

## ISNATCH 522be98a-ee66-4a81-8c7a-9ab9b522c71c

# ISNATCH HOMEDEFENSE Smart GSM/Wi-Fi Alarm System User Manual

Model: 522be98a-ee66-4a81-8c7a-9ab9b522c71c

## 1. INTRODUCTION

Thank you for choosing the ISNATCH HOMEDEFENSE Smart GSM/Wi-Fi Alarm System. This manual provides essential information for the proper installation, operation, and maintenance of your new home security system. Please read it thoroughly before use and retain it for future reference.

## 2. WHAT'S IN THE BOX

Your ISNATCH HOMEDEFENSE Smart GSM/Wi-Fi Alarm System package typically includes the following components:

- Smart Alarm Hub (Main Unit)
- Motion Sensor
- Door/Window Contact Sensor
- Remote Control
- Power Adapter
- Mounting Hardware (screws, wall plugs)



Figure 1: Overview of the ISNATCH HOMEDEFENSE Smart GSM/Wi-Fi Alarm System components.

## 3. SETUP

### 3.1. App Installation

To manage your alarm system, download the **DreamCatcher Life App** from your smartphone's App Store (iOS) or Play Store (Android). Search for "DreamCatcher Life" and install the application.

### 3.2. Main Hub Setup (OV-300)

Follow these steps to set up your Chuango WiFi Alarm System OV-300:

1. Power up the smart hub by plugging in the power adapter.
2. Press and hold the configuration button on the bottom for 3 seconds until you hear a long beep. The indicator light should alternate between red and blue.
3. Open the DreamCatcher Life App, tap on the plus sign "+" to add a device, and select "OV-300".
4. Enter your Wi-Fi password. Note: Chuango hubs do not support 5GHz Wi-Fi networks. Ensure your available network is on the 2.4GHz band.
5. Tap on "Connect" and "Join" to connect the alarm to your Wi-Fi network. If you are an Android user, you might be redirected to your phone's Wi-Fi settings. Select "OV-300 Alarm" and then return to the app.
6. Wait until the configuration is 100% completed. Your Chuango WiFi Alarm OV-300 is ready for use.
7. You can name your Wi-Fi Alarm and add a new room or select an existing room for it.

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Video 1: Step-by-step guide on how to set up the Chuango WiFi Alarm System OV-300.

### 3.3. Adding Optional Components (e.g., Indoor Camera)

If your system includes an indoor camera (e.g., PT-300Q), follow these steps for setup:

1. Place your Chuango Indoor Camera on a flat surface or mount it to a wall/ceiling using the included screws and wall plugs.
2. Plug in the camera's power. Wait until the self-check is completed and the LED flashes in green.
3. After logging into the DreamCatcher Life App, tap on the plus sign "+" on the home page and select "PT-300Q".
4. Press and hold the setup button underneath the camera lens for 3 seconds. You will hear a long beep. The indicator light shall alternate between red and green. Then, tap on "Confirm" in the app.
5. Enter your Wi-Fi password. Note: Chuango hubs do not support 5GHz Wi-Fi networks. Ensure your available network is on the 2.4GHz band.
6. Tap on "Connect" and "Join" to connect your new camera to your Wi-Fi network. If you are an Android user, you might be redirected to your phone's Wi-Fi settings. Select "Smart WiFi Camera" and then return to the app.
7. Wait until the configuration is 100% completed. Your PT-300Q is ready for use.
8. You can name your camera and add a new room or select the existing room that it is in.

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Video 2: Instructions for setting up a Chuango Indoor Camera.

### 3.4. Alexa Integration

To connect your ISNATCH HOMEDEFENSE devices with Alexa:

1. Ensure your Chuango smart devices are connected to the DreamCatcher Life App.
2. You must have an Alexa-enabled device and the Amazon Alexa App installed on your phone, and you must be logged in.
3. Open the Amazon Alexa App. Tap on "More" and select "Skills & Games".
4. Search for "DreamCatcher Life". Select "Enable to Use" and enter your DreamCatcher Life App account and

password.

