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Sorandy Sorandy1pyuse750h4564-12

Sorandy 4G Smartphone User Manual

Model: Sorandy1pyuse750h4564-12

Introduction

This manual provides essential information for the proper setup, operation, and maintenance of your Sorandy 4G Smartphone. Please read this manual thoroughly before using your device to ensure optimal performance and longevity. Keep this manual for future reference.

Package Contents

Verify that all items listed below are present in your product package:

- Sorandy 4G Smartphone
- User Manual
- SIM Card Pin Ejector
- Protective Phone Case
- Screen Protective Film
- USB Type-C Charging Cable



Image: The Sorandy 4G Smartphone displayed with its included accessories: a protective case, screen film, USB-C charging cable, and SIM ejector pin.

Device Overview

Familiarize yourself with the physical components of your smartphone.



Image: Front and back views of the Sorandy 4G Smartphone, highlighting its 4.82-inch display and rear camera module.



Image: A close-up view of the right side of the Sorandy 4G Smartphone, showing the volume up/down buttons and the power button.

Key Components:

- **Display:** 4.82-inch FHD+ TFT screen.
- **Front Camera:** Located at the top of the display.
- **Rear Camera:** Located on the back of the device, with dual flash.
- **Power Button:** Typically on the right side, used to power on/off and lock/unlock the screen.
- **Volume Buttons:** Typically on the right side, used to adjust media and call volume.
- **USB Type-C Port:** For charging and data transfer.
- **3.5mm Headphone Jack:** For audio output.
- **SIM/SD Card Tray:** Located on the side, for inserting SIM cards and a Micro-SD card.

Setup

1. SIM Card and Micro-SD Card Installation

Your Sorandy 4G Smartphone supports dual SIM cards and one Micro-SD card for expandable storage.

1. Locate the SIM card tray on the side of your phone.
2. Insert the SIM ejector pin into the small hole on the tray to open it.
3. Carefully pull out the tray.
4. Place your Nano-SIM cards into the designated slots. Ensure the gold contacts face downwards and the cut corner aligns correctly.
5. If using, place your Micro-SD card into its dedicated slot. The phone supports up to 256GB Micro-SD.
6. Gently push the tray back into the phone until it clicks into place.



Image: A close-up view of the rear camera module and the SIM card tray slot on the side of the Sorandy 4G Smartphone.

2. Initial Power On

1. Press and hold the Power button until the Sorandy logo appears on the screen.
2. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

Operating

1. Basic Navigation (Android 9.0)

- **Touch Screen:** Tap to select, swipe to scroll, pinch to zoom.
- **Home Screen:** Your central hub for apps and widgets.
- **Notifications Panel:** Swipe down from the top of the screen to access notifications and quick settings.
- **App Drawer:** Swipe up from the bottom of the screen to view all installed applications.

2. Face ID

Your device supports Face ID for secure and convenient unlocking.

1. Go to **Settings > Security & location > Face Unlock**.
2. Follow the on-screen instructions to register your face. Ensure you are in a well-lit area.
3. Once registered, you can unlock your phone by simply looking at the front camera.

3. Camera Usage

Capture photos and videos using the integrated cameras.



Image: The Sorandy 4G Smartphone screen showing a vibrant image, with text indicating an 8MP front camera and a 13MP rear camera.

1. Open the **Camera** application.
2. Tap the shutter button to take a photo.
3. Switch between front (8MP) and rear (13MP) cameras using the camera switch icon.
4. Select video mode to record videos.

4. Connectivity

- **Wi-Fi:** Go to **Settings > Network & internet > Wi-Fi** to connect to available networks. Supports 2.4GHz and 5GHz (802.11 a/b/g/n).
- **Bluetooth:** Go to **Settings > Connected devices > Bluetooth** to pair with other Bluetooth devices (version 4.0).
- **GPS:** Location services are enabled by default. Go to **Settings > Location** to manage GPS and Glonass settings.
- **Mobile Data:** Ensure your SIM card is active and mobile data is enabled in **Settings > Network & internet > Mobile network** for 4G connectivity.

Maintenance

1. Battery Charging

The device is equipped with a 2200 mAh battery.



Image: The Sorandy 4G Smartphone next to a large graphic of a battery, indicating a 2200 mAh capacity and 100% charge level.

- Connect the USB Type-C charging cable to the phone's charging port and the other end to a compatible power adapter (5V~1A recommended) or a computer's USB port.
- The battery icon on the screen will indicate charging status.
- Avoid using damaged chargers or cables.

2. Software Updates

Regularly check for software updates to ensure your device has the latest features and security patches.

- Go to **Settings > System > Advanced > System update**.
- Connect to a Wi-Fi network before downloading updates to avoid mobile data charges.

3. Cleaning

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- Avoid using harsh chemicals or abrasive materials.

Troubleshooting

This section addresses common issues you might encounter.

- **Device not powering on:** Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
- **Screen unresponsive:** Try restarting the device by holding the Power button for about 10-15 seconds. If the issue persists, contact support.
- **Cannot connect to Wi-Fi:** Check if Wi-Fi is enabled in settings. Restart your router and phone. Ensure you have the correct password.
- **Poor call quality or no network:** Check if SIM cards are properly inserted. Ensure you are in an area with network coverage. Restart the phone.
- **Apps crashing or freezing:** Close background apps. Clear app cache (Settings > Apps & notifications > [App Name] > Storage & cache > Clear cache). Restart the phone.
- **Face ID not working:** Ensure your face is well-lit and unobstructed. Re-register your face in settings if necessary.

Specifications

Feature	Specification
Model Number	Sorandy1pyuse750h4564-12
Operating System	Android 9.0
Processor	MT6757 (8xCortex-A53, up to 2.0 GHz)
GPU	ARM MaliG71 MP2 700MHZ
RAM	3 GB
Internal Storage (ROM)	32 GB
Expandable Storage	Micro-SD up to 256 GB
Display Size	4.82 inches
Display Resolution	480 x 1120 TFT
Rear Camera	13 MP with Dual Flash Light
Front Camera	8 MP
Battery Capacity	2200 mAh
Network Support	2G GSM (B3/B8), 3G WCDMA (B1), 4G FDD (B1/B3), TDD (B34/B38/39/B40/B41)
SIM Card Type	Dual SIM
Wi-Fi	2.4 GHz / 5 GHz 802.11 a/b/g/n

Bluetooth	4.0
GPS	Yes (GPS, Glonass)
USB Port	USB 2.0 (Type-C)
Headphone Jack	3.5 mm
Security Features	Face ID
Dimensions	10 x 10 x 10 millimeters
Weight	290 Grams

Support & Warranty

For technical assistance or warranty inquiries, please refer to the contact information provided with your purchase documentation. Sorandy is committed to providing reliable mobile phones and customer support.
If you have questions regarding your device, please contact our customer service team. They aim to provide a satisfactory solution within 10 hours.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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