

**Candy CSWSQ496TWMCE-84**

# Candy Smart CSWSQ496TWMCE-84 Washer Dryer

## USER MANUAL

### 1. Introduction

---

This user manual provides essential information for the safe and efficient operation, installation, and maintenance of your Candy Smart CSWSQ496TWMCE-84 Washer Dryer. Please read this manual thoroughly before using the appliance and keep it for future reference.

The Candy Smart CSWSQ496TWMCE-84 is a versatile front-loading washer dryer designed for household use, offering both washing and drying functionalities in a single unit. It features a washing capacity of 9 kg and a drying capacity of 6 kg, with a maximum spin speed of 1400 revolutions per minute.



Figure 1: Front view of the Candy Smart CSWSQ496TWMCE-84 Washer Dryer, showing the control panel, detergent drawer, and large chrome-finished door.

## 2. Safety Instructions

---

Always adhere to the following safety guidelines to prevent damage to the appliance or injury to yourself and others:

- Ensure the appliance is properly grounded before use.
- Do not allow children to play with or operate the appliance.
- Never force the door open during operation.
- Unplug the appliance from the power supply before cleaning or maintenance.
- Do not install the appliance in areas exposed to direct sunlight or extreme temperatures.
- Avoid washing items that have been soiled with flammable substances.
- The appliance is heavy (approximately 64 kg); use appropriate lifting techniques or assistance during installation.

## 3. Setup and Installation

---

The Candy Smart CSWSQ496TWMCE-84 is a freestanding appliance. Proper installation is crucial for optimal performance and safety.

### 3.1 Unpacking

Carefully remove all packaging materials. Ensure all transport bolts are removed from the rear of the appliance before first use. Failure to do so can cause significant damage during operation.

### 3.2 Positioning and Leveling

Place the washer dryer on a firm, level surface. Adjust the adjustable feet to ensure the appliance is perfectly level and stable. This minimizes vibration and noise during spin cycles.

### 3.3 Water Connection

Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure all connections are tight to prevent leaks. The appliance requires a standard water supply; no hot water connection is needed for its operation. Please note that a water connection hose is not included with the appliance and must be purchased separately.

### 3.4 Electrical Connection

Connect the power cord to a properly grounded 230 Volt AC outlet. Do not use extension cords or adapters. Ensure the electrical supply meets the specifications required by the appliance.



Figure 2: Angled view of the washer dryer, highlighting its compact design and front-loading door.

## 4. Operating Instructions

Your Candy Smart CSWSQ496TWMCE-84 is designed for user-friendly operation. Follow these steps for washing and drying cycles.

### 4.1 Loading Laundry

Open the front-loading door and load your laundry. For washing, the maximum capacity is 9 kg. For drying, the maximum capacity is 6 kg. Do not overload the machine, as this can affect performance and efficiency.

4.2 Adding Detergent and Additives

Pull out the detergent dispenser drawer. This model features a single compartment dispenser for detergent. Add the appropriate amount of detergent and any fabric softeners or other additives according to the manufacturer's instructions and your laundry's needs.

4.3 Selecting a Program

Turn the program selector knob to choose the desired washing or drying program. The appliance offers various programs tailored for different fabric types and soil levels. Refer to the program guide section for detailed descriptions of each cycle.

4.4 Starting the Cycle

Press the Start/Pause button to begin the selected program. The display will show the remaining time and current cycle status. The appliance operates fully automatically once a program is selected.

4.5 Special Features

- **Easy Iron – Steam Function:** This feature uses steam to reduce wrinkles, making ironing easier. Select this option with compatible programs.
- **Mix Power System:** This system pre-mixes water and detergent into a highly concentrated solution, which is then sprayed into the drum, ensuring better penetration into fabrics and improved washing performance.

5. Washing and Drying Programs

The appliance offers a range of programs to suit various laundry needs. The maximum spin speed is 1400 RPM.

