

CHiQ CPC12PAP02

CHiQ 12000BTU Portable Air Conditioner User Manual

Model: CPC12PAP02

Overview	Safety Information	Features	Package Contents	Setup & Installation	Operation
		Maintenance	Troubleshooting	Specifications	

1. PRODUCT OVERVIEW

The CHiQ 12000BTU Portable Air Conditioner is a versatile 4-in-1 unit designed to provide optimal climate control for your living space. It offers cooling, ventilation, dehumidification, and a dedicated night mode for comfortable sleep. This manual provides detailed instructions for safe operation, installation, maintenance, and troubleshooting.



Figure 1: CHI Q Portable Air Conditioner and Remote Control. The unit is white and black, with air vents on the front and a digital display. A hand holds the white remote control, pointing it towards the unit.

2. SAFETY INFORMATION

Please read all safety warnings and instructions carefully before using this appliance to prevent injury or damage. Keep this manual for future reference.

General Safety Precautions:

- Ensure the power supply matches the voltage specified on the rating label.
- Do not operate the unit with a damaged cord or plug.
- Do not insert fingers or objects into the air inlet/outlet.
- Keep the unit at least 50 cm away from walls or other objects to ensure proper airflow.
- Do not place the unit on an uneven surface.
- Always unplug the unit before cleaning or servicing.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

Electrical Safety:

- Do not share the electrical outlet with other appliances.
- Do not use extension cords or adapters.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

3. PRODUCT FEATURES

The CHiQ Portable Air Conditioner is designed for efficiency and user comfort, offering multiple functionalities:

- **4-in-1 Functionality:** Cooling, Ventilation, Dehumidification, and Night Mode.
- **High Cooling Capacity:** 12000 BTU for effective cooling of residential spaces up to 80 square meters.
- **Powerful Airflow:** 360 m³/h airflow with an ultra-long distance of approximately 5 meters and a 120° wide-angle air supply.
- **Intelligent Sleep Mode:** Automatically adjusts temperature and fan speed for comfortable sleep, with a 24-hour timer.
- **Efficient Compressor:** Provides excellent cooling performance without the need for ice.
- **Portability:** Equipped with 360° rotating wheels for easy movement between rooms.

4 en 1

Climatización



Deshumidificación



Regeneración de aire



**Modo de reposo
inteligente**



Figure 2: The 4-in-1 functionality of the unit, including Cooling, Dehumidification, Air Regeneration (Ventilation), and Intelligent Sleep Mode.



Figure 3: Illustration showing the air volume of 360 m³/h, an ultra-long distance of 5 meters, and a 120° wide-angle air supply.

Modo de reposo inteligente Temporizador de 24 horas



Figure 4: Intelligent Sleep Mode with 24-hour timer, designed for quiet and comfortable overnight operation.

Climatización por compresor

Efecto de climatización excelente, sin necesidad de hielo



Figure 5: Illustration of the compressor, highlighting its role in providing excellent cooling without the need for ice.

Fácil de mover



Figure 6: Detail of the 360° rotating wheels, emphasizing the unit's easy portability.

4. PACKAGE CONTENTS

Upon unpacking, please ensure all the following items are present and in good condition:

- CHI Q Portable Air Conditioner Unit
- Remote Control
- Exhaust Hose
- Window Sealing Kit (includes window slider kit, foam seals, and exhaust hose adapter)
- Drain Hose
- User Manual (this document)



Figure 7: The portable air conditioner unit shown alongside its accessories, including the remote control, exhaust hose, and window installation kit components.

5. SETUP AND INSTALLATION

Proper installation is crucial for the efficient operation of your portable air conditioner. This unit is designed for window installation.

Step-by-Step Installation:

1. **Positioning the Unit:** Place the air conditioner on a flat, stable surface near a window. Ensure there is at least 50 cm of clear space around the unit for proper air circulation.
2. **Attaching the Exhaust Hose:**
 - Screw one end of the exhaust hose onto the exhaust port on the back of the air conditioner.
 - Attach the window adapter to the other end of the exhaust hose.
3. **Window Kit Installation:**
 - Open the window and place the adjustable window slider kit into the window opening. Extend the slider to fit the window width/height and secure it.

- Insert the window adapter of the exhaust hose into the opening of the window slider kit. Ensure a tight seal to prevent hot air from entering the room. Use the provided foam seals if necessary.

4. Drainage Setup (Dehumidification Mode):

- For continuous drainage in dehumidification mode, connect the drain hose to the continuous drain port at the back of the unit.
- Direct the other end of the drain hose into a suitable container or floor drain, ensuring it is lower than the unit's drain port for gravity flow.

5. **Power Connection:** Plug the power cord into a grounded electrical outlet.

