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Samsung UN43AU8000FXZA

SAMSUNG 43-Inch Crystal 4K UHD AU8000 Series Smart TV User Manual

Model: UN43AU8000FXZA

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your SAMSUNG 43-Inch Crystal 4K UHD AU8000 Series Smart TV. Please read this manual thoroughly to ensure proper use and to maximize your viewing experience.

The SAMSUNG AU8000 Series TV features Dynamic Crystal Color, a Crystal Processor 4K with UHD Upscaling, and integrated Smart TV functionalities including multiple voice assistants. It offers 3 HDMI inputs and supports features like Tap View and PC on TV connectivity.

2. SAFETY INFORMATION

Always follow basic safety precautions when using this television to reduce the risk of fire, electric shock, and injury.

- Do not expose this apparatus to rain or moisture.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Protect the power cord from being walked on or pinched.
- Only use attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel.

3. SETUP

3.1 Unboxing and Assembly

Carefully remove the TV and all components from the packaging. It is recommended to have two people for safe handling and assembly.

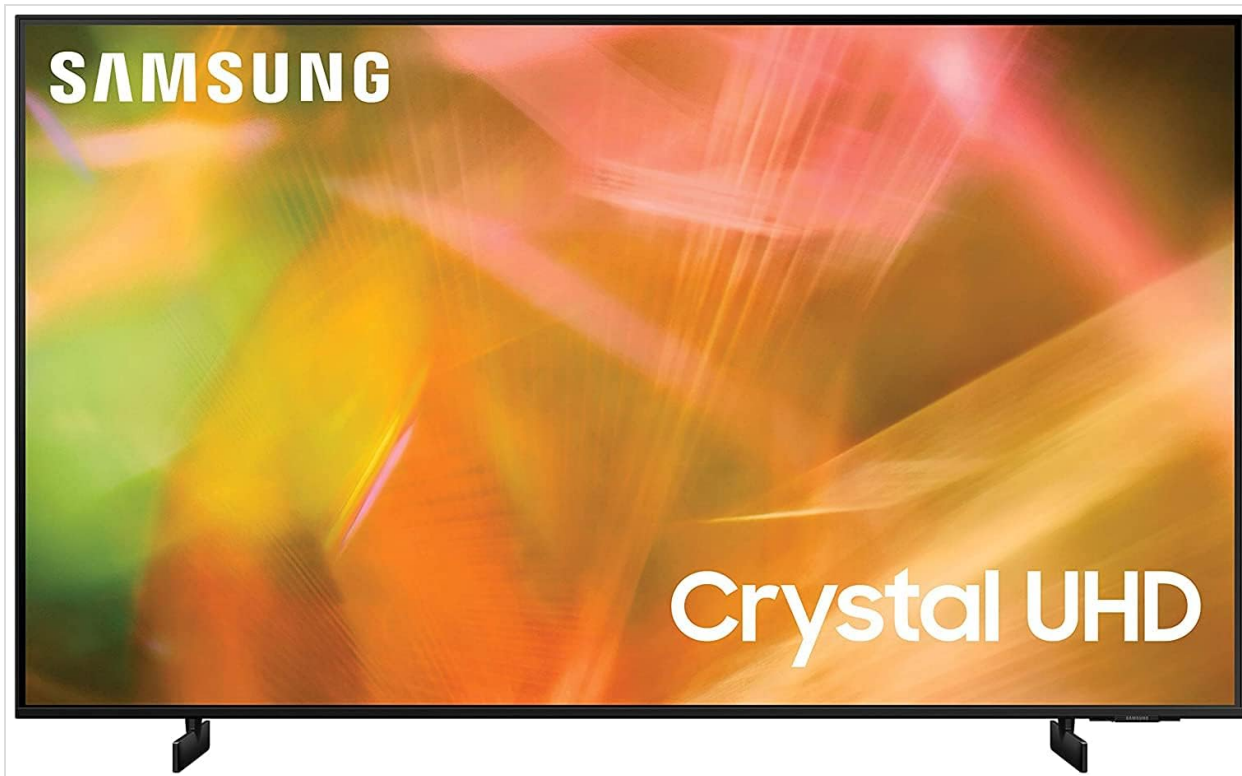
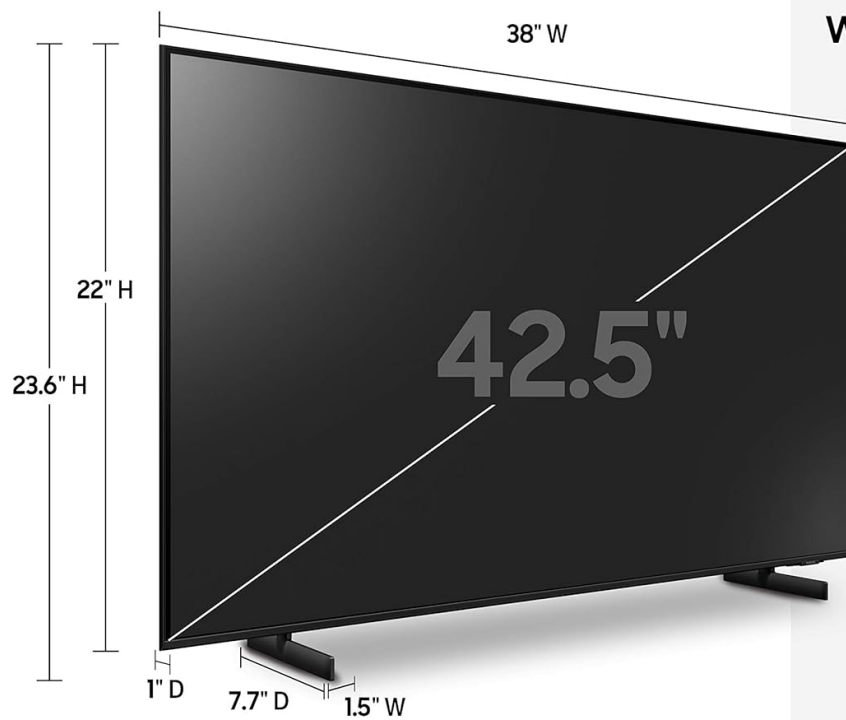


