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› SCHOCK Metis Stainless Steel Kitchen Faucet (Model 560120EDM) Instruction Manual

SCHOCK 560120EDM

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INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your SCHOCK Metis stainless steel kitchen faucet. Please read this manual thoroughly before installation and use to ensure proper function and longevity of your product.

SAFETY INFORMATION

- Always turn off the main water supply before beginning any installation or maintenance work.
- Wear appropriate personal protective equipment, such as safety glasses and gloves, during installation.
- Ensure all connections are secure to prevent leaks.
- If you are unsure about any part of the installation process, consult a qualified plumber.

PACKAGE CONTENTS

Based on product description, the package typically includes:

- SCHOCK Metis Kitchen Faucet with Pull-Out Spray
- Connection Hoses (450 mm length, 3/8" thread)
- Mounting Hardware

SETUP AND INSTALLATION

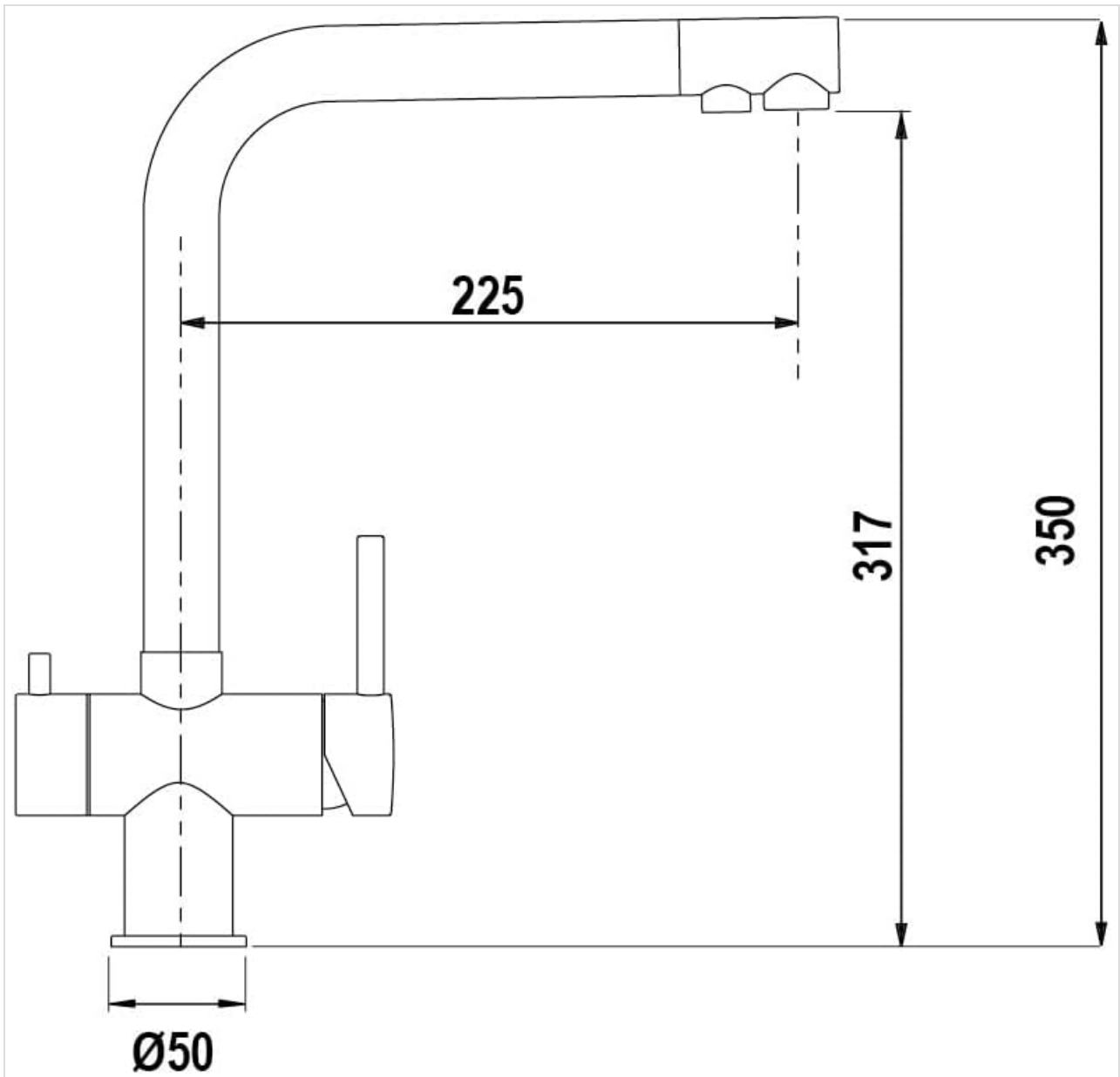
Pre-Installation Requirements

- A 35 mm diameter hole is required in the sink for faucet installation.
- Ensure adequate space under the sink for connection hoses and mounting.

