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Sunbeam 2143664

Sunbeam Polyester Wi-Fi Connected Mattress Pad Instruction Manual

Brand: Sunbeam | Model: 2143664

PRODUCT OVERVIEW

The Sunbeam Wi-Fi Connected Restful Quilted Electric Heated Mattress Pad provides customizable warmth for a comfortable night's sleep. It features smart control options via the Sunbeam app, voice assistants, or the wired digital controller. Designed for ease of use and safety, this mattress pad offers 10 heat settings and a selectable auto shut-off feature. Its soft, quilted polyester top ensures comfort, and the built-in skirt fits mattresses up to 16 inches deep.



Image: The Sunbeam Wi-Fi Connected Heated Mattress Pad, showing the mattress pad itself, the digital controller, and a smartphone displaying the control app.

POLYESTER TOP

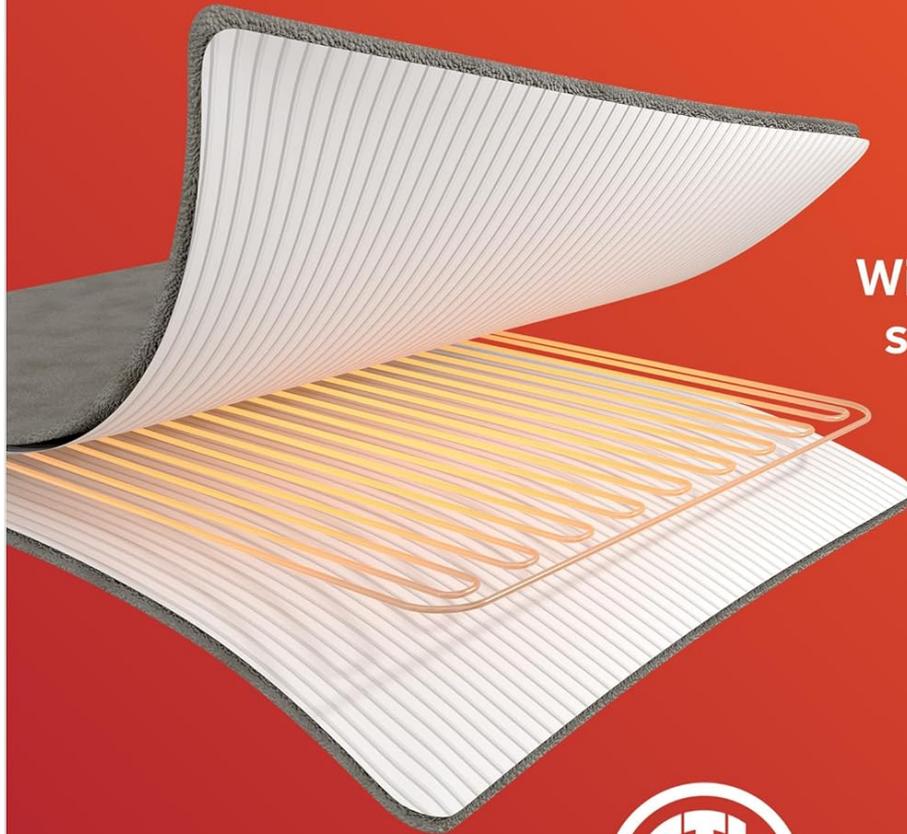
Comfortable filling, Noiseless



VERTICAL QUILTED DESIGN

Image: A close-up view of the Sunbeam heated mattress pad, highlighting its comfortable polyester top and vertical quilted design.

SUNBEAM ADVANTAGE



Wire technology that senses & adjusts for continuous heat & safe operation



Image: A diagram showcasing Sunbeam's advanced wire technology, which senses and adjusts for continuous heat and safe operation, accompanied by the ETL certification logo.