Image: Front view of the SAMSUNG 43-Inch Crystal 4K UHD AU8000 Series Smart TV.

What's in the Box:

- SAMSUNG 43-Inch Crystal 4K UHD AU8000 Series Smart TV
- OneRemote TM2180E with batteries
- Power Cable
- User Manual (this document)
- E-Manual (digital version)



What's in the box:

- Power Cable
- User Manual
- One Remote TM2180A with batteries (pictured below)



Features and specifications subject to change.

Dimensions:

(INCHES W x H x D):

- TV Without Stand: 38 x 22 x 1
- TV With Stand: 38 x 23.6 x 7.7
- Stand Size: 1.5 x 8.3 x 7.7

Stand height not shown in visual

Image: Diagram showing the dimensions of the 43-inch TV and the included OneRemote TM2180A (TM2180E) with batteries.

3.2 Stand Installation (Optional)

If you are not wall-mounting the TV, attach the included stands. Ensure the TV is placed on a stable, level surface.

1. Place the TV screen-down on a soft, clean cloth to prevent scratches.
2. Align the stands with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws.

3.3 Physical Connections

Connect your external devices to the TV using the appropriate ports.



Image: Close-up of the rear panel of the TV, highlighting the HDMI, USB, LAN, and antenna input ports.

- **HDMI Ports (3):** Connect Blu-ray players, game consoles, cable/satellite boxes, etc.
- **USB Ports:** Connect USB storage devices for media playback.
- **LAN Port:** For wired internet connection.
- **Antenna/Cable Input:** For connecting an antenna or cable TV feed.
- **Optical Digital Audio Out:** For connecting to a soundbar or audio receiver.

3.4 Initial Power On and Setup

1. Connect the power cable to the TV and then to a wall outlet.
2. Press the Power button on the remote control or the TV.
3. Follow the on-screen instructions to select your language, connect to Wi-Fi, and set up your Smart TV features.
4. During initial setup, you will be guided through connecting to your home network and configuring basic settings.

4. OPERATING YOUR TV

4.1 Basic TV Functions

- **Power On/Off:** Use the Power button on the OneRemote.

- **Volume Control:** Use the Volume Up/Down buttons on the OneRemote.
- **Channel Selection:** Use the Channel Up/Down buttons or the number pad on the OneRemote.
- **Source Selection:** Press the Source button on the OneRemote to switch between connected devices (HDMI 1, HDMI 2, TV, etc.).

