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Hansgrohe 27952000

Hansgrohe Raindance E Concealed Shower Set Instruction Manual

Model: 27952000

INTRODUCTION

This manual provides essential information for the safe installation, operation, and maintenance of your Hansgrohe Raindance E Concealed Shower Set (Model 27952000). Please read these instructions carefully before installation and use, and keep them for future reference.

SAFETY INFORMATION

- Installation must be carried out by qualified personnel in accordance with local plumbing and building codes.
- Ensure water supply is turned off before beginning any installation or maintenance work.
- Protect the product from frost.
- The thermostatic mixer includes a safety stop at 40°C to prevent scalding. This can be overridden if higher temperatures are desired, but caution is advised.
- Use only genuine Hansgrohe spare parts for repairs.



Safe to use – no scald

Image: The thermostatic mixer features a safety stop at 40°C to prevent accidental scalding, indicated by a padlock icon.

PACKAGE CONTENTS

The Hansgrohe Raindance E Concealed Shower Set includes the following components:

- Head shower (300 x 300 mm)
- Hand shower
- Thermostatic mixer
- Concealed installation body
- Wall outlet
- Shower hose
- Mounting instructions
- Mounting material

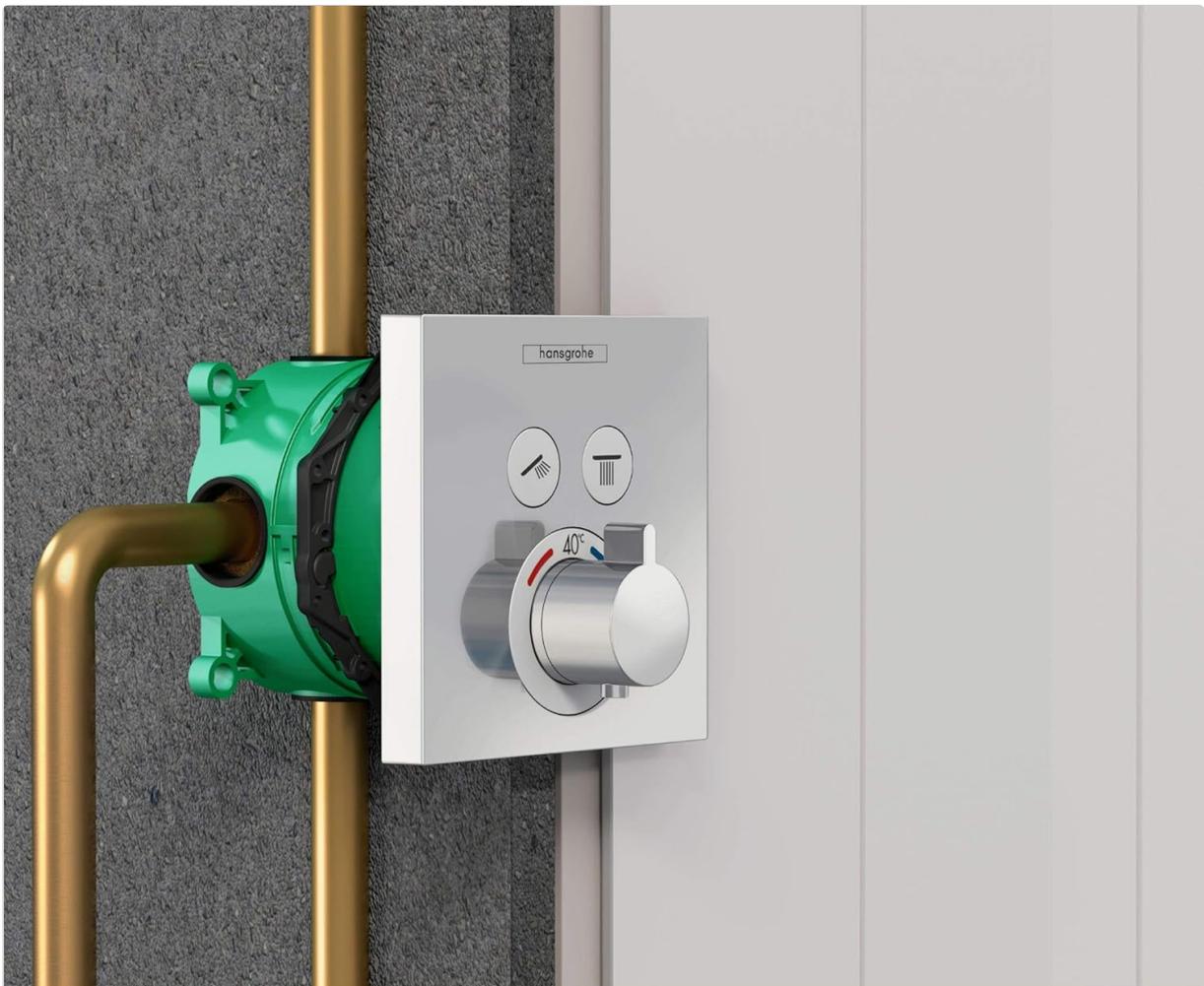


Image: Overview of the Hansgrohe Raindance E concealed shower set, showing the square head shower, hand shower, and thermostatic control unit.

