

## MOUNTUP MU0039

# MOUNTUP MU0039 Ceiling TV Mount Instruction Manual

Model: MU0039 | Brand: MOUNTUP

### INTRODUCTION

Thank you for choosing the MOUNTUP MU0039 Ceiling TV Mount. This manual provides essential information for the safe and proper installation, operation, and maintenance of your new TV mount. This mount is designed to securely hold most 24-inch to 65-inch LED, LCD, and OLED TVs, supporting weights up to 99 lbs (45 kg). It is compatible with VESA patterns ranging from 100x100mm to 400x400mm.

For detailed step-by-step installation instructions, please refer to the complete Installation Manual PDF linked in the 'Warranty & Support' section.

### KEY FEATURES

#### Wide Compatibility

The MOUNTUP MU0039 is engineered for broad compatibility, fitting a wide range of TV sizes and VESA patterns. Ensure your TV's VESA pattern falls within the supported range for optimal fit.

# Product Dimensions



Image: Detailed VESA compatibility chart showing suitable and unsuitable patterns for the mount.

## Full Motion Flexibility

Experience optimal viewing angles with the mount's full motion capabilities. It offers a  $\pm 3^\circ$  post-installation adjustment for perfect TV leveling,  $\pm 5^\circ$  to  $\pm 15^\circ$  tilt for glare reduction, and a  $360^\circ$  swivel function. The base swivels up to  $120^\circ$  to accommodate flat or slanted ceilings.

# Reduce glare from lights or windows



Image: The ceiling TV mount demonstrating its tilt adjustment feature to reduce glare.



# Don't be limited by your TV's placement



Swivel  
**360°**

Image: The ceiling TV mount illustrating its 360-degree swivel capability for flexible TV placement.





## Fit Both Flat and Sloped Ceiling

### 0° / ±60°

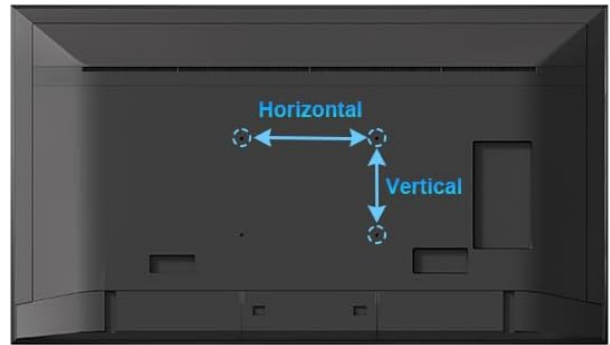
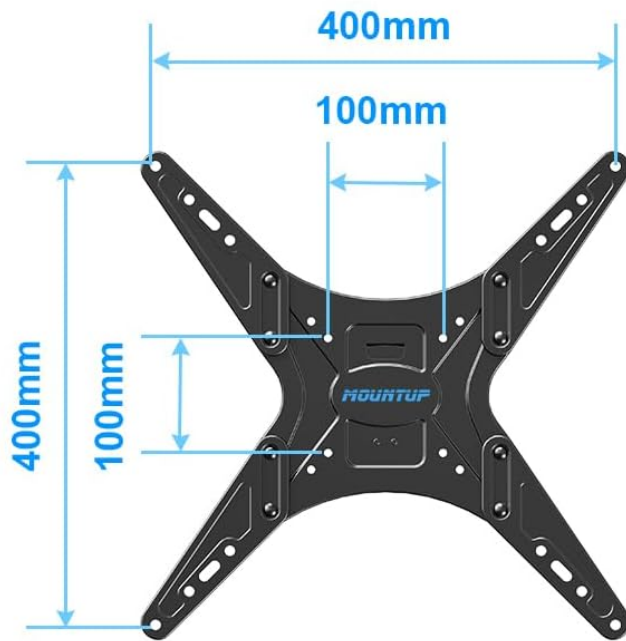


Image: The ceiling TV mount designed to fit both flat and sloped ceilings, with an adjustable base.

### Adjustable Height

The mount features a pole height adjustment from 20.33 inches to 30.18 inches, allowing for flexible positioning and space-saving solutions in various environments.

