

BENEWY SY879

BENEWY External USB 3.0 and Type-C CD/DVD Drive User Manual

Model: SY879

Brand: BENEWY

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your BENEWY External USB 3.0 and Type-C CD/DVD Drive (Model SY879). Please read this manual thoroughly before using the device to ensure optimal performance and longevity. This external optical drive allows you to read and write CDs and DVDs on various computer systems.

2. PRODUCT OVERVIEW

The BENEWY SY879 is a portable external CD/DVD drive designed for convenience and broad compatibility. It features a sleek, ultra-thin design with an embedded USB 3.0 and Type-C cable for easy connectivity.

Key Features:

- **USB 3.0 and Type-C Connectivity:** Offers high-speed data transfer up to 5 Gbps, backward compatible with USB 2.0 and USB 1.0.
- **Plug & Play:** No external drivers or power supply required for most systems.
- **Wide Compatibility:** Supports Windows, Mac OS, and Linux operating systems.
- **Multi-Format Support:** Reads and writes CD-R, CD-RW, CD-ROM, DVD-R, DVD-RW, DVD-RAM, DVD+R, DVD+RW.
- **Low Noise & Anti-Shock:** Designed for quiet operation and durability.
- **Error-Correcting:** Enhanced error correction for reliable data handling.
- **Portable Design:** Compact and lightweight with an integrated cable for easy transport.

Components:

Familiarize yourself with the main components of your BENEWY external drive:

- **Eject Button:** Used to open the disc tray.
- **Indicator Light:** Shows the drive's activity status.
- **Forced Ejection Hole:** A small hole for manual disc ejection in case of power failure or malfunction.
- **Embedded Cable:** Integrated USB 3.0 and Type-C cable for connection.
- **Rubber Feet:** Provides stability and prevents slipping.



Image 2.1: Front view of the BENEWY SY879 drive highlighting the indicator light, eject button, and forced ejection hole, along with its dimensions.

USB 3.0 and Type C

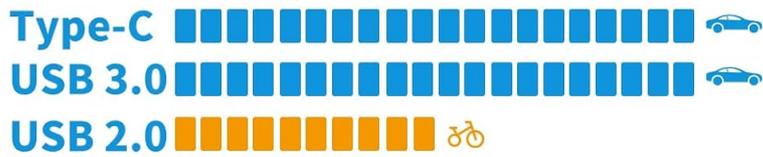


Image 2.2: Detailed views of the drive's features, including the embedded cable, internal mechanism, eject button, and rubber feet.

3. SETUP INSTRUCTIONS

The BENEWY SY879 drive is designed for simple plug-and-play operation.

- 1. Connect the Drive:** Plug the integrated USB 3.0 or Type-C cable directly into an available USB port on your laptop, desktop, or MacBook. Ensure the connection is secure. For optimal performance and to prevent power-related issues, especially with longer USB extension cables or unpowered hubs, connect the drive directly to a high-power USB port on your computer.
- 2. System Recognition:** Your operating system (Windows, Mac OS, or Linux) should automatically detect and install the necessary drivers. No manual driver installation is typically required.
- 3. Media Player Software:** If your computer does not have a pre-installed media player for CDs or DVDs, you may need to install one. VLC Media Player is a commonly recommended free software for playing various media formats.

Plug and Play

No drive Needed



DVD	CD	VCD
+/- RW Rewrite RDL	+/- RW Burner	ROM

Image 3.1: The drive connected to a laptop, illustrating its plug-and-play functionality for various media tasks.

4. OPERATING INSTRUCTIONS

4.1 Reading Discs

1. Press the Eject Button on the front of the drive to open the disc tray.
2. Carefully place a CD or DVD onto the tray, ensuring it is centered on the spindle.
3. Gently push the tray back into the drive until it clicks shut.
4. Your computer's operating system should detect the disc. You can then access its contents through File Explorer (Windows) or Finder (Mac), or use your preferred media player software.

4.2 Writing/Burning Discs

To write data to a blank CD-R, CD-RW, DVD-R, DVD-RW, DVD+R, or DVD+RW disc, you will need burning software (e.g., Windows Media Player, Nero, or other third-party applications).

1. Insert a blank, compatible disc into the drive as described in Section 4.1.
2. Open your preferred disc burning software.
3. Follow the software's instructions to select the files you wish to burn and initiate the burning process.

