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abode 104061/A

Abode Cam 2 Indoor/Outdoor WiFi Security Camera User Manual

Model: 104061/A

INTRODUCTION

Welcome to the user manual for your Abode Cam 2. This versatile security camera is designed for both indoor and outdoor use, offering advanced features to enhance your home security. With its compact design and robust capabilities, the Abode Cam 2 provides reliable monitoring day and night.

Key features include full-color low-light video, motion detection with person identification, two-way voice communication, and seamless integration with your Abode system or as a standalone device. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your camera.



Figure 1: Abode Cam 2 Security Camera

1. SETUP

1.1 Unboxing and Components

Before beginning, ensure all components are present:

- Abode Cam 2 Camera
- Power cable
- Mounting kit

1.2 App Download and Account Creation

1. Download the Abode app from your device's app store (iOS or Android).
2. Create an Abode account or log in if you already have one.

1.3 Powering On and Initial Pairing

1. Connect the power cable to the camera and plug it into a power outlet.
2. Wait for the camera's indicator light to show it is ready for pairing (refer to the app for specific light patterns).
3. Open the Abode app, navigate to 'Add Device', and follow the on-screen instructions to connect your Abode Cam 2 to your Wi-Fi network.

1.4 Mounting the Camera

The Abode Cam 2 is suitable for both indoor and outdoor installation, featuring an IP65 weatherproof rating. Use the included mounting kit for secure placement.

1. Choose a location that provides the desired viewing angle and has a stable Wi-Fi signal.
2. Use the mounting kit to securely attach the camera to a wall or other surface. Ensure the camera is positioned to capture the area of interest.
3. Adjust the camera's angle as needed.

Protect What Matters Most Indoors & Outside



Figure 2: Abode Cam 2 for Indoor and Outdoor Monitoring

2. OPERATING INSTRUCTIONS

2.1 Live Streaming

Access a real-time view from your camera anytime, anywhere through the Abode app on your smartphone or computer.

- Open the Abode app.
- Select your Abode Cam 2 from the device list to view the live feed.

24/7 Video Monitoring From Anywhere



Figure 3: Live Streaming via Abode App

2.2 Motion Detection and Alerts

The Abode Cam 2 features intelligent motion detection, including person detection, to alert you to activity. When motion is detected, the camera can record a clip and send a notification to your device.

- Configure motion detection zones and sensitivity settings within the Abode app.
- Enable person detection to receive alerts specifically when a person is identified.
- Review recorded clips in the app's timeline.

Intelligent Motion Detection of People, Pets and Packages With App Notifications



Figure 4: Motion Detection and App Notifications

2.3 Full Color Low-Light Vision

The camera utilizes Starlight technology to provide full-color video in low-light conditions. In very dark environments, it will switch to ultra-crisp black and white night vision.

Color Night Vision



Figure 5: Full Color Night Vision

2.4 Two-Way Voice

Engage in real-time conversations through the camera using the two-way voice feature. This allows you to speak with visitors, delivery personnel, or deter unwanted individuals.

- While viewing the live feed in the Abode app, tap the microphone icon to speak.
- Ensure your device's microphone is enabled for the Abode app.

