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› Hansgrohe Croma 280 1jet Shower System with Ecostat S Thermostat, Matte Black (Model 27961670) - User Manual

hansgrohe 27961670

Hansgrohe Croma 280 1jet Shower System with Ecostat S Thermostat, Matte Black (Model 27961670)

User Manual

1. INTRODUCTION AND PRODUCT OVERVIEW

This manual provides detailed instructions for the installation, operation, and maintenance of your Hansgrohe Croma 280 1jet Shower System with Ecostat S Thermostat, Model 27961670. This system is designed to provide a comfortable and reliable showering experience with its integrated components and advanced features.



Image 1: The Hansgrohe Croma 280 1jet Shower System in Matte Black, featuring the overhead shower, hand shower, and thermostat control.

The Hansgrohe Croma 280 1jet Shower System is a comprehensive solution for modern bathrooms, offering a coordinated design and advanced functionality. It includes a large overhead shower for an immersive experience and a hand shower with multiple spray types for versatility.

2. PRODUCT COMPONENTS

The Hansgrohe Croma 280 1jet Shower System (Model 27961670) is supplied as a complete set, including the following main components:

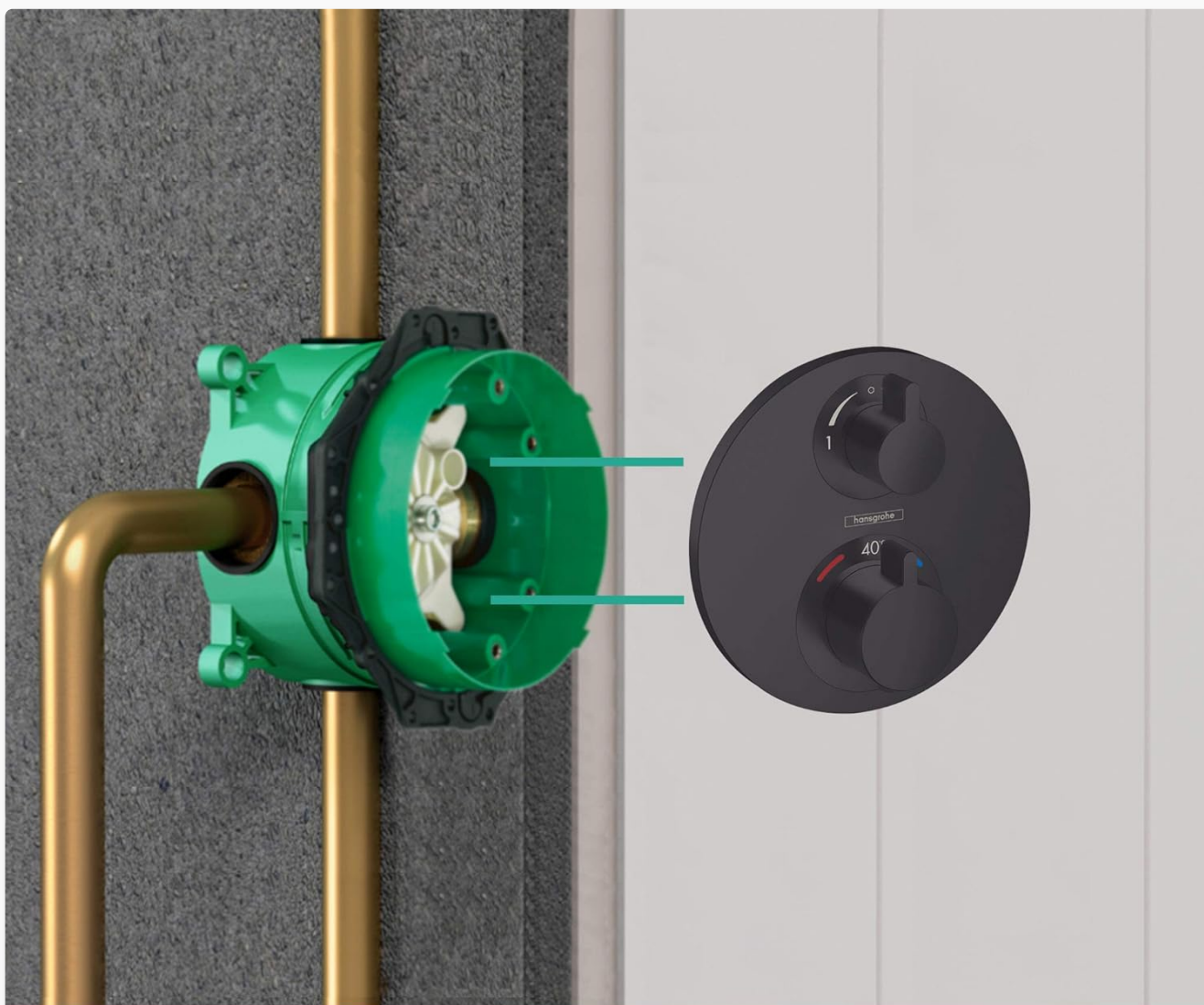
- Shower head (Croma 280 1jet)
- Hand shower (Raindance Select S 120 with 3 jet types)
- Shower arm
- Ecostat S Thermostat
- iBox universal basic body (for flush-mounted installation)