# Wide Compatibility



✔ Suitable VESA Patterns		✗ Unsuitable VESA Patterns	
100 x 100mm	300 x 200mm	100 x 200mm	150 x 200mm
130 x 130mm	300 x 300mm	100 x 300mm	150 x 150mm
200 x 100mm	400 x 200mm	100 x 150mm	200 x 150mm
200 x 200mm	400 x 300mm	150 x 100mm	
200 x 300mm	400 x 400mm		
200 x 400mm			

Image: The ceiling TV mount illustrating its minimum and maximum height adjustments.

## Clean Cable Management

The hollow pole design allows for discreet routing of cables through the center of the mount, ensuring a professional and clean appearance without visible wires.

## Adjustable Height 20"-30"

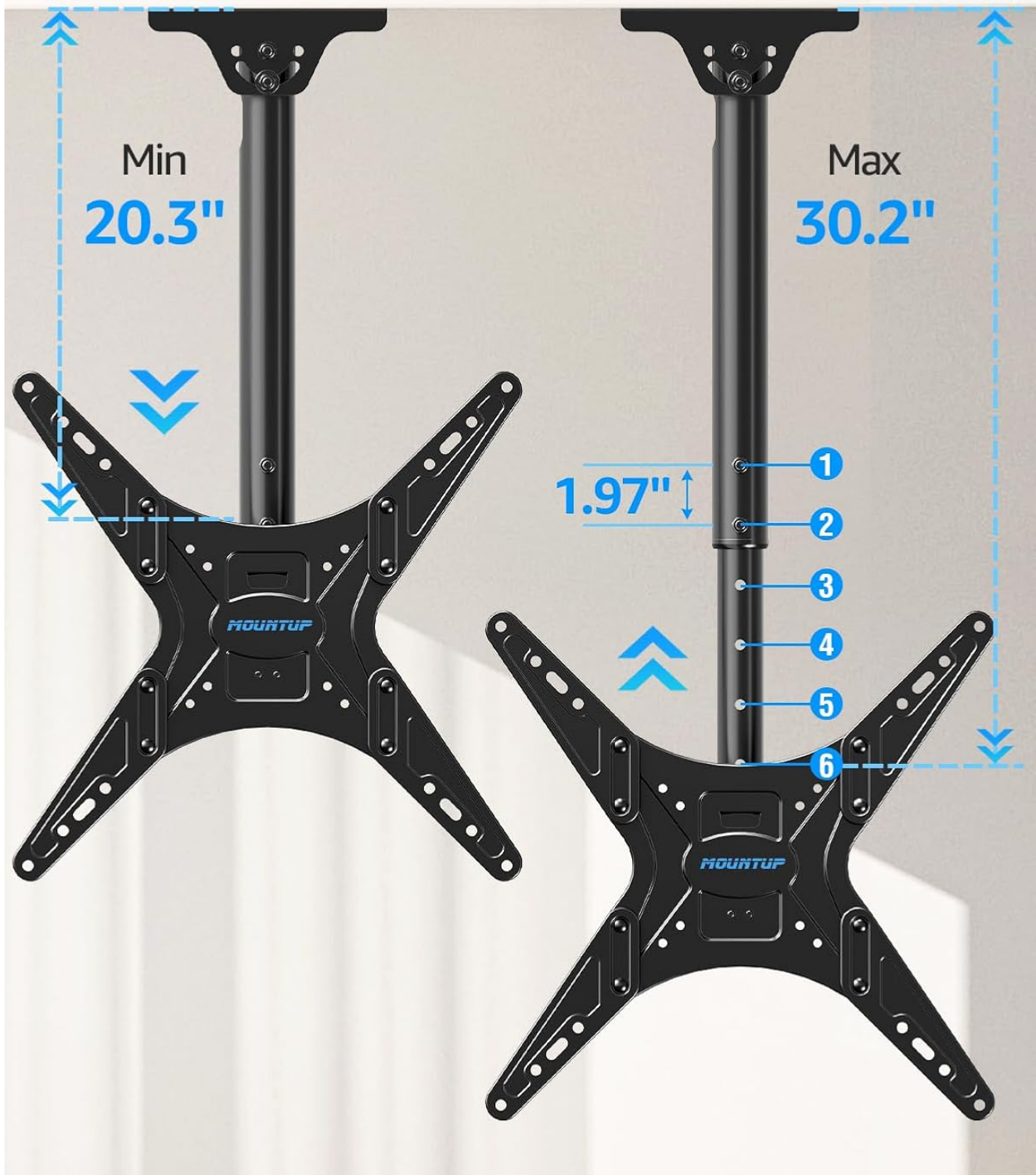


Image: The ceiling TV mount demonstrating how cables can be routed through its hollow pole for a clean setup.

