

## Cync CPLGOD2BLG1

# GE Cync Outdoor Smart Plug (Model CPLGOD2BLG1) Instruction Manual

Model: CPLGOD2BLG1 | Brand: Cync

## 1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your GE Cync Outdoor Smart Plug. This device allows you to transform any outdoor electronic device into a smart device, enabling control via the Cync app, voice commands through Amazon Alexa or Google Assistant, and custom scheduling.



Figure 1: GE Cync Outdoor Smart Plug and its retail packaging.

## 2. IMPORTANT SAFETY INFORMATION

**WARNING: To reduce the risk of electric shock, do not open the device. No user-serviceable parts inside.**

- Ensure the outdoor outlet is properly grounded and protected by a Ground Fault Circuit Interrupter (GFCI).
- Do not immerse the smart plug in water or expose it to excessive moisture.
- Do not exceed the electrical ratings of the device (15 Amps).
- Keep children away from the smart plug and connected devices.
- Always close the weatherproof outlet covers when not in use or when only one outlet is in use.

## 3. SETUP GUIDE

### 3.1 What's Included

- One (1) GE Cync Outdoor Smart Plug
- Installation Guide

### 3.2 Requirements

- Outdoor electrical outlet (Type B, 3-prong)
- Smartphone or tablet with the Cync app (available on iOS and Android)
- Wi-Fi network (2.4 GHz)

- Optional: Amazon Alexa or Google Assistant device for voice control

### 3.3 Installation Steps

1. **Plug In the Device:** Connect the GE Cync Outdoor Smart Plug to an outdoor electrical outlet. Ensure the outlet is protected from direct water exposure.
2. **Download the Cync App:** Download and install the "Cync" app from your device's app store.
3. **Create an Account:** Open the Cync app and follow the on-screen instructions to create a new account or log in to an existing one.
4. **Add Device:** In the Cync app, select "Add Device" and choose the Outdoor Smart Plug from the list of available devices.
5. **Follow In-App Instructions:** The app will guide you through connecting the smart plug to your Wi-Fi network and configuring its settings. This typically involves pressing buttons on the device to initiate pairing.
6. **Connect Your Devices:** Plug your outdoor lights or other electronic devices into the smart plug's outlets. Ensure the weatherproof covers are securely closed around the cords.



**Pair individually addressable outlets**  
Connect individual outlets together  
for one-touch exterior control.

Figure 2: The smart plug features two individually controllable outlets with protective covers.

Your browser does not support the video tag.

Video 1: An overview of the GE Lighting Cync Outdoor Plug, demonstrating its features and ease of use.

## 4. OPERATING INSTRUCTIONS

### 4.1 Cync App Control

The Cync app provides comprehensive control over your smart plug and connected devices:

- **On/Off Control:** Toggle power to each individual outlet directly from the app.
- **Scheduling:** Set custom schedules for your devices to turn on or off automatically. For example, schedule patio lights to turn on at dusk and off at dawn.
- **Scenes:** Create custom scenes to control multiple devices simultaneously with a single tap.
- **Away from Home Control:** Manage your outdoor devices remotely from anywhere with an internet connection.



Figure 3: Control your smart plug and set schedules using the Cync app from anywhere.

## 4.2 Voice Control

Integrate your GE Cync Outdoor Smart Plug with Amazon Alexa or Google Assistant for hands-free control:

1. **Link Accounts:** In the Alexa or Google Home app, link your Cync account.
2. **Discover Devices:** Allow the voice assistant to discover your new smart plug.
3. **Voice Commands:** Use commands such as "Alexa, turn on the patio lights" or "Hey Google, turn off the fountain."



Figure 4: The smart plug is compatible with Amazon Alexa and Google Assistant for voice control.

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Video 2: This video highlights the Cync app's capabilities in controlling various smart home devices, including color changes and scheduling.

## 5. MAINTENANCE



The GE Cync Outdoor Smart Plug is designed for outdoor use and is weather-resistant. To ensure optimal performance and longevity:

- **Keep Covers Closed:** Always ensure the rubber weatherproof covers are securely closed over unused outlets and around plugged-in cords to protect against moisture and debris.
- **Regular Cleaning:** Periodically wipe down the exterior of the smart plug with a damp cloth to remove dirt and grime. Do not use harsh chemicals or abrasive cleaners.
- **Inspect for Damage:** Regularly check the plug, cord, and outlets for any signs of wear, damage, or corrosion. Discontinue use if any damage is observed.
- **Avoid Submersion:** While weather-resistant, the smart plug is not designed to be submerged in water. Ensure it is installed in a location where it will not be flooded.



**All-weather safe**  
Includes a weatherproofing outlet cover so it can be exposed to rain, snow, dirt, and more.

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Figure 5: The smart plug is designed to be all-weather safe, including weatherproof outlet covers.

