XENCELABS BPH1212W-A

XENCELABS Graphic Tablet Medium User Manual

Model: BPH1212W-A

Brand: XENCELABS

1. Introduction

This user manual provides comprehensive instructions for the XENCELABS Graphic Tablet Medium. Designed for creative professionals, this wireless drawing tablet offers advanced features such as battery-free digital pens, tilt support, and high pen pressure sensitivity, providing a natural and intuitive drawing experience. Please read this manual thoroughly to ensure proper setup, operation, and maintenance of your device.

2. What's in the Box

Upon unboxing your XENCELABS Graphic Tablet, you should find the following components:

- XENCELABS Graphic Tablet Medium
- 2 x Battery-Free Digital Pens (Standard 3-button pen and Thin pen)
- Quick Keys remote
- Drawing Glove
- Replacement Nibs (various types)
- Nib Removal Tool
- USB-C to USB-A Cable
- USB-C to USB-C Cable
- USB-A to USB-C Adapter
- Pen Case

- Travel Case / Sleeve
- Quick Start Guide & Warranty Card

Image: Overview of the XENCELABS Graphic Tablet Medium and its included accessories, including the tablet, two pens, pen case, and Quick Keys remote.

3. Setup

3.1 Driver Installation

Before using your XENCELABS Graphic Tablet, it is essential to install the latest drivers. This ensures optimal performance and access to all customization features.

1. Visit the official XENCELABS support website:support.xencelabs.com
2. Navigate to the 'Drivers' section and download the appropriate driver for your operating system (Windows, macOS, or Linux).
3. Follow the on-screen instructions to complete the installation. You may be prompted to restart your computer.

3.2 Connecting the Tablet

The tablet supports both wired and wireless connections.

Wired Connection:

- Connect one end of the provided USB-C cable to the USB-C port on the top side of the tablet.
- Connect the other end of the cable to an available USB-A or USB-C port on your computer (use the adapter if necessary).
- The tablet will be automatically recognized by your system after driver installation.

Wireless Connection:

- Insert the wireless dongle (found in the pen case) into an available USB-A port on your computer.
- Ensure the tablet is powered on. The tablet should automatically pair with the dongle.
- If pairing issues occur, refer to the driver software for manual pairing options.

Image: A user working wirelessly with the XENCELABS Graphic Tablet connected to a laptop, demonstrating its portable nature.

4. Features and Operation

4.1 Professional Design and Ergonomics

The XENCELABS Graphic Tablet Medium features a 10.33”x5.8” active area with a true 16:9 aspect ratio, matching industry-standard displays. Its ultra-fine frosted texture surface provides a pen-to-paper feeling, enhancing your creative workflow. The tablet is remarkably thin at only 8mm, making it highly portable. Ergonomic features include a gently curved palm rest and a slim profile, designed for comfort during extended use.

Image: The XENCELABS Graphic Tablet highlighting its 16:9 aspect ratio and active drawing area dimensions.

Image: A user drawing on the XENCELABS tablet, illustrating the comfortable and ergonomic design with a gently curved palm rest.

4.2 Battery-Free Digital Pens

The tablet comes with two battery-free digital pens: a standard 3-button pen and a thinner pen. Both pens offer 8192 levels of pressure sensitivity, allowing for precise control over line thickness and opacity. They also feature tilt recognition and virtually no lag, providing a natural drawing experience.

