



[Manuals.plus](#) /

› [Plantronics](#) /

› Poly Studio P15 Personal Video Unit User Manual

Plantronics P15

Poly Studio P15 Personal Video Unit User Manual

Model: P15 | Brand: Plantronics

INTRODUCTION

The Poly Studio P15 is an all-in-one personal video unit designed to deliver premium audio and 4K video quality for professional video conferencing. This device integrates a camera, microphones, and a speaker into a single unit, ensuring clear communication and a professional appearance in virtual meetings. It is certified for use with popular platforms like Zoom and Microsoft Teams, and offers broad compatibility with other video conferencing services.

Key features include automatic camera framing to keep you centered, advanced multi-microphone arrays with NoiseBlockAI and Acoustic Fence technology to block out external noise, and an integrated privacy shutter for enhanced security.

All-in-one bar – camera, mics and speaker Premium audio and video



Image: The Poly Studio P15 mounted above a monitor, displaying a video conference with multiple participants. This illustrates the device's primary function as an all-in-one video conferencing solution.

4K camera with exceptional optics



Image: A detailed close-up of the Poly Studio P15's camera lens, emphasizing its high-quality optics for 4K video capture.

SETUP

1. **Unpack the Device:** Carefully remove the Poly Studio P15 from its packaging. Ensure all components are present.
2. **Mounting:** The Poly Studio P15 can be placed on top of your monitor or mounted on a tripod. Its design is tripod-ready. Position the unit centrally for optimal camera framing.
3. **Connect to Power:** Connect the provided power adapter to the unit and then to a power outlet.
4. **Connect to Computer:** Use the supplied USB cable to connect the Poly Studio P15 to an available USB port on your computer (PC or Mac). The device supports USB connectivity.
5. **Driver Installation:** In most cases, the device is plug-and-play, and drivers will install automatically. If prompted, follow on-screen instructions.
6. **Poly Lens Application:** For advanced settings, firmware updates, and device management, download and install the Poly Lens application from the official Poly website. This application provides insights and best practices for optimizing your camera and audio settings.

PC and Mac compatibility

COMPATIBILITY  Microsoft  Google  zoom  GoTo



Image: The Poly Studio P15 unit with logos indicating compatibility with various platforms like Microsoft Teams, Google Meet, Zoom, and GoTo. This highlights its broad software support.

Intuitive app for settings and updates – optional cloud management available



Image: A screenshot of the Poly Lens application, which allows users to manage device settings, view insights, and access support resources for their Poly devices, including the Studio P15.

OPERATING INSTRUCTIONS

1. Basic Operation

- **Power On/Off:** The device powers on automatically when connected to your computer and a power source. There is no manual power button.
- **Privacy Shutter:** The Poly Studio P15 features an integrated privacy shutter. Slide the shutter to cover the camera lens when not in use to ensure privacy.
- **Indicator Light:** Observe the LED indicator light on the unit for status information (e.g., active, muted).

2. Using with Video Conferencing Applications

1. **Select Device:** Open your preferred video conferencing application (e.g., Zoom, Microsoft Teams). Navigate to the audio and video settings.

2. **Camera Selection:** Select "Poly Studio P15" as your camera device.
3. **Microphone Selection:** Select "Poly Studio P15" as your microphone device.
4. **Speaker Selection:** Select "Poly Studio P15" as your speaker device.
5. **Automatic Camera Framing:** The P15 features automatic camera framing, which keeps you centered in the video frame as you move. This feature is active by default.
6. **Noise Reduction:** The integrated NoiseBlockAI and Acoustic Fence technologies automatically reduce background noise, ensuring your voice is clear.

Automatic camera framing – always stay in view



Image: A visual representation of the automatic camera framing feature. The top panel shows the camera initially capturing a wider scene, while the bottom panel shows the camera intelligently zooming and panning to keep the speaker in the center of the frame.

