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JBL Charge 5

JBL Charge 5 Portable Bluetooth Speaker User Manual

1. Introduction

The JBL Charge 5 is a portable Bluetooth speaker designed to deliver robust audio performance. It features an optimized long excursion driver, a separate tweeter, and dual passive bass radiators for clear sound. The device offers up to 20 hours of playtime and includes a built-in power bank for charging external devices. With an IP67 rating, the Charge 5 is waterproof and dustproof, suitable for various environments. It also supports PartyBoost, allowing connection with other compatible JBL speakers for synchronized audio.



Image: JBL Charge 5 Portable Bluetooth Speaker in Red

2. What's in the Box

- 1 x JBL Charge 5 Speaker

- 1 x Type-C to Type-A Charging Cable
- Quick Start Guide
- Safety Sheet
- Warranty Card

3. Product Overview

3.1. Components



Image: Internal components of JBL Charge 5 showing racetrack-shaped driver, tweeter, and dual passive radiators.

The JBL Charge 5 features an optimized long excursion driver, a separate tweeter, and dual passive bass radiators for enhanced audio output.

3.2. Control Panel



Image: Top control panel of JBL Charge 5 with power, Bluetooth, volume, and PartyBoost buttons.

The top panel includes buttons for power, Bluetooth pairing, volume control, and PartyBoost activation.

3.3. Rear Ports



Image: Rear panel of JBL Charge 5 showing USB-C charging input and USB-A power bank output ports.

The rear panel houses the USB-C port for charging the speaker and a USB-A port for using the speaker as a power bank.

4. Setup

4.1. Charging the Speaker

Before initial use, fully charge the JBL Charge 5. Connect the provided Type-C to Type-A charging cable to the USB-C port on the speaker and a compatible power adapter (not included). A full charge takes approximately 4 hours. The battery capacity is 7500 mAh, providing up to 20 hours of playtime.

4.2. Power On/Off

- To power on, press the **Power button** once.
- To power off, press and hold the **Power button** until the indicator lights turn off.

4.3. Bluetooth Pairing

1. Turn on the JBL Charge 5.
2. Press the **Bluetooth button** on the speaker. The Bluetooth indicator will flash, indicating it is in pairing mode.
3. On your device (smartphone, tablet, laptop), enable Bluetooth and search for available devices.
4. Select "JBL Charge 5" from the list of devices. Once connected, the Bluetooth indicator will remain solid.
5. The speaker can connect to up to two devices simultaneously.

5. Operating Instructions

5.1. Basic Controls

- **Volume Up:** Press the **+ button**.
- **Volume Down:** Press the **- button**.
- **Play/Pause:** Press the **Play/Pause button** (triangle icon).
- **Skip Track:** Double-press the **Play/Pause button** to skip to the next track.

5.2. PartyBoost Functionality

PartyBoost allows you to connect multiple JBL PartyBoost-enabled speakers together for a synchronized audio experience. To activate:

1. Ensure both JBL PartyBoost-enabled speakers are powered on.
2. Press the **PartyBoost button** on both speakers. They will automatically connect.

5.3. Powerbank Feature

The JBL Charge 5 can be used to charge external devices such as smartphones or tablets.



Image: JBL Charge 5 speaker connected via USB to charge a smartphone.

To use the power bank:

1. Open the protective flap on the rear of the speaker.
2. Connect your device to the USB-A port using a compatible charging cable.
3. The speaker will begin charging your device automatically.

6. Maintenance

6.1. Waterproof and Dustproof (IP67)



Image: JBL Charge 5 speaker being splashed with water, demonstrating its IP67 waterproof rating.

The JBL Charge 5 is rated IP67, meaning it is protected against dust ingress and can withstand immersion in water up to 1 meter for 30 minutes. Ensure the protective flap covering the charging ports is securely closed before exposing the speaker to water or dust.

6.2. Cleaning

To clean the speaker, use a soft, damp cloth. Avoid using harsh chemicals or abrasive materials, as these can damage the speaker's finish or components. If exposed to saltwater, rinse thoroughly with fresh water and allow to air dry completely before charging or using.

6.3. Battery Care

To prolong battery life:

- Avoid fully discharging the battery frequently.
- Store the speaker in a cool, dry place when not in use for extended periods.
- Charge the speaker at least once every three months to maintain battery health.

7. Troubleshooting

If you encounter issues with your JBL Charge 5, consider the following:

- **No Power:** Ensure the speaker is charged. Connect it to a power source and allow it to charge for a few minutes before attempting to power on.
- **No Sound:** Check the volume levels on both the speaker and your connected device. Ensure the device is properly paired via Bluetooth.
- **Bluetooth Connection Issues:** Try unpairing and re-pairing the speaker with your device. Ensure no other devices are interfering with the Bluetooth signal. Move the speaker closer to your device.
- **Poor Sound Quality:** Ensure the speaker is not obstructed. Try adjusting the equalizer settings via the JBL Portable app if available.
- **PartyBoost Not Working:** Ensure both speakers are PartyBoost-enabled and that the PartyBoost button is pressed on both units.

For more detailed troubleshooting, refer to the official JBL support resources or the User Guide PDF available online.

8. Specifications

Feature	Specification
Brand	JBL
Model Name	JBL Charge 5
Speaker Type	Portable Bluetooth Speakers
Connectivity Technology	Bluetooth
Wireless Communication Technology	Bluetooth
Bluetooth Range	10 Meters
Power Source	Battery Powered
Battery Type	1 Lithium Polymer battery (included)
Battery Capacity	7500 mAh
Charging Time	4 Hours
Playtime	Up to 20 hours
Speaker Maximum Output Power	40 Watts
Frequency Response	60Hz – 20kHz
Signal-to-Noise Ratio	80 dB

Feature	Specification
Water Resistance Level	Waterproof (IP67)
Dust Resistance Level	Dustproof (IP67)
Product Dimensions	3.67"D x 8.7"W x 3.76"H
Item Weight	2.11 Pounds
Material	Plastic
Control Method	App
UPC	050036380232

9. Warranty and Support

The JBL Charge 5 comes with a Limited Warranty. Please refer to the included Warranty Card in your product packaging for specific terms and conditions. For additional support, including user guides and troubleshooting tips, visit the official JBL support website.
You can also find the User Guide (PDF) here and a Troubleshooting Guide (PDF) here.

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