UGREEN 20805

UGREEN USB 3.0 Hub 4 Ports User Manual

MODEL: 20805

1. Introduction

Thank you for choosing the UGREEN USB 3.0 Hub. This ultra-slim, aluminum 4-port USB hub is designed to expand the connectivity of your devices, providing additional USB-A ports for various peripherals. It supports high-speed data transfer and offers a dedicated USB-C power input for enhanced stability with power-hungry devices.



Image 1.1: The UGREEN USB 3.0 Hub, showcasing its compact design and four USB-A ports.

2. Product Features

- **4 USB Ports Expansion:** Converts one USB-A port into four, allowing connection of multiple USB peripherals

simultaneously.

- **USB-C Power Support:** Includes a USB-C port for optional external power, ensuring stable data transfers for high-power devices like HDDs or SSDs. *Note: This USB-C port is for power input only and does not support data transfer or host device charging.*
- **High-Speed Data Transfer:** Supports SuperSpeed USB 3.0 with a maximum transfer speed of 5Gbps, enabling rapid file transfers.
- **Plug and Play:** Driver-free operation for most USB-A compatible laptops, tablets, and smartphones.
- **Durable & Premium Design:** Constructed with a tangle-free nylon braided cable and a wear-resistant aluminum shell for enhanced durability and heat dissipation.



Image 2.1: Close-up view highlighting the durable nylon braided cable and the robust aluminum shell of the hub.



Image 2.2: A user demonstrating the hub's ability to connect multiple peripherals, including a USB fan, to a laptop.

3. Package Contents

Please check the package contents upon opening to ensure all items are present and in good condition:

- 1 x UGREEN USB 3.0 Hub (Model: 20805)
- 1 x User Manual

4. Setup Guide

Setting up your UGREEN USB 3.0 Hub is straightforward due to its plug-and-play design.

1. **Connect to Host Device:** Plug the USB-A connector of the UGREEN USB 3.0 Hub into an available USB-A port on your computer, laptop, tablet, or smartphone.
2. **Connect Peripherals:** Insert your USB devices (e.g., mouse, keyboard, flash drive, external hard drive) into the available USB-A ports on the hub.
3. **Optional Power Connection (for power-hungry devices):** If you are connecting devices that require more power, such as external hard drives, connect a 5V USB-C power adapter (not included) to the USB-C power input port on the hub. This provides additional power for stable operation.



Image 4.1: The UGREEN USB 3.0 Hub connected to a laptop, demonstrating simultaneous use of multiple USB-A peripherals.

