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› [Weiser SmartCode 10 Touchscreen Electronic Deadbolt with Z-Wave, SmartKey Re-Key, SecureScreen, Satin Nickel – Keyless Entry Door Lock for Front Door, Works with Alexa via Smart Home Hubs](#)

Weiser 9GED21500-018

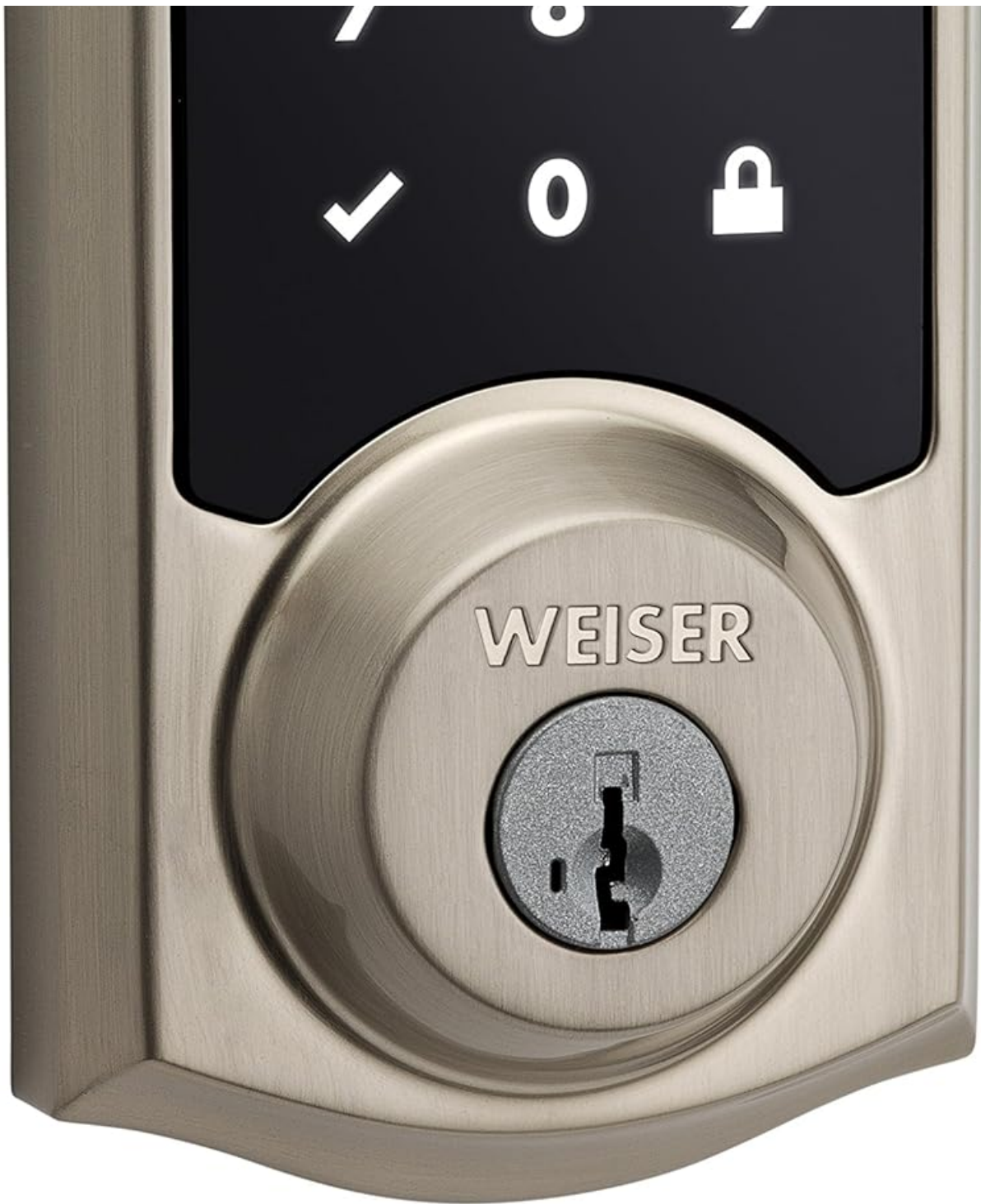
Weiser SmartCode 10 Touchscreen Electronic Deadbolt User Manual

Model: 9GED21500-018 | Brand: Weiser

INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Weiser SmartCode 10 Touchscreen Electronic Deadbolt with Z-Wave Technology. This smart lock is designed to offer enhanced security and convenience for your home. Please read this manual thoroughly before installation and use to ensure proper function and to maximize the benefits of your new deadbolt.





