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› OPPO Reno5 Pro 5G Smartphone User Manual

OPPO Reno5 Pro 5G

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1. INTRODUCTION

Welcome to the user manual for your new OPPO Reno5 Pro 5G smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. Please read this manual thoroughly to ensure optimal performance and longevity of your smartphone.





Image 1.1: Front and Rear View of the OPPO Reno5 Pro 5G Smartphone. The device features a curved display on the front and a multi-lens camera system on the back.

2. SETUP

2.1 Package Contents

Ensure all items are present in your product box:

- OPPO Reno5 Pro 5G Smartphone
- USB Cable
- Quick Start Guide (may vary by region)
- Safety Information (may vary by region)

2.2 SIM Card Installation

The OPPO Reno5 Pro 5G supports Dual-SIM functionality. Follow these steps to install your SIM cards:

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejector tool (if provided) into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully reinsert the SIM card tray into the phone.

Network Compatibility: This device is designed for global use and supports the following frequencies:

- **SIM CARD 1 & 2:**
- 2G: GSM 850 / 900 / 1800 / 1900
- 3G: HSDPA 800 / 850 / 900 / 1700(AWS) / 1900 / 2100

- 4G FDD LTE: 700(B12) / 700(B17) / 700(B28) / 800(B20) / 850(B5) / 850(B18) / 850(B19) / 850(B26) / 900(B8) / 1700|2100(B4) / 1800(B3) / 1900(B2) / 2100(B1) / 2100(B66) / 2600(B7)
- 4G TDD LTE: 1900(B39) / 2300(B40) / 2500(B41) / 2600(B38)
- 5G: 1/3/7/28/38/40/41/77/78 SA/NSA

Important Note for USA Buyers: This smartphone is **not compatible** with CDMA networks, including VERIZON, SPRINT, and US CELLULAR. Please verify 3G, 4G/LTE, or 5G compatibility with your network provider before purchase.

2.3 Powering On and Initial Configuration

Press and hold the Power button until the OPPO logo appears. Follow the on-screen prompts to select your language, connect to Wi-Fi, and set up your Google account. You can customize settings such as security, notifications, and accessibility during this initial setup.

3. OPERATING YOUR DEVICE

3.1 Display

The OPPO Reno5 Pro 5G features a vibrant 6.55-inch Super AMOLED display with a resolution of 1080 x 2400 pixels. The screen is protected by Corning Gorilla Glass 5, offering enhanced durability. It also boasts a 3D curved design for an immersive viewing experience, 100% DCI-P3 color gamut, Eye Care Display features, and HDR+ support.