Use Two Way Audio To Interact Through Your Cameras

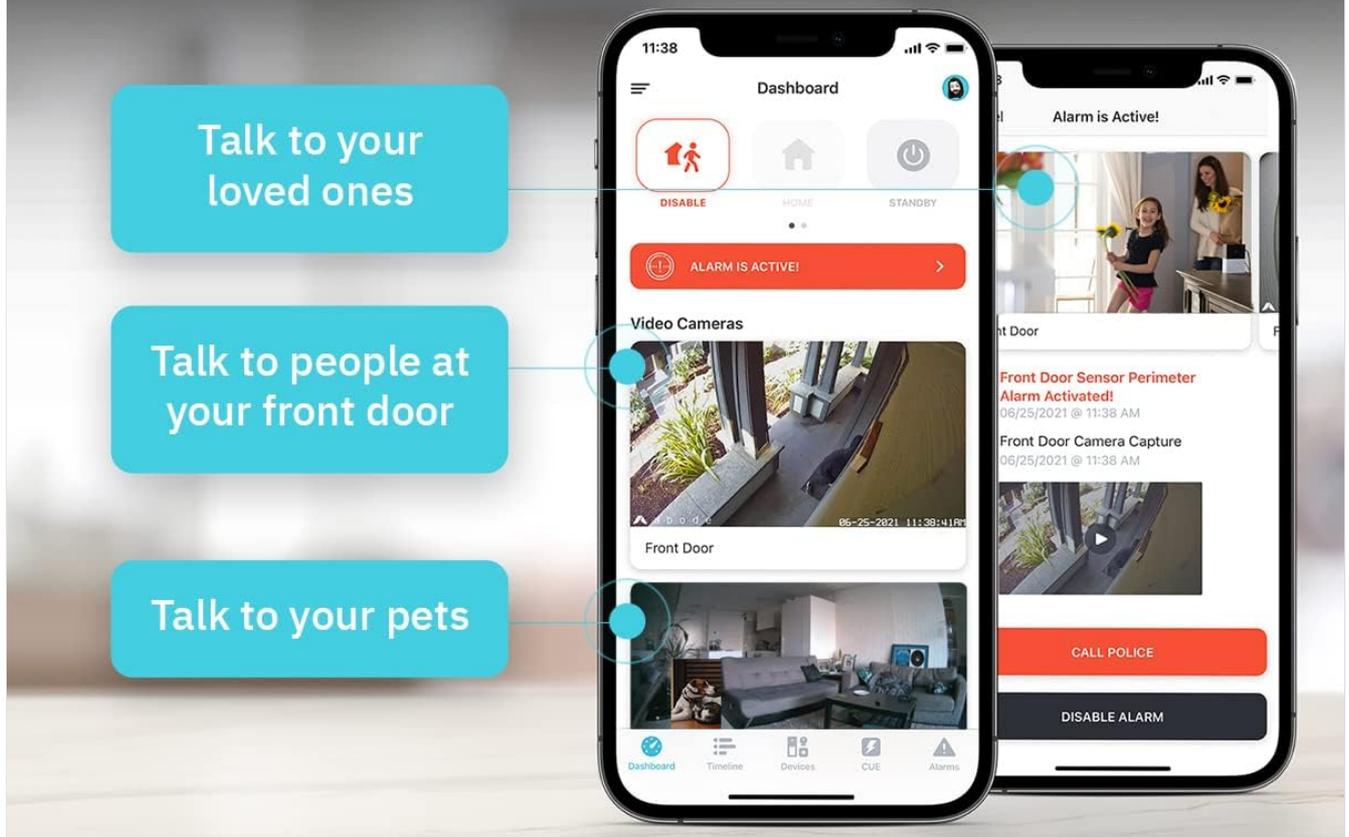


Figure 6: Two-Way Audio Communication

2.5 Smart Home Integration

The Abode Cam 2 is compatible with Amazon Alexa and Google Assistant, allowing for voice control and integration into your smart home routines.

- Follow the instructions in your Alexa or Google Home app to link your Abode account.
- Use voice commands to view your camera feed on compatible smart displays.

3. MAINTENANCE

3.1 Cleaning the Camera

To ensure optimal performance and clear video quality, periodically clean the camera lens and housing.

- Disconnect the camera from power before cleaning.
- Use a soft, lint-free cloth dampened with water or a mild lens cleaner.
- Avoid abrasive cleaners or solvents that could damage the lens or finish.

3.2 Firmware Updates

Abode regularly releases firmware updates to improve camera performance, add features, and enhance security. Ensure your camera's firmware is up to date.

- The Abode app will typically notify you when a firmware update is available.
- Follow the in-app instructions to perform the update. Ensure the camera remains powered during the update process.

3.3 Environmental Considerations

The Abode Cam 2 is designed for use in a temperature range of -4°F to 113°F (-20°C to 45°C) and has an IP65 weatherproof rating. While it can withstand various weather conditions, extreme environments may affect performance.

- Avoid placing the camera in direct sunlight for extended periods in extremely hot climates, as this can affect internal components.
- Ensure the power connection is protected from moisture when used outdoors.

4. TROUBLESHOOTING

4.1 Camera Not Connecting to Wi-Fi

- **Check Wi-Fi Signal:** Ensure the camera is within range of your Wi-Fi router and has a strong signal.
- **Verify Credentials:** Double-check that you entered the correct Wi-Fi network name (SSID) and password during setup.
- **Reboot Camera and Router:** Unplug the camera and your Wi-Fi router for 30 seconds, then plug them back in. Allow both devices to fully restart before attempting to reconnect.
- **Reset Camera:** If issues persist, perform a factory reset on the camera (refer to the Abode app or support documentation for specific reset instructions).

4.2 Poor Video Quality

- **Check Wi-Fi Strength:** A weak Wi-Fi signal can lead to choppy or low-resolution video. Try moving the camera closer to your router or using a Wi-Fi extender.
- **Clean Lens:** Ensure the camera lens is clean and free from smudges or dirt.
- **Internet Speed:** Verify your internet connection speed meets the requirements for streaming HD video.

4.3 Motion Detection Not Working

- **App Settings:** Confirm that motion detection and notifications are enabled in the Abode app.
- **Detection Zones:** Review your configured motion detection zones to ensure they cover the desired areas.
- **Sensitivity:** Adjust the motion detection sensitivity in the app. Too low may miss events, too high may trigger false alerts.

- **Obstructions:** Ensure there are no physical obstructions blocking the camera's view.

4.4 Two-Way Voice Issues

- **App Permissions:** Ensure the Abode app has microphone access permissions on your smartphone.
- **Volume Levels:** Check the volume settings on your smartphone and within the Abode app.
- **Network Latency:** Poor network connection can cause delays or interruptions in two-way audio.

5. SPECIFICATIONS

Model Number	104061/A
Brand	abode
Mounting Type	Wall Mount
Video Capture Resolution	1080p
Number of Items	1
Included Components	Power cable, mounting kit
Wireless Communication Technology	Wi-Fi
Wattage	10 watts
Item Dimensions (L x W x H)	5 x 5 x 5 Centimetres
Water Resistance Level	Waterproof (IP65)
Product Weight	187.11 g
Recommended Uses	Motion Detection, Night Vision
Indoor/Outdoor Usage	Outdoor
Power Source	Corded Electric
Connectivity Protocol	Wi-Fi
Controller Type	Amazon Alexa

6. WARRANTY AND SUPPORT

6.1 Product Warranty

Your Abode Cam 2 is covered by a limited warranty. Please refer to the warranty information provided with your purchase or visit the official Abode website for details regarding warranty terms and conditions.

6.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Abode customer support:

- Visit the Abode support website for FAQs, guides, and contact options.
- Contact Abode customer service directly through the contact information provided on their official website.