4.2 Smart TV Features

Your SAMSUNG AU8000 Series TV comes with a range of smart features to enhance your entertainment and productivity.

Voice Assistants:

The TV includes built-in voice assistants (Alexa, Bixby, Google Assistant). Use the microphone button on your OneRemote to activate and control your TV with voice commands. You can change channels, adjust volume, search for content, and control compatible smart home devices.



Image: A SAMSUNG TV screen displaying a voice assistant icon, with logos for Bixby, Alexa Built-in, and Hey Google below, indicating multiple voice assistant support.

Streaming Services and Content:

Access a wide array of streaming applications and live TV content through the Smart Hub. The TV provides tailored recommendations for exploring new content.

Tap View:

Mirror content from your compatible Samsung Galaxy smartphone to your TV with a simple tap. Ensure your phone is running Android OS 8.1 or higher.

PC on TV:

Connect your office PC to your TV or screen share directly from a nearby PC or laptop. This feature is available on PCs with Windows 10 OS or higher. An internet connection on both the TV and PC is required.

Q-Symphony:

If you have a compatible Samsung soundbar, Q-Symphony allows the TV speakers and soundbar to operate simultaneously for a more immersive audio experience.

5. MAINTENANCE

5.1 Cleaning Your TV

- **Screen:** Gently wipe the screen with a soft, dry microfiber cloth. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner (do not spray directly onto the screen).
- **Frame and Stand:** Wipe with a soft, dry cloth.
- **Do Not Use:** Alcohol, solvents, or abrasive cleaners, as these can damage the TV's finish.

5.2 Software Updates

Your TV may receive software updates to improve performance and add new features. It is recommended to enable automatic updates or check for updates periodically through the TV's settings menu.

6. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common solutions before contacting support.

Problem	Possible Solution
No Power	Ensure the power cable is securely connected to the TV and the wall outlet. Check if the wall outlet is functioning by plugging in another device. Try a different power outlet.
No Picture / Distorted Picture	Verify that the correct input source is selected (e.g., HDMI 1). Check all cable connections (HDMI, antenna) for looseness or damage. Restart the TV and any connected devices. If using an external device, try connecting it to a different HDMI port.
No Sound / Low Sound	Increase the volume on the TV and any connected audio devices. Check if the TV is muted. Verify audio cable connections. Check the TV's sound output settings (e.g., internal speakers, optical out).
Remote Control Not Working	Replace the batteries in the OneRemote. Ensure there are no obstructions between the remote and the TV. Point the remote directly at the TV's remote sensor.
Wi-Fi Connection Issues	Restart your Wi-Fi router and modem. Check the TV's network settings to ensure the correct Wi-Fi network is selected and the password is entered correctly. Move the TV closer to the router or use a wired LAN connection if possible.

7. SPECIFICATIONS

Detailed technical specifications for the SAMSUNG 43-Inch Crystal 4K UHD AU8000 Series Smart TV (Model

UN43AU8000FXZA).

Feature	Detail
Brand	Samsung
Model Number	UN43AU8000FXZA
Screen Size	42.5 Inches (Diagonal)
Display Technology	LED
Resolution	4K UHD (3840 x 2160)
Refresh Rate	60 Hz
Special Features	Dynamic Crystal Color; Crystal Processor 4K; Smart TV with Multiple Voice Assistants; HDR
Connectivity Technology	Wi-Fi, Wi-Fi Direct, Bluetooth 4.2
HDMI Ports	3
USB Ports	Yes (Quantity not specified, typically 2)
Ethernet (LAN)	Yes
Speaker Type	Built-In
Product Dimensions (with stand)	38"W x 23.6"H x 7.7"D
Product Dimensions (without stand)	38"W x 22"H x 1"D
Item Weight	19.6 Pounds
Voltage	120 Volts
Wattage	120 watts
Batteries (for remote)	3 AAA batteries (included)
Date First Available	April 11, 2021

8. WARRANTY AND SUPPORT

8.1 Warranty Information

For specific warranty details, please refer to the warranty card included with your product or visit the official Samsung support website. Standard warranty typically covers manufacturing defects for a limited period from the date of purchase.

8.2 Customer Support

If you require further assistance or encounter issues not covered in this manual, please contact Samsung customer support. You can find contact information on the official Samsung website or in the E-Manual accessible through your TV's Smart Hub.

Online resources and FAQs are also available on the Samsung Support Website.