

HÖRMANN SupraMatic P Series 4

Hörmann SupraMatic P Series 4 Garage Door Opener Replacement Drive User Manual

Model: SupraMatic P Series 4

INTRODUCTION

This user manual provides essential information for the safe and efficient use of your Hörmann SupraMatic P Series 4 garage door opener replacement drive. Please read these instructions carefully before installation and operation to ensure proper function and to prevent injury or damage.

IMPORTANT SAFETY INFORMATION

Always observe the following safety guidelines to reduce the risk of injury or damage:

- Installation must be performed by qualified personnel.
- Ensure the garage door is balanced and in good working order before installing the opener.
- Keep hands and loose clothing away from moving parts of the door and opener.
- Do not allow children to play with or operate the garage door opener controls.
- Regularly inspect the door and opener for signs of wear or damage.
- Disconnect power before performing any maintenance or repairs.
- This product is designed for sectional doors. Ensure compatibility with your specific door type.

Manufacturer and EU Responsible Person: Hörmann KG Verkaufsgesellschaft, Upheider Weg 94-98, Steinhagen, Nordrhein-Westphalien, 33803, DE. Contact: info@hoermann.de, +495204915-0.

PRODUCT OVERVIEW

The Hörmann SupraMatic P Series 4 is a high-quality replacement drive for sectional garage doors. It features advanced technology for reliable and secure operation.

Key Components Included:

- 1x SupraMatic P Series 4 replacement drive with integrated BiSecur 5-channel receiver.
- Integrated Bluetooth receiver.

- Integrated LED module for illumination.
- BlueSecur card with QR code for setup.

Note: Mounting hardware and remote controls are not included with this replacement drive and must be acquired separately if needed.



Figure 1: Front and angled view of the Hörmann SupraMatic P Series 4 garage door opener replacement drive. This image shows the main unit with its sleek design, integrated LED lighting panel, and control buttons on the side. The Hörmann logo is visible on the front panel.



Figure 2: Top view of the Hörmann SupraMatic P Series 4 garage door opener replacement drive. This perspective shows the full extent of the top casing, emphasizing its compact and robust design.

SETUP AND INSTALLATION

Installation of the SupraMatic P Series 4 replacement drive requires technical knowledge and should ideally be performed by a trained professional. Ensure all safety precautions are followed.

Pre-Installation Checks:

- Verify that your garage door is a sectional door and is in perfect working condition.
- Ensure the existing rail system is compatible with the SupraMatic P Series 4 drive.
- Confirm that you have all necessary mounting hardware (not included).
- Disconnect power to the existing garage door opener before beginning.

Installation Steps (General Guidance):

1. **Remove Old Drive:** Carefully disconnect and remove the old garage door opener drive unit from its mounting brackets and rail system.
2. **Mount New Drive:** Attach the SupraMatic P Series 4 drive to the existing or new mounting brackets. Ensure it is securely fastened to the ceiling or support structure.
3. **Connect to Rail:** Connect the drive unit to the garage door rail system, ensuring the trolley is correctly engaged with the door.
4. **Electrical Connection:** Connect the drive to a suitable power supply. Ensure all wiring is done according to local electrical codes.
5. **Limit Switch Adjustment:** Follow the detailed instructions in the full product manual (not provided here) to set the open and close limits for your garage door.
6. **Remote Control Pairing:** Pair your BiSecur remote controls (not included) with the integrated 5-channel receiver. Refer to the remote control's manual for specific pairing instructions.
7. **Bluetooth Setup:** Use the provided BlueSecur card and QR code to set up Bluetooth connectivity for smartphone control.

8. **Test Operation:** Perform several test cycles of the garage door, observing its movement and ensuring smooth operation.

