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> Toshiba AEW-9790SUP 10 kg Top Load Automatic Washing Machine Instruction Manual

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Model: AEW-9790SUP

1. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using the appliance. Keep this manual for future reference. Failure to follow these instructions may result in property damage or personal injury.

- Ensure the washing machine is properly grounded before use.
- Do not allow children to play with or operate the appliance. The machine is equipped with a **Child Protection Feature**.
- Do not wash items that are soiled with flammable liquids.
- Always unplug the machine from the power outlet before cleaning or performing any maintenance.
- Do not install or store the appliance where it will be exposed to temperatures below freezing or weather conditions.

2. PRODUCT OVERVIEW

The Toshiba AEW-9790SUP is a 10 kg top-load automatic washing machine designed for residential use. It features a smart computer system for full operational control and is constructed from high-quality, rust-resistant materials.



Image 2.1: Front view of the Toshiba AEW-9790SUP 10 kg Top Load Automatic Washing Machine.

Key Features:

- **Capacity:** 10 kg
- **Maximum Spin Speed:** 860 RPM
- **Color:** White with an elegant chrome lid
- **Drain Pump:** Included for efficient water discharge
- **Water Inlets:** Two inlets (hot and cold)
- **Lint Filter:** New design cassette lint filter for longer life
- **Pulsator:** Hybrid screw pulsator to prevent clothes tangling
- **Smart Control:** Intelligent computer system for full operational control
- **Water Level:** Automatic adjustment to suit laundry load
- **Wash Programs:** Delicate fabric program, Blanket program, Soak function, Super Spin Dry function, Tub Clean program
- **Safety:** Child protection feature
- **Energy Efficiency:** Zero standby power consumption
- **Convenience:** Auto restart function, Intensive bubble wash automatically activates at the start of cycles



Image 2.2: Detailed view of the washing machine's control panel and drum.

3. SETUP AND INSTALLATION

The Toshiba AEW-9790SUP is a freestanding appliance. Proper installation is crucial for optimal performance and safety.

3.1 Unpacking

- Carefully remove all packaging materials.
- Inspect the machine for any damage incurred during transit. Contact your dealer immediately if any damage is found.

3.2 Location

- Place the washing machine on a firm, level surface.
- Ensure there is adequate space around the machine for ventilation and access.
- Avoid direct sunlight or extreme temperatures.

3.3 Leveling the Machine

- Use a spirit level to check if the machine is perfectly level.
- Adjust the leveling feet at the bottom of the machine until it is stable and level.

3.4 Water Connection

- Connect the hot water inlet hose to the hot water tap and the cold water inlet hose to the cold water tap.
- Ensure all connections are tight to prevent leaks.

3.5 Drain Hose

- Position the drain hose correctly to allow for proper water drainage. The machine is equipped with a drain pump.
- Ensure the drain hose is not kinked or blocked.

4. OPERATING INSTRUCTIONS

This section guides you through the basic operation of your Toshiba AEW-9790SUP washing machine.

4.1 Loading Laundry

- Open the chrome lid and load clothes into the stainless steel drum.
- Do not overload the machine; ensure clothes can move freely.
- The hybrid screw pulsator helps prevent clothes from tangling during the wash cycle.

4.2 Adding Detergent and Softener

- Add the appropriate amount of detergent and fabric softener to their respective dispensers.
- The machine's smart computer system will automatically adjust the water level based on the laundry load.

4.3 Selecting a Wash Program

The control panel features push buttons for program selection. Choose the program best suited for your laundry type:

- **Delicate Fabric Program:** For sensitive garments.
- **Blanket Program:** Specifically designed for washing blankets.
- **Soak Function:** For heavily soiled items requiring pre-soaking.
- **Super Spin Dry Function:** Provides extra powerful spinning for faster drying.
- **Intensive Bubble Wash:** Automatically activates at the start of cycles for enhanced cleaning.

4.4 Starting the Wash Cycle

- Close the lid securely.
- Press the 'Start' button to begin the selected wash cycle.
- The machine will automatically proceed through the wash, rinse, and spin cycles.
- In case of a power interruption, the **Auto Restart** function will resume the cycle from where it left off once power is restored.

5. MAINTENANCE AND CLEANING

Regular maintenance ensures the longevity and efficient operation of your washing machine.

5.1 Cleaning the Lint Filter

- The machine is equipped with a cassette lint filter.
- After each wash cycle, remove the lint filter and clean any accumulated lint or debris.
- Rinse the filter under running water and reinsert it securely.

5.2 Cleaning the Tub

- Use the dedicated **Tub Clean Program** periodically to remove detergent residue and odors from the drum.
- For manual cleaning, wipe the interior of the stainless steel drum with a soft cloth and mild detergent.

5.3 Exterior Cleaning

- Wipe the exterior surfaces of the machine with a soft, damp cloth.
- Avoid using abrasive cleaners or solvents that could damage the finish.
- The machine is made of high-quality, rust-resistant materials, but proper care is still recommended.

6. TROUBLESHOOTING

This section provides solutions to common issues you might encounter. For problems not listed here, please contact customer support.

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged; Lid not closed properly; Power outage.	Check power connection; Ensure lid is fully closed; Wait for power to restore (Auto Restart will function).
No water filling	Water taps closed; Water inlet hoses kinked or blocked.	Open water taps; Straighten hoses and check for blockages.
Machine vibrates excessively	Machine not level; Laundry unevenly distributed.	Adjust leveling feet; Redistribute laundry evenly in the drum.
Water not draining	Drain hose kinked or blocked; Drain pump issue.	Check and clear drain hose; If problem persists, contact service.

7. SPECIFICATIONS

Detailed technical specifications for the Toshiba AEW-9790SUP washing machine.

Brand: Toshiba

Model Name: AEW-9790SUP

Capacity: 10 kg

Maximum Spin Speed: 860 RPM

Color: White

Access Location: Top Load

Special Features: Child Protection, Drain Pump, Dual Water Inlets (Hot/Cold), Cassette Lint Filter, Smart Computer System, Automatic Water Level Adjustment, Hybrid Screw Pulsator, Zero Standby Power, Auto Restart, Intensive Bubble Wash

Control Type: Push Button

Drum Material: Stainless Steel

Body Material: High-quality, rust-resistant metal

Installation Type: Freestanding

Recommended Use: Residential

Dimensions (W x H x D): 593 mm x 1007 mm x 645 mm

Net Weight: 41 kg

Gross Weight: 46 kg

8. WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your product or visit the official Toshiba website. Keep your purchase receipt as proof of purchase.

For technical support, service, or spare parts, please contact your local authorized Toshiba service center. You can find contact details on the Toshiba website or in your product documentation.

Manufacturer: Toshiba

