the longevity and optimal performance of your DUDAO U13 earbuds, follow these maintenance guidelines:

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use abrasive cleaners or solvents.
- **Avoid Water:** While the product may have some water resistance (as per specifications), avoid submerging the earbuds or charging case in water. Wipe off any moisture immediately.

- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from extreme temperatures.
- **Battery Care:** To preserve battery life, avoid fully draining the battery frequently. Charge them regularly, even if not in constant use.

8. TROUBLESHOOTING

If you encounter any issues with your DUDAO U13 earbuds, please refer to the following common troubleshooting steps:

- **Earbuds Not Pairing:**
 - Ensure both earbuds are charged.
 - Place earbuds back in the case, close the lid, wait a few seconds, then open the lid again.
 - Turn off and on your device's Bluetooth.
 - Forget "U13" from your device's Bluetooth list and try pairing again.
- **No Sound or Low Volume:**
 - Check the volume level on both your device and the earbuds.
 - Ensure earbuds are properly seated in your ears.
 - Clean any debris from the earbud speakers.
- **Charging Issues:**
 - Ensure the charging cable (if wired) or wireless charging pad is working correctly.
 - Check for any debris in the charging port of the case.
 - Ensure the earbuds are correctly placed in the charging case.

If the issue persists, please contact customer support.

9. SPECIFICATIONS

Feature	Detail
Model Name	DUDAO U13
Item Model Number	U13-cr
Brand	DUDAO
Connectivity Technology	Wireless (Bluetooth V5.0)
Control Method	Touch
Ear Placement	In Ear
Form Factor	In Ear

Material	Plastic
Special Features	Upgraded noise cancellation, Pop-up window pairing, Light sensor detector, Wireless charging support, 100% touch control, GPS positioning, Volume Control, Microphone Included, Water Resistant
Batteries Included	Yes
Battery Cell Composition	Lithium Polymer
Product Dimensions	18 x 5 x 6 cm
UPC	649661859437
ASIN	B0918FTS6W

10. WARRANTY AND SUPPORT

This DUDAO U13 product comes with a minimum six-month supplier-backed warranty. For any warranty claims or technical support, please refer to your purchase documentation or contact the seller directly. For further assistance, please visit the official DUDAO support website or contact their customer service.