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Tecno KE5K

TECNO Spark 6 Go Smartphone User Manual

Model: KE5K

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your TECNO Spark 6 Go smartphone. The device features a 5000 mAh battery for extended use, a 13 MP dual rear camera, an 8 MP AI selfie camera, and security features like a fingerprint sensor and Face Unlock.

WHAT'S IN THE BOX

- Handset
- Power Adapter
- Data Cable
- User Manual
- Warranty Card

PRODUCT OVERVIEW



Figure 1: Front and rear view of the TECNO Spark 6 Go smartphone in Aqua Blue. The front features the display with a notch for the front camera, and the rear shows the dual camera module, fingerprint sensor, and TECNO branding.

Key Features:

- **Display:** 16.56 cm (6.52 inch) HD+ Display for clear visuals.
- **Cameras:** 13MP + AI Lens Dual AI Camera (rear) and 8MP Front Camera for photography and video calls.
- **Battery:** Long-lasting 5000 mAh Li-ion Polymer Battery.
- **Processor:** MediaTek Helio A25 Processor for smooth performance.
- **Memory:** 4GB RAM for efficient multitasking.
- **Security:** Rear Fingerprint Scanner and Face Unlock for secure access.
- **Operating System:** Android.
- **Connectivity:** Supports 4G cellular networks and Dual SIM functionality.
- **Audio:** 3.5 mm Audio Jack.

SETUP

1. Insert SIM Card(s) and SD Card:

Locate the SIM tray on the side of your device. Use the provided SIM ejector tool to open the tray. Carefully place your Nano-SIM card(s) and/or microSD card into the designated slots. Ensure the cards are correctly oriented as indicated on the tray. Close the tray securely.

2. Charge the Device:

Connect the data cable to the charging port on your phone and the power adapter. Plug the power adapter into a wall outlet. Allow the phone to charge until it reaches a sufficient battery level before first use.

3. Power On:

Press and hold the Power button (usually on the right side) until the TECNO logo appears on the screen. The device will boot up.

4. Initial Setup Wizard:

Follow the on-screen instructions to complete the initial setup. This includes selecting your language, connecting to a Wi-Fi network, signing in with your Google account, and setting up security features like fingerprint and Face Unlock.

OPERATING INSTRUCTIONS

Basic Navigation:

- **Home Screen:** Swipe left or right to access different home screen panels.
- **App Drawer:** Swipe up from the bottom of the screen to open the app drawer and view all installed applications.
- **Notifications Panel:** Swipe down from the top of the screen to access notifications and quick settings.
- **Recent Apps:** Tap the square navigation button (or swipe up and hold from the bottom if using gestures) to view and switch between recently used applications.

Making Calls:

Open the **Phone** app, enter the phone number using the dial pad, and tap the call icon. To answer an incoming call, swipe up on the screen. To reject, swipe down.

Sending Messages:

Open the **Messages** app, tap the "Start chat" or "+" icon to compose a new message. Enter the recipient's number or select from contacts, then type your message and tap send.

Using the Camera:

Open the **Camera** app. Tap the shutter button to take a photo. Swipe left or right on the screen to switch between different camera modes (e.g., Photo, Video, Portrait). Tap the camera switch icon to toggle between the front and rear cameras.

MAINTENANCE

• Battery Care:

To prolong battery life, avoid extreme temperatures. Do not let the battery drain completely before recharging regularly. Use the original charger and cable provided with your device.

• Software Updates:

Regularly check for and install system updates to ensure optimal performance, security, and access to new features. Go to **Settings > System > System update**.

• Cleaning the Device:

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner designed for electronics.

• Storage Management:

Periodically review your installed apps and files. Uninstall unused apps and delete unnecessary photos or videos to free up storage space and improve performance. Consider using cloud storage for backups.

TROUBLESHOOTING

Problem	Possible Solution
Device not powering on	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If unresponsive, try a force restart (hold Power button for 10-15 seconds).
Apps crashing or freezing	Close and reopen the app. Clear the app's cache and data (Settings > Apps > [App Name] > Storage). Ensure the app and system software are up to date.
Poor battery life	Reduce screen brightness, disable unused features (Wi-Fi, Bluetooth, GPS), close background apps, and check for apps consuming excessive power (Settings > Battery).
Cannot connect to Wi-Fi	Restart your phone and Wi-Fi router. Forget the network and reconnect. Ensure you are entering the correct password.
Fingerprint sensor not working	Ensure your finger is clean and dry. Re-register your fingerprints in Settings > Security > Fingerprint . Clean the sensor area.

SPECIFICATIONS

Feature	Detail
Model Number	KE5K
Operating System	Android
RAM	4 GB
Product Dimensions	20.3 x 16.5 x 4.5 cm
Item Weight	205 g
Battery	5000 mAh Lithium Polymer (included)
Wireless Technologies	Cellular (4G)
Special Features	Camera, Dual Camera, Face Unlock, Fingerprint Scanner, Front Camera
Display Interface	Touchscreen
Display Resolution	720p (HD+)
Rear Camera	13 MP Dual AI Camera
Front Camera	8 MP
Audio Jack	3.5 mm
Form Factor	Smartphone
Color	Aqua Blue
CPU Model	A Series (MediaTek Helio A25)
CPU Speed	1.8 GHz

PRODUCT VIDEO OVERVIEW

Your browser does not support the video tag.

Video 1: An overview of the TECNO Spark 6 Go (Model KE5K) highlighting its technical specifications and key features such as the 5000 mAh battery, Android OS, 4GB RAM, Dual SIM support, rear fingerprint scanner, 6.52-inch HD+ display, and camera system.

WARRANTY AND SUPPORT

Your TECNO Spark 6 Go smartphone comes with a manufacturer's warranty. Please refer to the included Warranty Card for detailed terms and conditions, including warranty period and coverage.

For technical support, service, or further inquiries, please contact TECNO customer service or visit the official TECNO website.

You can also find additional information and support resources on the [TECNO Store on Amazon](#).