

UGREEN 20288

UGREEN USB 3.0 Type-C Fast Charging and Data Transfer Cable (2M) - Model 20288 Instruction Manual

1. INTRODUCTION

Thank you for purchasing the UGREEN USB 3.0 Type-C Fast Charging and Data Transfer Cable. This manual provides essential information for the proper setup, operation, maintenance, and troubleshooting of your cable. Please read this manual thoroughly before use to ensure optimal performance and safety.

2. PRODUCT OVERVIEW

The UGREEN USB 3.0 Type-C cable is designed for high-speed data transfer and efficient fast charging. It features a durable nylon braided exterior and advanced internal protection for reliable performance.

Key Features:

- **USB 3.0 Super-Speed Data Sync:** Supports a maximum communication speed of 5Gbps (theoretical value), 10 times faster than USB 2.0. Transfer HD video in under 5 seconds. Note: USB 3.0 is also considered USB 3.1.
- **3A Fast Charging:** Compatible with Quick Charge 3.0/2.0, enabling fast charging up to 3A. For example, a Galaxy S9 can be fully charged in approximately 1.6 hours. Please use devices compatible with this USB cable.
- **Wide Compatibility:** Compatible with almost all USB-C devices, including Galaxy S21 Ultra, S20, S10 Plus, Note 9, S9, S9 Plus, S8, S8 Plus, Note 8, A51, A71, A5 2017, A8 2018, iPad Pro, PS5 Controller, Google Pixel 5, 4A, 3 XL, 2, 2 XL, Xiaomi Mi A2, A1, LG Velvet G7, V30, V20, G6, G5. Note: Not compatible with monitors or video output.
- **High-Quality Safety Protection:** Features a 56KΩ pull-up resistor to minimize internal cable resistance, enhancing safety and reliability with multiple protections against overvoltage, overheating, overcurrent, and short circuits.
- **Superior Durability:** Reinforced to withstand over 10,000 bends. The double-braided high-durability nylon prevents tangling and offers easy handling, combining functionality with design.

3. SETUP

The UGREEN USB 3.0 Type-C cable is designed for plug-and-play functionality. No special software or drivers are required for basic operation.

Connecting the Cable:

1. Identify the USB-A port on your power adapter, computer, or other host device.
2. Identify the USB-C port on your smartphone, tablet, or other compatible device.
3. Gently insert the USB-A end of the cable into the USB-A port on your host device.
4. Gently insert the USB-C end of the cable into the USB-C port on your compatible device.
5. Ensure both connections are firm and secure.

Caution: Before use, ensure there are no foreign objects in your mobile phone, charger, or cable connector. Do not use this product roughly. Forcefully pulling the plug may bend or deform the charging port.

4. OPERATING INSTRUCTIONS

Charging Your Device:

Connect the USB-A end of the cable to a compatible USB power adapter or a powered USB-A port on a computer. Connect the USB-C end to your device. The device should begin charging automatically. For fast charging, ensure both your power adapter and device support Quick Charge 3.0/2.0 or similar fast charging protocols and are compatible with 3A output.

3A急速充電

Galaxy S22に僅か2時間
で満充電



Image: Fast charging a smartphone with the UGREEN USB-C cable.

Transferring Data:

Connect the USB-A end of the cable to a USB 3.0 compatible port on your computer. Connect the USB-C end to your device. Your computer should recognize the device, allowing you to transfer files at speeds up to 5Gbps. The actual transfer speed may vary depending on your device, computer, and file types.

5Gbps

5Gbps超高速データ転送



10x

USB 2.0 より10倍速
さを向上します

■ USB 3.0

■ USB 2.0



Image: Illustrating 5Gbps super-speed data transfer capability.

Compatibility Examples:



Image: Examples of wide device compatibility for the UGREEN USB-C cable.

Using with Oculus Quest VR:

This cable is compatible with Oculus Quest VR headsets for charging and data transfer. Connect the USB-A end to your PC and the USB-C end to your Oculus Quest VR headset to facilitate data transfer or charging during use.

Oculus Quest VRも対応

さまざまなシナリオに適用可能



Image: UGREEN USB-C cable compatible with Oculus Quest VR.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your UGREEN USB 3.0 Type-C cable.

Cleaning:

- Disconnect the cable from all devices and power sources before cleaning.

- Use a soft, dry, lint-free cloth to wipe the cable and connectors.
- Avoid using harsh chemicals, solvents, or abrasive cleaners, as these can damage the cable's materials.

Storage:

- Store the cable in a cool, dry place away from direct sunlight and extreme temperatures.
- Avoid tightly coiling or bending the cable at sharp angles, as this can stress the internal wires and outer braiding.
- Use cable ties or wraps to keep the cable neatly organized and prevent tangling.



Image: Illustrating the superior durability and tangle-free design of the nylon braided cable.

6. TROUBLESHOOTING

If you encounter issues with your UGREEN USB 3.0 Type-C cable, please refer to the following common solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Device not charging	Loose connection, incompatible charger, faulty power source, dirty port.	Ensure cable is securely connected at both ends. Try a different power adapter or USB port. Clean device's USB-C port and cable connectors. Verify charger output is sufficient for your device.
Slow charging speed	Charger does not support fast charging, device does not support fast charging, background apps consuming power.	Use a fast-charging compatible power adapter (e.g., Quick Charge 3.0/2.0). Ensure your device supports fast charging. Close unnecessary background applications.
Data transfer not working or slow	Loose connection, incorrect USB port (e.g., USB 2.0 instead of USB 3.0), device not in data transfer mode.	Check connections. Ensure you are using a USB 3.0 compatible port on your computer. On your device, select 'File Transfer' or 'MTP' mode when prompted. Restart both devices.
Cable appears damaged	Physical stress, improper handling.	Discontinue use immediately. Contact UGREEN support for warranty information. Avoid rough handling and sharp bends.

