

# itel A36 Dual SIM Smartphone User Manual

Model: A36

## 1. PRODUCT OVERVIEW

The itel A36 is a feature-rich smartphone designed for everyday communication and entertainment. It combines a vibrant display with essential functionalities to keep you connected. This manual provides detailed instructions to help you get the most out of your device.



Figure 1: itel A36 Smartphone. This image shows the front of the itel A36 smartphone, highlighting its display and overall design.

## 2. SETUP

## 2.1 Inserting SIM Cards and Memory Card

The itel A36 supports dual SIM cards for flexible network usage and a microSD card for expandable storage.

1. Power off your phone before inserting or removing SIM cards or the memory card.
2. Locate the SIM/memory card slot, typically on the side or under the back cover. Refer to your phone's physical layout for exact location.
3. Carefully insert the Nano-SIM cards into the designated slots with the gold contacts facing down.
4. If using a memory card, insert it into the microSD card slot.
5. Ensure all cards are securely seated.

## 2.2 Charging the Device

Before first use, fully charge your itel A36.

1. Connect the USB cable to the charging port on your phone.
2. Connect the other end of the USB cable to the power adapter.
3. Plug the power adapter into a wall outlet.
4. The battery icon on the screen will indicate charging status.

## 2.3 Powering On/Off

- **To Power On:** Press and hold the Power button until the itel logo appears.
- **To Power Off:** Press and hold the Power button, then select 'Power off' from the options on the screen.

# 3. OPERATING INSTRUCTIONS

## 3.1 Basic Navigation

The itel A36 features an IPS LCD capacitive touchscreen. Use the following gestures for navigation:

- **Tap:** To select an item or open an app.
- **Touch and Hold:** To access contextual menus or move items.
- **Swipe:** To scroll through screens or lists.
- **Pinch:** To zoom in or out on images and web pages.

## 3.2 Making Calls and Sending Messages

- **Calls:** Open the 'Phone' app, enter the number, and tap the call icon.
- **Messages:** Open the 'Messages' app, tap 'Start chat', enter the recipient and your message, then tap send.

## 3.3 Connecting to Networks

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi. Turn Wi-Fi on, select a network, and enter the password if required.

- **Bluetooth:** Go to Settings > Connected devices > Bluetooth. Turn Bluetooth on, then pair with available devices.
- **Mobile Data:** Go to Settings > Network & internet > Mobile network. Ensure mobile data is enabled for internet access via your SIM card.

## 3.4 Using the Camera

The itel A36 features a 5 MP main camera and a 5 MP selfie camera.

1. Open the 'Camera' app.
2. Tap the shutter button to take a photo.
3. Switch between front and rear cameras using the camera switch icon.
4. Explore different modes and settings within the camera app for various effects.

## 4. MAINTENANCE

### 4.1 Battery Care

- Avoid extreme temperatures, as they can degrade battery performance.
- Do not leave the phone charging for excessively long periods after it's fully charged.
- Use only original or certified chargers and cables.

### 4.2 Cleaning the Device

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- Avoid using harsh chemicals or abrasive materials.
- Keep ports free from dust and debris.

### 4.3 Software Updates

Regularly check for and install software updates to ensure optimal performance and security.

- Go to Settings > System > System update.
- Follow the on-screen instructions to download and install any available updates.

## 5. TROUBLESHOOTING

If you encounter issues with your itel A36, try the following solutions:

- **Device not turning on:** Ensure the battery is charged. Connect to a charger and wait a few minutes before attempting to power on again.
- **Network issues:** Check if SIM cards are correctly inserted. Restart the phone. Verify mobile data or Wi-Fi settings.
- **Apps crashing or freezing:** Close and reopen the app. Clear the app's cache (Settings > Apps & notifications > [App Name] > Storage & cache > Clear cache). Restart the phone.

- **Slow performance:** Close unnecessary background apps. Clear cache and temporary files. Consider performing a factory reset as a last resort (back up your data first).
- **Factory Reset:** Go to Settings > System > Reset options > Erase all data (factory reset)**Warning:** **This will delete all data from your phone. Back up important information before proceeding.**

## 6. SPECIFICATIONS

Feature	Specification
Brand	itel
Model Name	A36
Network Technology	GSM / HSPA (3G)
SIM	Dual SIM (Nano-SIM, dual stand-by)
Display Type	IPS LCD capacitive touchscreen, 16M colors
Display Size	5.5 inches
Resolution	480 x 960 pixels, 18:9 ratio (~226 ppi density)
Operating System	Android 9.0
CPU	Quad-core 1.3 GHz Cortex-A7
Internal Storage	16 GB
RAM	1 GB
Main Camera	5 MP
Selfie Camera	5 MP
Loudspeaker	Yes
3.5mm Jack	Yes
WLAN	Wi-Fi 802.11 b/g/n, Wi-Fi Direct, hotspot
Bluetooth	4.2
USB	USB 2.0
Sensors	Face Unlock, Fingerprint (rear-mounted), Accelerometer, Proximity
Battery	Removable Li-Ion 3020 mAh

## 7. WARRANTY AND SUPPORT

Your itel A36 smartphone comes with a limited warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including warranty period and coverage details. For technical support, service, or further inquiries, please visit the official itel website or contact their customer service. Keep your purchase receipt and product serial number handy when seeking support.

**Important:** Unauthorized repairs or modifications may void your warranty.

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