SETUP INSTRUCTIONS

1. **Unpack:** Carefully remove the mattress pad and all components from the packaging.
2. **Placement:** Lay the mattress pad flat on your mattress, ensuring it is centered and smooth. The built-in skirt will help secure it to mattresses up to 16 inches deep.
3. **Connect Controller:** Locate the connection port on the mattress pad and securely plug in the wired digital controller. Ensure the connection is firm.
4. **Power Connection:** Plug the power cord from the controller into a standard 120V AC electrical outlet. Do not use with extension cords or power strips.
5. **Initial Test:** Turn on the controller and select a low heat setting to ensure proper operation.



Image: A white Sunbeam heated mattress pad properly fitted onto a bed, ready for use.

OPERATING INSTRUCTIONS

Your Sunbeam Wi-Fi Connected Mattress Pad offers multiple ways to control your comfort:

1. Using the Digital Display Controller

The wired digital controller allows direct control over heat settings and auto-off timer. It features dual controls for King and Queen sizes, allowing independent temperature settings for each side of the bed.

- **Power On/Off:** Press the power button to turn the unit on or off.
- **Adjust Heat:** Use the '+' and '-' buttons to select from 10 heat settings.
- **Preheat:** Press the 'PRE' button to quickly preheat your bed.
- **Auto Shut-Off:** The controller features a 1 to 10-hour selectable auto shut-off for peace of mind.

Sunbeam

RESTFUL QUILTED CONNECTED

Heated Mattress Pad



DUAL CONTROL

Independent control for each side of the bed

Image: Close-up of the Sunbeam digital controller, highlighting its dual control feature for independent heat settings on each side of the bed.

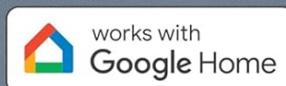
DIGITAL DISPLAY CONTROLLER

After 30 seconds screen dims to 10% of full brightness



3 ways to control

- Sunbeam® app
- Digital controller
- Voice assistants



**10 HOUR
SELECTABLE
AUTO-OFF IN APP**



**10 HEAT
SETTINGS**



**ENERGY
EFFICIENT**



**EVEN HEAT
DISTRIBUTION**

Image: An infographic illustrating the three control methods: Sunbeam app, digital controller, and voice assistants (Google Home, Alexa).

2. Using the Sunbeam App

For ultimate convenience, control your mattress pad from anywhere using the Sunbeam app. Download the app from your device's app store and follow the in-app instructions to pair your mattress pad.

- **Remote Control:** Adjust heat settings, preheat, and set timers directly from your smartphone.
- **Scheduling:** Create custom schedules for your mattress pad to turn on and off automatically, ensuring your bed is warm when you need it.
- **Adjustable Auto-Off Timer:** Set the auto-off timer for up to 24 hours via the app.

Your browser does not support the video tag.

Video: An official Sunbeam video demonstrating the features of the Wi-Fi Connected Heated Mattress Pad, including app control, heat settings, and auto-off timer. This video highlights the convenience of controlling the mattress pad remotely.

3. Voice Control

Integrate your Sunbeam mattress pad with compatible voice assistants like Google Home and Amazon Alexa for hands-free

control. Follow the instructions in the Sunbeam app to link your device to your preferred voice assistant.

- **Voice Commands:** Use simple voice commands to turn the mattress pad on/off, adjust heat levels, or check its status.

MAINTENANCE AND CARE

Proper care ensures the longevity and performance of your Sunbeam Heated Mattress Pad.

- **Before Washing:** Always detach the controller from the mattress pad before washing. Ensure the power cord is unplugged from the wall outlet.
- **Machine Wash:** The mattress pad is machine washable. Use a gentle cycle with cold water. Do not bleach.
- **Drying:** The mattress pad is dryer safe. Tumble dry on low heat or hang dry. Ensure it is completely dry before reconnecting the controller and using.
- **Storage:** When not in use, store the mattress pad neatly folded in a cool, dry place.

