

Sharper Image RISE 20H

Sharper Image RISE 20H Tower Space Heater User Manual

Model: RISE 20H

INTRODUCTION

Thank you for choosing the Sharper Image RISE 20H Tower Space Heater. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new heater. Please read all instructions carefully before use and retain this manual for future reference.

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using this heater.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
3. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
4. Always unplug heater when not in use.
5. Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
6. Do not use outdoors.
7. This heater is not intended for use in bathrooms, laundry areas, and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
8. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings.

Arrange cord away from traffic area and where it will not be tripped over.

9. To disconnect heater, turn controls to OFF, then remove plug from outlet.
10. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
11. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
12. A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable vapors or liquids are used or stored.
13. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
14. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
15. This heater includes a two-stage automatic safety shut-off system and tip-over protection for enhanced safety.

PRODUCT OVERVIEW

The Sharper Image RISE 20H Tower Space Heater is designed for efficient heating in residential-sized rooms. Its sleek design and intuitive controls make it a practical addition to your home.



Figure 1: Sharper Image RISE 20H Tower Space Heater in a room.

Controls and Features

- **Control Dial:** Located on the top of the unit for power and mode selection.
- **Heat Settings:** Three heat settings (750W/1100W/1500W) for customizable warmth.
- **Fan Only Setting:** For air circulation without heat.
- **Integrated Handle:** For easy portability.
- **Safety Features:** Two-stage automatic safety shut-off system and tip-over protection.



Figure 2: Control panel with heat and fan settings.



INTEGRATED
HANDLE



Figure 3: Integrated handle for portability.



Figure 4: Product dimensions.



2 STAGE AUTO
SAFETY SHUT-OFF



TIP-OVER
PROTECTION



Figure 5: Safety features overview.

SETUP

1. **Unpacking:** Carefully remove the heater from its packaging. Retain packaging for off-season storage.
2. **Placement:** Place the heater on a firm, level surface. Ensure there are no obstructions to the air intake or exhaust. Maintain at least 3 feet (0.9 m) clearance from walls, furniture, and other combustible materials.
3. **Power Connection:** Plug the power cord directly into a standard 120V AC wall outlet. Do not use extension cords or power strips.

OPERATING INSTRUCTIONS

The RISE 20H heater features simple controls for ease of use.

1. **Power On/Off:** Turn the control dial to the desired setting to power on the unit. Turn the dial to the 'OFF' position to power off.
2. **Heat Settings:** Select from three heat settings: Low (750W), Medium (1100W), or High (1500W) by rotating the control dial.

- 3. **Fan Only Mode:** For air circulation without heat, select the fan-only setting on the control dial.
- 4. **Initial Use:** During the first few uses, a slight odor may be present as manufacturing oils burn off. This is normal and will dissipate quickly. Ensure adequate ventilation during initial operation.

Your browser does not support the video tag.

Video 1: Official product video demonstrating the Sharper Image Heat series, including the RISE 20H. This video highlights the design and functionality of the heater.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your heater.

- **Cleaning:** Always unplug the heater before cleaning. Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or allow water to drip into the interior of the heater.
- **Dust Removal:** Use a vacuum cleaner with a brush attachment to remove dust from the air intake and exhaust grilles.
- **Storage:** When not in use, store the heater in a cool, dry place. It is recommended to store it in its original packaging to protect it from dust and damage.

TROUBLESHOOTING

If your heater is not operating as expected, consult the following common issues and solutions:

- **Heater does not turn on:**
 - Ensure the power cord is securely plugged into a working 120V AC outlet.
 - Check if the control dial is set to a heat or fan mode, not 'OFF'.
 - Verify the tip-over switch on the bottom of the unit is fully depressed. The heater must be on a firm, level surface.
 - Check your household circuit breaker or fuse box.
- **Heater produces a burning smell:**
 - A slight odor is normal during the first few uses as manufacturing residues burn off. Ensure good ventilation.
 - If the smell persists or is strong, unplug the unit and contact customer support.
- **Heater stops working unexpectedly:**
 - The two-stage automatic safety shut-off system may have activated due to overheating. Unplug the unit, allow it to cool for 30 minutes, and ensure air intakes/exhausts are not blocked before restarting.
 - The tip-over protection may have activated if the unit was bumped or moved. Ensure it is on a stable surface.

SPECIFICATIONS

Feature	Detail
Brand	Sharper Image

Model Number	RISE 20H
Color	Black
Form Factor	Tower
Product Dimensions	8"D x 5.5"W x 20.3"H
Item Weight	6.8 pounds
Voltage	120 Volts
Amperage	12.5 Amps
Number of Speeds	3 (Heat settings)
Heating Coverage	Residential-size rooms (up to 150 square feet)
Special Features	Corded, Overheat Protection, Tip-Over Protection
Included Components	Owner's Guide, Space Heater

WARRANTY AND SUPPORT

This Sharper Image heater is built to meet U.S. voltage requirements and is certified, safety-tested, and warrantied for use only in the U.S. The product comes with a **2-year manufacturer's warranty**. For product support, troubleshooting assistance, or warranty claims, please refer to the contact information provided in your Owner's Guide or visit the official Sharper Image website.