Installation Steps

1. **Prepare the Sink:** Ensure the 35 mm diameter hole is clean and clear.
2. **Mount the Faucet:** Insert the faucet base into the sink hole. Secure it from underneath the sink using the provided mounting hardware.
3. **Connect Water Supply:** Attach the 450 mm connection hoses (with 3/8" thread) to the hot and cold water supply lines. Ensure all connections are tightened securely to prevent leaks.
4. **Connect Pull-Out Spray Hose:** Connect the pull-out spray hose to the designated outlet on the faucet body.

5. **Test for Leaks:** Slowly turn on the main water supply and check all connections for any signs of leakage. Tighten connections as necessary.



Technical drawing showing the dimensions of the SCHOCK Metis kitchen faucet, including a height of 350mm and a spout reach of 225mm. This diagram is crucial for planning installation space.

OPERATING INSTRUCTIONS

Water Flow and Temperature Control

The SCHOCK Metis faucet features a single-lever mixer for controlling both water flow and temperature. Move the lever up to increase water flow and down to decrease it. Move the lever left for hot water and right for cold water.

Pull-Out Spray Function

The faucet is equipped with an extensible pull-out spray. Gently pull the spray head from the spout to extend it. The hose has a useful length of 400 mm, providing flexibility for various kitchen tasks. After use, guide the spray head back into the spout until it is fully seated.



Front view of the SCHOCK Metis stainless steel kitchen faucet with its single lever handle and pull-out spray head, demonstrating its design and functionality.

MAINTENANCE AND CARE

Regular cleaning and maintenance will help preserve the appearance and functionality of your SCHOCK Metis kitchen faucet.

- **Cleaning:** Use a soft cloth and mild soap or a non-abrasive cleaner specifically designed for stainless steel. Avoid harsh chemicals, abrasive sponges, or cleaners containing acids, ammonia, or bleach, as these can damage the finish.
- **Aerator Maintenance:** Periodically unscrew the aerator at the tip of the spout and clean any mineral deposits or debris that may have accumulated. This helps maintain optimal water flow.
- **Hose Inspection:** Regularly check the pull-out spray hose for any signs of wear or damage.

TROUBLESHOOTING

If you encounter issues with your faucet, refer to the following common troubleshooting steps:

- **Low Water Flow:** Check if the aerator is clogged with debris or mineral deposits. Clean or replace it if necessary. Ensure water supply valves are fully open.
- **Leaks:** Verify that all connections are tight. If leaks persist, check the O-rings and seals for damage and replace if needed.
- **Temperature Control Issues:** Ensure both hot and cold water supply lines are connected correctly and fully open.
- **Stiff Handle:** Mineral buildup can cause the handle to become stiff. Cleaning around the cartridge area may resolve this.

For persistent problems, contact SCHOCK customer support or a qualified plumber.

SPECIFICATIONS

Feature	Specification
Brand	SCHOCK
Model Number	560120EDM
Material	Stainless Steel
Color	Stainless Steel
Product Dimensions (L x W x H)	21 x 5 x 25.3 cm (8.27 x 1.97 x 9.96 inches)
Weight	3 kg (6.6 lbs)
Spout Height	253 mm (9.96 inches)
Spout Reach	210 mm (8.27 inches)
Hose Length (Connection)	450 mm (17.7 inches)
Pull-Out Spray Hose Length (Useful)	400 mm (15.7 inches)
Swivel Range (Spout)	120°
Number of Handles	1
Number of Holes Required	1
Installation Method	Deck Mounted
Special Feature	Extendable Pull-Out Spray

WARRANTY INFORMATION

SCHOCK products are manufactured to high-quality standards. For specific warranty terms and conditions, please refer to the warranty documentation included with your purchase or visit the official SCHOCK website. Keep your proof of purchase for warranty claims.

SUPPORT

If you require assistance with installation, operation, or troubleshooting, please contact SCHOCK customer support. Contact details can typically be found on the official SCHOCK website or in the packaging materials.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

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