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> ET2 Signature Pendant E20468-BCN Instruction Manual

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Model: E20468-BCN

1. IMPORTANT SAFETY INFORMATION

Please read and understand all instructions before beginning installation. Failure to do so may result in electric shock, fire, or other injuries that could be hazardous or even fatal. Keep these instructions for future reference.

- **WARNING:** Risk of electric shock. Disconnect power at the main circuit breaker or fuse box before installation or servicing.
- All electrical connections must be in accordance with local codes and the National Electric Code (NEC). If you are unfamiliar with proper electrical wiring connections, consult a qualified electrician.
- This fixture is intended for indoor use only.
- Ensure the fixture is securely mounted to a structurally sound part of the ceiling.
- Do not attempt to alter the fixture in any way.
- Wear safety glasses and appropriate protective gear during installation.

2. PACKAGE CONTENTS

Carefully unpack the fixture and check that all parts are included. If any parts are missing or damaged, do not attempt to assemble or install the product.

- Pendant Fixture Assembly
- Mounting Bracket
- Mounting Screws
- Wire Connectors
- Instruction Manual

3. TOOLS REQUIRED (NOT INCLUDED)

- Phillips Head Screwdriver
- Flathead Screwdriver
- Wire Strippers
- Pliers
- Electrical Tape
- Ladder
- Safety Glasses

4. SETUP AND INSTALLATION

Follow these steps carefully to install your ET2 Signature Pendant fixture.

1. **Turn Off Power:** Before starting, ensure the power to the junction box is turned off at the circuit breaker or fuse box.
2. **Prepare Mounting Bracket:** Attach the mounting bracket to the junction box using the provided mounting screws. Ensure it is securely fastened.
3. **Wire Connections:**
 - Connect the **green or bare copper ground wire** from the fixture to the **green or bare copper ground wire** from the junction box using a wire connector.
 - Connect the **white (neutral) wire** from the fixture to the **white (neutral) wire** from the junction box using a wire connector.
 - Connect the **black (live) wire** from the fixture to the **black (live) wire** from the junction box using a wire connector.
 - Ensure all wire connections are secure and insulated with electrical tape if necessary.
4. **Secure Fixture:** Carefully tuck all wires into the junction box. Align the fixture canopy with the mounting bracket and secure it using the canopy screws.
5. **Adjust Suspension:** The pendant features an adjustable cord suspension. To adjust the hanging height, gently push the cable gripper on the canopy and slide the cable to the desired length. Ensure the fixture is level.



Image: Close-up view of the pendant's canopy, showing the suspension cable and adjustment mechanism. This illustrates how the hanging height can be modified.

- 6. Restore Power:** Once installation is complete and all connections are secure, restore power at the circuit breaker.



Image: The ET2 Signature Pendant light fixture, model E20468-BCN, showcasing its unique design and brushed champagne finish in an installed environment.

5. OPERATING INSTRUCTIONS

The ET2 Signature Pendant is designed for simple operation.

- **Turning On/Off:** Operate the fixture using a standard wall switch connected to the circuit.
- **Dimming Function:** This fixture is dimmable. To utilize the dimming feature, ensure you have a compatible dimmer switch installed on the circuit. Adjust the dimmer switch to fine-tune the brightness from a soft ambient glow to bright task lighting.

6. MAINTENANCE

Regular maintenance will help preserve the appearance and functionality of your pendant light.

- **Cleaning:** Always disconnect power before cleaning. Use a soft, dry, or slightly damp cloth to wipe the fixture. Avoid using abrasive cleaners, solvents, or polishes as they may damage the finish.
- **LED Light Source:** The LED light source in this fixture is integrated and not user-replaceable. If the LED light source fails, the entire fixture may need to be replaced or serviced by a qualified technician.

7. TROUBLESHOOTING

If you experience issues with your pendant light, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Light does not turn on.	No power to the fixture. Loose wire connection. Faulty wall switch.	Check circuit breaker or fuse. Ensure all wire connections are secure (with power off). Test or replace wall switch.
Light flickers.	Loose wire connection. Incompatible dimmer switch. Voltage fluctuations.	Check all wire connections (with power off). Ensure dimmer switch is LED-compatible. Consult an electrician if voltage issues persist.
Dimming does not work correctly.	Incompatible dimmer switch. Dimmer switch not properly installed.	Verify dimmer switch is designed for LED fixtures. Ensure dimmer switch is wired correctly according to its instructions.

8. SPECIFICATIONS

Feature	Detail
Brand	ET2
Model Number	E20468-BCN
Finish	Brushed Champagne
Material	Metal, Glass
Light Source	Integrated LED
Voltage	120 Volts
Wattage	63 Watts
Mounting Type	Ceiling Mount
Dimensions (L x W x H)	41.25" x 14.25" x 11.75"
Item Weight	15.84 Pounds
Dimmable	Yes

9. WARRANTY AND SUPPORT

This ET2 Signature Pendant fixture is backed by a **2-year manufacturer's warranty** from the date of purchase, covering defects in materials and workmanship.

For warranty claims, technical support, or replacement parts, please contact ET2 customer service. Keep your proof of purchase for warranty validation.

Contact Information: Please refer to the ET2 official website or your retailer for the most current customer

support contact details.