

## AW T28

# AW Awei T28 Wireless Bluetooth Earphones User Manual

Model: T28

## 1. INTRODUCTION

Thank you for choosing the AW Awei T28 Wireless Bluetooth Earphones. These earphones are designed to provide a comfortable and high-quality audio experience with the convenience of wireless connectivity. This manual will guide you through the setup, operation, and maintenance of your new earphones to ensure optimal performance and longevity.

## 2. PACKAGE CONTENTS

- AW Awei T28 Wireless Bluetooth Earphones (Left and Right)
- Charging Case
- USB Charging Cable (Type not specified, typically Micro-USB or USB-C)
- User Manual (This document)

## 3. PRODUCT OVERVIEW

The Awei T28 earphones consist of two wireless earbuds and a portable charging case. The charging case not only protects the earbuds but also recharges them on the go.



Image: The Awei T28 wireless earbuds are shown nestled within their open black charging case. The earbuds are also black, with a sleek, in-ear design and a short stem. The charging case is compact and oval-shaped, featuring the 'awei' logo on its front surface.

Each earbud features a multi-function touch control area for managing audio playback and calls.

## 4. SETUP

### 4.1 Charging the Earphones and Case

1. **Charging the Case:** Connect the provided USB charging cable to the charging port on the case and the other end to a USB power adapter (not included) or a computer's USB port. The indicator light on the case will show charging status.
2. **Charging the Earphones:** Place the earphones into their respective slots in the charging case. Ensure they are properly seated. The earphones will automatically begin charging. The indicator lights on the earphones will show their charging status.
3. Fully charge the earphones and case before first use.

### 4.2 Bluetooth Pairing

1. **Power On:** Open the charging case. The earphones will automatically power on and enter pairing mode. You may see indicator lights flashing on the earbuds.
2. **Activate Bluetooth:** On your mobile device (smartphone, tablet, etc.), go to the Bluetooth settings and ensure Bluetooth is enabled.
3. **Select Device:** In the list of available Bluetooth devices, locate and select "Awei T28" (or similar name).
4. **Confirm Connection:** Once connected, your device will indicate that the earphones are paired, and the earphone indicator lights may change or turn off.
5. If pairing fails, turn off Bluetooth on your device, place the earphones back in the case, close the case, then repeat the steps.

## 5. OPERATING INSTRUCTIONS

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The Awei T28 earphones feature touch controls on each earbud. Specific functions may vary slightly, but common operations are as follows:

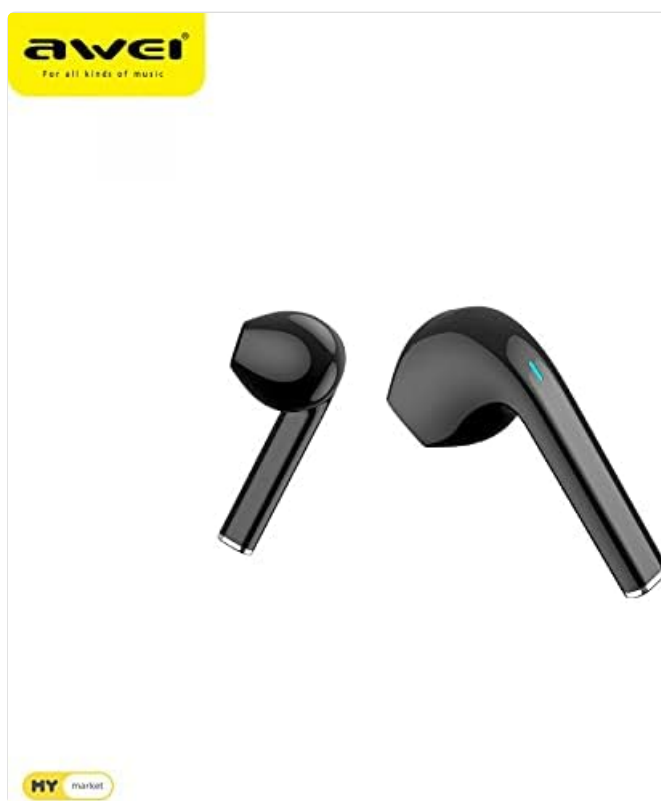


Image: A pair of black Awei T28 wireless earbuds are displayed against a white background. Each earbud has a smooth, glossy finish, an in-ear design, and a short stem. A small blue indicator light is visible on one of the earbuds, suggesting it is powered on or in pairing mode.

### 5.1 Power On/Off

- **Power On:** Open the charging case, or long-press the touch area on both earbuds for a few seconds if they are out of the case and off.
- **Power Off:** Place the earphones back into the charging case and close the lid. Alternatively, long-press the touch area on both earbuds for several seconds until the indicator lights turn off.

### 5.2 Music Playback

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap the right earbud.
- **Previous Track:** Double tap the left earbud.

- **Volume Up:** Triple tap the right earbud.
- **Volume Down:** Triple tap the left earbud.

### 5.3 Call Management

- **Answer/End Call:** Single tap on either earbud during an incoming call or an active call.
- **Reject Call:** Long press on either earbud for 2 seconds during an incoming call.

### 5.4 Voice Assistant

- **Activate Voice Assistant:** Long press the touch area on either earbud for 2 seconds (when not on a call) to activate your device's voice assistant (e.g., Siri, Google Assistant).

## 6. MAINTENANCE

### 6.1 Cleaning

- Use a soft, dry, lint-free cloth to clean the earphones and charging case.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Gently remove any earwax or debris from the ear tips and speaker mesh using a small, soft brush or cotton swab.

### 6.2 Storage

- Always store the earphones in their charging case when not in use to protect them from damage and keep them charged.
- Store in a cool, dry place, away from extreme temperatures and direct sunlight.

## 7. TROUBLESHOOTING

Problem	Possible Solution
Earphones not pairing	Ensure earphones are charged. Turn off Bluetooth on your device and turn it back on. Forget "Awei T28" from your device's Bluetooth list and re-pair. Place earphones back in the case, close, then reopen to reset.
No sound from earphones	Check device volume and earphone volume. Ensure earphones are properly connected to your device. Try playing different audio sources.
Earphones not charging	Ensure the charging cable is securely connected to both the case and power source. Check if the charging case has power. Ensure earphones are correctly seated in the charging case. Clean charging contacts on earphones and case.

## 8. SPECIFICATIONS

Feature	Detail
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Feature	Detail
Model Name	T28
Brand Name	AW
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth
Headphones Form Factor	In Ear
Headphones Ear Placement	In Ear
Noise Control	None
Headphones Jack	No Jack (Wireless)
Color	Black
Product Dimensions	11.5 x 6.83 x 4.04 cm
Item Weight	150 g
Manufacturer	Awei

## 9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official Awei website. Keep your proof of purchase for any warranty claims.