## 6. TROUBLESHOOTING

If you encounter issues with your GE Cync Outdoor Smart Plug, refer to the following common solutions:

Problem	Possible Solution
Device not connecting to Wi-Fi / Frequently disconnects	<ul style="list-style-type: none"><li>◦ Ensure your Wi-Fi network is 2.4 GHz. The smart plug does not support 5 GHz networks.</li><li>◦ Verify the smart plug is within range of your Wi-Fi router.</li><li>◦ Restart your Wi-Fi router and the smart plug.</li><li>◦ Try resetting the smart plug (refer to the Cync app or included guide for specific reset instructions).</li><li>◦ Ensure your Cync app is updated to the latest version.</li></ul>
Voice commands not working	<ul style="list-style-type: none"><li>◦ Confirm your Cync account is correctly linked to your Amazon Alexa or Google Home app.</li><li>◦ Ensure your voice assistant device is online and functioning correctly.</li><li>◦ Try re-discovering devices in your Alexa or Google Home app.</li><li>◦ Use the exact device names you assigned in the Cync app.</li></ul>
Devices plugged in are not turning on/off	<ul style="list-style-type: none"><li>◦ Check if the smart plug itself has power (indicator light).</li><li>◦ Ensure the connected device is properly plugged into the smart plug and is in working order.</li><li>◦ Verify the schedule or manual control setting in the Cync app.</li></ul>

7. PRODUCT SPECIFICATIONS

Feature	Detail
Model Number	CPLGOD2BLG1
Brand	Cync (GE Lighting)
Color	Black
Material	Plastic
Product Dimensions	2.72 x 7.87 x 5.31 inches
Item Weight	14.8 ounces
Amperage	15 Amps
Plug Format	Type B (3-prong)
Number of Outlets	2 (individually controllable)
Connectivity	Wi-Fi (2.4 GHz), Bluetooth
Voice Assistant Compatibility	Amazon Alexa, Google Assistant
Special Features	Weather-resistant, No Hub Required

## 8. WARRANTY AND SUPPORT

### 8.1 Warranty Information

This GE Cync Outdoor Smart Plug comes with a **2-year limited warranty** from the manufacturer, GE Lighting. Please retain your proof of purchase for warranty claims.

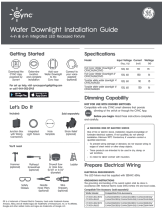
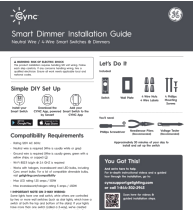

### 8.2 Customer Support

For further assistance, technical support, or warranty inquiries, please contact Cync customer service or visit their official website. The Cync app also provides in-app support resources.



- **Cync App:** Access support directly through the application.
- **Website:** Visit [gelighting.com/cync](https://gelighting.com/cync) for FAQs, troubleshooting guides, and contact information.

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### Related Documents - CPLGOD2BLG1

	<p><a href="#">GE Cync PC93130934 Wafer Downlight Installation Guide</a></p> <p>Installation guide for the GE Cync PC93130934 Wafer Downlight (4-in &amp; 6-in). Covers setup, wiring, specifications, FCC/IC compliance, and smart features. Learn how to install your integrated LED recessed fixture.</p>
	<p><a href="#">GE Cync Smart Dimmer Installation Guide</a></p> <p>Step-by-step installation guide for the GE Cync Smart Dimmer, including wiring instructions, compatibility requirements, and setup for voice assistants.</p>
	<p><a href="#">Cync Smart Thermostat and Sensor Specifications - Technical Details</a></p> <p>Comprehensive specifications for the Cync Smart Thermostat and Sensor, covering box contents, device features, electrical and environmental parameters, wireless standards, certifications, dimensions, weight, and warranty information. Includes details on thermostat screen controls.</p>



<div data-bbox="118 91 309 159"><p>Simple set up using the CYNC App</p></div> <div data-bbox="118 170 309 331"><p><b>STEP 1</b> Screw in and power on your Cync reveal® smart lights</p><p><b>STEP 2</b> Download the Cync App, powered by Savant, on your smartphone</p><p><b>STEP 3</b> Add your devices to the Cync App</p><p><b>STEP 4 (OPTIONAL)</b> Easily connect your smart lights to your Amazon Alexa- or Hey Google- enabled device in the Cync App</p></div> <div data-bbox="118 342 309 409"><p>For set up help, visit <a href="http://cyncsupport.gelighting.com">cyncsupport.gelighting.com</a> or call 1-844-502-2943</p><p><small>GE and C by GE are trademarks of General Electric Company. Used under license. Amazon, Amazon Alexa, Hey Google, Google Assistant, and Google are trademarks of Google LLC. © 2018 GE Lighting. All rights reserved.</small></p></div>	<p><a href="#">Cync Reveal Smart LED Bulb Setup and App Guide</a></p> <p>Instructions for setting up and controlling Cync Reveal smart LED bulbs using the CYNC App, including initial setup and app-based lighting adjustments.</p>
<div data-bbox="118 517 196 595"></div>	<p><a href="#">Cync Smart Thermostat Installation Guide</a></p> <p>A comprehensive guide for installing the Cync Smart Thermostat, including compatibility, setup, wiring, and manual configuration.</p>
<div data-bbox="118 703 196 784"></div>	<p><a href="#">Cync Outdoor Wired Smart Camera Installation Guide</a></p> <p>A comprehensive guide for installing and setting up the Cync Outdoor Wired Smart Camera by GE Lighting.</p>