### Diverse Installation Compatibility

This mount is suitable for installation on wood joists (flat or sloped ceilings), solid concrete walls, and brick walls. Necessary anchors are included for concrete and brick installations.

# Clean Cable Management



Image: The ceiling TV mount shown installed on wood joist, concrete wall, and brick wall, highlighting its diverse compatibility.

## Product Dimensions

Refer to the diagram below for detailed product dimensions, including the wall plate and cable hole measurements.

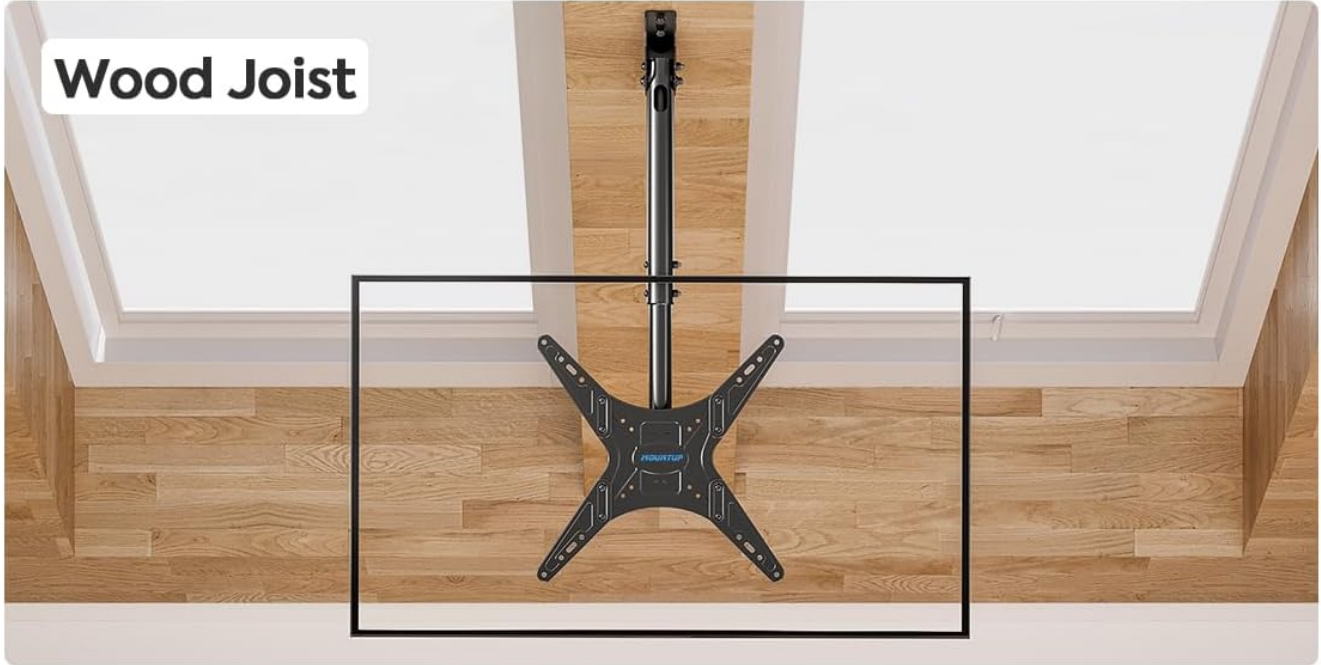


# Diverse Wall Compatibility

✓ On wood joist (flat/sloped ceiling)

✓ On solid concrete/ brick wall (anchors included)

## Wood Joist



## Concrete Wall



## Brick Wall



Image: Technical drawing displaying the maximum and minimum height, wall plate, and cable hole dimensions of the mount.

