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> i2GO Home 360° Full HD 1080p Wi-Fi Smart Camera User Manual

## I2GO I2GOTH742

# i2GO Home 360° Full HD 1080p Wi-Fi Smart Camera User Manual

Model: I2GOTH742

## INTRODUCTION

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The i2GO Home 360° Full HD 1080p Wi-Fi Smart Camera allows you to monitor your home with real-time image and sound access. Interacting through the integrated speaker, you can change the camera's view up to 360° to visualize any part of the environment. It offers 24-hour monitoring with image, sound, and real-time motion detection from anywhere. Videos are crisp and clear 1080p Full HD, with 80° vertical and 360° horizontal rotation. It detects, tracks, and notifies your smartphone of every movement. Night vision is provided by high-power infrared light, allowing visibility even at night. Local recording is supported with a MicroSD card up to 128GB (not included) or cloud storage (service contracted separately). It features integrated speaker and microphone for two-way communication, simultaneous control of multiple i2GO cameras, and shared access with family. It connects directly to your 2.4GHz Wi-Fi router for easy installation without extra cables or accessories. It can interact with other i2GO Home products to perform actions upon motion detection. Control and configure your products using the free i2GO Home app, and program by voice commands with personal assistants like Google Assistant and Alexa.



Image: Front view of the i2GO Home 360° Full HD 1080p Wi-Fi Smart Camera, showing its white spherical design and black camera lens.

## PACKAGE CONTENTS

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- 1 x i2GO Home 360° Full HD 1080p Wi-Fi Smart Camera
- 1 x Wall Charger
- 1 x Micro-USB Cable (100cm)
- 1 x Mounting Kit (includes 1 black velcro, 3 screws)
- 1 x Instruction Manual (this document)

## SETUP

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### 1. Powering On

1. Connect the provided Micro-USB cable to the camera's power port.
2. Plug the other end of the Micro-USB cable into the wall charger.
3. Plug the wall charger into a standard electrical outlet. The camera will power on and indicate its status (e.g., blinking LED).

## 2. App Installation and Pairing

The i2GO Home camera requires the i2GO Home application for full functionality and control. This app is available for both iOS and Android devices.

1. Download the "i2GO Home" app from the [Google Play Store](#) (for Android) or the [Apple App Store](#) (for iOS).
2. Open the i2GO Home app and create an account or log in if you already have one.
3. Follow the in-app instructions to add a new device. Select the "Smart Camera" option.
4. Ensure your smartphone is connected to a 2.4GHz Wi-Fi network. The camera only supports 2.4GHz Wi-Fi (IEEE 802.11 b/g/n).
5. The app will guide you through the pairing process, which typically involves scanning a QR code displayed on your phone with the camera, or connecting via sound pairing.
6. Once successfully paired, you can name your camera and begin monitoring.



Image: Illustration of the easy installation process, showing a smartphone displaying the i2GO Home app interface next to the camera, emphasizing simple setup.



Image: A hand holding a smartphone displaying the i2GO Home application, highlighting the ease of control and configuration from a mobile device.

## 3. Mounting the Camera

The camera can be placed on a flat surface or mounted to a wall. Use the included mounting kit for wall installation.

1. Choose a suitable indoor location with a clear view of the area you wish to monitor and within range of your Wi-Fi network.
2. For wall mounting, use the provided screws to secure the mounting base to the desired surface.
3. Attach the camera securely to the mounting base.

### 1. Real-time Monitoring

- Open the i2GO Home app on your smartphone.
- Select your camera from the device list to view the live feed.
- You can pan (360° horizontal) and tilt (80° vertical) the camera view directly from the app interface to cover different angles of the room.



Image: The i2GO Smart Camera positioned in a room, demonstrating its ability to monitor the environment with high-resolution images.

### 2. Two-Way Audio Communication

- While viewing the live feed, tap the microphone icon in the app.
- Speak into your smartphone's microphone to transmit your voice through the camera's built-in speaker.
- The camera's integrated microphone will pick up sounds from the environment, allowing you to hear what's happening.



Image: A smartphone displaying a live camera feed, with icons indicating 24-hour monitoring and two-way audio interaction, demonstrating the camera's communication features.

### 3. Motion Detection and Notifications

- Enable motion detection in the i2GO Home app settings for your camera.
- When motion is detected, the camera will automatically record and send a notification to your smartphone.
- You can customize sensitivity levels and notification preferences within the app.