6.5" FHD + 3D Curved Screen Better Experience

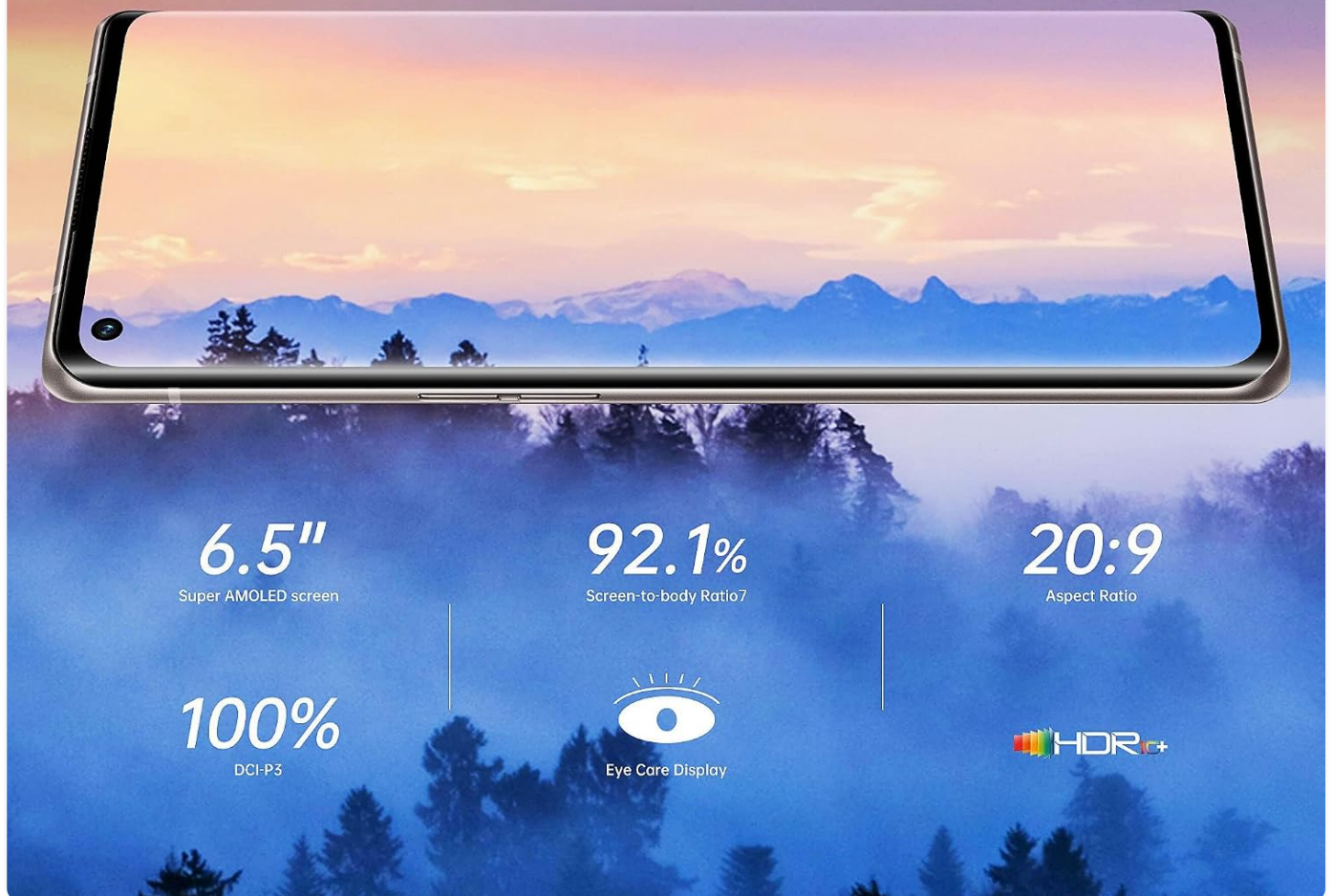


Image 3.1: Key Display Features of the OPPO Reno5 Pro 5G. The image illustrates the screen's size, technology, and visual enhancements.

3.2 Performance

Your device runs on Android 11, powered by the MediaTek MT6889Z Dimensity 1000+ (7nm) Octa-core processor (4x2.6 GHz Cortex-A77 & 4x2.0 GHz Cortex-A55). It comes with 12GB of RAM and 256GB of internal storage, providing ample space for applications and media.



Image 3.2: Storage and RAM Configuration. The device offers substantial memory and storage for multitasking and data.

3.3 Camera System

The OPPO Reno5 Pro 5G is equipped with a versatile quad-camera system on the rear and a high-resolution front camera:

- **Main Camera:** 64 MP, f/1.7, 26mm (wide), PDAF
- **Ultrawide Camera:** 8 MP, f/2.2, 115°
- **Macro Camera:** 2 MP, f/2.4
- **Depth Sensor:** 2 MP, f/2.4
- **Front Camera:** 32 MP, f/2.4, 26mm (wide)



Image 3.3: Rear Camera Module. This image shows the physical arrangement of the multiple camera lenses on the back of the smartphone.

3.3.1 Dual-View Video Modes

Utilize the Dual-View Video Modes to record simultaneously with both the front and rear cameras, offering unique perspectives for vlogging or capturing reactions.



Dual-view Video Modes



Image 3.4: Dual-View Video Modes in action. The image demonstrates how the phone can record from both front and rear cameras, displaying the output in various layouts.

3.4 Battery and Charging

The device is powered by a 4350mAh non-removable battery. It offers approximately 4 hours of talk time and up to 5 days of standby time (with data). For optimal charging, use the provided USB cable and a compatible power adapter.



Image 3.5: Battery and Charging. This image illustrates the charging process and the internal battery capacity of the device.

4. MAINTENANCE

4.1 General Care

- Keep your device dry and away from extreme temperatures.
- Clean the screen and body with a soft, lint-free cloth. Avoid harsh chemicals.
- Protect the screen with a screen protector to prevent scratches, despite the Corning Gorilla Glass 5 protection.

4.2 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. You can usually find this option in your phone's Settings menu under 'Software Update' or 'About Phone'.

5. TROUBLESHOOTING

5.1 Common Issues and Solutions

- **Device not powering on:** Ensure the battery is charged. Connect to a charger for at least 15 minutes before attempting to power on again.
- **Network connectivity issues:** Verify SIM card installation. Check network settings and ensure airplane mode is off. Contact your network provider to confirm service availability in your area and device compatibility.
- **Battery drains quickly:** Reduce screen brightness, close unused apps, disable unnecessary background processes, and limit location services.
- **Apps crashing or freezing:** Clear the app's cache and data in Settings, or uninstall and reinstall the app. Ensure your device's software is up to date.
- **Device unresponsive:** Perform a force restart by holding the Power button and Volume Down button simultaneously for about 10-15 seconds until the device restarts.

6. SPECIFICATIONS

6.1 Technical Specifications

Feature	Value
Brand	OPPO
Model Name	Oppo Reno5 Pro 5G
Item Model Number	CPH2207
Operating System	Android 11.0
RAM	12 GB
Memory Storage Capacity	256 GB
Standing Screen Display Size	6.5 Inches
Resolution	1080 x 2400
Scanner Resolution	1080 x 2400
Battery Capacity	4350 Milliamp Hours
Battery Power Rating	4350
Phone Talk Time	4 Hours
Phone Standby Time (with data)	5 days
Wireless Communication Technologies	Cellular
Connectivity Technologies	Wi-Fi
Cellular Technology	5G
Other Display Features	Wireless
Human Interface Input	Microphone, Touchscreen
Other Camera Features	Front

Feature	Value
Form Factor	Slate
Color	Silver
Item Weight	1.52 pounds
Weight	690 Grams
Package Dimensions	6.85 x 4.72 x 3.46 inches
Manufacturer	Oppo
Date First Available	November 14, 2023
Whats in the box	USB Cable

7. WARRANTY AND SUPPORT

7.1 Warranty Information

OPPO strives to provide excellent customer service. Your OPPO Reno5 Pro 5G comes with a **Two-Year Warranty Service**. Additionally, premium services may include:

- One (1) Screen Replacement
- Four (4) Screen Protector Applications
- Door-to-door Repair Service
- Exclusive Service Channel

Please refer to the warranty card included with your product for full terms and conditions.



Image 7.1: OPPO Premium Service Card. This card outlines the extended warranty and service benefits for the device.



Image 7.2: OPPO Reno5 Pro 5G Premium Service branding.

7.2 Customer Support

For further assistance or inquiries, you may contact customer service at: **+971 4 393 8801**. Please have your device's IMEI number ready when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

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Email

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