4. Do not interrupt the burning process to avoid corrupting the disc.

4.3 Ejecting Discs

- **Using the Eject Button:** Press the Eject Button on the front of the drive. The tray will open, allowing you to remove the disc.
- **Software Ejection (Mac OS):** For Mac OS systems, it is recommended to eject the disc using the operating system's commands (e.g., drag the disc icon to the Trash, or use the Eject command in Finder).
- **Forced Ejection:** In rare cases where the disc cannot be ejected normally (e.g., power failure), locate the small forced ejection hole on the front of the drive. Gently insert a straightened paperclip into the hole until you feel resistance, then push firmly to manually open the disc tray.

4.4 DVD Region Code

To play DVDs from specific regions, you may need to adjust your computer's DVD region settings. For example, to play US DVDs, the region code typically needs to be set to #1. Consult your operating system's documentation for instructions on changing DVD region settings. Note that the number of times you can change the region code is usually limited.

Easy to Carry around

Plug and Play
No Need to Install Software

DVD CD VCD

1. Drag the file into the burning software
2. Burning
3. Finish

Image 4.1: Overview of supported disc formats and speeds, including a reminder about DVD region settings.

5. COMPATIBILITY

5.1 Operating System Compatibility:

- Windows: 2000, 2003, XP, Vista, 7, 8, 10, 11
- Mac OS: All versions (excluding devices with M1 and M2 chips)
- Linux

5.2 Device Compatibility:

- Laptops
- Desktops
- PCs
- MacBooks

5.3 Disc Format Compatibility:

- CD-R, CD-RW, CD-ROM
- DVD-R, DVD-RW, DVD-RAM, DVD+R, DVD+RW
- VCD

5.4 Known Incompatibilities:

- Apple devices with M1 or M2 chips are not supported.
- Not compatible with Chrome OS/Chromebooks.
- Does not support Blu-Ray discs.
- Not designed for use with TVs, car systems, smartphones, or tablets.

Wide Compatibility



Windows 10/11 / Windows 8 / Windows 7 / XP / Vista / Mac Os / Linux



Macbook



Laptop



Desktop



iMac

Image 5.1: Visual representation of the drive's broad operating system and device compatibility.