### 4. Night Vision

- The camera automatically switches to night vision mode in low-light conditions using its high-power infrared light.
- This allows for clear monitoring up to 10 meters even in complete darkness.



Image: The i2GO Smart Camera in a dimly lit environment, illustrating its 360° coverage and night vision capabilities for clear images in the dark.

## 5. Video Recording and Storage

- The camera supports local recording to a MicroSD card (up to 128GB, not included). Insert the MicroSD card into the designated slot on the camera.
- Cloud storage is also available as an optional service (contracted separately). Refer to the i2GO Home app for details on cloud storage plans.
- Recorded videos are in 1080p Full HD resolution.



Image: A smartphone displaying the camera's live feed, emphasizing the ability to record clear 1080p Full HD videos to a MicroSD card or cloud storage.

## 6. Voice Assistant Integration

- The i2GO Home camera is compatible with Amazon Alexa and Google Assistant.
- To enable voice control, link your i2GO Home account within the Alexa or Google Home app.
- Once linked, you can use voice commands to control certain camera functions (e.g., "Alexa, show me the living room camera").

## MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the camera lens and body. Do not use liquid cleaners or aerosols.
- **Firmware Updates:** Regularly check the i2GO Home app for available firmware updates to ensure optimal performance and security.
- **Placement:** Ensure the camera is placed in a stable, dry indoor environment. Avoid direct sunlight, extreme temperatures, and high humidity.
- **Network Stability:** A stable 2.4GHz Wi-Fi connection is crucial for continuous monitoring. Ensure your router is functioning correctly and the camera is within its effective range.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Camera not connecting to Wi-Fi	Incorrect Wi-Fi password; Camera too far from router; Only 5GHz Wi-Fi network available; Router issues.	Double-check Wi-Fi password. Move camera closer to the router. Ensure your Wi-Fi network is 2.4GHz. Restart your router and the camera.
No live feed in the app	Camera offline; Internet connection issues; App glitch.	Check if the camera is powered on and connected to Wi-Fi. Verify your smartphone's internet connection. Close and reopen the i2GO Home app. Restart the camera.
Motion detection not working	Motion detection disabled in app; Incorrect sensitivity settings; Obstruction in camera view.	Ensure motion detection is enabled in the app settings. Adjust motion sensitivity. Clear any obstructions from the camera's field of view.
Poor video quality	Insufficient network bandwidth; Dirty lens.	Ensure stable and strong Wi-Fi signal. Clean the camera lens with a soft, dry cloth.
Two-way audio not functioning	Microphone/speaker muted in app; App permissions.	Check if microphone/speaker is enabled in the app. Ensure the i2GO Home app has microphone permissions on your smartphone.

## SPECIFICATIONS

Feature	Detail
Model	I2GOTH742
Resolution	1080p Full HD (1920 x 1080)
Horizontal Rotation	360°
Vertical Rotation	80°
Pixel	2.0 MP
Video Compression	H.264 High Profile
Storage Options	MicroSD card up to 128GB (not included), Cloud storage (optional service)
Input Power	5V/1A
Wi-Fi Connection	IEEE 802.11 b/g/n, 2.4GHz
Security & Encryption	WEP/WPA/WPA2

Feature	Detail
Certifications	Anatel, CE, FCC, ROHS
Environment	Indoor use only
Compatible Devices	iOS, Android, 2.4 GHz Wi-Fi routers
Controller Type	Amazon Alexa, Google Assistant
Mounting Type	Wall mount, Flat surface
Color	White
Night Vision Range	Up to 10 meters
Material	Plastic
Dimensions (L x W x H)	7 x 8 x 12 cm
Weight	320 g

## WARRANTY AND SUPPORT

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This i2GO product is guaranteed against manufacturing defects for 1 year. To activate an additional 2 years (3 years total), please register your product on the official i2GO website.

For technical support, troubleshooting assistance, or warranty claims, please visit the official i2GO support website or contact their customer service. Refer to the i2GO Home app for direct links to support resources.

**Official i2GO Store:** <https://www.amazon.com.br/stores/i2GO/page/0B5FB7ED-5DD5-49CD-9E26-751180CCEB26>

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This manual is for informational purposes only. Specifications are subject to change without notice.