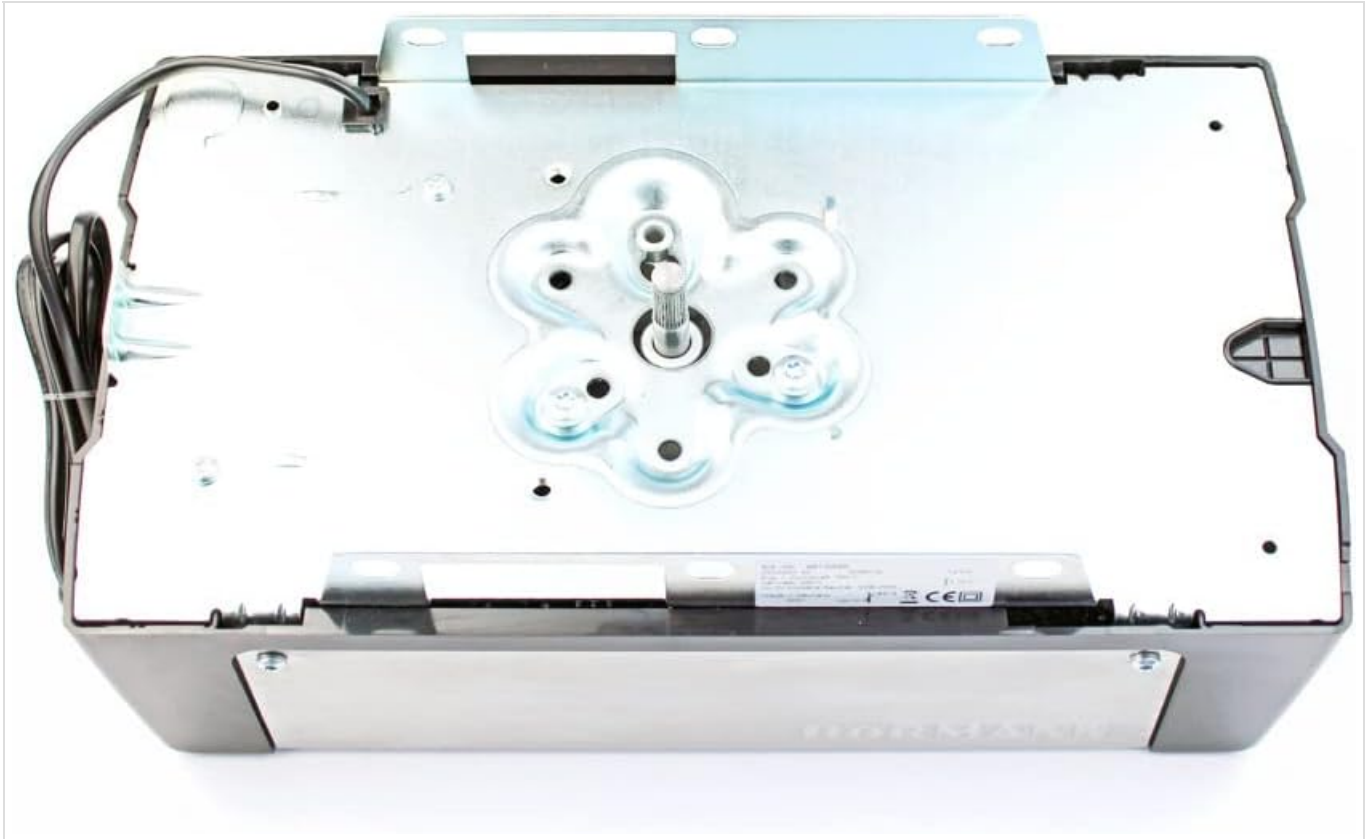


Figure 3: Bottom view of the Hörmann SupraMatic P Series 4 drive unit. This image highlights the metal base plate with various mounting holes and the central shaft connection point for the rail system. Electrical connections and product labels are also visible.

