

Shark CU500

Shark Navigator CU500 Upright Vacuum Instruction Manual

Model: CU500 | Brand: Shark

INTRODUCTION

The Shark Navigator CU500 Upright Vacuum is designed for powerful cleaning across various floor types. This corded bagless vacuum features Anti-Allergen Complete Seal Technology with a HEPA filter, trapping 99.9% of dust and allergens. Its self-cleaning brushroll is engineered for effective pet hair pickup without hair wrap, making it an ideal solution for homes with pets. The Lift-Away feature provides versatile cleaning for above-floor areas, while Swivel Steering ensures excellent maneuverability around furniture.







Image: Shark Navigator CU500 Upright Vacuum in use on a hard floor, demonstrating powerful suction.

PRODUCT FEATURES

- **Self-Cleaning Brushroll:** Designed for powerful pet hair pickup with no hair wrap.
- **Anti-Allergen Complete Seal Technology & HEPA Filter:** Traps 99.9% of dust and allergens inside the vacuum cleaner (based on ASTM F1977 of particles .3 microns or larger).
- **Swivel Steering:** Provides excellent control and maneuverability around furniture.
- **Fingertip Controls:** Easily switch between Hard Floor and Carpet modes.
- **Lift-Away Technology:** Detach the canister to easily clean stairs, furniture, and other above-floor areas.
- **Pet Multi-Tool:** Included for tackling stubborn pet hair on upholstery.
- **Crevice Tool:** For cleaning tight spaces and other above-floor areas.

Visual Overview



CREVICE TOOL

Access hard-to-reach spaces with ease.

Image: Detailed diagram highlighting key features such as Extendable Hose, Dust Cup, Upright Suction Power, Anti-Allergen Complete Seal with HEPA, Lift-Away Technology, and Swivel Steering.

GET TO KNOW THE SHARK® NAVIGATOR LIFT-AWAY® XL VACUUM



Extendable Hose

Easily reach windowsills, ceiling fans, and more.

Dust Cup

Remove the dust cup for easy disposal of dirt and debris.

Upright Suction Power

For deep cleaning across your whole home.

Anti-Allergen Complete Seal with HEPA

Traps 99.9% of dust and allergens inside the vacuum. (Based on ASTM F1977 of particles .3 microns or larger.)

Lift-Away® Technology

Just step on the release pedal and lift away the pod to clean stairs, furniture, and more.

Swivel Steering

Easily maneuver around furniture.

Image: Anti-Allergen Complete Seal Technology logo with a woman holding a baby, illustrating the benefit of trapping dust and allergens.

SETUP

Unpack all components from the box. Assemble the main body of the vacuum by securely attaching the canister to the floor nozzle. Insert the wand into the canister until it clicks into place. Finally, attach the handle to the top of the wand. Ensure all connections are firm before use. The included accessories, such as the Pet Multi-Tool and Crevice Tool, can be stored on the vacuum's onboard storage posts for easy access.

Assembly Demonstration

Video: A user demonstrates the assembly of the Shark Navigator Lift-Away vacuum, including attaching the handle, wand, and canister, and highlighting the Lift-Away feature for versatile cleaning.

OPERATING INSTRUCTIONS

The Shark Navigator CU500 offers versatile cleaning modes for different surfaces. Use the fingertip controls on the handle to easily switch between Hard Floor and Carpet modes. For deep cleaning carpets, ensure the

brushroll is engaged. For delicate surfaces or hard floors, the brushroll can be disengaged.

Using Lift-Away Mode

To activate Lift-Away mode, simply step on the release pedal and lift the canister away from the floor nozzle. This allows you to clean stairs, upholstery, and other above-floor areas with ease. Attach the appropriate accessory, such as the Pet Multi-Tool or Crevice Tool, to the end of the hose or wand for targeted cleaning.



EXTENDED REACH

Extendable hose lets you take on stairs or anywhere above the floor.

Image: A woman using the Shark Navigator CU500 in extended reach mode, demonstrating its ability to clean high surfaces like windowsills.

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Image: A woman using the crevice tool attachment of the Shark Navigator CU500 to clean hard-to-reach spaces between couch cushions.

MAINTENANCE

Emptying the Dust Cup

The dust cup holds 3.3 dry quarts. To empty, simply press the dust cup release latch and lift the dust cup from the vacuum. Hold the dust cup over a trash bin and press the bottom release latch to open the bottom flap, allowing debris to fall out. Close the flap securely before reattaching the dust cup to the vacuum.

Cleaning Filters

Regularly clean the HEPA filter and foam filters to maintain optimal suction power. The Anti-Allergen Complete Seal Technology ensures that 99.9% of dust and allergens are trapped inside the vacuum. Refer to the full manual for detailed instructions on filter removal and cleaning frequency. Filters are washable and reusable.

Self-Cleaning Brushroll

The self-cleaning brushroll is designed to prevent hair wrap. Periodically check the brushroll for any entangled debris or hair and remove it as needed to ensure continuous powerful performance.

Filter Cleaning Demonstration

Video: A user demonstrates how to easily remove and clean the dust cup and filters of the Shark Navigator Freestyle vacuum, highlighting the bagless design and washable filters.

TROUBLESHOOTING

If your vacuum experiences reduced suction, check the dust cup to ensure it is not full and the filters are clean. Clogs in the hose or nozzle can also cause suction loss; inspect these areas and remove any obstructions. If the brushroll stops spinning, ensure the vacuum is in the correct mode for the surface (Carpet mode engages the brushroll) and check for any blockages around the brushroll. For persistent issues, consult the full product manual or contact Shark customer support.

SPECIFICATIONS

Feature	Detail
Brand	Shark
Model Number	CU500
Special Feature	Bagless, HEPA
Filter Type	Foam
Included Components	Crevice Tool, HEPA Filter
Is Cordless?	No
Capacity	3 Quarts
Recommended Uses	Carpet, Hard Floor
Form Factor	Upright
Product Dimensions	15.75" L x 12.2" W x 45.67" H
Item Weight	18.36 pounds
Power Source	Corded Electric

WARRANTY AND SUPPORT

The Shark Navigator CU500 Upright Vacuum comes with a 5-year limited warranty. For warranty claims, technical support, or replacement parts, please contact Shark customer service. Keep your purchase receipt as proof of purchase.