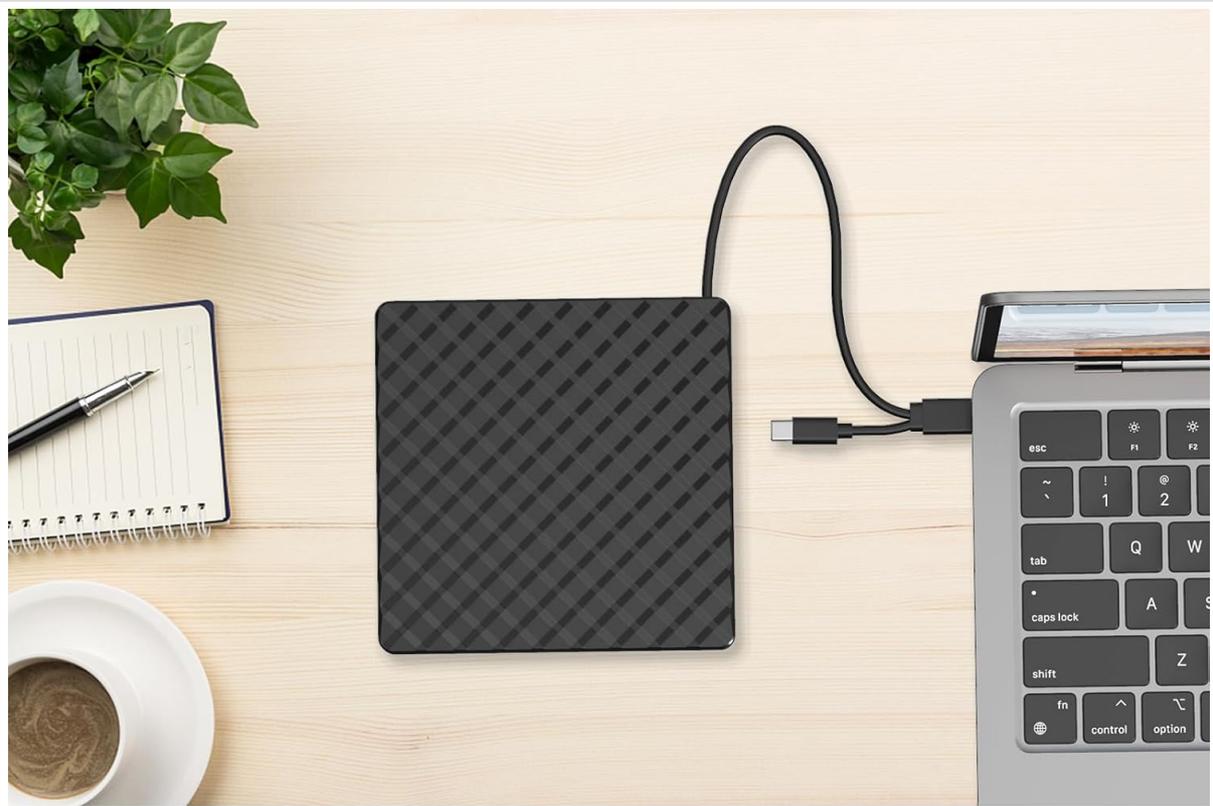


Image 5.2: Key notes on compatibility and usage recommendations.

6. MAINTENANCE

Proper maintenance ensures the longevity and reliable performance of your BENEWY external CD/DVD drive.

- **Keep Clean:** Regularly wipe the exterior of the drive with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Dust Prevention:** Keep the disc tray closed when not in use to prevent dust accumulation inside the drive.
- **Handle Discs Carefully:** Always handle discs by their edges to avoid fingerprints and scratches, which can affect read/write performance.
- **Storage:** Store the drive in a cool, dry place away from direct sunlight and extreme temperatures. When transporting, ensure it is protected from impacts.
- **Cable Care:** Do not excessively bend or pull the integrated USB cable. Store it neatly in its designated compartment when not in use.

7. TROUBLESHOOTING

If you encounter issues with your BENEWY external CD/DVD drive, refer to the following common problems and solutions:

- **Drive Not Detected:**

- Ensure the USB cable is securely connected to both the drive and your computer.
- Try connecting the drive to a different USB port on your computer.
- If using a USB hub or extension cable, try connecting the drive directly to the computer's USB port. For long cables or unpowered hubs, a powered USB hub may be necessary to provide sufficient power.
- Restart your computer.

- **Disc Not Reading/Writing:**

- Check if the disc is clean and free of scratches or smudges. Clean with a soft, lint-free cloth if necessary.
- Ensure the disc format is compatible with the drive (refer to Section 5.3).
- Verify that your computer has a suitable media player or burning software installed.
- Ensure the drive is receiving adequate power (see 'Drive Not Detected' above).

- **Disc Ejection Issues (Mac OS):**

- On Mac OS, use the operating system's eject command (e.g., drag the disc icon to the Trash or use the Eject option in Finder) rather than solely relying on the physical eject button.
- If the tray is stuck, use the forced ejection hole as described in Section 4.3.

- **Noisy Operation:**

- Some noise is normal during disc rotation, especially at higher speeds.
- Ensure the drive is placed on a stable, flat surface to minimize vibrations.

8. SPECIFICATIONS

Model Number	SY879
Interface	USB 3.0 (backward compatible with USB 2.0/1.0), Type-C
Data Transfer Speed	Up to 5 Gbps (USB 3.0)
Read Speed (CD)	CD-ROM: 24x
Read Speed (DVD)	DVD-ROM: 8x
Write Speed (CD)	CD-R: 24x, CD-RW: 8x
Write Speed (DVD)	DVD-R: 8x, DVD+R: 8x, DVD-RW: 8x, DVD+RW: 8x, DVD-RAM: 5x, DVD-R DL: 4x, DVD+R DL: 4x
Dimensions (L x W x H)	14 x 14 x 1.8 cm (5.5 x 5.5 x 0.7 inches)
Weight	270 grams (0.6 lbs)
Color	Black

Operating System Support

Windows 2000/2003/XP/7/8/10/11, Vista, Mac OS (excluding M1/M2 chips), Linux

	CD	DVD	VCD
Strong Error-correcting	CD-ROM:24X	DVD-ROM:8X	VCD
Anti-shock & Noise-reduction	CD-R:24X	DVD-R DL:4X	SVCD
Faster 3.0 connector	CD-RW:8X	DVD+R:8X	
Low-power Consumption	CD+RW:8X	DVD-R:8X	
		DVD+R DL:4X	
		DVD+RW:8X	
		DVD-RW:8X	

Please Set Region Code to #1 to Play the US DVDs

Image 8.1: The drive displaying its USB 3.0 and Type-C interfaces and key speed specifications.

9. WARRANTY AND SUPPORT

BENEWY provides timely technical support for its products. If you have any questions, suggestions, or require assistance with your external CD/DVD drive, please contact our professional technical service team. We offer 24-hour customer support and free technical assistance. You can reach us via Amazon Station Post.