

## EAGET YJ-G20-320GB

# EAGET G20 Portable External Hard Drive 320GB User Manual

Model: YJ-G20-320GB | Brand: EAGET

## 1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your EAGET G20 Portable External Hard Drive 320GB. Please read this manual carefully to ensure optimal performance and longevity of your device.

## 2. PRODUCT OVERVIEW

### 2.1 Key Features

- **Capacity:** 320GB for ample storage.
- **Interface:** USB 3.0 Micro-B for high-speed data transfer.
- **Speed:** Read speed up to 110 MB/s, Write speed up to 105 MB/s.
- **Compatibility:** Supports Windows, macOS, Linux, Xbox, PS4, Android, and TV systems.
- **Design:** Ultra-slim (13mm), lightweight, rugged, and shockproof for portability and durability.
- **Indicator:** Features an LED indicator for operational status.

### 2.2 Package Contents

- EAGET G20 Portable External Hard Drive 320GB
- USB 3.0 Micro-B to USB-A Cable
- User Manual (this document)

# Large Storage in Small Size



Figure 1: EAGET G20 Portable External Hard Drive, highlighting its compact size and storage capacity.

## 3. SETUP

### 3.1 Initial Connection

1. Connect the Micro-B end of the provided USB 3.0 cable to the port on the EAGET G20 hard drive.
2. Connect the USB-A end of the cable to an available USB 3.0 port on your computer or compatible device.
3. The device is plug-and-play for most systems. The LED indicator will illuminate when connected and active.

Your browser does not support the video tag.

Video 1: Demonstrates the simple plug-and-play connection and high-speed data transfer capabilities of the EAGET External Hard Drive.

### 3.2 System Compatibility and Formatting

The hard drive comes pre-formatted as NTFS. Depending on your operating system or device, you may need to reformat it for optimal compatibility and performance. Refer to the table below for recommended formats.

## The format of our product is NTFS

If it cannot be used once plug in,  
please re-format it into a usable format  
according to the following form.

System	Format support
Windows 7 8 10	FAT/FAT32/NTFS/EXFAT
Linux	EXT2/EXT3/EXT4
Mac OS X	APFS/EXFAT
Android	FAT32/NTFS
Xbox ONE	NTFS/FAT32/Xbox
PS4	FAT32/EXFAT
TV	FAT32/NTFS

### CAVEAT

- Some Xbox and PS4 devices require storage capacity greater than 250GB.
- Please purchase 320GB or above capacity to avoid the device being unrecognized

Figure 2: File system compatibility table for the EAGET G20 hard drive across different platforms.

#### Important Note for Xbox and PS4:

- Some Xbox and PS4 devices require a storage capacity greater than 250GB.
- Please purchase a 320GB or above capacity to avoid the device being unrecognized.
- For PS4, the drive must be formatted as Extended Storage. This process will erase all data on the drive.

Your browser does not support the video tag.

Video 2: Guide on how to set up and format the external hard drive for use with a PS4 console.

#### To reformat the drive on a computer (e.g., to exFAT for broader compatibility):

1. Connect the hard drive to your computer.

2. Open "This PC" or "My Computer".
3. Right-click on the drive letter assigned to the EAGET G20.
4. Select "Format...".
5. Choose the desired File System (e.g., exFAT for cross-platform compatibility).
6. Ensure "Quick Format" is checked (unless a full format is desired).
7. Click "Start" and confirm the warning about data loss.

## 4. OPERATING INSTRUCTIONS

### 4.1 Data Transfer

Once connected and recognized by your system, you can transfer files to and from the EAGET G20 hard drive using standard drag-and-drop operations or copy-paste functions. The USB 3.0 interface ensures fast transfer speeds.



Figure 3: High-speed data transfer in progress between a laptop and the EAGET G20 hard drive.

### 4.2 Safe Removal

To prevent data corruption or loss, always safely remove the hard drive before disconnecting it from your

computer or device.

- **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray, then select the EAGET G20 drive.
- **macOS:** Drag the drive icon to the Trash, or right-click the drive icon and select "Eject".
- **PS4/Xbox:** Follow the system's specific instructions for safely stopping the use of extended storage (as shown in Video 2).

## 5. MAINTENANCE

- **Physical Care:** Despite its rugged and shockproof design, avoid dropping the device or exposing it to extreme temperatures, moisture, or strong magnetic fields.
- **Cleaning:** Use a soft, dry cloth to clean the exterior. Do not use liquid cleaners or solvents.
- **Data Backup:** Regularly back up important data stored on the external hard drive to another location to prevent accidental loss.
- **Firmware Updates:** Check the official EAGET website periodically for any available firmware updates for your model.



Figure 4: The EAGET G20 hard drive's shockproof design for enhanced durability.

## 6. TROUBLESHOOTING

### 6.1 Device Not Recognized

- **Check Cable:** Ensure the USB cable is securely connected to both the hard drive and the computer/device. Try a different USB port or cable if available.
- **Power:** The drive is bus-powered via USB. Ensure the USB port provides sufficient power.
- **Driver Installation:** For Windows, check Device Manager to see if the drive is listed and if any drivers need updating.
- **Formatting:** Verify the drive is formatted to a file system compatible with your operating system (refer to Section 3.2). If necessary, reformat the drive (this will erase all data).

### 6.2 Slow Data Transfer Speeds

- **USB 3.0 Port:** Ensure the drive is connected to a USB 3.0 port on your computer/device for optimal speeds. Connecting to a USB 2.0 port will result in slower transfer rates.
- **Cable Quality:** Use the provided high-quality USB 3.0 cable. Inferior cables can affect performance.
- **System Load:** Close other applications that might be using system resources or performing background tasks.

### 6.3 Drive Not Working with Gaming Consoles (Xbox/PS4)

- **Capacity Requirement:** Ensure the drive capacity is 320GB or above, as some consoles have minimum requirements.
- **Proper Formatting:** The drive must be formatted as "Extended Storage" specifically for the console. Follow the console's instructions for this process (refer to Video 2 for PS4).
- **Safe Removal:** Always safely stop using the extended storage device before disconnecting it from the console.

## 7. SPECIFICATIONS

Feature	Specification
Brand	EAGET
Model Series	G20
Item Model Number	YJ-G20-320GB
Digital Storage Capacity	320 GB
Connectivity Technology	USB 3.0 (Micro-B)
Read Speed	Up to 110 MB/s
Write Speed	Up to 105 MB/s
Hard Drive Rotational Speed	5400 RPM
Hardware Platform	Mac, PC, Gaming Consoles
Item Weight	7.4 ounces
Product Dimensions (LxWxH)	4.76 x 3.11 x 0.63 inches

# Slim and Lightweight



Figure 5: Dimensions of the EAGET G20 Portable External Hard Drive.

## 8. WARRANTY AND SUPPORT

EAGET products are designed for reliability and performance. For warranty information, please refer to the warranty card included with your product or visit the official EAGET website. For technical support or customer service, please contact EAGET directly through their official channels.