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› SortWise 2-Tier Slide Out Cabinet Organizer User Manual

SortWise SW-POCS-2T-212219

SortWise 2-Tier Slide Out Cabinet Organizer User Manual

Model: SW-POCS-2T-212219

INTRODUCTION

This manual provides detailed instructions for the assembly, installation, operation, and maintenance of your SortWise 2-Tier Slide Out Cabinet Organizer. Please read this manual thoroughly before installation and retain it for future reference. The SortWise 2-Tier Slide Out Cabinet Organizer is designed to maximize storage space and improve accessibility within kitchen, pantry, bathroom, and laundry room cabinets. Its heavy-duty chrome finish and smooth-gliding mechanism ensure durability and ease of use.



Image: The SortWise 2-Tier Slide Out Cabinet Organizer, showcasing its two-tier design and chrome finish.

PRODUCT SPECIFICATIONS

Feature	Detail
Model Number	SW-POCS-2T-212219
Dimensions (Depth x Width x Height)	56 cm x 52.7 cm x 46.5 cm (22.06 in x 20.75 in x 18.31 in)
Material	Iron with Chrome Finish
Weight	17 kg (37.48 lbs)
Load Capacity (Bottom Tier)	Approximately 15 kg (33 lbs)
Load Capacity (Upper Tier)	Approximately 13 kg (28.6 lbs)
Mounting Type	Bottom Mount
Special Features	Portable, Smooth Ball Bearing Glides