優れた内部保護

56K Ω 抵抗とマルチプロテクション



変動する電圧



安定した電圧

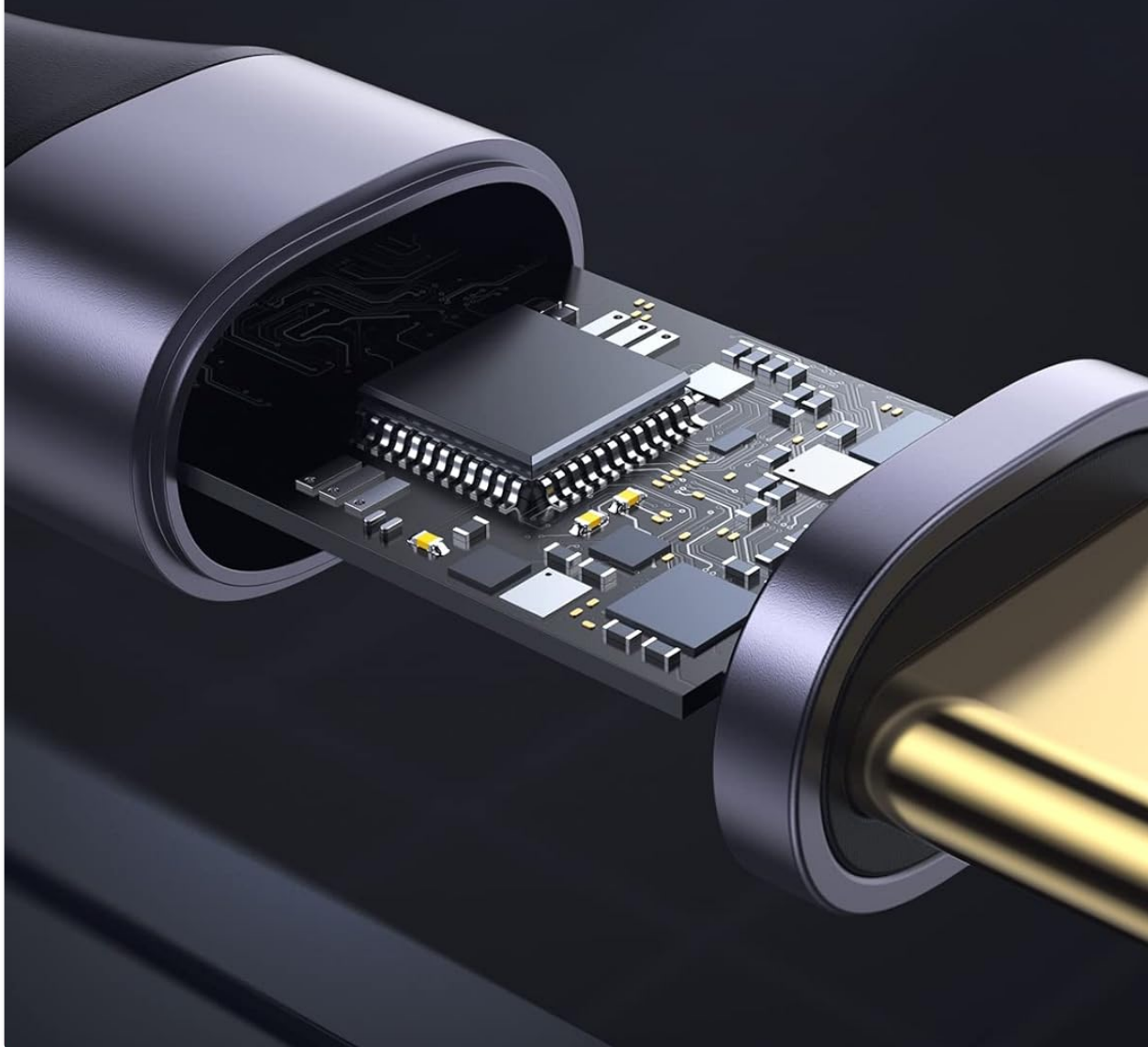


Image: Internal safety protection with 56K Ω resistor.

7. SPECIFICATIONS

Feature	Detail
Brand	UGREEN
Model Number	20288

Feature	Detail
Product Dimensions	22.35 x 15.75 x 1.27 cm
Item Weight	30 g
Color	Black
Connector Type	USB 3.0 (USB-A), USB Type-C
Cable Type	USB
Data Transfer Speed	Up to 5Gbps (USB 3.0)
Charging Output	Up to 3A (Quick Charge 3.0/2.0 compatible)
Wattage	18 W
Special Feature	Fast Charging, Data Transfer, Nylon Braided, 56KΩ Resistor
Compatible Devices	PC, PS5, Oculus Quest, Smartphones, Tablets (USB-C enabled)

8. WARRANTY AND SUPPORT

24-Month Warranty:

Products purchased from our store come with a 24-month warranty service. The warranty is valid from the date of purchase for 24 months. This warranty covers manufacturing defects and issues arising from normal use. *Note: Intentional damage by the customer or a third party, or damage resulting from improper use or unauthorized modification, will void the warranty.*

Customer Support:

For any questions, concerns, or warranty claims, please contact UGREEN customer support through the retailer where you purchased the product or visit the official UGREEN website for contact information.

9. PRODUCT VIDEOS

Watch the official product video for more information on the UGREEN USB Type-C cable.

Your browser does not support the video tag.

Video: UGREEN USB Type-C Cable Overview. This video demonstrates the features and functionality of the UGREEN USB Type-C cable, including its design, charging capabilities, and data transfer.