Front view of the Weiser SmartCode 10 Touchscreen Electronic Deadbolt in Satin Nickel finish.

SETUP AND INSTALLATION

The Weiser SmartCode 10 deadbolt is designed for easy installation. Ensure you have all included components before beginning.

Included Components:

- Latch
- Strike Plate
- Adapter Ring

- Keys
- SmartKey Tool
- Mounting hardware
- Lock Assembly (Exterior and Interior)

Installation Steps:

1. **Prepare the Door:** Ensure your door is properly prepped for a standard deadbolt installation.
2. **Install the Latch:** Insert the latch into the door edge and secure it with screws.
3. **Install the Exterior Assembly:** Route the cable through the door and position the exterior keypad assembly.
4. **Install the Interior Assembly:** Connect the cable from the exterior assembly to the interior assembly. Secure the interior assembly to the door using the provided mounting hardware.
5. **Install Batteries:** The lock requires batteries (not included). Insert 4 AA alkaline batteries into the battery pack located in the interior assembly.
6. **Perform Door Handing Process:** After battery installation, the lock will automatically determine door handing. This is crucial for proper operation.



The SmartCode 10 deadbolt seamlessly integrated into a residential door.

Initial Programming:

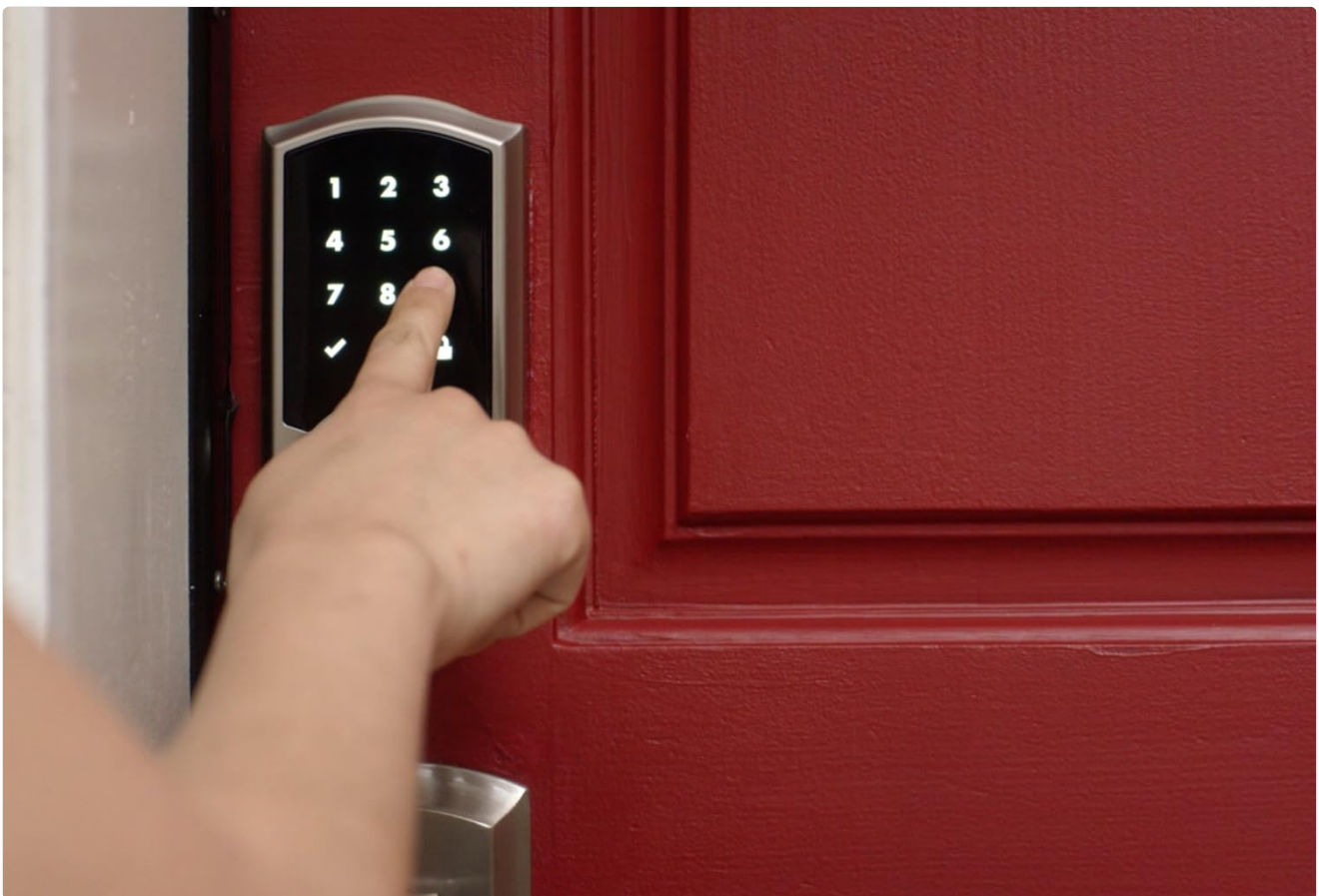
- **Master Code Creation:** It is highly recommended to create a Master Code immediately after installation for enhanced security and to enable programming of user codes.
- **Adding User Codes:** The lock supports up to 30 customizable user codes. Refer to the full programming guide for detailed steps on adding, deleting, and modifying user codes.