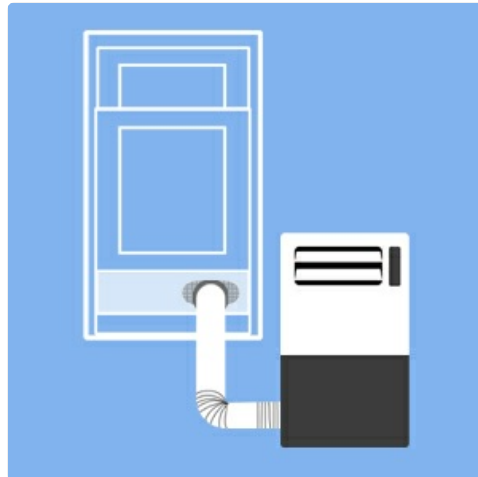


Figure 8: Schematic representation of the air conditioner connected to a window for exhaust, illustrating the window installation method.

6. OPERATING INSTRUCTIONS

Your CHiQ portable air conditioner can be operated using the control panel on the unit or the remote control.

Control Panel and Remote Control Functions:

Button/Indicator	Function
POWER	Turns the unit ON or OFF.
MODE	Cycles through Cooling, Fan (Ventilation), Dehumidify, and Sleep modes.
UP/DOWN (Temperature/Timer)	Adjusts the desired temperature or sets the timer duration.
SPEED	Adjusts fan speed (Low, Medium, High).
TIMER	Sets the auto-on or auto-off timer (up to 24 hours).
SLEEP	Activates the intelligent sleep mode for quiet operation and gradual temperature adjustment.
DISPLAY	Toggles the display light on/off.

Operating Modes:

- **Cooling Mode:** Select "Cool" mode. Set your desired temperature using the UP/DOWN buttons. The unit will cool the room to the set temperature.
- **Fan (Ventilation) Mode:** Select "Fan" mode. The unit will circulate air without cooling. Adjust fan speed as desired.

- **Dehumidify Mode:** Select "Dehumidify" mode. The unit will remove moisture from the air. Ensure the continuous drain hose is properly set up for this mode.
- **Sleep Mode:** Press the "Sleep" button. The unit will operate quietly and gradually increase the set temperature by 1°C after 1 hour, and another 1°C after 2 hours, maintaining this temperature for 6 hours before turning off.

7. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your air conditioner.

Cleaning the Air Filter:

The air filter should be cleaned every two weeks or more frequently depending on usage and air quality.

1. Unplug the air conditioner from the power outlet.
2. Locate the air filter panel (usually at the back or side of the unit).
3. Remove the filter.
4. Clean the filter using a vacuum cleaner to remove dust, or wash it with warm water (below 40°C) and a mild detergent.
5. Rinse the filter thoroughly and allow it to air dry completely before reinserting it into the unit.



Figure 9: Illustration of cleaning the air filter with a cloth, emphasizing the importance of regular maintenance.

Draining Water:

The unit has an internal water collection tank. When it's full, the unit will stop operating and display an error code (e.g., "FL").

- **Manual Drainage:** Place a shallow pan or tray under the drain port at the bottom rear of the unit. Remove the drain plug to allow water to flow out. Replace the plug once drained.
- **Continuous Drainage:** For continuous operation in high humidity or dehumidification mode, connect the provided drain hose to the continuous drain port and direct it to a floor drain or larger container.

Storage:

If storing the unit for an extended period:

- Drain all accumulated water completely.
- Clean the air filter.
- Unplug the power cord and coil it neatly.

- Store the unit in a dry, cool place, away from direct sunlight and extreme temperatures.

8. TROUBLESHOOTING

Before contacting customer service, please refer to the following table for common issues and their solutions.

Problem	Possible Cause	Solution
Unit does not turn on.	No power supply; Power cord not plugged in; Circuit breaker tripped; Water tank full.	Check power outlet; Plug in power cord firmly; Reset circuit breaker; Drain water tank.
Unit does not cool effectively.	Air filter clogged; Room too large; Doors/windows open; Exhaust hose not properly installed; Temperature setting too high.	Clean air filter; Ensure room size is within unit capacity; Close doors/windows; Check exhaust hose connection; Lower temperature setting.
Unit is noisy.	Unit not on a level surface; Air filter clogged; Foreign object inside.	Place unit on a flat surface; Clean air filter; Contact customer service if noise persists.
Water leakage.	Drain plug loose; Drain hose clogged or improperly connected.	Ensure drain plug is secure; Check drain hose for kinks or blockages and ensure proper connection.
Remote control not working.	Batteries dead or incorrectly inserted; Obstruction between remote and unit.	Replace batteries; Ensure correct polarity; Remove obstructions.

9. SPECIFICATIONS

Feature	Detail
Brand	CHiQ
Model Number	CPC12PAP02
Cooling Capacity	12000 BTU
Functions	Cooling, Ventilation, Dehumidification, Night Mode
Airflow Volume	360 m³/h
Recommended Coverage Area	Up to 80 square meters
Dimensions (L x W x H)	45.49 x 37.39 x 75.69 cm
Weight	38 kg
Power Source	Corded Electric
Controls	Remote Control, On-unit Panel
Installation Method	Window (Kit Included)

10. WARRANTY AND SUPPORT

CHiQ products are manufactured to the highest quality standards. For warranty information and customer support, please refer to the warranty card included in your package or visit the official CHiQ website. Please have your model number

(CPC12PAP02) and purchase date ready when contacting support.
For further assistance, you may visit the [CHiQ Brand Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question