

[Manuals.plus](#) /

› [Remax](#) /

› Remax TWS-13 Wireless Bluetooth Earbuds User Manual

Remax TWS-13

Remax TWS-13 Wireless Bluetooth Earbuds User Manual

Model: TWS-13 | Brand: Remax

INTRODUCTION

Thank you for choosing the Remax TWS-13 Wireless Bluetooth Earbuds. This manual provides essential information for the proper setup, operation, and maintenance of your device. Please read this guide thoroughly before use to ensure optimal performance and longevity of your earbuds.



The retail box for the Remax TWS-13 Wireless Bluetooth Earbuds, showcasing the earbuds and key features.

SETUP

1. Unboxing

Carefully remove all components from the packaging. The box should contain:

- Remax TWS-13 Wireless Bluetooth Earbuds (Left and Right)
- Charging Case
- USB Type-C Charging Cable

2. Initial Charging

Before first use, fully charge your earbuds and charging case. Connect the provided USB Type-C cable to the charging port on the case and a compatible USB power source. The charging indicator will show the charging status. A full charge takes approximately 1.5 hours.

3. Bluetooth Pairing

1. Ensure the earbuds are charged and placed in the charging case.
2. Open the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing light (refer to LED indicator section for specific patterns).
3. On your device (smartphone, tablet, etc.), enable Bluetooth and search for available devices.
4. Select "Remax TWS-13" from the list of found devices.
5. Once connected, the earbuds will indicate successful pairing (e.g., a voice prompt or solid light).
6. The earbuds have a transmission distance of up to 10 meters (33 feet) with Bluetooth version 5.0.

OPERATING INSTRUCTIONS

The Remax TWS-13 earbuds feature touch controls for various functions.



True wireless stereo earbuds

- ⦿ Skin-friendly materials
- ⦿ High-resolution audio
- ⦿ Light and comfortable to wear
- ⦿ BT 5.0 technology provides stable connection

14 h [1] Play time **1.5** h [1] Charging time

120 mAh [1] Battery capacity **150** h [1] Standby time

TWS-13 WIRELESS MUSIC

A user wearing the Remax TWS-13 earbuds, demonstrating their in-ear fit and ergonomic design. Key features like play time, charging time, and battery capacity are also visible.

1. Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on. Alternatively, press and hold the touch area on both earbuds for a few seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off. Alternatively, press and hold the touch area on both earbuds for a few seconds until they power off.

2. Music Playback

- **Play/Pause:** Tap the touch area on either earbud once.
- **Next Track:** Double-tap the touch area on the right earbud.
- **Previous Track:** Double-tap the touch area on the left earbud.

3. Call Management

- **Answer/End Call:** Tap the touch area on either earbud once.
- **Reject Call:** Press and hold the touch area on either earbud for 2 seconds.

4. Active Noise Cancellation (ANC)

The Remax TWS-13 features Active Noise Cancellation. To activate or deactivate ANC, press and hold the touch area on the left earbud for 2-3 seconds until you hear an audible prompt.

MAINTENANCE

1. Cleaning

Regular cleaning helps maintain sound quality and hygiene.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- For ear tips, gently remove them and clean with a mild soap solution if necessary, then rinse and dry completely before reattaching.
- Do not use abrasive cleaners, alcohol, or chemical solvents.

2. Storage

When not in use, store the earbuds in their charging case to protect them from dust, damage, and to keep them charged. Store in a cool, dry place away from direct sunlight and extreme temperatures.

3. Battery Care

To prolong battery life:

- Avoid fully discharging the battery frequently.
- Charge the earbuds regularly, even if not used for extended periods.
- Operating time is approximately 14 hours on a full charge, with a standby time of 150 hours.

TROUBLESHOOTING

If you encounter issues with your Remax TWS-13 earbuds, try the following solutions:

Problem	Possible Solution
Earbuds not pairing	Ensure earbuds are charged. Turn off and on Bluetooth on your device. Forget "Remax TWS-13" from your device's Bluetooth list and re-pair. Reset the earbuds (refer to manufacturer's specific reset procedure if available, typically involves holding touch areas for an extended period).

Problem	Possible Solution
No sound	Check device volume and earbud volume.
	Ensure earbuds are properly connected to your device.
	Try playing audio from a different application or device.
Charging issues	Ensure the charging cable is securely connected.
	Try a different USB Type-C cable or power adapter.
	Clean the charging contacts on both the earbuds and the case.

SPECIFICATIONS

Feature	Specification
Brand	Remax
Model	TWS-13
Bluetooth Version	5.0
Transmission Distance	Up to 10 meters (33 feet)
Operating Time (Play Time)	Approximately 14 hours
Standby Time	Approximately 150 hours
Charging Time	Approximately 1.5 hours
Impedance	16 Ohm
Control Method	Touch Control
Noise Control	Active Noise Cancellation
Connector Type	USB Type C
Material	Plastic
Headset Form Factor	In Ear
Color	Black
Item Weight	150 grams
Compatible Devices	Multiple devices

WARRANTY AND SUPPORT

Your Remax TWS-13 Wireless Bluetooth Earbuds are covered by a standard manufacturer's warranty. Please refer to the warranty card included in your packaging for specific terms and conditions, including warranty duration and coverage details. For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact Remax customer service through their official website or the contact information provided with your purchase. Keep your proof of purchase for warranty validation.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question