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› Seagate Expansion 1TB External HDD (STKM1000400) User Manual

Seagate STKM1000400

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Model: STKM1000400

INTRODUCTION

The Seagate Expansion Portable Hard Drive provides an easy-to-use solution for instantly adding storage to your computer. This portable hard drive is designed for simple drag-and-drop file saving and offers automatic recognition with both Windows and Mac computers. It features a sleek, compact design, making it ideal for carrying your photos, movies, music, and other important files on the go. The device connects via USB 3.0, ensuring fast data transfer speeds and power directly from the USB port.

WHAT'S INCLUDED

Verify that all items are present in the package:

- Seagate Expansion portable hard drive
- 18-inch (45.72cm) USB 3.0 cable
- Quick start guide
- Limited Warranty: APAC - 3 years
- Rescue Data Recovery Services information



Image: Contents of the Seagate Expansion portable hard drive package, including the drive, USB cable, and documentation.

SETUP

1. **Connect the USB Cable:** Plug the small end of the included USB 3.0 cable into the Seagate Expansion portable hard drive.
2. **Connect to Computer:** Plug the larger end of the USB 3.0 cable into an available USB port on your computer. The drive is USB 3.0 powered, so no external power adapter is needed.
3. **Automatic Recognition:** The drive will be automatically recognized by your Windows or Mac operating system. No software installation is typically required for basic functionality.
4. **For Mac Users (Time Machine):** If you intend to use the drive with Apple Time Machine for backups, reformatting the drive is required. Refer to your Mac's documentation for instructions on how to reformat and set up Time Machine.

EXPAND YOUR SPACE

Portable high-capacity hard drive



Image: A Seagate Expansion portable hard drive connected to a laptop via a USB cable, demonstrating the plug-and-play setup.

STORAGE TO GO

Take thousands of media files
and docs with you



Image: A hand holding the Seagate Expansion drive, with Windows and Mac compatibility logos displayed next to it.

OPERATING INSTRUCTIONS

Once connected, the Seagate Expansion drive functions like any other external storage device on your computer.

- **Accessing the Drive:** On Windows, the drive will appear under 'This PC' or 'My Computer'. On Mac, it will appear on the desktop or in Finder under 'Locations'.
- **Saving Files:** To save files, simply drag and drop them from your computer's internal storage to the Seagate Expansion drive's icon or open folder. You can also use the 'Copy' and 'Paste' functions.
- **Organizing Files:** Create folders on the drive to organize your data efficiently.
- **Safely Ejecting:** Always safely eject the drive before disconnecting it to prevent data corruption. On Windows, right-click the drive icon in the system tray and select 'Eject'. On Mac, drag the drive icon to the Trash or click the Eject button next to the drive in Finder.

RESCUE SERVICES

3 years of Rescue Data Recovery Services included



Image: A hand demonstrating the drag-and-drop method to transfer files from a laptop to the Seagate Expansion portable hard drive.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Seagate Expansion drive.

- **Physical Care:** Handle the drive with care. Avoid dropping it or exposing it to extreme temperatures, moisture, or strong magnetic fields.
- **Cleaning:** Use a soft, dry, lint-free cloth to clean the exterior of the drive. Do not use liquid cleaners or solvents.
- **Data Backup:** While the drive is designed for storage, it is always recommended to maintain backups of critical data on multiple devices or cloud services.
- **Firmware Updates:** Periodically check the Seagate support website for any available firmware updates for your model to ensure optimal performance and compatibility.

TROUBLESHOOTING

If you encounter issues with your Seagate Expansion drive, consider the following steps:

- **Drive Not Detected:**
 - Ensure the USB cable is securely connected to both the drive and the computer.
 - Try connecting the drive to a different USB port on your computer.
 - Test the drive with a different USB cable, if available.
 - Restart your computer.
- **Slow Performance:**
 - Ensure you are using a USB 3.0 port for optimal speeds. USB 2.0 ports will result in slower transfers.
 - Close any unnecessary applications running in the background.
 - Check your computer's disk management or disk utility to ensure the drive is healthy.
- **Accessing Files:** If you cannot access files, ensure the drive is properly mounted and not in use by another application.

For more detailed troubleshooting, please refer to the official [Seagate Troubleshooting Guide \(PDF\)](#).

SPECIFICATIONS

Model Number	STKM1000400
Digital Storage Capacity	1 TB
Hard Disk Interface	USB 2.0/3.0
Connectivity Technology	USB
Brand	Seagate
Special Feature	Data Recovery Service, Portable
Hard Disk Form Factor	2.5 Inches
Hard Disk Description	Mechanical Hard Disk
Compatible Devices	Desktop, Laptop
Installation Type	External Hard Drive
Colour	Black
Hard Disk Rotational Speed	5400 RPM
Read Speed	120 Megabytes Per Second
Item Dimensions L x W x Thickness	11.7L x 8W x 1.5Th Centimeters
Item Weight	0.4 Pounds
Enclosure Material	Plastic

WARRANTY AND SUPPORT

Your Seagate Expansion portable hard drive comes with comprehensive support and warranty coverage.

- **Limited Warranty:** The product includes a 3-year limited warranty. This covers device replacement or repair for manufacturing defects.
- **Rescue Data Recovery Services:** For added peace of mind, your purchase includes 3 years of Rescue Data Recovery Services. This service covers data loss due to accidents, mechanical errors, or natural disasters, providing a chance to recover your valuable data.



Image: The 'Rescue Services' logo, indicating the inclusion of 3 years of data recovery services.

Contact Information

For warranty claims, technical support, or inquiries regarding Rescue Data Recovery Services, please contact Seagate Customer Care:

- **Seagate Technology (Thailand) Limited. India Customer Care No: 18003092525**

Please have your product model number (STKM1000400) and proof of purchase ready when contacting support.

