Lockly Secure Pro

Lockly Secure Pro Smart Door Lock Instruction Manual

Model: Secure Pro

INTRODUCTION

The Lockly Secure Pro Wi-Fi Smart Door Lock offers advanced keyless entry solutions for homes, offices, and rental properties. This manual provides detailed instructions for the setup, operation, and maintenance of your Lockly Secure Pro, ensuring optimal security and convenience. Key features include the patented PIN Genie digital keypad, 3D biometric fingerprint sensor, smartphone app control, voice control compatibility, and an auto-lock function.

SETUP

Unboxing Your Lockly Secure Pro

Upon opening the package, verify that all components are present. The box typically contains the Lockly Secure Pro smart lock assembly (exterior and interior units), a Wi-Fi bridge, installation hardware, and a strike plate. Familiarize yourself with each part before beginning installation.

Video: Unboxing and initial overview of the Lockly Secure Pro Smart Door Lock. This video provides a general look at the product and its components.

Installation

The Lockly Secure Pro is designed for DIY installation using common household tools. Ensure your door is compatible; it should be 1⅜" to 2" thick. This lock is not compatible with storm doors or doors with round latch holes. Follow the detailed instructions provided in the included installation guide for precise measurements and assembly steps. Proper installation is crucial for the lock's functionality and security.

Door Compatibility

Check Before Purchase

Please measure and confirm the sizes
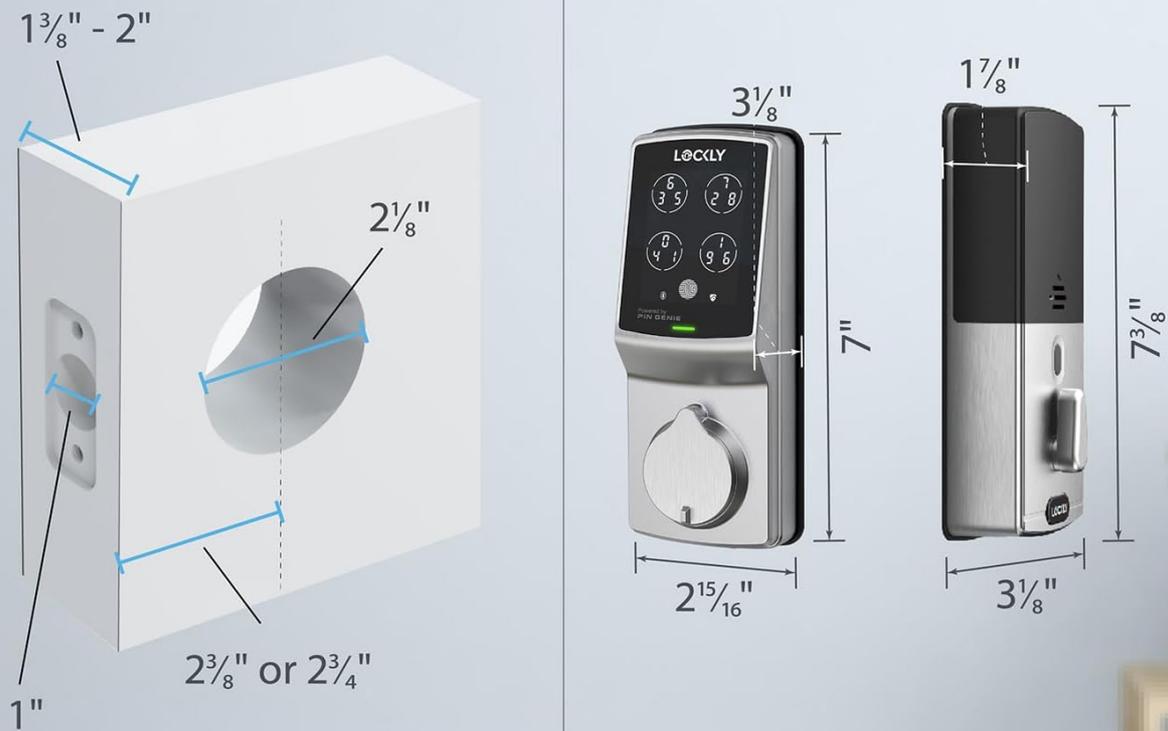that are shown below before purchase

Image: Door compatibility diagram illustrating required door thickness and bore hole dimensions for Lockly Secure Pro installation.