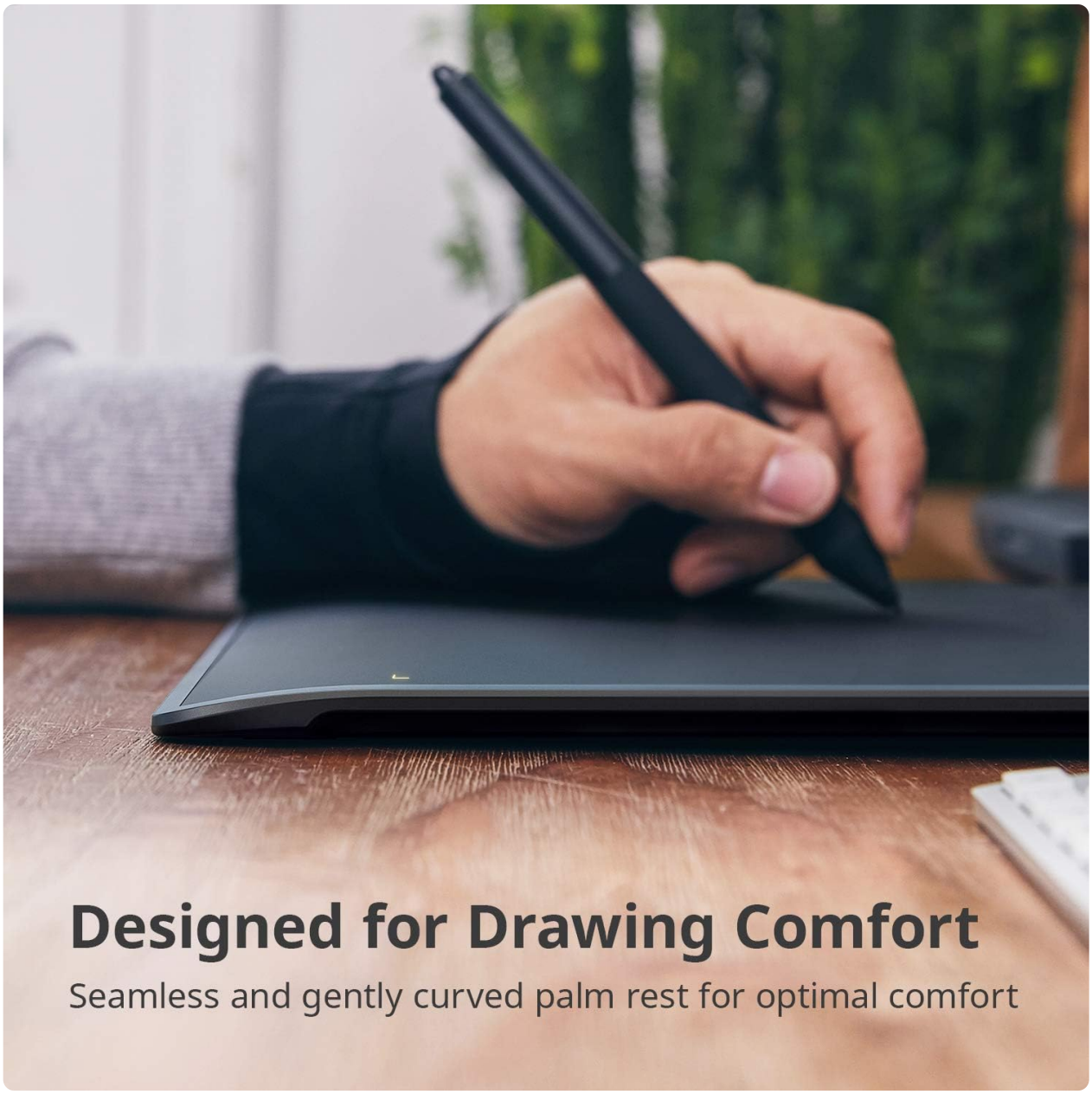

Image: Close-up of the two battery-free digital pens, detailing their 8192 pressure levels and 60 degrees of tilt support.

4.3 Quick Keys Remote

The Quick Keys remote provides a customizable shortcut solution to streamline your workflow. It features 8 programmable buttons, an OLED display, and a physical dial for quick access to frequently used functions.

- Customize shortcuts: Use the driver software to assign specific functions to each button and the dial.
- OLED Display: Provides visual feedback on current settings and assigned functions.
- Physical Dial: Offers precise control for zooming, brush size adjustment, and other dynamic actions.

Image: The XENCELABS Quick Keys remote, showcasing its programmable buttons and OLED display for efficient workflow.

4.4 Customizable LED Lights

The tablet features adjustable LED corner lights that help define the drawing area. These lights can be customized via the driver software to indicate the application being used, adding convenience and an aesthetically pleasing touch.