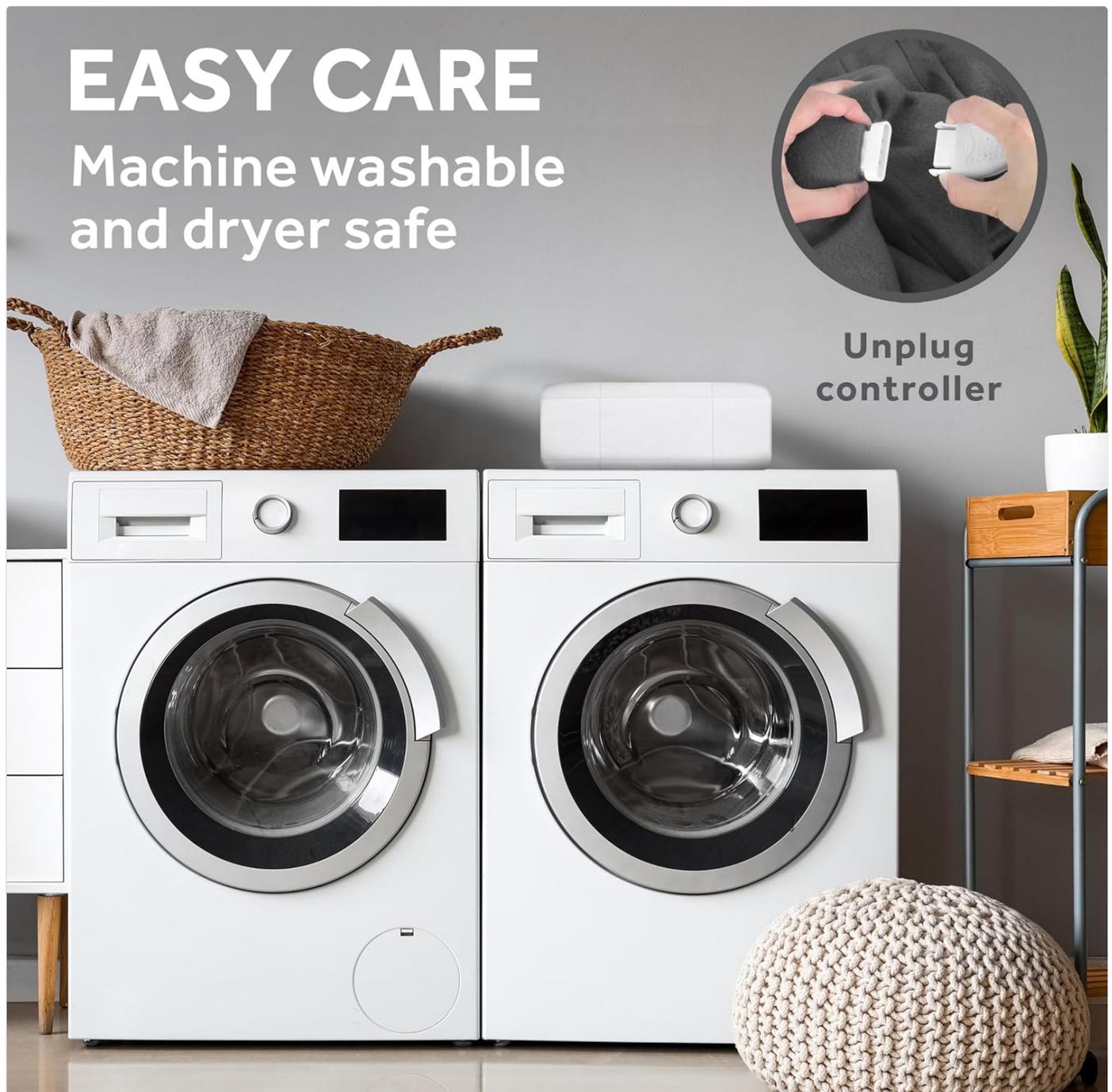


Image: A laundry room scene illustrating the easy care instructions for the mattress pad, emphasizing that it is machine washable and dryer safe after unplugging the controller.

