

## Novilla NV0M801

# Novilla 120x200 cm H3 Gel Memory Foam Mattress User Manual

Model: NV0M801

## 1. PRODUCT OVERVIEW

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The Novilla 120x200 cm H3 Gel Memory Foam Mattress is designed to provide optimal comfort and support. It features a 4-layer all-foam system, combining gel memory foam, comfort foam, and high-density base foam to distribute body weight evenly and relieve pressure points during sleep. The mattress is engineered for breathability and durability, suitable for various sleeping positions.



Image 1.1: The Novilla Gel Memory Foam Mattress on a bed frame.

### Key Features:

- **Pressure Relief:** Four-layer foam construction for even weight distribution and pressure point relief.
- **Breathability:** Gel memory foam and bamboo fabric cover enhance airflow and cooling.
- **Support:** 7-zone support system adapts to body contours, providing targeted support for shoulders, hips, and knees.
- **Certifications:** Oeko-Tex Standard 100 and CertiPUR-US certified for material safety and low emissions.
- **Movement Isolation:** Designed to minimize motion transfer for undisturbed sleep.

## 2. SETUP INSTRUCTIONS

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Your Novilla mattress is delivered rolled and compressed in a box for convenient shipping. Follow these steps for proper setup:

1. **Unpack the Box:** Carefully remove the rolled mattress from its shipping box.
2. **Position the Mattress:** Place the rolled mattress on a clean, flat surface, such as your bed frame or foundation. Ensure there is enough space for it to expand.

3. **Remove Outer Plastic:** Carefully cut and remove the outer plastic wrapping. Avoid using sharp objects that could damage the mattress fabric.
4. **Unroll the Mattress:** Unroll the compressed mattress. It will begin to expand immediately.
5. **Remove Inner Plastic:** Carefully cut and remove the inner vacuum-sealed plastic layer. The mattress will continue to expand.
6. **Allow for Expansion:** Allow the mattress 24 to 72 hours to fully decompress and air out. During this time, it will reach its intended size and firmness. Any initial odor, which is normal for new foam products, will dissipate.



Image 2.1: The mattress as delivered, rolled and compressed in a box.



Image 2.2: Unrolling the mattress onto the bed frame.

### 3. OPERATING INSTRUCTIONS (CARE AND USE)

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#### General Use:

- The mattress is designed for use on a solid, supportive bed base or frame.
- The 7-zone design provides targeted support, adapting to your body's natural curves.
- The gel memory foam layer helps regulate temperature for a cooler sleep experience.



Image 3.1: Illustration of the 7-zone pressure relief and support system.

### Mattress Layers:

The Novilla mattress features a multi-layer construction for balanced comfort and support:

1. **Breathable Knitted Fabric Cover:** Soft and breathable, often infused with bamboo fibers for enhanced airflow.
2. **Gel Memory Foam Layer (2cm):** Conforms to your body, relieving pressure and dissipating heat.
3. **Airflow Comfort Foam Layer (4cm):** Provides additional cushioning and promotes air circulation.
4. **Air Circulation Foam Layer (6cm):** Features a unique design to maximize airflow throughout the mattress.
5. **High-Density Base Foam (6cm):** Offers durable support and stability to the entire mattress structure.

# 18CM GEL MEMORY SCHAUM MATRATZE



Image 3.2: Detailed view of the mattress's internal layers.

## 4. MAINTENANCE

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### Cleaning the Cover:

The mattress cover is designed to be removable and washable. Refer to the care label on the cover for specific washing instructions. Typically, it can be machine washed on a gentle cycle with cold water and mild detergent, then air-dried.

### General Care:

- **Protect the Mattress:** Use a mattress protector to shield against spills, stains, and allergens.
- **Spot Cleaning:** For minor spills on the mattress core (if the cover is removed), gently blot with a clean cloth and a small amount of mild soap and water. Do not saturate the foam. Allow to air dry completely before replacing the cover or bedding.
- **Ventilation:** Periodically air out your mattress by removing bedding to allow for better air circulation.
- **Do Not Flip:** This mattress is designed with specific layers for top-side comfort and support. It should not be flipped. You may rotate it head-to-foot every 3-6 months to promote even wear.

## 5. TROUBLESHOOTING

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## Common Issues and Solutions:

- **Initial Odor:** New foam mattresses may have a slight, harmless odor upon unboxing. This is normal and will dissipate within 24-72 hours in a well-ventilated room.
- **Slow Expansion:** If the mattress does not fully expand within 72 hours, ensure it is on a flat surface and in a room with adequate ventilation. Cooler temperatures can slow expansion; a warmer room may help.
- **Firmness Perception:** Mattress firmness is subjective. Allow a few weeks for your body to adjust to the new mattress. The H3 rating indicates a medium-firm feel.

## 6. SPECIFICATIONS

Feature	Detail
Brand	Novilla
Model Number	NVOM801
Dimensions	200 x 120 x 18 cm (Length x Width x Height)
Weight	23.6 kg
Maximum Weight Capacity	150 Kilograms
Material	Gel Memory Foam, Comfort Foam, High-Density Foam, Bamboo Fibers
Firmness	Medium (H3)
Number of Layers	4
Certifications	Oeko-Tex Standard 100, CertiPUR-US

## 7. WARRANTY AND SUPPORT

### Warranty Information:

The Novilla 120x200 cm H3 Gel Memory Foam Mattress comes with a **10-year manufacturer's warranty**. This warranty covers manufacturing defects and issues related to the quality of materials and workmanship. Please retain your proof of purchase for warranty claims.



Image 7.1: Certifications for product safety and quality.

### Customer Support:

For any questions, concerns, or warranty claims, please contact Novilla customer support through the retailer where you purchased the mattress or visit the official Novilla website for contact information.

Additionally, the product includes a **100-day sleep trial**, allowing you to experience the mattress and ensure it meets your comfort needs.