Video: Step-by-step guide for installing the Lockly Secure Pro Smart Door Lock. This video demonstrates the physical installation process on a door.

OPERATING YOUR LOCKLY SECURE PRO

Multiple Ways to Unlock

Your Lockly Secure Pro offers several convenient and secure methods for entry:

- Patented PIN Genie Digital Keypad
- 3D Biometric Fingerprint Reader
- Smartphone App (Lockly App)
- Voice Control (Alexa or Hey Google)
- Physical Key (for backup)

Image: Visual representation of the various unlocking methods available for the Lockly Secure Pro, including the digital keypad, fingerprint sensor, physical keyhole, and smartphone app interface.

PIN Genie Digital Keypad

The patented PIN Genie keypad enhances security by shuffling the numbers displayed on the screen after each use. Each of the four virtual buttons contains three different numbers. This dynamic arrangement makes it impossible for onlookers to guess your PIN by observing finger placement, even if they are watching you enter your code.

Image: Illustration of the Lockly PIN Genie keypad, showing how the numbers dynamically shuffle across four buttons to prevent code guessing.

3D Biometric Fingerprint Sensor

For quick and secure access, the 3D biometric fingerprint sensor recognizes your fingerprint in less than 0.3 seconds, unlocking the door in under 0.5 seconds. The second-generation sensor can store up to 99 unique fingerprints and utilizes AI learning to improve speed and accuracy over time.

3D Biometric Fingerprint

Quickly Unlock with advnaced fingerprint sensor.

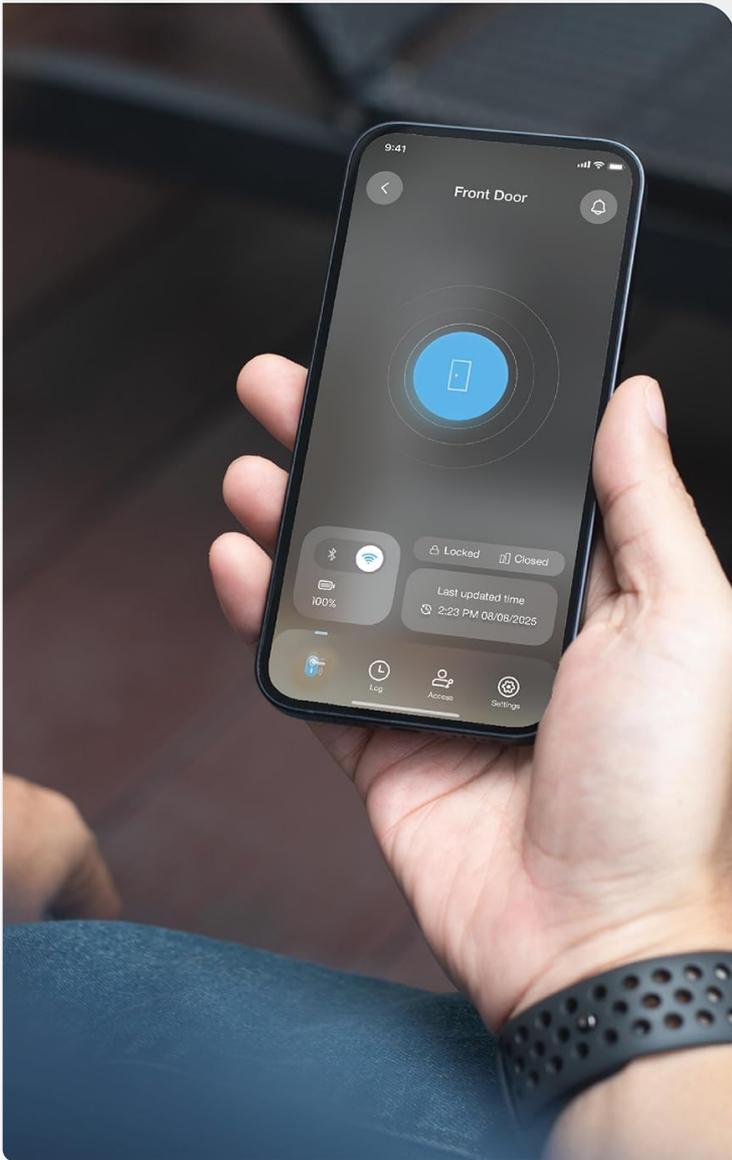**0.3sec recognition**

Up to **99** fingerprints

AI learning to improve speed and accuracy

Image: A hand using the 3D biometric fingerprint sensor on the Lockly Secure Pro, highlighting its quick recognition and capacity for multiple fingerprints.