- Wall connection
- Shower holder
- Shower hose (1.25 m)
- Installation instructions
- Mounting material

3. SETUP AND INSTALLATION

Installation of the Hansgrohe Croma 280 1jet Shower System requires professional expertise due to its flush-mounted design. The iBox universal basic body is included to ensure a secure and space-saving installation within the wall.

Important: Always refer to the detailed installation instructions provided in the packaging for specific steps, safety guidelines, and required tools. Incorrect installation can lead to water damage or system malfunction.



More space & safe installation

Image 2: The iBox universal basic body, designed for safe and space-saving flush-mounted installation of the shower system components.

The system includes all necessary mounting materials. Ensure that your wall structure is suitable for flush-mounted installation and can support the weight of the system.

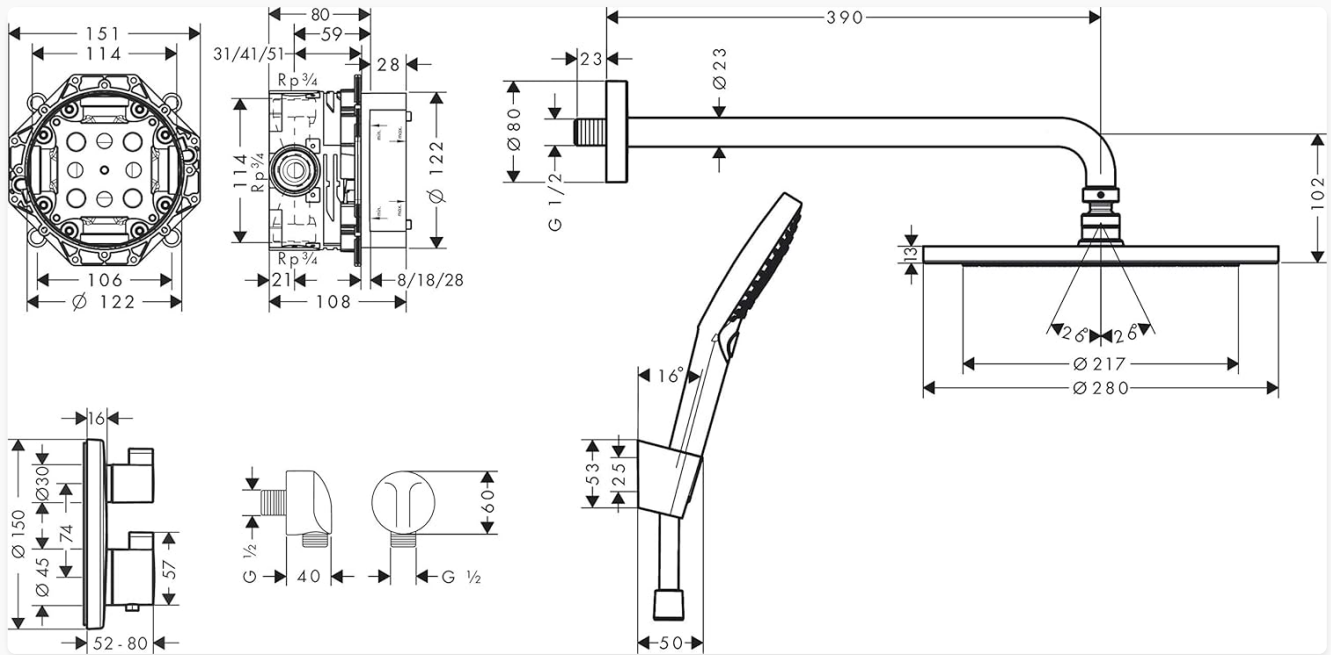


Image 3: Technical drawing illustrating the dimensions and installation details of the shower head, hand shower, and thermostat.