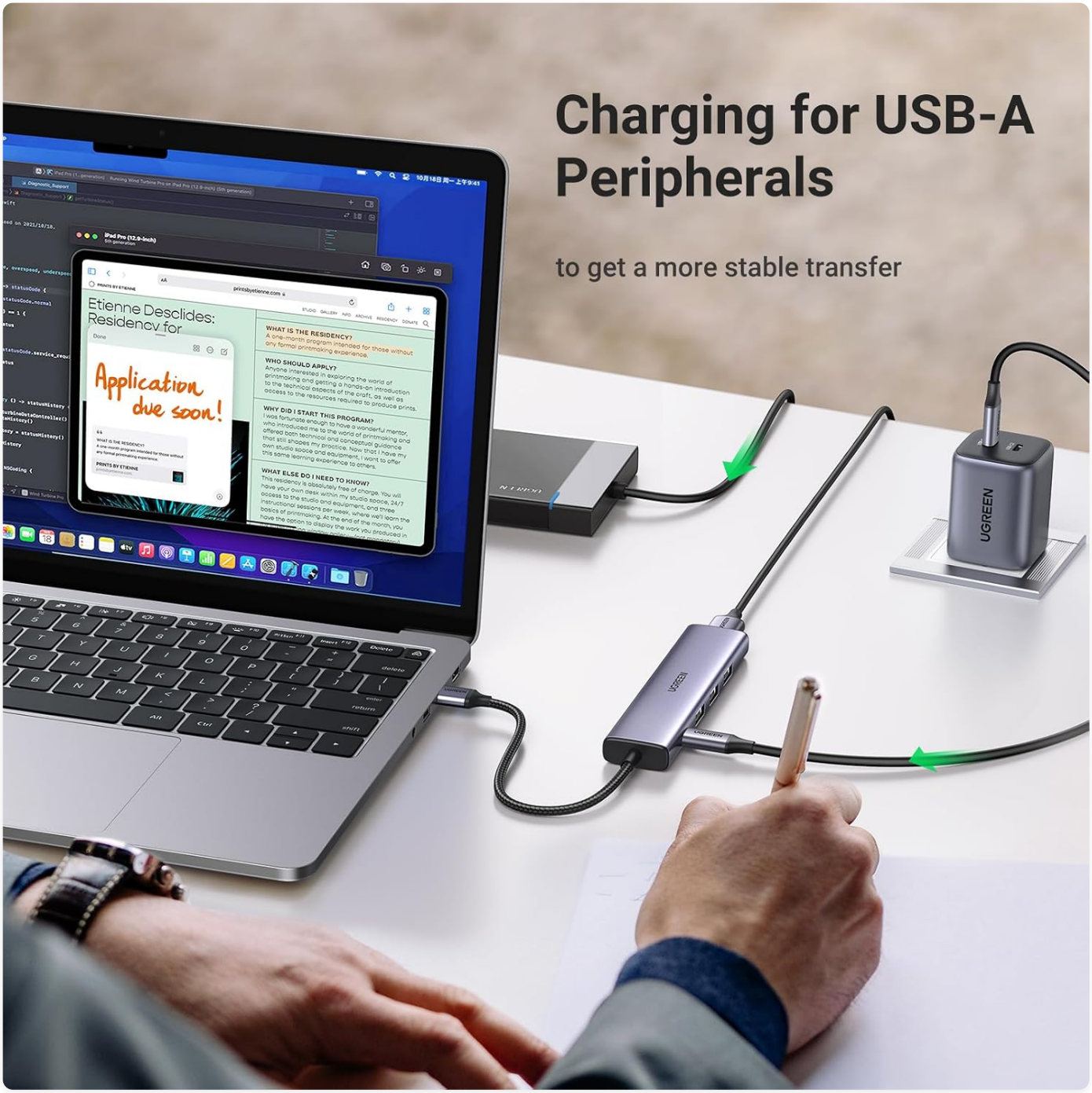


Image 4.2: Illustrates connecting an external power source to the USB-C power input port on the hub for stable operation with power-intensive devices.

5. Operating Instructions

Once connected, the UGREEN USB 3.0 Hub operates automatically.

- **Data Transfer:** Simply plug your USB devices into the hub's ports. Data transfer will commence automatically when supported by the connected device and your host system. The hub supports speeds up to 5Gbps, significantly faster than USB 2.0.
- **Device Compatibility:** The hub is widely compatible with various USB-A devices, including but not limited to mice, keyboards, flash drives, external hard drives, card readers, USB fans, and printers.
- **Power Input (USB-C):** Remember that the USB-C port on the hub is exclusively for providing additional power to the hub itself and connected peripherals. It cannot be used for data transfer to or from your host device, nor can it charge your host device.



Image 5.1: Visual representation of the hub's 5Gbps data transfer capability, illustrating fast file transfers.



Image 5.2: A diagram illustrating the wide range of compatible devices, including mice, keyboards, flash drives, and hard drives.

6. Maintenance

To ensure the longevity and optimal performance of your UGREEN USB 3.0 Hub, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the surface of the hub. Avoid using liquid cleaners or aerosols, which may damage the device.
- **Storage:** Store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping or subjecting the hub to strong impacts. Do not bend the cable excessively, especially near the connectors.
- **Disconnection:** Always safely eject or disconnect devices from your computer before unplugging them from the hub to prevent data corruption.

7. Troubleshooting

If you encounter issues with your UGREEN USB 3.0 Hub, please refer to the following common solutions:

Problem	Possible Solution
Device not recognized / Not working	◦ Ensure the hub is securely plugged into your computer's USB port. ◦ Try connecting the device directly to your computer's USB port to confirm the device itself is working. ◦ Try a different USB port on your computer. ◦ Restart your computer.
External hard drive or high-power device not stable	◦ Connect a 5V USB-C power adapter (not included) to the USB-C power input port on the hub. This provides additional power for stable operation.
USB-C port not transferring data	◦ The USB-C port on this hub is designed exclusively for power input to the hub and connected peripherals. It does not support data transfer.
Slow data transfer speed	◦ Ensure both the hub and the connected device are USB 3.0 compatible. If either is USB 2.0, speeds will be limited to USB 2.0. ◦ Ensure the hub is connected to a USB 3.0 port on your computer. ◦ Avoid connecting too many power-hungry devices without external power.

8. Specifications

Attribute	Value
Brand	UGREEN
Model Number	20805
Product Dimensions	4.57 x 1.06 x 0.47 inches
Item Weight	2.11 ounces
Hardware Interface	USB 3.0
Data Transfer Speed	Up to 5Gbps
Ports	4 x USB-A 3.0, 1 x USB-C (Power Input Only)
Color	Space Gray
Material	Aluminum Shell, Nylon Braided Cable
Special Feature	Powered, Plug and Play

Attribute	Value
Compatible Devices	Headphones, USB Flash Drives, Mouse, Keyboards, Desktops, Laptops, etc.

9. Warranty and Support

UGREEN products are designed and manufactured to the highest quality standards. For information regarding warranty coverage, technical support, or customer service, please refer to the official UGREEN website or contact their customer support directly. Keep your purchase receipt for warranty claims.
UGREEN Official Website: www.ugreen.com

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Example: How do I reset this device or fix this error?

Details

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