Table 1: Overview of Common Programs

Program Name	Description	Max Load (Wash/Dry)
Cotton	For durable cotton items, suitable for heavily soiled laundry.	9 kg / 6 kg
Synthetics	For synthetic and mixed fabrics.	4 kg / 2.5 kg
Delicates	Gentle wash for delicate items.	2 kg / 1 kg
Wool/Hand Wash	Specific program for wool and hand-washable garments.	1 kg / N/A
Quick Wash	Short cycle for lightly soiled items.	3.5 kg / N/A
Drying Cycles	The appliance offers 3 distinct drying cycles (e.g., Extra Dry, Cupboard Dry, Iron Dry).	6 kg

6. Smart Features with NFC Technology

The Candy Smart CSWSQ496TWMCE-84 is equipped with NFC (Near Field Communication) technology for smart control. This allows you to interact with the appliance using a compatible smartphone. To use this feature, download the dedicated Candy simply-Fi app on your smartphone. Once installed, you can place your phone near the appliance's NFC tag to establish a connection. This enables you to:

- Access additional programs not available on the control panel.



- Monitor the appliance's status and energy consumption.
- Receive tips and suggestions for optimal use.
- Perform basic diagnostics.

*Note: While the NFC technology allows for data exchange and program downloads, direct remote control (e.g., starting or stopping a cycle) via the app may be limited to statistical data and program selection, not full operational control.*

## 7. Maintenance and Cleaning

---

Regular maintenance ensures the longevity and efficiency of your washer dryer.

### 7.1 Cleaning the Detergent Dispenser

Periodically remove and clean the detergent dispenser drawer to prevent residue buildup.

### 7.2 Cleaning the Drum

The drum is made of stainless steel. Run a maintenance wash cycle (e.g., a hot wash without laundry) regularly to keep the drum clean and fresh.

### 7.3 Cleaning the Filter

The appliance has a filter located at the bottom front. It is recommended to clean this filter regularly to remove lint and small objects, especially after drying cycles. Lint can accumulate in the rubber seal of the door during drying, which should also be cleaned manually.



Figure 3: The drain filter compartment, located at the bottom front of the appliance, with the filter removed for cleaning.

### 7.4 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

## 8. Troubleshooting

Before contacting customer service, try the following solutions for common issues:

- **Appliance does not start:** Check if the power cord is plugged in, the door is fully closed, and the program is selected.
- **No water filling:** Ensure the water tap is open and the inlet hose is not kinked.
- **Excessive vibration/noise:** Check if the appliance is level and if all transport bolts have been removed. Ensure the load is balanced.
- **Poor washing/drying results:** Check detergent dosage, program selection, and ensure the machine is not overloaded. Clean the filter.
- **Lint in clothes after drying:** Clean the lint filter and the rubber seal around the door.

## 9. Technical Specifications

Table 2: Product Specifications

Feature	Specification
Model Identifier	CSWSQ496TWMCE-84
Manufacturer	Candy
Washing Capacity	9 kg
Drying Capacity	6 kg
Maximum Spin Speed	1400 RPM
Product Dimensions (HxWxD)	85 x 60 x 58 cm
Item Weight	64 kg
Noise Emission (Spin)	78 dB
Noise Emission (Wash)	51 dB
Energy Efficiency Class (Wash/Dry)	D (as per new energy label)
Annual Energy Consumption	1224 kWh per year
Drum Material	Stainless Steel
Installation Type	Freestanding
Door Opening	Front-loader
Special Features	NFC Technology, Easy Iron – Steam Function, Mix Power System

Productinformatieblad			
GEDELEGEEERDE VERORDENING (EU) 2015/2014 VAN DE COMMISSIE met betrekking tot de energie-etiketgeving van huishoudelijke wasmachines en was-droogcombinaties			
Naam van de leverancier of handelsmerk: Candy			
Adres van de leverancier: Candy Hoover Group contact, Cornelis 16, 20665 Brugherie MB, IT			
Typeaanduiding: CSWSQ496TWMCE-84			
Algemene productparameters:			
Kenmerk	Waarde	Kenmerk	Waarde
Nominale capaciteit (kg)	Nominale capaciteit (kg)	Afmetingen in cm	Hoogte
	6,0		85