Mobile App Control

The Lockly App allows you to remotely lock and unlock your door from anywhere. It also provides real-time monitoring of the lock's open/closed status and sends alerts directly to your smartphone. The app offers access history and does not require a monthly fee for cloud storage or remote control.

App Control

Lock and Unlock

Notifications

Access history

No monthly fee for cloud storage or remote control

Image: A smartphone displaying the Lockly app, illustrating features like remote lock/unlock, notifications, and access history.

Programmable Auto-Lock

Never worry about forgetting to lock your door again. The Lockly Secure Pro features a customizable auto-lock function, allowing you to set a delay from 5 to 300 seconds after the door closes.

Programmable Auto-lock

Leave and forget

Never worry if you have locked your door properly, ever again.

5s – 300s
customizable

Image: A couple leaving their home, demonstrating the convenience of the programmable auto-lock feature of the Lockly Secure Pro.

Voice Control & Backup Access

Integrate your Lockly Secure Pro with smart home systems for voice control. Unlock, lock, or check the lock status using voice commands with Alexa or Hey Google. For emergencies or convenience, the lock also includes a physical key slot for backup access and a 9V battery backup access point.

Image: Two panels showing the Lockly Secure Pro's voice control compatibility with Alexa and Hey Google, and the physical key backup option.

eKeys & Offline Access Codes

Grant revocable access to family, friends, or visitors using eKeys via the Lockly app. You can also generate offline access codes that can be used without Wi-Fi or internet, providing flexible access management.

MAINTENANCE

To ensure the longevity and optimal performance of your Lockly Secure Pro, regular maintenance is recommended:

- **Cleaning:** Wipe the keypad and fingerprint sensor with a soft, dry cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronics.
- **Battery Replacement:** The lock operates on standard AA batteries. Replace all batteries simultaneously when the low battery indicator appears. Use high-quality alkaline batteries for best performance.
- **Firmware Updates:** Periodically check the Lockly app for available firmware updates to ensure your lock has the latest features and security enhancements.

TROUBLESHOOTING

If you encounter issues with your Lockly Secure Pro, refer to the following common solutions:

- **Keypad Not Responding:** Check battery levels. If the batteries are dead, use the 9V battery backup or physical key. Ensure the screen is clean and dry.
- **Fingerprint Not Recognized:** Ensure your finger is clean and dry. Try re-registering your fingerprint through the app.
- **Connectivity Issues:** Verify your Wi-Fi network is active and the Lockly Wi-Fi bridge is properly connected and within range of the lock and your router. Restarting the bridge and the lock may resolve temporary issues.
- **Auto-Lock Malfunction:** Check the auto-lock settings in the Lockly app to ensure it's enabled and configured correctly.
- **Physical Key Not Working:** Ensure the key is fully inserted and turned correctly. If the lock cylinder is damaged, it may require rekeying or replacement.

For more complex issues, consult the Lockly app's help section or contact customer support.

SPECIFICATIONS

Feature	Detail
Brand	Lockly
Special Features	App Control, Auto-Lock, Left Fingerprint, Voice Control, Waterproof
Lock Type	Smart Lock
Item Dimensions (L x W x H)	7.3 x 3.15 x 4.5 inches
Material	Zinc

WARRANTY AND SUPPORT

The Lockly Secure Pro comes with a limited 5-year mechanical and finish warranty, and a 2-year electronics warranty. Additionally, lifetime technical support is provided to assist you with any questions or issues you may encounter. For warranty claims or technical assistance, please refer to the contact information provided in your product packaging or visit the official Lockly support website.
The lock also features rekeying capability, allowing you to replace the key cylinder without changing the entire lock using a standard rekey kit.