5. If you have Wi-Fi Alarm systems and Indoor Camera PT-300Q, you need to set a PIN code to use optional features. Otherwise, you can skip this step. Tap "Done". Your DreamCatcher Life account has been successfully linked.
6. You will be asked to discover devices. Tap on the "Discover Devices" button. All your Chuango smart devices should appear and be connected to Alexa automatically.
7. If your Chuango devices cannot be found automatically, or if you add new devices to the DreamCatcher Life app, you can ask "Alexa, discover my devices".

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Video 3: Guide on how to connect Chuango devices to Alexa for voice control.

## 4. OPERATING YOUR ALARM SYSTEM

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### 4.1. Arming and Disarming

You can arm or disarm your alarm system using the DreamCatcher Life App, the provided remote control, or voice commands via Google Assistant or Alexa.

- **App Control:** Open the DreamCatcher Life App and select the desired arming mode (Home Arm, Away Arm, Disarm).
- **Remote Control:** Use the buttons on the remote control to quickly arm or disarm the system. Refer to the remote control's specific instructions for button functions.
- **Voice Control:** After successful Alexa integration, you can use commands like "Alexa, arm my home in away mode" or "Alexa, disarm my home" (if a PIN is set, you may need to provide it).

### 4.2. Sensor Functionality

The motion sensor detects movement within its range, triggering an alarm when the system is armed. The door/window contact sensor detects when a protected door or window is opened. Ensure all sensors are correctly placed and paired for optimal security.

## 5. MAINTENANCE

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Regular maintenance ensures the longevity and optimal performance of your alarm system:

- **Cleaning:** Gently wipe the alarm hub and sensors with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.
- **Battery Replacement:** Sensors are typically battery-powered. Replace batteries as indicated by the app or device's low battery warning. Use only recommended battery types.
- **Software Updates:** Keep the DreamCatcher Life App updated to the latest version. The alarm hub's firmware may also receive updates, which can be managed through the app.
- **Connectivity Check:** Periodically check the Wi-Fi connection of your alarm system and sensors to ensure they are online and communicating effectively.

## 6. TROUBLESHOOTING

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If you encounter issues with your ISNATCH HOMEDEFENSE system, try the following solutions:

- **Device Not Found During Setup:** Ensure the device is powered on and in pairing mode. Check your Wi-Fi network (2.4GHz only). Try resetting the device.

- **Connectivity Issues:** Verify your Wi-Fi router is working correctly. Ensure the alarm hub is within range of your Wi-Fi signal. Restart the alarm hub and your router.
- **False Alarms:** Check sensor placement to avoid accidental triggers (e.g., motion sensor facing a window with moving curtains). Adjust sensor sensitivity if available.
- **Alexa Not Responding:** Re-link the DreamCatcher Life skill in the Alexa App. Ensure your Alexa device is online and connected to the same network.
- **How to Reset Chuango Indoor Camera:** Press and hold the setup button underneath the camera lens. After about 3 seconds, you will hear a long beep. Keep holding the button until you hear two short beeps to indicate that the reset was successful.
- **How to Reset Chuango WiFi Alarm (OV-300):** Press and hold the pairing button (with the provided reset pin) on the bottom for 5 seconds until you hear a long beep indicating that the reset was successful.

## 7. SPECIFICATIONS

Feature	Detail
Item Code	67350058
Model Number	522be98a-ee66-4a81-8c7a-9ab9b522c71c
Power Type	12V
Installation Method	Wireless DIY
Included Components	Alarm, Motion Sensor, Smart Hub or Speaker for Voice Control
Compatible Devices	Smartphone, Tablet
Video Capture Resolution	1080p (for compatible cameras)
Connectivity Technology	Wireless

## 8. WARRANTY AND SUPPORT

For warranty information, technical support, or further assistance, please refer to the official ISNATCH website or contact their customer service directly. Keep your purchase receipt as proof of purchase for warranty claims. You can visit the ISNATCH store on Amazon: [ISNATCH Store](#)