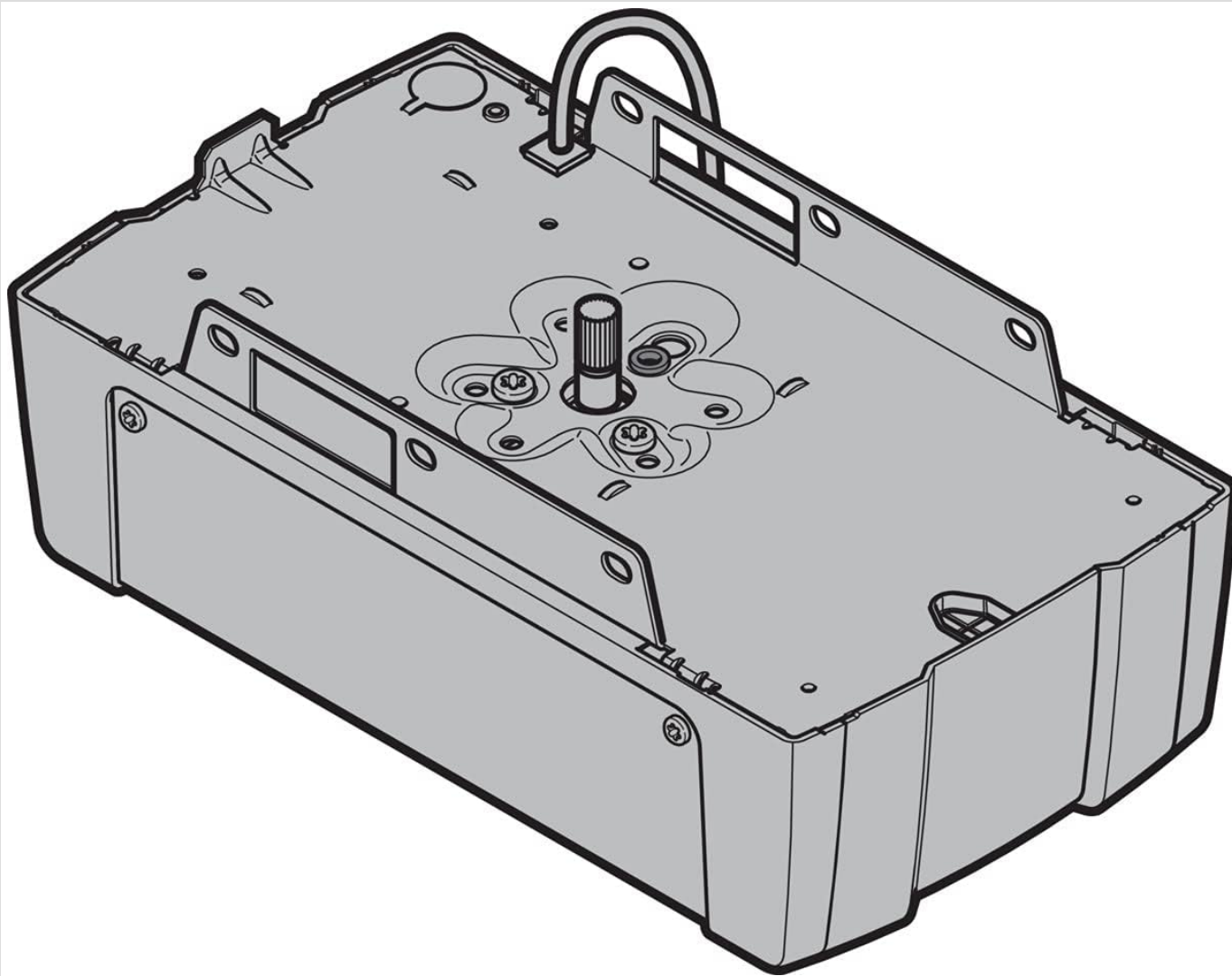


Figure 4: Technical diagram illustrating the bottom structure of the Hörmann SupraMatic P Series 4 drive. This line drawing provides a clearer view of the mounting brackets, the central drive shaft, and various attachment points, aiding in installation planning.

OPERATING INSTRUCTIONS

Using the Remote Control (BiSecur):

Once paired, your BiSecur remote control can operate the garage door. Press the assigned button to open or close the door. Pressing the button again during movement will stop the door.

Using Bluetooth (BlueSecur):

1. Download the Hörmann BlueSecur app on your smartphone.
2. Scan the QR code on the provided BlueSecur card to connect your drive to the app.
3. Follow the in-app instructions to control your garage door via Bluetooth.

Manual Operation:

In case of power failure or malfunction, the garage door can be disengaged from the drive for manual operation. Locate the emergency release handle (usually a red cord) and pull it to disengage the door from the trolley. This allows you to open and close the door by hand. Re-engage the door by pushing the trolley back into place or by operating the opener once power is restored.

MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your garage door opener. Always disconnect power before performing any maintenance.

- **Monthly Inspection:** Check the garage door for proper balance. If the door does not stay open halfway, it is out of balance and requires professional adjustment.
- **Lubrication:** Lubricate moving parts of the garage door (rollers, hinges, and springs) annually with a garage door lubricant. Do not lubricate the opener's rail or chain/belt unless specifically instructed by Hörmann.
- **Safety Reversal Test:** Test the safety reversal system monthly. Place a 2x4 board flat on the floor in the path of the door. If the door does not reverse upon contact, adjust or repair the system immediately.
- **Photo Eye Cleaning:** Clean the photo eye lenses (if applicable to your full system) regularly to ensure they are free from dirt and obstructions.
- **General Cleaning:** Keep the drive unit clean and free from dust and debris.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Door does not move.	No power; remote control battery dead; safety sensors obstructed.	Check power supply; replace remote battery; clear sensor path.
Door reverses unexpectedly.	Obstruction in door path; safety sensor misalignment; force settings too high.	Remove obstruction; align sensors; adjust force settings (refer to full manual).
Remote control not working.	Battery dead; not paired; out of range.	Replace battery; re-pair remote; move closer to the drive unit.
Bluetooth connection issues.	Incorrect QR code scan; phone out of range; app issues.	Rescan QR code; ensure phone is within Bluetooth range; restart app/phone.

For more complex issues or if troubleshooting steps do not resolve the problem, please contact Hörmann customer support or a qualified service technician.

SPECIFICATIONS

Feature	Detail
Brand	HÖRMANN
Model	SupraMatic P Series 4 (Replacement Drive)
Product Dimensions (L x W x H)	10 x 10 x 10 cm
Weight	4 kilograms
Reference Number	4510254
Material	Metal and Plastic
Included Components	Replacement Drive, Integrated BiSecur 5-channel receiver, Integrated Bluetooth receiver, Integrated LED module, BlueSecur card with QR code.
Batteries Required	No (for the drive unit itself)
Assembly Required	Yes

WARRANTY AND SUPPORT

Specific warranty details for the Hörmann SupraMatic P Series 4 replacement drive are typically provided at the point of purchase

or can be found in the comprehensive product documentation supplied by Hörmann. Please retain your proof of purchase for warranty claims.

Customer Support:

For technical assistance, spare parts, or service inquiries, please contact Hörmann directly:

- **Manufacturer:** Hörmann KG Verkaufsgesellschaft
- **Address:** Upheider Weg 94-98, Steinhagen, Nordrhein-Westphalien, 33803, DE
- **Email:** info@hoermann.de
- **Phone:** +495204915-0

Please have your model number (4510254) and purchase date ready when contacting support.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question