Feature	Detail
Usage	Kitchen, Pantry, Bathroom, Laundry Room Cabinets

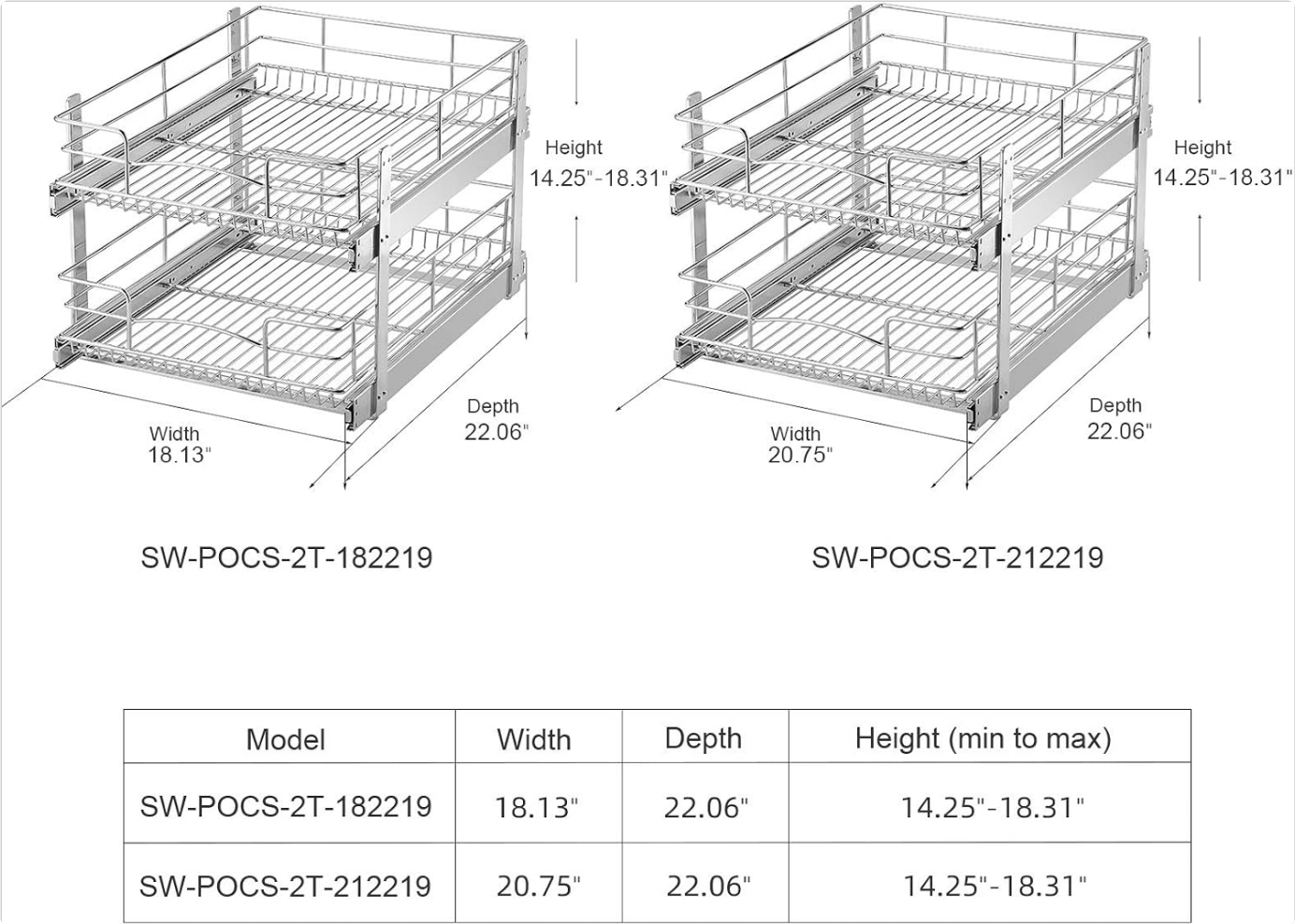


Image: Technical drawing illustrating the dimensions of the SortWise 2-Tier Slide Out Cabinet Organizer, specifically highlighting the width, depth, and height for models SW-POCS-2T-182219 and SW-POCS-2T-212219.

SETUP AND INSTALLATION

1. Before You Begin: Measure Your Cabinet

Accurate measurement of your cabinet's interior is crucial for proper fit and function. Measure the inside width (W), depth (D), and height (H) of your cabinet opening. Ensure to account for any obstructions such as door hinges, plumbing, or other internal structures.

- The inside width and depth of the cabinet should be at least 2 inches (approx. 5 cm) longer than the product's dimensions to allow for clearance and smooth operation.
- The recommended height clearance from the top of the product to the cabinet top is 4 inches (approx. 10 cm).

(2)

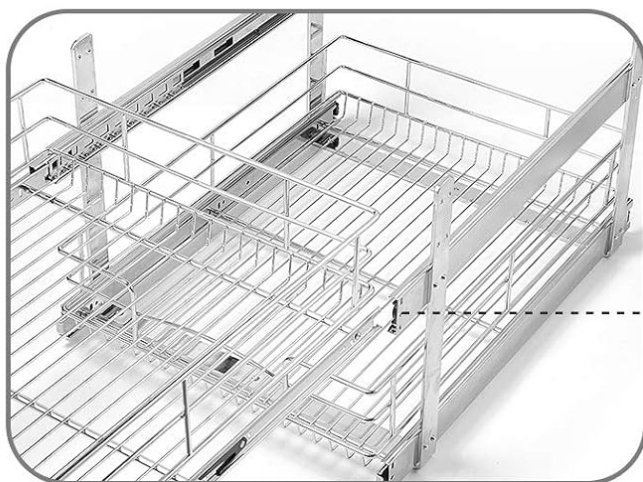
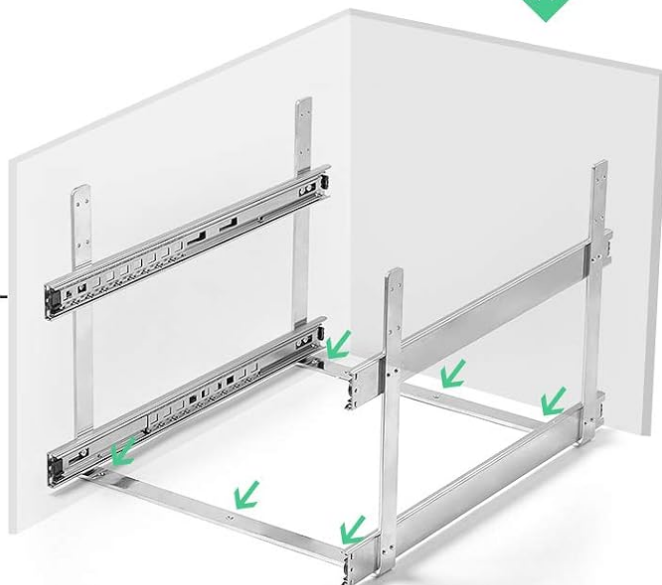


Image: Diagram illustrating how to measure the inside dimensions (Width, Depth, Height) of a cabinet to ensure proper fit for the pull-out organizer.

