

Dell KM7321W

Dell Premier Multi-Device Wireless Bluetooth Keyboard and Mouse KM7321W User Manual

INTRODUCTION

This manual provides detailed instructions for setting up, operating, and maintaining your Dell Premier Multi-Device Wireless Bluetooth Keyboard and Mouse (Model KM7321W). This combo offers flexible multi-tasking capabilities, allowing seamless connection to up to three devices via dual-mode RF 2.4 GHz and Bluetooth 5.0 connectivity. Navigate with precision, customize your workflow with programmable keys, and benefit from a well-crafted design built for durability and security.

1. SETUP

1.1 Unboxing and Components

Upon unboxing, ensure all components are present:

- Dell Premier Multi-Device Wireless Keyboard (KM7321W)
- Dell Premier Multi-Device Wireless Mouse (KM7321W)
- USB Receiver (dongle)
- Batteries (2 x AAA for Keyboard, 1 x AA for Mouse)
- Documentation



Image: The Dell Premier Multi-Device Wireless Keyboard and Mouse combo, showcasing both devices.

Your browser does not support the video tag.

Video: An unboxing demonstration of the Dell wireless keyboard, showing the contents of the package.

1.2 Battery Installation

Install the provided batteries into the keyboard and mouse. The keyboard requires two AAA batteries, and the mouse requires one AA battery. Ensure correct polarity.

1.3 Connectivity Options

The KM7321W offers dual-mode connectivity:

- **RF 2.4 GHz Wireless:** For a direct, stable connection using the USB dongle.
- **Bluetooth 5.0:** For connecting to devices without a USB port or for multi-device switching.

1.3.1 RF 2.4 GHz Connection (USB Dongle)

1. Locate the USB receiver (dongle) included in the package.
2. Plug the USB receiver into an available USB port on your computer.
3. Turn on the keyboard and mouse using their respective power switches.
4. The devices should automatically connect to your computer.

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Video: An official Dell video demonstrating the KM7321W keyboard and mouse, including connection methods.

1.3.2 Bluetooth Connection

To connect via Bluetooth:

1. Turn on the keyboard and mouse.
2. On the keyboard, press the connection-mode key (usually marked with a Bluetooth icon or a number like 1, 2, or 3) to select an available Bluetooth channel. The indicator light will blink.
3. On the mouse, press the connection-mode button (usually on the top or bottom) to select an available Bluetooth channel. The indicator light will blink.
4. On your device (computer, tablet, etc.), go to Bluetooth settings and search for new devices.

5. Select "Dell KM7321W Keyboard" and "Dell KM7321W Mouse" from the list of available devices to pair.
6. Follow any on-screen prompts to complete the pairing process.

2. OPERATING INSTRUCTIONS

2.1 Multi-Device Switching

The KM7321W allows you to connect and switch between up to three devices seamlessly:

- **Keyboard:** Press the dedicated connection-mode keys (1, 2, or 3) located on the top right of the keyboard to switch between paired devices.
- **Mouse:** Press the connection-mode button on the mouse to cycle through the paired devices.



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| 1. Programmable keys | 4. RF 2.4GHz mode |
| 2. Dedicated keys | 5. Bluetooth 5.0 modes |
| 3. Battery status indicator | |

Image: Close-up of the Dell keyboard, showing the programmable keys, dedicated keys, battery status indicator, and RF/Bluetooth mode indicators.



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| 1. Scroll wheel (programmable: left tilt, click, right tilt) | 3. Bluetooth 5.0 modes |
| 2. RF 2.4GHz mode | 4. Mode connection button |
| | 5. Programmable buttons |

Image: Close-up of the Dell mouse, highlighting the scroll wheel, RF/Bluetooth mode indicators, mode connection button, and programmable buttons.

Your browser does not support the video tag.

Video: A demonstration of the multi-device switching feature on the Dell keyboard and mouse set.

2.2 Programmable Keys and Buttons

The keyboard features 12 programmable keys, and the mouse has 5 programmable buttons. These can be customized using the Dell Peripheral Manager (DPM) software to gain instant access to frequently used applications or functions.

- **Keyboard:** Utilize the dedicated numeric pad and function keys for enhanced productivity.
- **Mouse:** The scroll wheel can be programmed for left tilt, click, and right tilt functions.

Download the DPM software from dell.com/dpm to customize settings, adjust DPI, check battery status, and update firmware.

2.3 DPI Adjustment (Mouse)

Adjust the mouse sensitivity (DPI) to your preference using the Dell Peripheral Manager (DPM) software. Available preset DPIs are 1000, 1600, 2400, and 4000.

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Video: A user review demonstrating the Dell wireless keyboard and mouse, including aspects of productivity and usage.