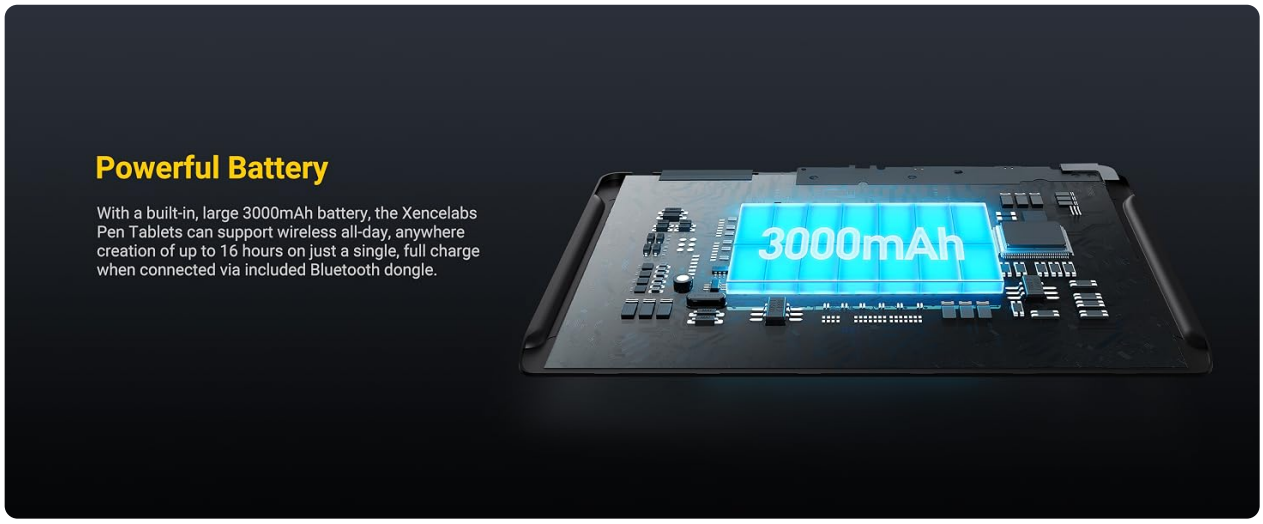

Image: The XENCELABS Graphic Tablet showing its 16:9 drawing area and customizable LED corner lights.

5. Specifications

Feature	Detail
Model Number	BPH1212W-A
Product Dimensions	9.61 x 12.61 x 0.04 inches (24.4 x 32.0 x 0.1 cm)
Active Area	10.33 x 5.8 inches (26.24 x 14.74 cm)
Aspect Ratio	16:9
Item Weight	4.2 pounds (1.9 kg)
Connectivity Technology	Bluetooth, USB
Pressure Sensitivity	8192 Levels
Operating System Compatibility	Windows 7 or later, Windows 11 ARM, Mac OS X 10.12 or later, Linux
Battery Life	Up to 16 hours (tablet)
Special Features	Portable, Pen-to-paper feeling, Tilt recognition, High pressure sensitivity

6. Maintenance

To ensure the longevity and optimal performance of your XENCELABS Graphic Tablet, follow these maintenance guidelines:

- **Cleaning:** Use a soft, lint-free cloth (like the included cleaning cloth) to gently wipe the tablet surface and pens. Avoid abrasive cleaners or solvents.
- **Nib Replacement:** If your pen nib becomes worn, use the included nib removal tool to carefully pull out the old nib and insert a new one. Ensure the new nib is fully seated.
- **Storage:** When not in use, store the tablet and accessories in the provided travel case to protect them from dust, scratches, and accidental damage.
- **Battery Care:** For wireless use, charge the tablet regularly. Avoid completely draining the battery frequently to prolong its lifespan.

7. Troubleshooting

If you encounter any issues with your XENCELABS Graphic Tablet, try the following troubleshooting steps:

- **No Pen Input:**
  - Ensure the tablet is powered on and properly connected (wired or wireless dongle inserted).
  - Verify that the drivers are correctly installed and up to date. Try reinstalling them if necessary.
  - Test with a different pen if available, or try replacing the pen nib.
- **Lag or Jittery Lines:**
  - Ensure your computer meets the minimum system requirements.
  - Close any unnecessary applications running in the background to free up system resources.
  - If using wirelessly, try a wired connection to rule out interference.
- **Quick Keys Not Responding:**
  - Ensure the Quick Keys remote is charged and powered on.
  - Verify that the Quick Keys are paired with the tablet/computer via the driver software.
  - Check the driver software for correct button assignments.
- **Driver Issues (e.g., mapping problems on multiple displays):**
  - Refer to the XENCELABS support website for specific driver updates or known issues.
  - Ensure only one wireless dongle is connected if you are experiencing mapping issues with multiple displays.

For further assistance, please contact XENCELABS customer support.

8. Warranty and Support

XENCELABS offers a 2-Year Warranty for all XENCELABS Pen Displays and Pen Tablets Series products. For detailed terms and conditions relating to support, returns, and refunds, please refer to the official XENCELABS website or contact customer service.
You can also consider purchasing extended protection plans:

- 2-Year Protection Plan
- 4-Year Protection Plan
- Complete Protect (monthly plan covering eligible purchases)

For any questions or support regarding your product, you can get in touch with XENCELABS via Amazon message or through their official support channels.

Official User Manual (PDF): Download Here

© 2024 XENCELABS. All rights reserved.