2. Package Contents

Verify all components are present before beginning assembly. The package should include:

- 2 x Wire Baskets (Upper and Lower)
- 2 x Side Frames with Integrated Glides
- 1 x Base Frame
- Mounting Screws (M5*10, ST4*16)
- Instruction Guide (this document)

3. Assembly Steps

Follow these steps for assembly:

1. **Attach Glides to Baskets (Step 1):** Carefully separate the inner sliding rail from the main glide assembly. Align the inner rail with the designated slots on the side of each wire basket. Secure using the provided M5*10 screws. Ensure the glides are oriented correctly for smooth extension.

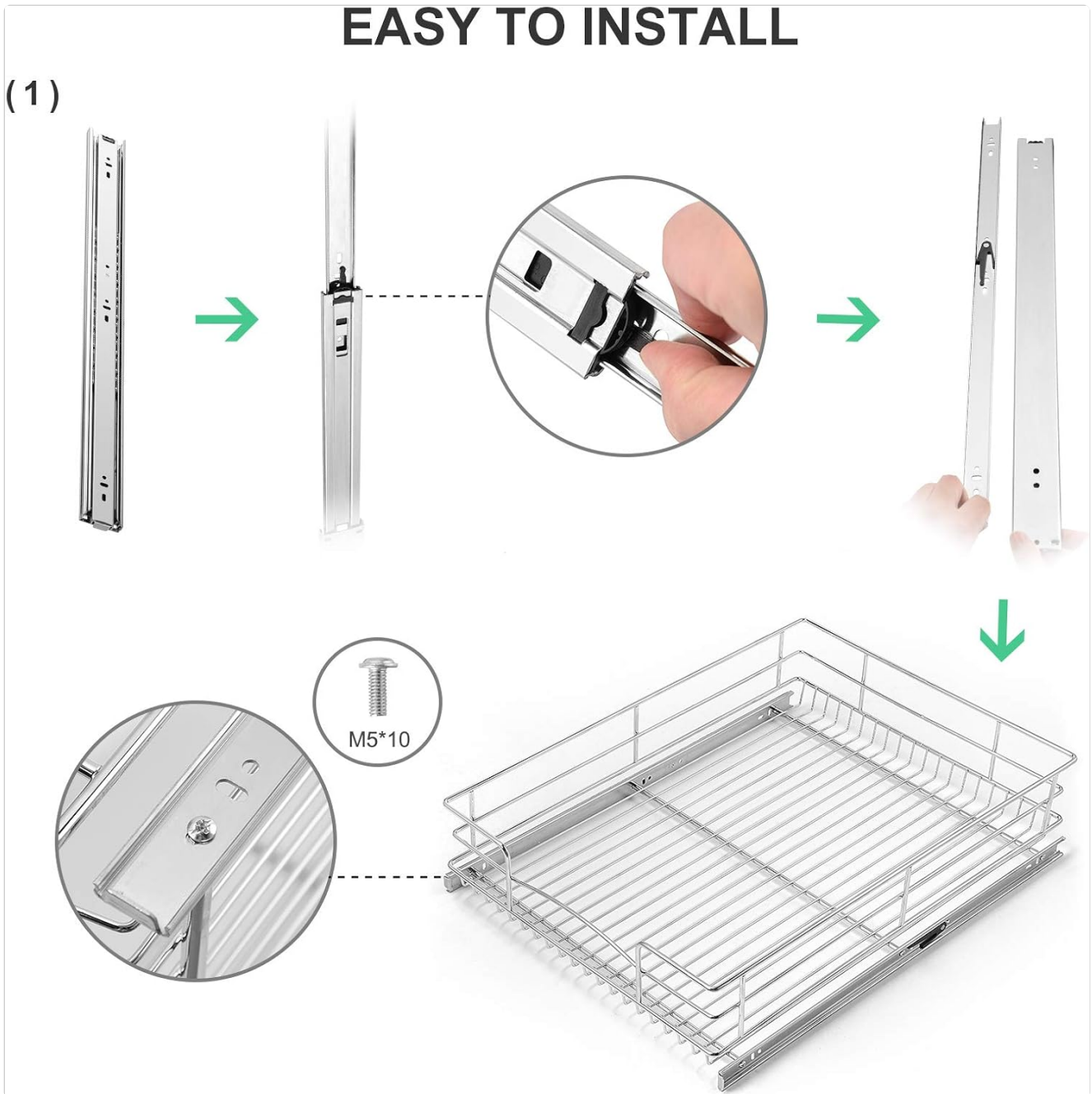


*Image: Visual guide for the first assembly step, showing how to detach the inner sliding rail and attach it to the wire basket using M5*10 screws.*

2. Assemble Frame and Install in Cabinet (Step 2):

- Connect the side frames to the base frame to form the main structure.
- Position the assembled frame inside your cabinet. Ensure it is centered and aligned as desired.
- Using a drill and the provided ST4*16 screws, secure the base frame to the bottom of the cabinet. Make sure the frame is level and firmly attached.
- Once the frame is secured, slide the assembled baskets (with their attached inner rails) into the main glide assemblies on the side frames. Listen for a click to confirm they are properly engaged.

CHOOSING THE CORRECT SIZE

Make sure to correctly measure your cabinet's opening (inside dimensions)



- The inside width and depth of the cabinet should be at least 2" longer than the product, and the height is recommended to be 4" from the top of the product.
- Double check that the product is within your measurements and don't forget to take into account any obstructions (plumbing, hinges, etc.)

*Image: Visual guide for the second assembly step, demonstrating how to assemble the main frame, secure it to the cabinet floor with ST4*16 screws, and then slide the baskets onto the glides.*

OPERATION

The SortWise 2-Tier Slide Out Cabinet Organizer is designed for simple and efficient use.

- **Loading:** Place items evenly distributed within each basket. Avoid overloading, adhering to the maximum load capacities: 15 kg (bottom tier) and 13 kg (upper tier).
- **Sliding Mechanism:** Gently pull the front of the basket to slide it out. The industrial-grade ball bearing glide system ensures smooth and quiet operation. Push the basket back into the cabinet until it is fully recessed.