## SETUP AND INSTALLATION

Before beginning installation, ensure you have all necessary tools and hardware as listed in the full instruction manual. It is highly recommended to have a second person assist with the installation for safety and ease.

## General Installation Steps Overview:

1. **Prepare the VESA Plate:** Assemble the VESA plate with extenders if needed, ensuring all screws are tightened securely.
2. **Attach VESA Plate to TV:** Secure the assembled VESA plate to the back of your TV using the appropriate screws and washers.
3. **Mount to Ceiling:** Secure the ceiling plate of the mount to your chosen ceiling structure (wood joist, concrete, or brick) using the provided hardware.
4. **Assemble Pole and TV:** Attach the main pole to the ceiling plate, then carefully lift and attach the TV (with VESA plate) to the pole.
5. **Adjust and Secure:** Make any necessary height, tilt, or swivel adjustments and tighten all locking mechanisms.

For a visual guide on assembling the VESA plate and extenders, please watch the video below:

Your browser does not support the video tag.

Video: Demonstrates how to assemble the VESA plate and extenders for the MOUNTUP TV mount.

The main product image below provides an overview of the assembled mount.



Image: The MOUNTUP MU0039 Ceiling TV Mount shown with a television attached, illustrating its primary function.

## OPERATING YOUR TV MOUNT

Once installed, your MOUNTUP MU0039 offers various adjustments to optimize your viewing experience:

- **Height Adjustment:** To change the TV's height, loosen the locking screws on the pole, adjust to the desired height (between 20.33" and 30.18"), and re-tighten the screws securely.
- **Tilt Adjustment:** The TV can be tilted +5° upwards or -15° downwards to reduce glare or achieve a better viewing angle. Loosen the tilt adjustment knobs, set the desired angle, and re-tighten.
- **Swivel Adjustment:** The mount allows for a full 360° swivel of the TV around the pole. Additionally, the ceiling plate allows for up to 120° swivel at the base for angled ceiling installations. Simply rotate the TV to your preferred viewing direction.
- **Leveling Adjustment:** A +/-3° post-installation leveling adjustment ensures your TV is perfectly horizontal after installation.

The following video provides a comprehensive overview of the mount's features, including its motion capabilities:

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Video: Official MOUNTUP video showcasing the features of the Ceiling TV Mount, including its full motion and height adjustment capabilities.

## MAINTENANCE

To ensure the longevity and safe operation of your MOUNTUP Ceiling TV Mount, regular maintenance is recommended:

- **Periodic Inspection:** Every few months, check all screws and connections to ensure they remain tight and secure. Over time, vibrations or movement can cause screws to loosen.
- **Cleaning:** Dust the mount regularly with a soft, dry cloth. For more stubborn dirt, a slightly damp cloth can be used, followed by drying. Avoid abrasive cleaners or solvents that could damage the finish.
- **Cable Management:** Periodically check the cables routed through the hollow pole to ensure they are not pinched or stressed, which could lead to damage.
- **Moving Parts:** If any moving parts (tilt, swivel) become stiff, a small amount of silicone-based lubricant can be applied, but avoid over-lubricating.

## TROUBLESHOOTING

If you encounter any issues with your MOUNTUP Ceiling TV Mount, please refer to the following common troubleshooting tips:

- **TV is not level:** Check the +/-3° post-installation leveling adjustment. Loosen the leveling bolts slightly, adjust the TV to be level, and then re-tighten the bolts firmly. Ensure the ceiling plate itself is level during initial installation.



- **Mount feels loose or wobbly:** Immediately check all mounting screws and bolts, both at the ceiling attachment point and where the TV attaches to the VESA plate. Ensure they are all tightened to the recommended torque. If installed on concrete or brick, verify the anchors are properly seated.
- **Difficulty adjusting tilt or swivel:** Ensure that no locking mechanisms or knobs are fully tightened. Loosen them slightly to allow for movement, make your adjustment, and then re-tighten to secure the position.
- **Cables are visible or pinched:** Re-route cables through the hollow pole as described in the 'Clean Cable Management' section. Ensure there is enough slack for TV movement without putting strain on the cables.
- **Mount does not fit my TV:** Double-check your TV's VESA pattern against the compatibility chart in the 'Features' section. Also, confirm your TV's weight does not exceed the mount's maximum capacity of 99 lbs (45 kg).

