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› Portronics Power M 10K 10000 mAh Power Bank User Manual

Portronics Power M 10K

Portronics Power M 10K 10000 mAh Power Bank User Manual

Model: Power M 10K (POR-1219)

INTRODUCTION

This manual provides essential instructions for the safe and efficient use of your Portronics Power M 10K 10000 mAh Metal Power Bank. Please read this manual thoroughly before using the device and retain it for future reference.

PRODUCT OVERVIEW

The Portronics Power M 10K is a high-capacity portable charger designed to provide power to your mobile devices. It features a durable metal housing, multiple charging ports, and fast charging capabilities.

HIGH POWER CAPACITY

With a 10,000mAh, in-built battery, charge all your devices multiple times, hassle-free.



10000mAh
Li-Polymer Battery



Image: The Portronics Power M 10K power bank, highlighting its 10000mAh Li-Polymer battery capacity.

The power bank is equipped with a 10,000mAh Li-Polymer battery, ensuring multiple charges for your devices. Its compact design makes it suitable for travel and daily use.

SETUP: CHARGING THE POWER BANK

Before initial use, fully charge the power bank. The Power M 10K supports dual input for convenient recharging.

1. **Using USB-C (PD) Input:** Connect a USB-C cable to the power bank's Type-C input port and the other end to a compatible 18W Power Delivery (PD) wall adapter.
2. **Using Micro-USB Input:** Connect a Micro-USB cable to the power bank's Micro-USB input port and the other end to a standard USB wall adapter.

The power bank fully charges in approximately 3-4 hours when using an 18W fast input source.

DUAL INPUT

Equipped with a Micro-USB and a USB-C input port each.



Image: Close-up of the Portronics Power M 10K power bank displaying its dual input ports: Micro-USB and Type-C, with input specifications.

OPERATING INSTRUCTIONS: CHARGING YOUR DEVICES

The Power M 10K offers triple output for charging multiple devices simultaneously.

1. **Connect Device:** Use a compatible charging cable to connect your device to one of the power bank's output ports.
2. **Output Ports:**
 - Two USB-A ports for standard USB charging.
 - One Type-C PD port for fast charging compatible devices.
3. **Initiate Charging:** The power bank should automatically begin charging your device. If not, press the power button on the side of the power bank to activate charging.

The 18W Type-C PD output provides faster charging for compatible devices.

CHARGE THREE DEVICES

(2 X USB-A + 1 X Type-C PD)



Image: The Portronics Power M 10K power bank connected to and charging three different smartphones using its dual USB-A and single Type-C output ports.

LED INDICATORS

The power bank features LED indicators to display the remaining battery level and charging status.

- **Four LEDs:** Indicate 75-100% charge.
- **Three LEDs:** Indicate 50-75% charge.
- **Two LEDs:** Indicate 25-50% charge.
- **One LED:** Indicates 0-25% charge.

During charging, the LEDs will blink to show progress and remain solid when fully charged.



Image: The Portronics Power M 10K power bank with a visual representation of its LED indicators showing battery charge levels from 0-25% to 75-100%.

SAFETY INFORMATION AND SMART PROTECTION

The Portronics Power M 10K is designed with multiple protection features to ensure safe operation for both the power bank and your connected devices. It is also BIS Certified.

- **Overcurrent Protection:** Prevents damage from excessive current flow.
- **Overvoltage Protection:** Safeguards against voltage surges.
- **Overtemperature Protection:** Monitors and regulates internal temperature to prevent overheating.
- **Short Circuit Protection:** Automatically cuts off power in case of a short circuit.

Always use the power bank in a well-ventilated area and avoid exposing it to extreme temperatures, direct sunlight, or moisture.

SMART PROTECTION



Overcurrent
Protection



Overvoltage
Protection



Overtemperature
Protection



Short Circuit
Protection



BIS Certified



Image: The Portronics Power M 10K power bank alongside icons representing its smart protection features: Overcurrent, Overvoltage, Overtemperature, and Short Circuit Protection, as well as BIS Certification.

SPECIFICATIONS

Model Name	Power M 10K
Model Number	POR-1219
Battery Capacity	10000 Milliamp Hours (Li-Polymer)
Input Ports	Micro USB, USB-C (PD)
Output Ports	2 x USB-A, 1 x Type-C (PD)
Fast Charging	18W PD Charge (Input & Output)
Battery Charge Time	Approximately 3-4 Hours (with 18W input)

Voltage	5 Volts
Dimensions (L x W x Thickness)	15L x 2.2W x 10Th Centimeters (Product dimensions: 15 x 9.9 x 2 Centimeters)
Item Weight	300 Grams
Special Features	18W PD Charge, BIS Certified, Dual Input, Triple Output, Wake Up Button
Compatible Devices	All smartphones & tablets
Country of Origin	India

MAINTENANCE

- Keep the power bank dry. Moisture can corrode electronic circuits.
- Do not store in extreme temperatures. High temperatures can shorten the life of electronic devices and deform plastic parts.
- Avoid dropping, knocking, or shaking the device. Rough handling can break internal circuit boards.
- Clean the power bank with a dry, soft cloth. Do not use harsh chemicals or detergents.
- Charge the power bank at least once every three months if not in regular use to maintain battery health.

TROUBLESHOOTING

- **Device not charging from power bank:**
 - Ensure the power bank is sufficiently charged. Check LED indicators.
 - Press the power button on the power bank to activate output.
 - Verify that the charging cable is securely connected to both the power bank and your device.
 - Try a different charging cable or output port.
- **Power bank not charging:**
 - Ensure the input cable is securely connected to the power bank and the wall adapter.
 - Verify that the wall adapter is functioning correctly and provides sufficient power (e.g., 18W PD for fast charging).
 - Try a different input cable or input port (Micro-USB or Type-C).
- **Slow charging:**
 - Ensure you are using a fast-charging compatible cable and wall adapter for the power bank's input.
 - For device charging, ensure your device and cable support fast charging, and use the Type-C PD output if applicable.

WARRANTY AND SUPPORT

The Portronics Power M 10K comes with a **1 Year Manufacturer Warranty** from the date of purchase. For any assistance, please contact Portronics support:

- **Call/WhatsApp:** 9555-245-245
- **Email Support:** <https://support.portronics.com>
- **Operating Hours:** 10am - 6pm

Manufacturer: Portronics Digital Pvt Ltd., B-76, 1st & 2nd Floor, Wazirpur Industrial Area, New Delhi-110052



Image: PortCare support details, including up to 1 year warranty, dedicated human support, and easy pickup & quick exchange.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question