SETUP AND INSTALLATION

The installation of this concealed shower system requires professional expertise. Refer to the included mounting instructions for detailed steps and diagrams.

1. **Prepare the Wall:** Ensure the wall cavity is suitable for the concealed installation body.
2. **Install Concealed Body:** Mount the concealed installation body securely within the wall, connecting the hot and cold water lines.
3. **Connect Head Shower:** Install the head shower arm and connect it to the water supply from the concealed body.
4. **Install Thermostatic Mixer:** Mount the thermostatic mixer trim kit onto the concealed body, ensuring all connections are watertight.
5. **Install Hand Shower and Hose:** Attach the wall outlet, connect the shower hose, and secure the hand shower.
6. **Test System:** Turn on the water supply and check for leaks. Verify proper function of the thermostatic mixer and all shower outlets.



More space & safe installation

Image: Illustration of the concealed installation process, showing the internal plumbing and the external thermostatic control unit.

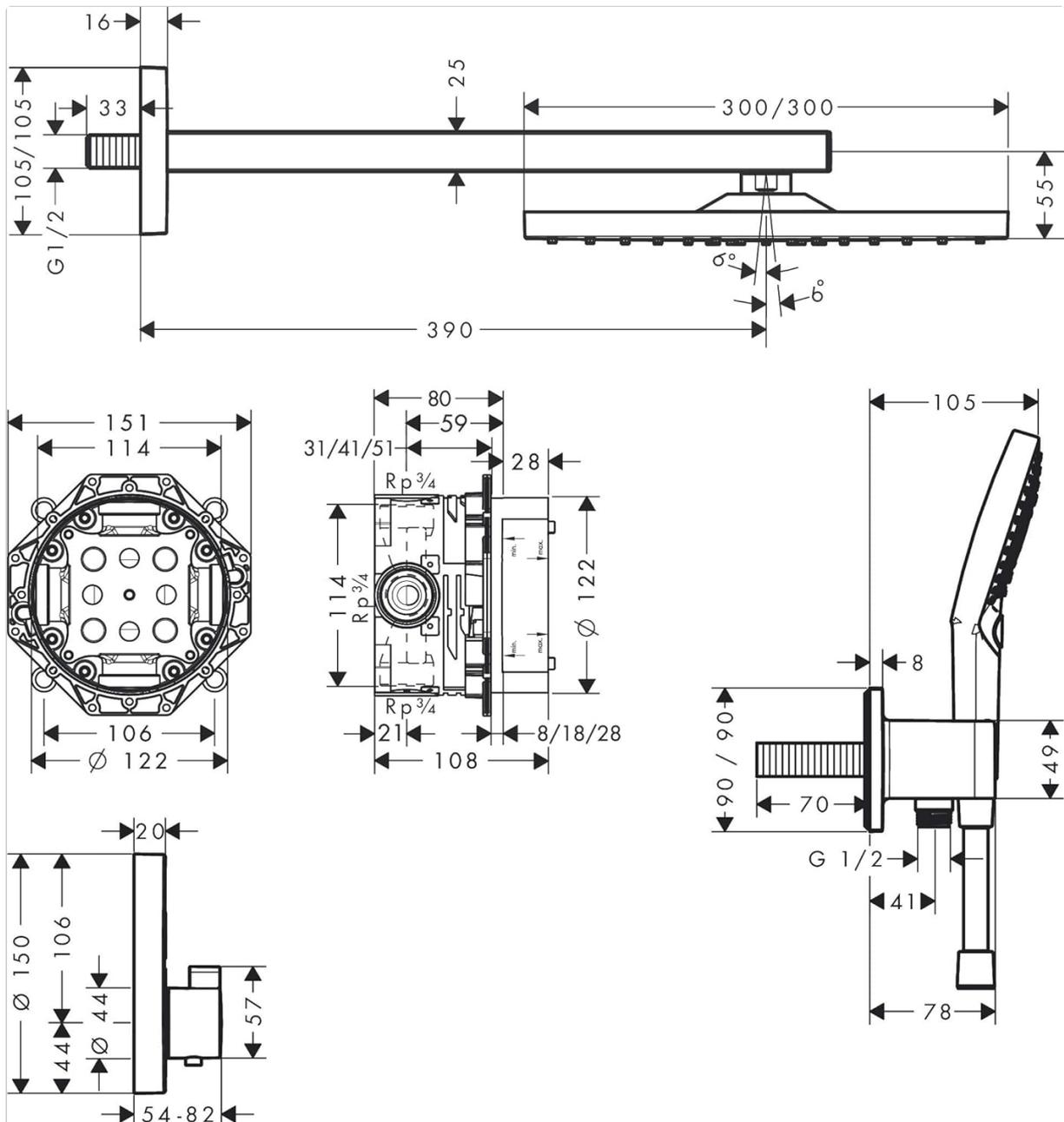


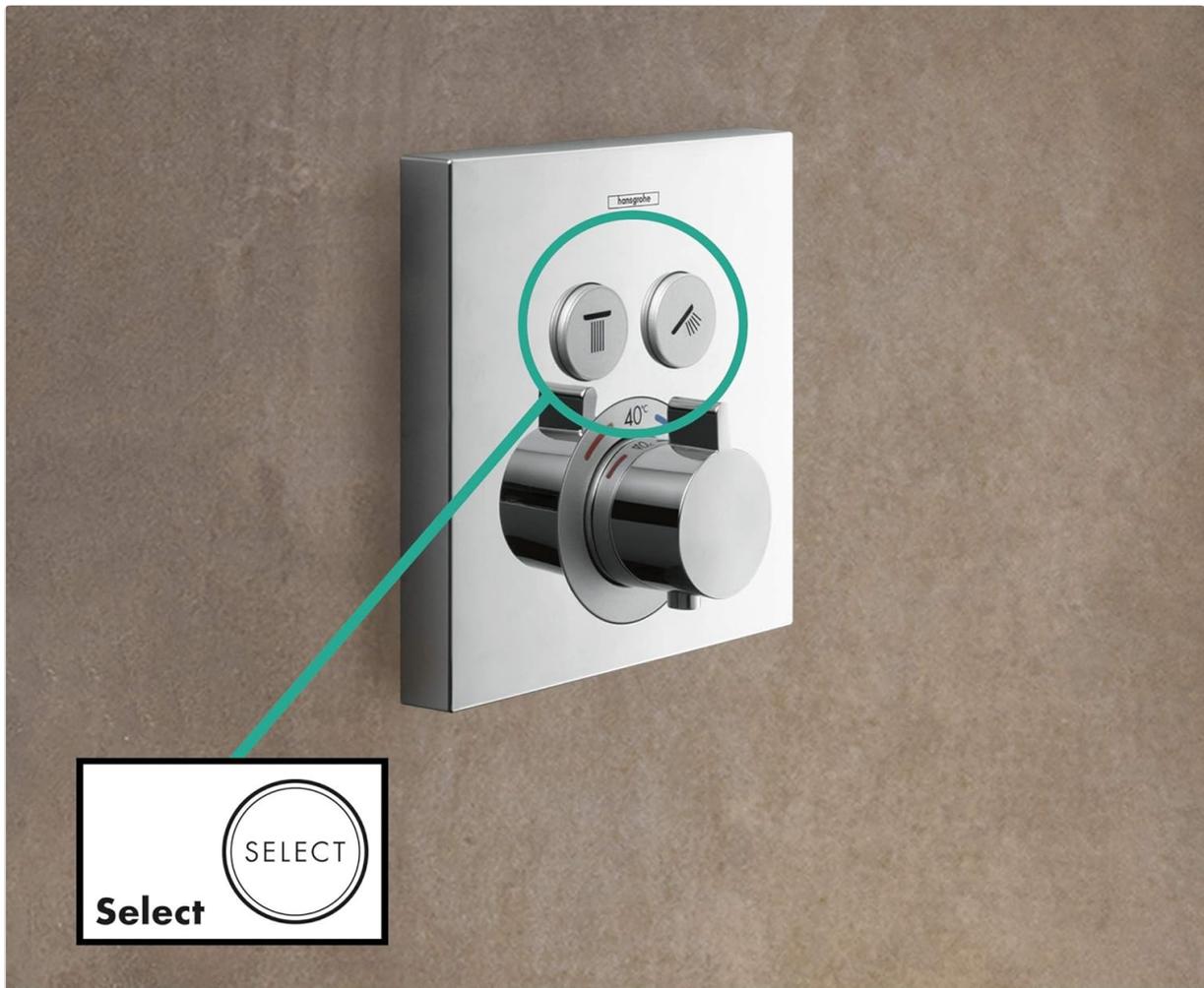
Image: Detailed technical drawing providing dimensions and connection points for the shower set components, including the head shower and concealed mixer.