	pac- teet <sup>(1)</sup>				
	Nomi- nale wasca- pac- teet <sup>(1)</sup>	9,0		Breedte	60
				Diepte	58
Energie-efficiën- tie-index	EEI <sub>was</sub> <sup>(1)</sup>	52,0	Energie-efficiëntieklasse	EEI <sub>was</sub> <sup>(1)</sup>	A
	EEI <sub>was</sub> <sup>(2)</sup>	67,0		EEI <sub>was</sub> <sup>(2)</sup>	D
Was-efficiëntie-in- dex	I <sub>sp</sub> <sup>(1)</sup>	1,031	Spoeleelbetroffendheid (g/kg droog textiel)	I <sub>sp</sub> <sup>(1)</sup>	4,9
	I <sub>sp</sub> <sup>(2)</sup>	1,031		I <sub>sp</sub> <sup>(2)</sup>	4,9
Energieverbruik, uitgedrukt in kWh per cyclus, voor de wascyclus van de huishoudelij- ke was-droogcom- binatie, met het programma "eco 40-60" bij een com- binatie van volledi- ge en gedeeltelijke ladingen. Het wer- kelijke energiever- bruik hangt af van de manier waarop het apparaat wordt gebruikt.		0,494	Energieverbruik, uitgedrukt in kWh per cyclus, voor de cyclus wassen en drogen van de huis- houdelijke was-droogcombi- natie bij een combinatie van volle- dige en gedeeltelijke ladingen. Het werkelijke energieverbruik hangt af van de manier waarop het apparaat wordt gebruikt.		3,078
Waterverbruik, uit- gedrukt in liters per cyclus, voor het pro- gramma "eco 40-60" bij een combinatie van volledige en gedeeltelijke lading- en. Het werkelijke		49	Waterverbruik, uitgedrukt in li- ters per cyclus, voor de cyclus wassen en drogen van de huis- houdelijke was-droogcombi- natie bij een combinatie van vol- ledige en gedeeltelijke lading- en. Het werkelijke waterver- bruik hangt af van de manier		86
Pagina 1 / 3					
waterverbruik hangt af van de manier waarop het appa- raat wordt gebruikt en van de hardheid van het water.			waarop het apparaat wordt ge- bruikt en van de hardheid van het water.		
Maximumpertem- peratuur in het behan- delde wasgoed (°C) voor de wascyclus van de huishou- delijke was-droog- combinatie, met het programma "eco 40-60"	Nomi- nale wasca- paciteit	37	Maximumpertempera- tuur in het behandelde wasgoed (°C) voor de wascyclus van de huishoude- lijke was-droogcombinatie, met de cyclus wassen en drogen.	Nomi- nale ca- paciteit	26
	Helft	30		Helft	22
	Kwart	24			
Centrifugeersnel- heid (rpm) <sup>(1)</sup>	Nomi- nale wasca- paciteit	1 351	Gewogen resterend vochtge- halte (N)% <sup>(1)</sup>		53,9
	Helft	1 351			
	Kwart	1 351			
Duur van het programma "eco 40-60" (uur:min)	Nomi- nale wasca- paciteit	3:48	Centrifuge-efficiëntieklasse <sup>(1)</sup>	B	
	Helft	2:54			
	Kwart	2:54			
Emissie van akoes- tisch luchtgeluid tij- dens de centrifuge- fase van de was- cyclus "eco 40-60" bij nominale wasca- paciteit (dB(A) re 1 pW)		78	Duur van de cyclus wassen en drogen (uur:min)	Nomi- nale ca- paciteit	9:30
				Helft	5:30
Soort	Vrijstaand		Emissieklasse voor akoestisch luchtgeluid van de centrifuge- fase van het programma "eco 40-60" bij nominale wascapaci- teit	C	
Uitstand (W) (indien van toepassing)		0,50	Stand-bystand (W) (indien van toepassing)		1,00
Startvertraging (W) (indien van toepas- sing)		4,00	Netwerkgebonden stand-by (W) (indien van toepassing)		n.v.t.
Minimumsduur van de door de leverancier geboden garanties: 24 maanden					
Dit product is zo ontworpen dat er zilve- nolen vrijkomen tijdens de wascyclus		NEE			

Pagina 2 / 3

#### Aanvullende informatie:

Link naar de website van de leverancier met de informatie zoals bedoeld in punt 9 van bijlage II bij  
Verordening (EU) 2019/2023: <https://corporate.haier-europe.com/en/>

<sup>(1)</sup> voor het programma "eco 40-60".