Multi-mic array NoiseBlockAI and Acoustic Fence block outside noises

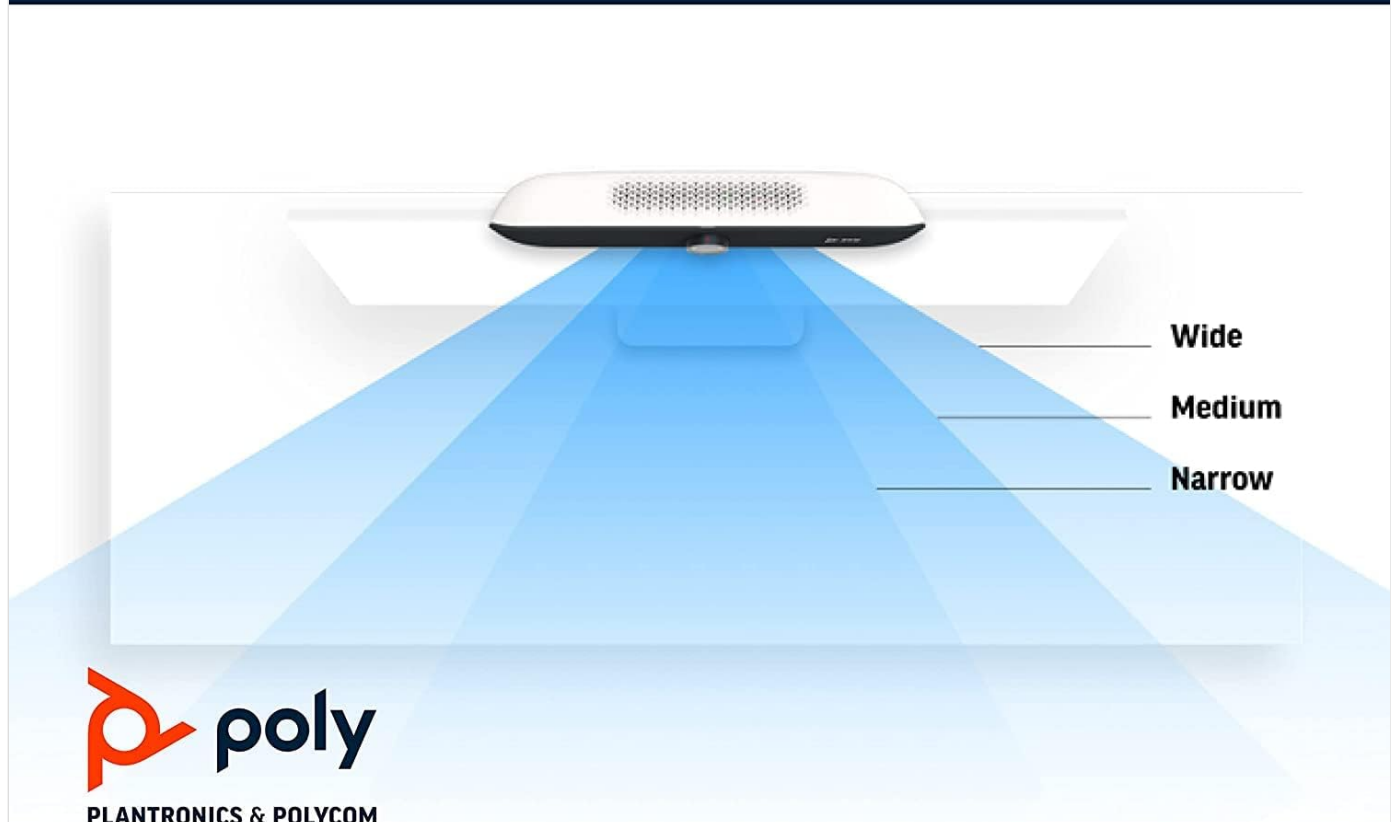


Image: A diagram depicting the multi-microphone array and its NoiseBlockAI and Acoustic Fence technologies. It illustrates how the device focuses audio pickup, blocking out external noises from wide, medium, and narrow ranges.

Multi-mic array NoiseBlockAI and Acoustic Fence block outside noises



Image: The Poly Studio P15 integrated into a multi-monitor home office setup, demonstrating its use during a video conference. This shows the device's seamless integration into a professional workspace.

MAINTENANCE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the exterior of the device. For the camera lens, use a specialized lens cleaning cloth and solution if necessary, avoiding abrasive materials.
- **Software Updates:** Regularly check for and install firmware updates via the Poly Lens application to ensure optimal performance and access to new features.
- **Storage:** When not in use for extended periods, store the device in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Avoid Liquids:** Do not expose the device to liquids. It is not water-resistant.

TROUBLESHOOTING

Common Issues and Solutions:

- **No Video/Audio:**

- Ensure the USB cable is securely connected to both the Poly Studio P15 and your computer.
- Verify the power adapter is connected and the unit is receiving power.
- Check your video conferencing application settings to confirm "Poly Studio P15" is selected for camera, microphone, and speaker.
- Ensure the privacy shutter is open.
- Restart your computer and the video conferencing application.

- **Poor Video Quality:**

- Ensure you have adequate lighting in your environment. The P15 has automatic low-light compensation, but sufficient ambient light is always best.
- Check your internet connection speed. A stable, high-bandwidth connection is crucial for 4K video.
- Clean the camera lens with a soft, lint-free cloth.
- Update the device firmware using the Poly Lens application.

- **Poor Audio Quality (Echo/Distortion):**

- Ensure no other microphones or speakers are active on your computer that could cause interference.
- Adjust the speaker volume on the Poly Studio P15 or within your operating system.
- Check for firmware updates via the Poly Lens application.
- Ensure the device is not placed too close to reflective surfaces that could cause echoes.

- **Automatic Framing Not Working:**

- Ensure you are within the recommended operating distance from the camera.
- Check settings in the Poly Lens application to ensure automatic framing is enabled.

If issues persist, refer to the official Poly support website or contact customer service.

SPECIFICATIONS

Feature	Detail
Model Number	2200-69370-101
Brand	Plantronics
Product Dimensions	24 x 69 x 2.5 cm; 1.71 kg
Connectivity Technology	USB
Video Capture Resolution	4K
Effective Video Resolution	4 Kilopixels
Image Sensor Technology	BSI CMOS
Max Focal Length	40 mm
Min Focal Length	35 mm
Max Aperture	1.8 mm

Feature	Detail
Min Aperture	1.8 mm
Focus Type	Autofocus
Video Capture Format	MP4
Supported Audio Formats	AAC, PCM
Number of Speakers	1
Compatible Devices	Computer, smartphone, tablet with Zoom and Microsoft Teams support
Features	Automatic camera framing, NoiseBlockAI, Acoustic Fence, Integrated privacy shutter, Low-light compensation
Color	Grey
Wireless Communication Standard	Bluetooth
Water Resistance Level	Not water resistant
UPC	610807900580
Image Aspect Ratio	16:9
White Balance Configuration	Automatic
File Format	AVI
Exposure Control Type	Automatic
Zoom Type	Optical

WARRANTY INFORMATION

Specific warranty details for the Poly Studio P15 are provided by the manufacturer, Plantronics (now Poly). Please refer to the warranty card included with your product or visit the official Poly website for the most current and detailed warranty information applicable to your region.

SUPPORT

For further assistance, technical support, or to download the latest software and documentation, please visit the official Poly support website. You can find FAQs, user guides, and contact information for customer service there.

[Visit Poly Support Website](#)