TROUBLESHOOTING

If you experience issues with your Sunbeam Heated Mattress Pad, please refer to the following common solutions:

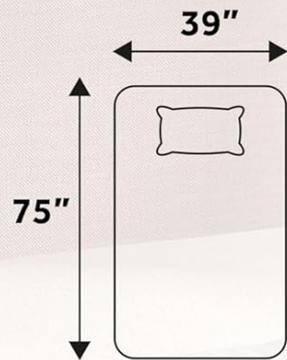
- **No Heat/Power:**
 - Ensure the power cord is securely plugged into a working electrical outlet.
 - Check that the controller is firmly connected to the mattress pad.
 - Verify that the power button on the controller or app is turned on.
- **Uneven Heat:**
 - Ensure the mattress pad is spread evenly on the bed without folds or creases.
 - The advanced wire technology senses and adjusts for continuous heat distribution. Allow some time for the heat to spread.
- **App Connectivity Issues:**
 - Ensure your Wi-Fi network is active and the mattress pad is within range.
 - Restart your Wi-Fi router and the Sunbeam app.
 - Refer to the Sunbeam app's help section for specific pairing and troubleshooting steps.

For more detailed troubleshooting or persistent issues, please consult the official User Guide PDF linked in the Support section.

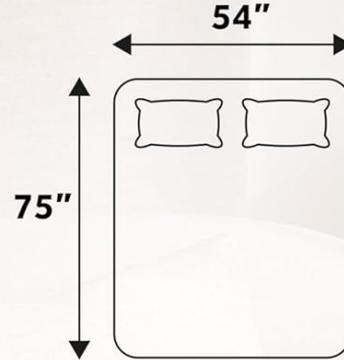
SPECIFICATIONS

Feature	Detail
Brand	Sunbeam
Model Name	Heated Mattress Pad
Item Model Number	2143664
Size	King (80 x 76 x 16 inches)
Material	100% Polyester
Heat Settings	10
Auto Shut-Off	1 to 10-hour selectable (up to 24 hours via app)
Control Method	Wi-Fi Connected (App), Voice Assistant (Google Home, Alexa), Wired Digital Controller
Care Instructions	Machine Wash, Hang Dry
Item Weight	4 pounds

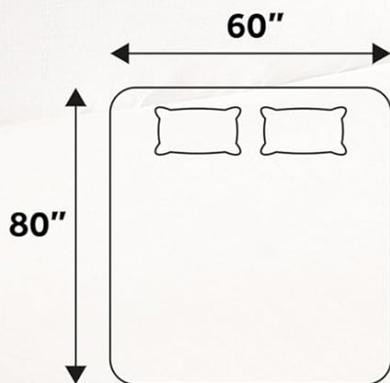
MATTRESS PAD SIZES



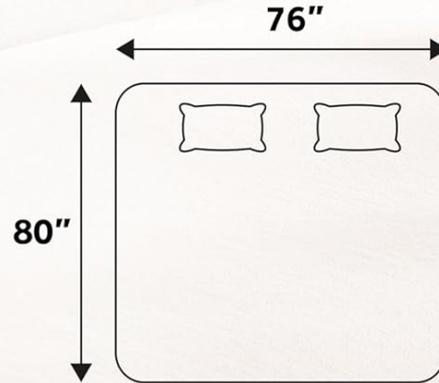
TWIN



FULL



QUEEN



KING

Image: A diagram illustrating the standard dimensions for Twin, Full, Queen, and King size mattress pads.

WARRANTY AND SUPPORT

Sunbeam stands behind the quality of its products.

- **Warranty:** This product comes with a limited 5-year warranty. Please retain your proof of purchase for warranty claims.
- **User Guide:** For comprehensive information, detailed instructions, and safety guidelines, please refer to the official User Guide. You can download the PDF version [here](#).
- **Contact Support:** For further assistance, visit the official Sunbeam website or contact their customer service.