<sup>(2)</sup> voor de cyclus wassen en drogen.



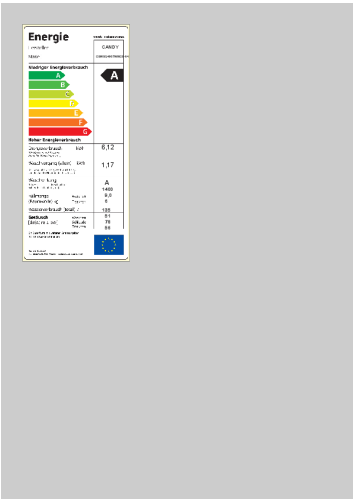


Figure 4: Energy efficiency label for the Candy Smart CSWSQ496TWMCE-84. For detailed information, scan the QR code or visit the [EPREL database](#).

10. Warranty and Support

For warranty information, please refer to the warranty card included with your appliance or visit the official Candy website. Keep your proof of purchase for any warranty claims. If you encounter any issues not covered in the troubleshooting section, or require technical assistance, please contact Candy customer support. Contact details can typically be found on the manufacturer's website or in the documentation provided with the product.

Documents - Candy – CSWSQ496TWMCE-84



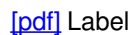
[\[pdf\]](#) Label  
Energietabel alt Candy CSWSQ496TWMCE 84 ab € 467 86 2022 Preisvergleich Geizhals Deutschland  
e634e3edda1eb2b72d8b9165c571f67cec91 gzhls at blob ldb e 1 a 3 |||  
CANDY **CSWSQ496TWMCE-84** 6,12 1,17 A 1400 9,0 6 135 51 78 56 ...  
lang: **score:34** filesize: 390.92 K page\_count: 1 document date: 2021-03-10



[\[pdf\]](#) Label  
Datenblatt Candy CSWSQ496TWMCE 84 ab € 467 86 2022 Preisvergleich Geizhals Deutschland  
4262bd8894a6ff01baa77e936984cf6612c3 gzhls at blob ldb 7 3 2 0 |||  
Waschtrockner **CSWSQ496TWMCE-84** Einbau / Solo Maximale Schleuderdrehzahl  
U/min Produktname/Handelscode Produktcode EAN-Code Max. Füllmenge Trocknen  
kg Max. Füllmenge Waschen kg Trommelmaterialelektronische Stufe Motor Steckerart  
Spannung V Schnelltrocknen Woolmark zertifiziert Programmnummer ...  
lang:de **score:31** filesize: 65.21 K page\_count: 2 document date: 2021-03-10

PN TYPE CHG EU DoC Domenico Crippa 31011071 prod cdn candy hoover haier stormreply static  
custom certifications

lang:en score:23 filesize: 320.76 K page\_count: 4 document date: 2021-02-23



Candy A B C D E F G CSWSQ496TWMCE84 A A B C DD E F G 308 kWh 100 49  
kWh 100 6 kg 86 L 9:30 9 kg 49 L 3:48 2019/2014 ABCDEFG 78 dB ABC D ...

lang:en score:20 filesize: 73.04 K page\_count: 1 document date: 2021-02-02

[\[pdf\]](#)

completed 1602.xlsx gforti mmo 92666710 1624020181 3127 35101 media ao com s3 amazonaws de DE  
energieeffizienzklasse produktdatenblatt |||

Produktdatenblatt: EU 2019/2014 Name oder Handelsmarke des Lieferanten:

Anschrift des Lieferanten b : Modellkennung: Allgemeine Produktparameter:

Parameter Nennkapazitt kg CANDY Via Comolli 16 20861 Brugherio MB Italy

**CSWSQ496TWMCE-84** Wert Nennkapazitt b 6 Nennkapazitt 9 Waschen a ...

lang:de score:17 filesize: 436.19 K page\_count: 2 document date: 2021-02-17

