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Model: BS-008N | Brand: HIEMEY

1. PRODUCT OVERVIEW

The HIEMEY BS-008N Glass Crystal Passage Door Knob is designed for interior doors where a locking mechanism is not required. This knob set allows the door to latch and unlatch by turning the knobs, providing easy access between rooms. Its diamond-shaped clear glass crystal design with a satin brass finish offers an elegant aesthetic.



Figure 1: Complete HIEMEY BS-008N Glass Crystal Passage Door Knob assembly, showcasing the crystal knob, square satin brass rosette, and latch mechanism.

2. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- 2 x Glass Crystal Knobs with Satin Brass Rosettes
- 1 x Adjustable Latch Mechanism
- 1 x Strike Plate
- 1 x Spindle
- Installation Screws
- Hex Key
- Installation Instructions and Punch Template



Figure 2: All components included in the HIEMEY BS-008N Glass Crystal Passage Door Knob package, laid out for inspection.

3. SPECIFICATIONS

Feature	Detail
Model Number	BS-008N

Function	Passage (Non-locking)
Material	Brass, Crystal, Glass
Color/Finish	Satin Brass
Product Dimensions	2.52"L x 2.52"W
Adjustable Backset	60mm (2-3/8") or 70mm (2-3/4")
Door Thickness Compatibility	35mm to 45mm (1-3/8" to 1-3/4")
Item Weight	1.87 pounds
Hand Orientation	Ambidextrous

DIMENSION

PASSAGE DOOR KNOB



FITS STANDARD DOOR

KNOB SIZE

STRIKE PLATE



Figure 3: Detailed dimensions for the HIEMEY BS-008N Passage Door Knob, including knob size, rosette, and strike plate measurements.



ADJUSTABLE LATCH



Figure 4: Illustration of the adjustable latch mechanism, showing settings for 2-3/8" (60mm) and 2-3/4" (70mm) backsets.

4. SETUP & INSTALLATION

The HIEMEY BS-008N door knob set is designed for straightforward installation, whether replacing an existing knob or installing on a new door. A punch template and detailed instructions are included in the package to guide you through the process.

Key Installation Steps:

1. **Prepare the Door:** Ensure your door has the correct bore holes and that the door thickness is between 35mm to 45mm (1-3/8" to 1-3/4").
2. **Adjust the Latch:** The latch mechanism is adjustable for backsets of 60mm (2-3/8") or 70mm (2-3/4"). Adjust the latch to match your door's backset.
3. **Install the Latch:** Insert the latch into the door edge and secure it with screws.
4. **Install the Knobs:** Assemble the crystal knobs and rosettes, ensuring the spindle passes through the latch

mechanism. Secure the knobs to the door using the provided screws and hex key.

5. **Install the Strike Plate:** Attach the strike plate to the door frame, aligning it with the latch bolt.

For a visual guide and detailed steps, please refer to the included installation instructions and template.

Your browser does not support the video tag.

Video 1: Official HIEMEY video demonstrating the installation process and features of the Diamond Glass Door Knobs, including the adjustable backset and overall assembly.

5. OPERATING INSTRUCTIONS

The HIEMEY BS-008N is a passage function door knob. This means it is designed for doors that do not require a locking mechanism, such as hallway doors, closet doors, or pantry doors. The knobs will turn freely from both sides, operating the latch to open and close the door.

Basic Operation:

- To open the door, simply turn either crystal knob in either direction. The latch bolt will retract, allowing the door to open.
- To close the door, push the door shut. The spring-loaded latch bolt will automatically retract when it meets the strike plate and then extend into the strike plate hole, securing the door in the closed position.

Your browser does not support the video tag.

Video 2: Official HIEMEY video showcasing the functionality and various finishes of the Crystal Door Knobs, demonstrating the smooth operation of the passage function.

6. MAINTENANCE

To ensure the longevity and appearance of your HIEMEY Glass Crystal Passage Door Knob, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, damp cloth to wipe down the crystal knobs and brass rosettes. Avoid abrasive cleaners, harsh chemicals, or solvents, as these can damage the finish and crystal.
- **Lubrication:** Periodically, a small amount of silicone-based lubricant can be applied to the latch mechanism to ensure smooth operation. Do not use oil-based lubricants, as they can attract dust and debris.
- **Tightening:** Over time, screws may loosen. Periodically check and gently tighten any loose screws on the rosettes or strike plate to maintain stability.

7. TROUBLESHOOTING

If you encounter any issues with your HIEMEY BS-008N door knob, consider the following common troubleshooting steps:

- **Knob is Loose:** Check the set screws on the knob and the mounting screws on the rosette. Tighten them gently with the provided hex key or a screwdriver.
- **Latch Not Retracting/Extending Smoothly:** Ensure the latch mechanism is properly aligned within the door bore. Apply a small amount of silicone lubricant to the moving parts of the latch. Check for any obstructions in the door frame's strike plate opening.
- **Door Not Latching:** Verify that the strike plate on the door frame is correctly aligned with the latch bolt. Adjust the strike plate position if necessary.
- **Difficulty Turning Knob:** Ensure no debris is obstructing the mechanism. If the issue persists after lubrication and

checking for obstructions, the internal mechanism may require inspection.

If these steps do not resolve the issue, please contact customer support for further assistance.

8. WARRANTY & SUPPORT

HIEMEY is committed to providing high-quality products and customer satisfaction. Your HIEMEY BS-008N Glass Crystal Passage Door Knob is covered by our standard product warranty. For specific warranty details, please refer to the documentation included with your purchase or contact our customer service.

Customer Support: If you encounter any problems or have questions regarding your product, please do not hesitate to contact us. We aim to reply to all inquiries within 24 hours.

Contact information can typically be found on our official website or through your purchase platform.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question