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> Sakar Pet Genius Smart Pet Feeder 3.7L User Manual

## Sakar 681066017357

# Sakar Pet Genius Smart Pet Feeder 3.7L User Manual

Model: 681066017357

## INTRODUCTION

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The Sakar Pet Genius Smart Pet Feeder is an automatic feeding system designed for cats and dogs, offering convenience and precise portion control. This Wi-Fi enabled feeder allows you to manage your pet's meal schedule remotely via a smartphone application. It features a 3.7-liter food capacity, anti-jamming technology, and a battery backup system to ensure consistent feeding even during power outages. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to help you get the most out of your device.

## PACKAGE CONTENTS

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Please verify that all items are present in the package:

- Sakar Pet Genius Smart Pet Feeder Unit (3.7L)
- Removable Food Storage Bucket
- Food Bowl
- Power Adapter
- User Manual (this document)

## PRODUCT OVERVIEW

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Familiarize yourself with the main components of your Sakar Pet Genius Smart Pet Feeder.



**Figure 1:** Front view of the Sakar Pet Genius Smart Pet Feeder, showing the control button and indicator lights.



**Figure 2:** Top view of the feeder with the lid open, revealing the removable food storage bucket for easy refilling and cleaning.



**Figure 3:** The feeder in a home environment, demonstrating its use for pet feeding.

## SETUP

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### 1. Unpacking and Placement

1. Carefully remove all components from the packaging.
2. Place the feeder on a flat, stable surface in a location accessible to your pet and near a power outlet.

### 2. Power Connection

1. Connect the power adapter to the feeder's power input port.
2. Plug the adapter into a wall outlet.
3. For battery backup, insert a compatible power bank (not included) into the hidden slot on the back of the feeder. This ensures continuous operation during power outages.

### 3. App Installation and Wi-Fi Setup

1. Download the 'Pet Genius' app from your smartphone's app store (iOS or Android).
2. Open the app and follow the on-screen instructions to create an account and add your new feeder device.
3. Ensure your smartphone is connected to a 2.4GHz Wi-Fi network during the setup process. The feeder supports 2.4GHz Wi-Fi only.
4. Follow the app's prompts to connect the feeder to your home Wi-Fi network. This typically involves pressing a button on the feeder to enter pairing mode.

### 4. Filling the Food Container

1. Open the top lid of the feeder.
2. Remove the inner food storage bucket.
3. Fill the bucket with dry pet food. Do not overfill.
4. Place the food storage bucket back into the feeder and close the lid securely.
5. Ensure the food bowl is correctly positioned at the dispenser opening.

## OPERATING INSTRUCTIONS

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### 1. Setting Feeding Schedules

1. Open the 'Pet Genius' app on your smartphone.
2. Select your feeder device.
3. Navigate to the 'Schedule' or 'Feeding Plan' section.
4. Set desired feeding times and portion sizes (number of dispenses) for each meal.
5. Save the schedule. The feeder will now automatically dispense food according to your settings.

### 2. Manual Feeding

1. **Via App:** Open the 'Pet Genius' app, select your feeder, and tap the 'Manual Feed' or 'Dispense Now' button. You can usually specify the number of portions to dispense.
2. **Via Feeder Button:** Press the manual dispense button on the front of the feeder (refer to Figure 1 for location). Each press will dispense one portion of food.

### 3. Monitoring Food Levels

The 'Pet Genius' app allows you to monitor the approximate food level remaining in the storage bucket. The app will also send alerts when the food supply is running low, prompting you to refill.

## MAINTENANCE

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### 1. Cleaning the Food Storage Bucket and Bowl

Regular cleaning is essential for your pet's hygiene and the feeder's proper function.

1. Unplug the feeder from the power source.

2. Remove the food storage bucket and the food bowl.
3. Wash both components by hand using mild soap and water.
4. Rinse thoroughly and ensure they are completely dry before reassembling to prevent mold or food spoilage.

## 2. General Cleaning

1. Wipe the exterior of the feeder with a soft, damp cloth.
2. Do not immerse the main feeder unit in water.
3. Ensure no food particles are obstructing the dispensing mechanism.

## TROUBLESHOOTING

If you encounter issues with your feeder, refer to the table below for common problems and solutions.

| Problem   | Possible Cause  | Solution  |
|---|---|---|
| Feeder not dispensing food.                           | Food container empty; food jam; power issue; incorrect schedule.                          | Refill food container. Check for obstructions in the dispensing mechanism. Verify power connection and battery backup. Review feeding schedule in the app.                                      |
| Feeder not connecting to Wi-Fi.                       | Incorrect Wi-Fi password; 5GHz network used; feeder too far from router; network changes. | Ensure correct 2.4GHz Wi-Fi network and password. Move feeder closer to the router. If Wi-Fi settings changed (e.g., new password), reset the feeder and re-add it to the app.                  |
| App not recognizing the device after network changes. | Feeder lost connection to the network.  | Perform a factory reset on the feeder (refer to app or product documentation for specific reset instructions). Remove the device from the app and re-add it, following the initial setup steps. |
| Food dispensing inconsistently.                       | Food type not suitable; low food level; mechanism obstruction.                            | Ensure dry kibble is within recommended size. Refill food. Clean dispensing mechanism.  |

## SPECIFICATIONS

| Feature      | Detail       |
|--------------|--------------|
| Model Number | 681066017357 |
| Capacity     | 3.7 Liters   |
| Material     | Plastic      |

| Feature           | Detail   |
|-------------------|--|
| Connectivity      | Wi-Fi (2.4GHz only)  |
| Power Source      | AC Adapter, Power Bank (backup, not included)              |
| Special Features  | Portion Control, Timer, Smartphone Control, Battery Backup |
| Care Instructions | Hand Wash Only (removable parts)                           |
| Item Weight       | 2.87 Kilograms   |
| Dimensions        | 39.12 x 25.15 x 23.37 cm (Package Dimensions)              |

## WARRANTY INFORMATION

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Sakar products are designed and manufactured to high-quality standards. For specific warranty terms and conditions, please refer to the warranty card included with your purchase or visit the official Sakar website. Keep your proof of purchase for any warranty claims.

## CUSTOMER SUPPORT

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For further assistance, technical support, or inquiries regarding your Sakar Pet Genius Smart Pet Feeder, please visit the official Sakar website or contact their customer service department. Contact details are typically available on the product packaging or the brand's official online presence.