If these steps do not resolve your issue, please contact MOUNTUP customer service for further assistance.

## SPECIFICATIONS

Attribute	Detail
Brand	MOUNTUP
Model Number	MU0039
Material	Metal
Color	Black
Mounting Type	Ceiling Mount
Movement Type	Swivel, Tilt
Maximum Compatible TV Size	65 Inches
Minimum Compatible TV Size	24 Inches
Maximum Weight Capacity	99 lbs (45 kg)
VESA Compatibility	100x100mm to 400x400mm
Height Adjustment Range	20.33" to 30.18"
Tilt Angle	+5° / -15°
Swivel Angle	360° (pole), 120° (base for slanted ceilings)
Item Weight	8.71 pounds
Package Dimensions	17.52 x 10.04 x 3.46 inches

## WARRANTY & SUPPORT

The MOUNTUP MU0039 Ceiling TV Mount comes with a full 3-year protection plan, ensuring peace of mind regarding your purchase. MOUNTUP is committed to providing quality products and excellent customer service.

### Customer Service

If you have any questions regarding pre-purchase inquiries, installation, or require technical support, please do not hesitate to contact our friendly support team. You can typically find contact information on the MOUNTUP official website or through your purchase platform.

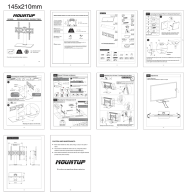

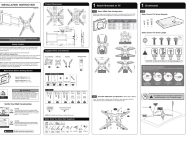
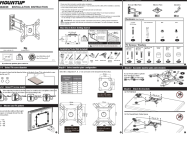
### Additional Resources

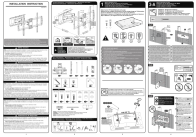
For a comprehensive guide with detailed diagrams and step-by-step instructions, please download the official Installation Manual PDF:

Download Installation Manual  
(PDF)

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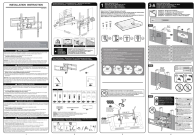
### Related Documents - MU0039

	<p><a href="#">MOUNTUP MU0036 Universal TV Stand Installation Guide</a></p> <p>Detailed installation instructions for the MOUNTUP MU0036 Universal TV Stand. It is designed for flat-screen TVs ranging from 37 to 55 inches, supporting a maximum weight of 88 lbs (40 kg) and VESA patterns up to 400x400mm. Learn how to safely assemble and mount your TV with this height-adjustable stand featuring a tempered glass base and swivel functionality.</p>
	<p><a href="#">MOUNTUP MU0014 TV Wall Mount Installation Guide</a></p> <p>Detailed installation instructions for the MOUNTUP MU0014 TV Wall Mount, covering safety, hardware, VESA compatibility, wall mounting (wood stud and concrete), and adjustments for full-motion tilting and leveling.</p>
	<p><a href="#">MOUNTUP MU0057 Full Motion TV Wall Mount Installation Guide</a></p> <p>Comprehensive installation guide for the MOUNTUP MU0057 full motion TV wall mount. Covers attachment to wood studs and concrete, VESA compatibility, safety, and adjustments for TVs up to 77 lbs.</p>
	<p><a href="#">MOUNTUP MU0029 TV Wall Mount Installation Guide</a></p> <p>Comprehensive installation instructions for the MOUNTUP MU0029 TV wall mount, covering VESA compatibility, wall plate mounting (wood stud and concrete), and final adjustments for flat-screen TVs from 14 to 40 inches.</p>



#### [MOUNTUP YZ2206\\_WG1.0 TV Wall Mount Installation Guide](#)

Comprehensive installation instructions for the MOUNTUP YZ2206\_WG1.0 TV wall mount, covering setup for wood stud and concrete walls, bracket attachment, and final adjustments for optimal viewing.



#### [MOUNTUP YZ2214\\_WG1.0 TV Wall Mount Installation Instructions](#)

Comprehensive installation guide for the MOUNTUP YZ2214\_WG1.0 TV wall mount, covering safety precautions, parts list, and step-by-step assembly for wood stud and concrete walls. Includes details on VESA plate attachment, wall plate installation, TV mounting, and adjustment procedures.