OPERATING THE DEADBOLT

Your SmartCode 10 deadbolt offers multiple ways to secure and access your home.

Keyless Entry via Touchscreen:

- **To Unlock:** Touch the screen with your palm or fingers to activate the keypad. Enter your 4-8 digit user code. The deadbolt will retract.
- **SecureScreen Technology:** This feature displays random digits before you enter your code, preventing fingerprint analysis on the touchscreen and enhancing security.



A user interacting with the capacitive touchscreen to enter an access code.

Locking the Door:

- **One-Touch Locking:** Press the Lock button (padlock icon) on the keypad. The deadbolt will extend.
- **Auto-Lock Feature:** The deadbolt can be programmed to automatically lock 30 seconds after unlocking. This feature can be enabled or disabled through programming.

SmartKey Re-Key Technology:

This feature allows you to re-key your lock to a new key in seconds, providing flexibility and control over your home's security. This is useful if you lose a key or want to match your new deadbolt to an existing key from another Weiser lock.

1. Insert your functioning key and turn it 90 degrees clockwise.
2. Insert the SmartKey tool fully and firmly into the SmartKey hole.
3. Remove the SmartKey tool and the functioning key.
4. Insert your new key fully and slowly turn it 180 degrees counter-clockwise.



The diagram features a dark blue background with the **SMARTKEY SECURITY™** logo in the top left, consisting of a red shield with a white arrow and the brand name in white. To the right is a detailed cutaway illustration of a silver deadbolt lock. A key is inserted into the keyhole, and a SmartKey tool is shown inserted into a separate hole on the side of the lock. The text **Re-key your lock yourself in seconds!** is prominently displayed in white. Below this, six red circular icons are arranged in a 2x3 grid, each with a white symbol representing a security feature: a pick tool, a key, two keys with an arrow, a foot kicking, a power drill, and a hand saw. Each icon is labeled with its respective feature name in bold black text.

Pick Resistant **Bump Proof** **Re-key Technology**

Kick Resistant **Drill Resistant** **Saw Resistant**

Diagram illustrating the SmartKey Re-Key process and various security features like pick, bump, and drill resistance.

Smart Home Integration (Z-Wave):

The SmartCode 10 with Z-Wave technology can be integrated into compatible smart home systems like Samsung SmartThings and Wink. This allows for remote access, voice control via Amazon Alexa (through a compatible hub), and inclusion in smart home routines. Refer to your smart home hub's instructions for pairing the deadbolt.

Regular maintenance ensures the longevity and optimal performance of your Weiser SmartCode 10 deadbolt.

Cleaning:

Clean the touchscreen and exterior finish with a soft, damp cloth. Avoid abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish and electronic components.

Battery Replacement:

When the batteries are low, the lock will provide an audible alert (beeps) and/or a visual indicator (flashing light) during operation. Replace all four AA alkaline batteries promptly to avoid loss of functionality. Always use new, high-quality alkaline batteries.

General Care:

Ensure the door and frame are properly aligned and the deadbolt operates smoothly without resistance. Misalignment can put undue stress on the lock mechanism.

TROUBLESHOOTING

If you encounter issues with your SmartCode 10 deadbolt, refer to the common problems and solutions below.