4. OPERATING INSTRUCTIONS

Your Hansgrohe Cromo 280 1jet Shower System is designed for intuitive operation, providing precise control over water temperature and spray types.

4.1. Ecostat S Thermostat Operation

The Ecostat S Thermostat controls both water temperature and flow. It features large, ergonomically designed twist handles for easy adjustment, even with wet or soapy hands.

- **Temperature Control:** Rotate the designated handle to set your desired water temperature.
- **Flow Control:** Rotate the other handle to adjust the water flow and to switch between the overhead shower and hand shower.
- **SafetyStop:** A safety lock is integrated to prevent accidental scalding. Hot water above 38°C (100°F) will only be released if this safety lock is intentionally disengaged.

4.2. Shower Head (Cromo 280 1jet)

The Cromo 280 1jet shower head provides a single, luxurious spray type:

- **RainAir:** This jet mode enriches water drops with air, creating a full, soft, and velvety rain shower experience.



Exceptional soft shower spray

Image 4: The RainAir jet mode, characterized by soft, aerated water droplets for a gentle shower experience.

4.3. Hand Shower (Raindance Select S 120)

The Raindance Select S 120 hand shower offers three distinct jet types, easily switchable with the Select button:

- **RainAir:** Soft, air-enriched spray for a gentle sensation.
- **Rain:** A powerful, invigorating spray.
- **Whirl:** A concentrated, rotating massage jet.



Image 5: Visual representation of the three spray options available on the hand shower: RainAir, Rain, and Whirl.

To switch between jet types, simply press the Select button located on the hand shower.

5. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your Hansgrohe shower system.

- **Cleaning:** Use only mild cleaning agents and a soft cloth. Avoid abrasive cleaners, scouring pads, or solvents, as these can damage the matte black finish and silicone nozzles.
- **QuickClean Feature:** The shower head and hand shower are equipped with QuickClean silicone nozzles. Limescale deposits can be easily wiped off these flexible nozzles with a finger, restoring the spray pattern.
- **Hose Maintenance:** The shower hose features a special attachment to prevent annoying twisting, contributing to its durability. Periodically check the hose for any signs of wear or damage.

6. TROUBLESHOOTING

If you encounter any issues with your Hansgrohe Croma 280 1jet Shower System, please review the following common troubleshooting tips:

- **Reduced Water Flow:** Check if the QuickClean nozzles are free of limescale. If the issue persists, inspect the water supply lines for blockages or low water pressure in your household.
- **Inconsistent Water Temperature:** Ensure the Ecostat S Thermostat is correctly set. If the temperature fluctuates, it might indicate an issue with your hot water supply or the thermostat's calibration. Consult a professional plumber if necessary.
- **Leaks:** Immediately turn off the water supply. Check all connections for tightness. If a leak persists, it may require professional inspection and repair.

For complex issues or repairs, it is recommended to contact a qualified plumber or Hansgrohe customer support.

7. SPECIFICATIONS

Key specifications for the Hansgrohe Croma 280 1jet Shower System (Model 27961670):

Feature	Detail
Brand	hansgrohe
Model Number	27961670
Color	Matte Black
Material	Brass, Stainless Steel
Finish Type	Matte
Number of Handles	1 (on thermostat)
Mounting Type	Wall Mount (flush-mounted)
Item Weight	7.22 Kilograms
Included Components	Shower head, hand shower, shower arm, thermostat, base body, wall connection, shower holder, shower hose, installation instructions, mounting material

8. WARRANTY AND SUPPORT

Hansgrohe provides a 5-year voluntary warranty protection on this product, manufactured to high-quality standards. Additionally, spare parts for this model are available for up to 15 years after the product line is discontinued, ensuring long-term support and serviceability.

For warranty claims, technical support, or to inquire about spare parts, please contact Hansgrohe customer service or visit the official Hansgrohe website. Always provide your model number (27961670) when seeking support.