OPERATING INSTRUCTIONS

Your Hansgrohe Raindance E shower set offers precise control over water temperature and flow, along with multiple spray options.

Thermostatic Mixer Operation

- **Temperature Control:** Use the temperature handle (typically on the right) to set your desired water temperature. The safety stop at 40°C prevents accidental scalding. To exceed 40°C, press the safety button and turn the handle further.
- **Flow Control / Diverter:** Use the flow control handle (typically on the left) to turn the water on/off and to select between the head shower and hand shower.



Easy water control

Image: Close-up of the thermostatic mixer, highlighting the temperature and flow control handles, and the 'Select' button for spray type.

Head Shower Spray Type: RainAir

The square head shower features the RainAir jet type, which enriches water with air for a softer, fuller spray.



Exceptional soft shower spray

Image: The head shower delivering a soft RainAir spray, demonstrating the aerated water flow.

Hand Shower Spray Options

The hand shower offers multiple spray options for a personalized shower experience.

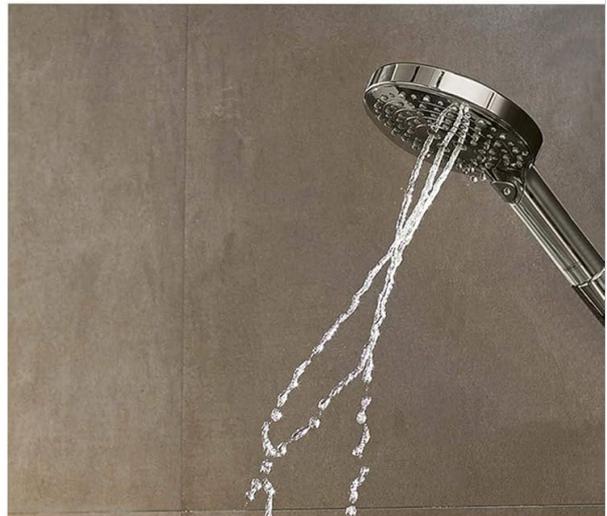


PowderRain



Rain

**3x spray
options**



Whirl

Image: Visual representation of the three spray options available on the hand shower: PowderRain, Rain, and Whirl.

- **PowderRain:** A fine, gentle spray.
- **Rain:** A classic, invigorating shower spray.
- **Whirl:** A concentrated, massaging spray.

MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your Hansgrohe shower set.

- **Cleaning:** Clean the surfaces with a soft cloth and a mild, non-abrasive cleaning agent. Avoid cleaners containing alcohol, hydrochloric acid, formic acid, acetic acid, or phosphoric acid, as these can damage the chrome finish.
- **QuickClean Function:** The shower nozzles are equipped with Hansgrohe QuickClean technology, allowing for easy removal of limescale deposits. Simply rub the silicone nozzles with your finger to dislodge limescale.



Easy limescale removal

Image: A hand demonstrating the QuickClean feature by rubbing the silicone nozzles of a hand shower to remove limescale.

TROUBLESHOOTING

If you encounter issues with your shower set, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Low water flow	Clogged nozzles or filters; low water pressure.	Clean shower nozzles using QuickClean. Check water supply pressure. Clean filters in the mixer.
Temperature fluctuations	Inconsistent hot/cold water supply; thermostatic cartridge issue.	Ensure stable hot and cold water pressure. If problem persists, contact a qualified plumber to inspect the thermostatic cartridge.
Leaking from shower head/hand shower	Loose connections; damaged seals; limescale buildup.	Check and tighten connections. Inspect and replace damaged seals. Remove limescale from nozzles.

SPECIFICATIONS

- **Brand:** Hansgrohe
- **Model:** 27952000
- **Color:** Chrome
- **Material:** Metallic, Chromed handle
- **Head Shower Dimension:** 300 x 300 mm
- **Head Shower Jet Type:** RainAir
- **Number of Handles:** 2
- **Mounting Type:** Wall Mount (Concealed)
- **Minimum Operating Pressure:** 1.5 bar
- **Maximum Operating Pressure:** 6 bars
- **Flow Rate (at 3 bars):** 17.1 l/min
- **Item Weight:** 9.52 Kilograms

WARRANTY

Hansgrohe provides a 5-year warranty on this product. This guarantee applies to all Hansgrohe products, except for products listed under II b at www.hansgrohe.com/guarantee.

Spare parts availability in the EU is guaranteed for 15 years.



Image: Official Hansgrohe 5 Years Warranty emblem.

SUPPORT

For further assistance, technical support, or to order spare parts, please visit the official Hansgrohe website or contact your local Hansgrohe dealer.

Official Hansgrohe Website: www.hansgrohe.com