3. MAINTENANCE

3.1 Battery Life and Replacement

The Dell Premier Multi-Device Wireless Keyboard and Mouse combo offers a battery life of up to 36 months, depending on usage. Monitor battery status through the Dell Peripheral Manager (DPM) software. Replace batteries (2 x AAA for keyboard, 1 x AA for mouse) when indicated to ensure continuous operation.

3.2 Cleaning

To clean your devices, use a soft, lint-free cloth lightly dampened with water or a mild cleaning solution. Avoid harsh chemicals or abrasive materials that could damage the surfaces.

4. TROUBLESHOOTING

4.1 Connectivity Issues

- **Device not connecting:** Ensure the keyboard and mouse are turned on and have sufficient battery charge. For RF 2.4 GHz, ensure the USB dongle is securely plugged into a working USB port. For Bluetooth, ensure Bluetooth is enabled on your device and the correct channel is selected on the keyboard/mouse. Try re-pairing the devices.
- **Intermittent connection:** Move the devices closer to the receiver/device. Avoid obstructions between the devices and the receiver. Check for potential interference from other wireless devices.

4.2 Input Lag or Unresponsiveness

- Check battery levels and replace if low.
- Ensure the devices are within optimal operating range.
- Restart your computer and the keyboard/mouse.
- If using Bluetooth, try connecting via the RF 2.4 GHz dongle to rule out Bluetooth-specific issues.

4.3 Dell Peripheral Manager (DPM) Software Issues

- Ensure you have the latest version of DPM installed from dell.com/dpm.
- Restart the DPM application or your computer.
- Check for any pending firmware updates for your keyboard and mouse within the DPM software.

5. SPECIFICATIONS

Brand	Dell
Model Number	KM7321W
Connectivity Technology	Bluetooth 5.0, RF 2.4 GHz (with USB dongle)
Hardware Platform	Chrome OS, Linux, Windows
Operating System Support	Chrome OS, Linux, Windows 7, Windows 8.1, Windows 10, Windows 11
Keyboard Features	Full-sized, 12 programmable keys, adjustable tilt legs, slim design

Mouse Features	Optical movement detection, 5 programmable buttons, adjustable DPI (1000, 1600, 2400, 4000), sculpted design
Battery Type	Keyboard: 2 x AAA (included); Mouse: 1 x AA (included)
Estimated Battery Life	Up to 36 months
Color	Titan Gray
Mouse Weight	2.88 ounces
Mouse Dimensions (LxWxH)	1.6 x 2.7 x 4.5 inches





6. WARRANTY AND SUPPORT



The Dell Premier Multi-Device Wireless Keyboard and Mouse KM7321W typically comes with a 3-year Advanced Exchange Service. This service provides a replacement part/unit if needed, after phone/online diagnosis. A fee may be charged for failure to return the defective unit.

For detailed warranty information and support, please visit the official Dell service contracts page: www.dell.com/servicecontracts/global.

For further assistance, you can also visit the Dell support website or contact Dell customer service.

Related Documents - KM7321W

	<p>Dell Premier Multi-Device Wireless Keyboard and Mouse KM7321W Quick Start Guide</p> <p>A quick start guide for the Dell Premier Multi-Device Wireless Keyboard and Mouse (KM7321W), covering setup, battery installation, USB dongle connection, Bluetooth pairing for multiple devices, and software customization.</p>
	<p>Dell Premier Multi-Device Wireless Keyboard and Mouse KM7321W User Guide</p> <p>User guide for the Dell Premier Multi-Device Wireless Keyboard and Mouse (KM7321W), covering setup, pairing via USB receiver and Bluetooth, specifications, and troubleshooting.</p>
	<p>Dell Premier Multi-Device Wireless Keyboard and Mouse KM7321W Quick Start Guide</p> <p>This guide provides instructions for setting up and using the Dell Premier Multi-Device Wireless Keyboard and Mouse (KM7321W), including pairing with multiple devices and downloading necessary software.</p>
	<p>Dell KM7321W Premier Multi-Device Wireless Keyboard and Mouse Setup Guide</p> <p>Quick Start Guide for the Dell KM7321W Premier Multi-Device Wireless Keyboard and Mouse. Learn how to set up, connect via USB dongle or Bluetooth, and download software.</p>

	<p>Dell Premier Multi-Device Wireless Keyboard and Mouse Combo KM7321W Quick Start Guide</p> <p>This guide provides instructions for setting up and using the Dell Premier Multi-Device Wireless Keyboard and Mouse Combo KM7321W. Learn how to connect the devices, install batteries, and pair them with multiple devices.</p>
	<p>Dell MS5320W Multi-device Wireless Mouse User's Guide</p> <p>This user guide provides comprehensive instructions for setting up, pairing, and troubleshooting the Dell MS5320W Multi-device Wireless Mouse. It covers features, specifications, and warranty information.</p>