- **Independent Operation:** Both tiers operate independently, allowing access to either basket without disturbing the other.

DUAL PULL OUT CABINET SHELF



Image: The SortWise 2-Tier Slide Out Cabinet Organizer installed in a kitchen cabinet, demonstrating its dual pull-out functionality with kitchenware stored inside.

MAINTENANCE

Regular maintenance will ensure the longevity and smooth operation of your cabinet organizer.

- **Cleaning:** Wipe down the chrome finish with a soft, damp cloth. For stubborn dirt, use a mild soap solution and dry thoroughly immediately to prevent water spots or rust. Avoid abrasive cleaners or scouring pads, which can damage the finish.
- **Glide Lubrication:** Periodically check the ball bearing glides for smooth movement. If they become stiff or noisy, apply a small amount of silicone-based lubricant to the rails. Do not use oil-based lubricants as they can attract dust and debris.
- **Fastener Check:** Every few months, check all screws and fasteners to ensure they are tight. Re-tighten if necessary to maintain stability.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Organizer does not slide smoothly.	- Glides are dirty or dry. - Baskets are overloaded or unevenly loaded. - Rails are misaligned.	- Clean and lubricate glides with silicone spray. - Reduce load and redistribute weight evenly. - Check installation; ensure frame is level and rails are parallel.
Organizer feels wobbly or unstable.	- Mounting screws are loose. - Improper installation on an uneven surface.	- Tighten all mounting screws. - Ensure the cabinet floor is level before installation. Add shims if necessary.
Baskets do not fully engage with glides.	- Baskets not properly clicked into place. - Obstruction in the glide path.	- Ensure baskets are pushed firmly until a click is heard. - Check for debris or bent parts in the glide mechanism.

WARRANTY INFORMATION

The product specifications indicate "Warranty Description: no". Please refer to your point of purchase or the SortWise official website for any available warranty details or return policies.

CUSTOMER SUPPORT

For further assistance, questions, or to report issues not covered in this manual, please contact SortWise customer support through their official website or the retailer from whom you purchased the product.
Visit the official SortWise Store: [SortWise Store on Amazon.ca](#)

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question