Common Issues and Solutions:

- **Lock not responding to keypad:**
 - Check batteries. Replace if low or dead.
 - Ensure the touchscreen is clean and free of debris.
 - Verify that the door handing process was completed correctly during installation.
- **User code not working:**
 - Ensure the code is entered correctly and completely.
 - Verify the user code is still active and has not been deleted.
 - Confirm the Master Code is set up correctly.
- **Deadbolt not extending/retracting fully:**
 - Check for any obstructions in the door frame or strike plate.
 - Ensure the door is properly aligned and not warped.
 - Verify the latch and strike plate are installed correctly and aligned.
- **Z-Wave connectivity issues:**
 - Ensure the lock is within range of your Z-Wave hub.
 - Check your Z-Wave hub's status and network.
 - Attempt to re-pair the lock with your Z-Wave hub according to your hub's instructions.

Factory Reset:

If issues persist, a factory reset may be necessary. This will erase all user codes and settings. Refer to the detailed programming guide for your specific model for factory reset instructions.

Specifications

Feature	Detail
Model Number	9GED21500-018
Brand	Weiser
Product Dimensions	13.67 x 8.89 x 25.1 cm
Item Weight	1.42 kg
Colour	Satin Nickel
Material	Metal
Lock Type	Deadbolt, Keypad
Special Features	Auto-Lock, One-Touch Lock, Passcode Unlock, Touchscreen, Weather Resistant
Batteries Required	Yes (4 AA Alkaline)
Smart Home Compatibility	Z-Wave (e.g., Samsung SmartThings, Wink, Alexa via hub)
Security Certification	ANSI/BHMA Grade 2 certified, 128-bit encryption, 20-minute fire rating (UL certified)

Warranty and Support



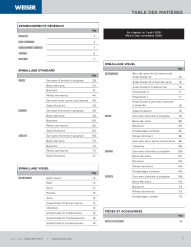
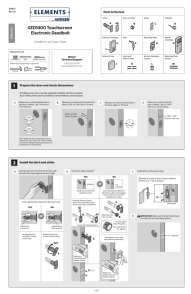
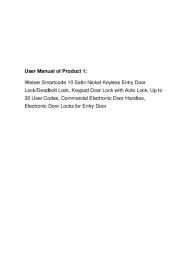
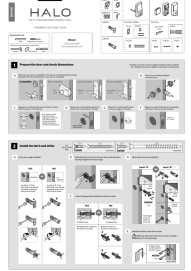
Warranty Information:

The Weiser SmartCode 10 Touchscreen Electronic Deadbolt comes with a**Lifetime Limited Warranty**. This warranty covers mechanical and finish defects for the lifetime of the product to the original residential user. Electronic components are typically covered for a specific period (details usually found in the full warranty statement). Please retain your proof of purchase.

Customer Support:

For technical assistance, warranty claims, or further information, please visit the official Weiser website or contact their customer support. Contact details are typically available on the product packaging or the manufacturer's website.

Related Documents - 9GED21500-018

	<p>Weiser SmartCode Touchpad Electronic Locks Quick Start Guide</p> <p>Comprehensive guide to installing and programming your Weiser SmartCode Touchpad Electronic Lock, including parts list, tools, step-by-step installation, operation, system alerts, and programming instructions.</p>
	<p>Weiser Powerbolt 2 Electronic Deadbolt: Installation and Usage Guide</p> <p>Comprehensive guide for the Weiser Powerbolt 2 electronic deadbolt, covering door handing, adding user codes, and removing user codes. Features SmartKey technology.</p>
	<p>Weiser Catalogue Complet de Quincaillerie de Porte et Serrures</p> <p>Explorez le catalogue Weiser pour une vaste sélection de quincaillerie de porte, serrures électroniques et mécaniques, incluant les technologies SmartKey et Microban. Trouvez spécifications, finitions et prix.</p>
	<p>Weiser GED1400 Touchscreen Electronic Deadbolt Installation and User Guide</p> <p>This guide provides step-by-step instructions for installing and using the Weiser GED1400 Touchscreen Electronic Deadbolt. It covers door preparation, latch and strike installation, exterior and interior assembly, setting locking and unlocking direction, and quick setup features.</p>
	<p>Weiser Powerbolt 2 Keyless Entry Door Lock Installation and User Guide</p> <p>Comprehensive guide for installing and using the Weiser Powerbolt 2 touchpad keyless entry door lock, including setup, programming, troubleshooting, and safety information.</p>
	<p>Weiser Halo Wi-Fi Touchscreen Smart Lock Installation and User Guide</p> <p>Comprehensive installation and user guide for the Weiser Halo Wi-Fi Touchscreen Smart Lock, covering door preparation, installation steps, battery setup, testing, and app integration.</p>